

# **Software Test Report**

## **Project**



**Reported by:**  
**Shai Rakhminov and Eald Zioni**

**Verified by:**  
**המכללה לאוטומציה (Gal Matalon)**

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## Purpose

The purpose of this project is to document the test results done on the KSP site on the web platform.

As we could've come up with thousands of tests for this site, we were told to come up with maximum of 500 tests.

So we decided to divide it in a way so we would test a little from each area, to be able to "cover" as much areas as possible in order to insure it's proper functionality.

The variety of tests included functional testing, GUI, accessibility, usability, etc.

## Overview

KSP website is an Israeli site that offers a wide variety products from different categories, such as mobile phones, TV's, vacuums, sports, camping, pharmacy, cosmetics, etc.

Each category includes a wide range of sub-categories which makes the site very beneficial over other sites and can attract many customers.

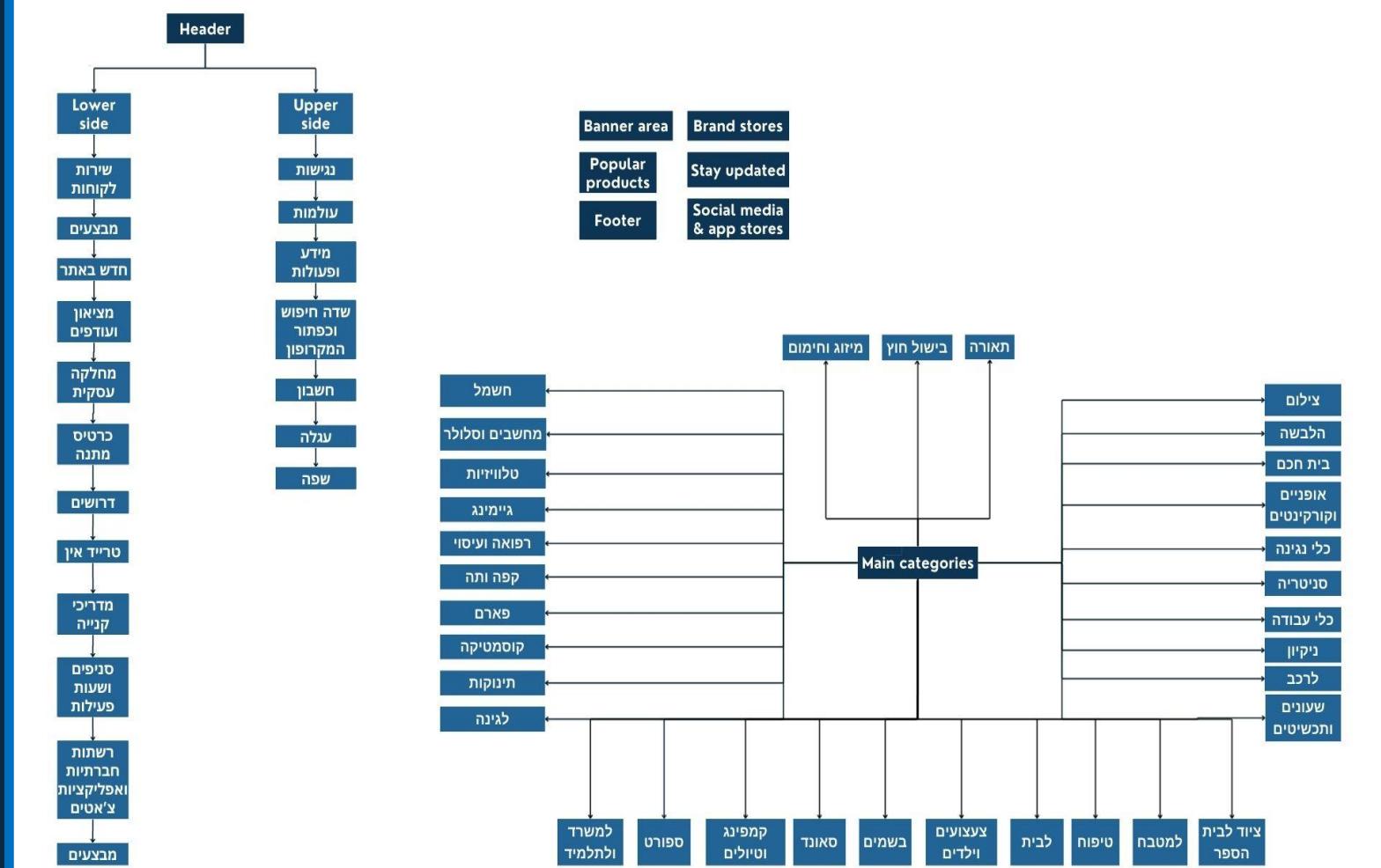
It has many sites spread all over the country, from south to north, and the products can be purchased by both personal and business customers, physically from the site or online.

