

Note summarizing **top AI-enabled solutions for the hospitality and resorts industry**, including a brief description and the **official website** for each.

Top AI-Enabled Solutions for the Hospitality & Resorts Industry

Artificial intelligence continues to reshape hospitality by improving operational efficiency, enhancing guest engagement, and enabling data-driven decision-making. The following AI-powered platforms are among the leading solutions adopted by hotels, resorts, and multi-property groups worldwide.

1. Cloudbeds — Unified Hospitality Management Platform

Cloudbeds provides a fully integrated hospitality platform that unifies property operations, distribution, guest experience, and revenue management. Its **Signals AI model** enhances pricing, automation, and guest communication, allowing hoteliers to streamline operations and boost direct bookings.

Website: <https://www.cloudbeds.com/> [cloudbeds.com]

2. Mews — Cloud-Native PMS with AI-Enhanced Automation

Mews is a cloud-native property management system (PMS) used by over 12,500 properties worldwide. It leverages automation and AI to optimize pricing, simplify operations, streamline housekeeping workflows, digitize guest journeys, and manage payments seamlessly.

Website: <https://www.mews.com/en> [mews.com]

3. Duetto — AI-Driven Revenue & Profit Optimization Platform

Duetto offers an advanced AI-powered revenue management ecosystem enabling real-time pricing, forecasting, demand detection, and portfolio-level visibility. Its platform unifies pricing, group optimization, and profit insights, supporting hotels, resorts, and casinos to maximize revenue with automation and intelligent analytics.

Website: <https://www.duettocloud.com/en-us/> [duettocloud.com]

4. IDEaS — AI-Centric Revenue Management Solutions

IDeaS (a SAS company) delivers enterprise-grade, AI-powered revenue management systems for hotels and resorts. Its G3 RMS uses predictive analytics, automated forecasting, and strategic optimization to help properties maximize profitability across rooms, events, and ancillary services.
Website: <https://ideas.com/> [ideas.com]

5. Canary Technologies — AI-Powered Guest Management Platform

Canary Technologies provides an award-winning AI-driven platform that digitizes all guest touchpoints—from booking to checkout. It enhances guest engagement, boosts ancillary revenue, reduces fraud and chargebacks, and automates administrative tasks through advanced guest messaging, check-in/out technology, and payment security.
Website: <https://www.canarytechnologies.com/> [canarytech...logies.com]

Comparison Table: Top SaaS Solutions for Hospitality & Resorts

AI - SaaS Solution	Core Functionality	Key Strengths	Ideal For
Cloudbeds	Unified hospitality platform combining PMS, booking engine, channel manager, revenue tools, and guest engagement	AI-enhanced automation (Signals AI), strong direct booking focus, multi-property support	Independent hotels, hostels, glamping sites, multi-property groups
Mews	Cloud-native PMS with automation for reservations, payments, housekeeping, and guest journeys	1,000+ integrations, AI-driven pricing optimization, embedded payments, digital guest experience	Modern hotels, hostels, alternative accommodations, chains
Duetto	Revenue & Profit Operating System (RMS) with dynamic pricing, demand forecasting, and profit analytics	Advanced AI pricing, Open Pricing model, strong forecasting, profit-centric optimization	Resorts, casinos, hotel groups, revenue-driven brands

IDEaS (SAS)	Enterprise revenue management with automated forecasting, rate optimization, and event space analytics	AI-driven RMS, robust analytics, enterprise scalability, cross-department revenue integration	Hotels, resorts, conference hotels, global chains
Canary Technologies	Guest management platform with contactless check-in/out, guest messaging, upsells, payments	AI-powered guest engagement, fraud reduction, ancillary revenue growth	Hotels & resorts seeking digital guest journeys