## Tools

It was important for us to do our best in this project, not only technically but also esthetically, so we have used the following tools-

- ChatGPT - to get more ideas for test cases
- TechSmith Capture - for best quality screenshots
- TestRail - to organize the test cases
- Canva - for esthetic cover page and table of content that fits the colors of the website
- Jira - to report discovered bugs and document them with all necessary details
- DevTools - used for performance tests on the website

## Tests tree



## Non-applicable tests:

- “Check that even during a site crash due to heavy load, my data is saved, and I receive an SMS on the mobile once the site recovers”  
**Reason:** could not perform the site crush as the server of the site is unreachable for us and the option does not exist on the site.
- “Check that the system notifies me via email or message in case of new logins to my account (which could also be my own) from any new device, so I can know that there is no unfamiliar device and ensure that there are no breaches to my account.”  
**Reason:** option does not exist on the site.
- “Check that if the system crashes due to heavy load (Sales periods, Black Friday with unusual traffic, or any other reason) - my user data is preserved after the system recovery.”  
**Reason:** could not perform as we don't have the necessary tools to test it and the server is unreachable for us.
- “Check that when you click on “Download on the App Store” button, it prompts you to KSP app on App Store”  
**Reason:** could not perform as we didn't have device with an IOS.
- “Check that when you click on “Get it on Google Play” button, it prompts you to KSP app on Google Play”  
**Reason:** could not perform as the button did not exist in KSP website on Android device.

## Test scope-

### **Tests In Scope**

- Functional
- GUI
- Usability
- Interfaces
- Accessibility
- Performance- Tested only with DevTools.
- CRUD
- Compatibility

## **Tests Out of Scope**

- Localization & Internationalization
- Security
- Recovery & Survival
- Load
- Stress

## **Test Areas-**

### **Test Areas in Scope**

#### **Upper-side toolbar**

- Accessibility
- Worlds
- Information and Actions
- Information and Actions - Appointment scheduling for a branch
- Information and Actions - Secret deals and coupons
- Positive tests for connecting to receive deals and coupons via email.
- Tests on the product search window on the website
- Test on account - personal area - login

#### **Lower-side toolbar**

- Customer Service
- Promotions
- Computers & Mobile category
- "Stay Updated" category
- Footer

## **"Social Media and App Stores"**

### **Test Areas Out of scope**

#### **Upper-side toolbar**

- "Account - Product Comparison - Favorites - View Prices with Amex Points Deduction"
- Shopping Cart
- "Change to different languages"

### **Lower-side toolbar**

- New on the Website
- Outlet & Clearance
- Business Department
- Gift Card
- Careers
- Trade-In
- Purchase guides
- “Link to promotions and updates page with icons for Telegram, Instagram, WhatsApp, TikTok and Facebook.”

### **Front Page of the Website**

- All product categories on the website, except for Computers and Mobile, were tested.
- “To all brand stores”
- “All Popular Product Titles”

### **Footer**

- “Newsletter Subscription”
- “All topics under the ‘Information & Terms of Service’ section”
- “All topics under the ‘Customer Service’ section”
- “All topics under the ‘About’ section”
- “Privacy & Cookies Policy”

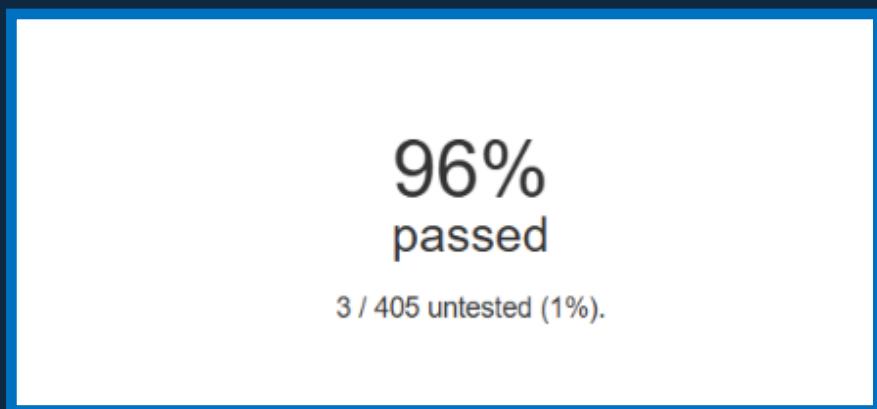
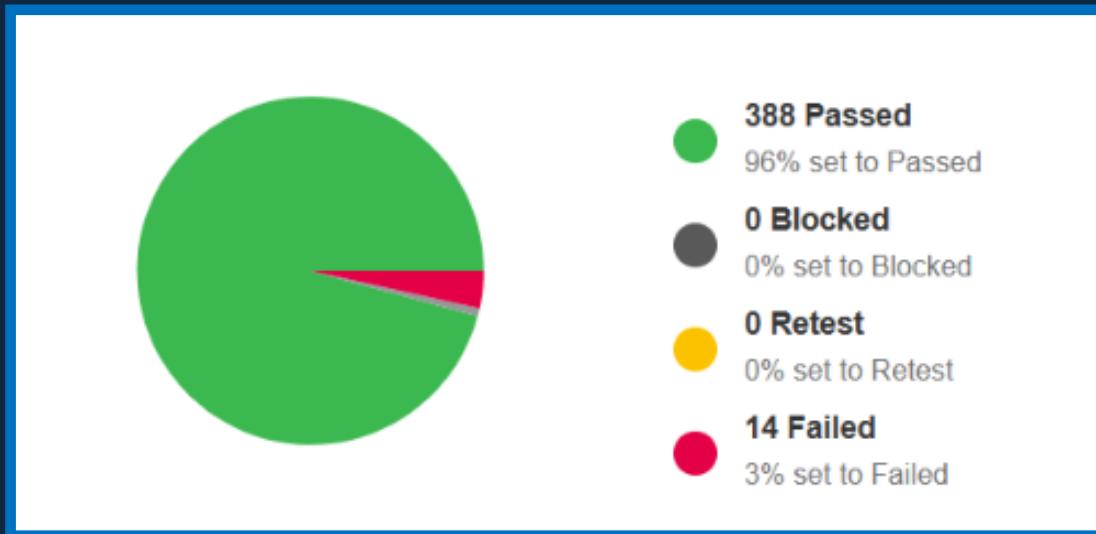
## Bugs severity summary

The chart below shows the total bugs discovered from the tests done on the KSP site.

The total bugs that were found are 14, which most of them are classified as Low and Major severity.

Only 3 bugs were classified with Minor severity.

Severity	Low	Minor	Major	Critical
Closed	0	0	0	0
Opened	6	3	6	0



## Screenshot of bugs from Jira

The screenshot shows the Jira interface for the 'STD+STR PROJECT - KSP'. The left sidebar includes links for 'For you', 'Recent', 'Starred', 'Apps', 'Plans (PREMIUM)', 'Projects', 'Starred', 'Recent', 'STD+STR PROJECT - KSP' (selected), 'Test', 'My Kanban Project', 'Create a roadmap (TRY)', 'More projects', 'Filters', and 'Search work items'. The main area displays a table of bugs with columns: Work, Assignee, Reporter, Priority, and Severity. The bugs listed are:

Work	Assignee	Reporter	Priority	Severity
SPK-10 System sends SMS to invalid mobile numbers (e.g., ...)	Unassigned	EZ Elad zioni	Medium	Major
SPK-7 Clicking on Accessibility while network is disconnect...	Unassigned	EZ Elad zioni	Medium	Minor
SPK-6 Highlight Headings' button in the accessibility menu ...	Unassigned	EZ Elad zioni	Medium	Major
SPK-5 "פיזע ותנאי שירות" "חדיניות אחרויות" option under "...	Unassigned	SR Shai Rakhminov	Medium	Low
SPK-4 "טנפ" "טנפ" section doesn't have "speech..."	Unassigned	SR Shai Rakhminov	Medium	Minor
SPK-3 The button "לפרטים נוספים" isn't in the same color i...	Unassigned	SR Shai Rakhminov	Medium	Low

At the bottom right, it says '14 of 14'.

## Recommendation

- There should be maximum of 3 bugs at Major severity level for the site to be in a state of proper functionality.
- The GUI of the site should be improved, as some of the buttons appeared in different colors than the others. This could be seemed annoying for some customers and overall, it looks unprofessional.
- Speech-to-text accessibility option could be added to other search fields as well, and not only to the main search field of the site.
- At some areas the Hebrew wording is incorrect, which doesn't impact the performance or functionality overall, but not what you expect from a big, well-known company like this.

## Exit criteria

- No bugs with Critical severity – Yes.
- All discovered bugs must be checked – yes.
- There should not be more than 3 bugs with Major severity- No.
- The site must be user intuitive and comfortable to use for all kinds of customers – yes.

## Conclusion

After carefully reviewing all bugs and their severity, together with the overall functionality of the site and even though we discovered a total of 6 bugs with major severity, we have decided to **Go Live**.

The site seems to be functioning properly and even though some customers might struggle with the navigation at first, it is adaptable after all.

## Screenshot of bugs from Jira

The screenshot shows the Jira web interface. The left sidebar includes links for 'For you', 'Recent', 'Starred', 'Apps', 'Plans PREMIUM', 'Projects', 'Starred', and 'Recent'. A blue box highlights the 'STD+STR PROJECT - KSP' project. The main area displays the project's dashboard with tabs for 'Summary', 'Reports', 'List', 'Forms', 'Goals', 'All work' (which is selected), 'Components', 'Code', 'Releases', 'Archived work items', 'Pages', and 'More'. A search bar and a 'Create' button are at the top right. Below the tabs, there are filters for 'Status', 'More filters', and 'Save filter'. The main content area is a table listing bugs:

Work	Assignee	Reporter	Priority	Severity
SPK-10 System sends SMS to invalid mobile numbers (e.g, ...)	Unassigned	Elad zioni	Medium	Major
SPK-7 Clicking on Accessibility while network is disconnect...	Unassigned	Elad zioni	Medium	Minor
SPK-6 Highlight Headings' button in the accessibility menu ...	Unassigned	Elad zioni	Medium	Major
SPK-5 "מיזע ותנאי שירות" option under "פתרונות אחריות" ha...	Unassigned	Shai Rakhminov	Medium	Low
SPK-4 "וניפוי ושות פעלית" section doesn't have "speech..."	Unassigned	Shai Rakhminov	Medium	Minor
SPK-3 The button "לפרטים נוספים" isn't in the same color i...	Unassigned	Shai Rakhminov	Medium	Low

## **STD via Testrail**

ID	Title	Created By	Section	
C214	Check that clicking on 'Accessibility' redirects me to the accessibility menu on the website	Shai Rakhminov	Functional Positive	Pass
C215	Check that clicking on 'High Contrast Mode' in the accessibility menu is successfully applied	Shai Rakhminov	Functional Positive	Pass
C216	Check that clicking on 'Grayscale' in the accessibility menu is successfully applied	Shai Rakhminov	Functional Positive	Pass
C217	Check that clicking on 'Increase Text' in the accessibility menu indeed enlarges the text on the website	Shai Rakhminov	Functional Positive	Pass
C218	Check that clicking on 'Decrease Text' in the accessibility menu indeed reduces the text size on the website	Shai Rakhminov	Functional Positive	Pass
C219	Check that clicking on 'Highlight Links' in the accessibility menu indeed highlights the existing links on the website	Shai Rakhminov	Functional Positive	Fail
C220	Check that clicking on 'Highlight Headings' in the accessibility menu indeed highlights the headings on the website	Shai Rakhminov	Functional Positive	Pass
C221	Check that clicking on 'Stop Animations' in the accessibility menu has indeed been applied	Shai Rakhminov	Functional Positive	Pass
C222	Check that clicking on 'Reset' in the accessibility menu indeed resets the website	Shai Rakhminov	Functional Positive	Pass
C223	Check that clicking on the 'X' icon in the accessibility menu indeed closes the menu	Shai Rakhminov	Functional Positive	Pass

C224	Check that clicking on 'Go to Accessibility Statement' indeed opens the website's accessibility statement	Shai Rakhminov	Functional Positive	Pass
C225	Check that keyboard opening – focus on the button → Enter/Space opens the menu	Shai Rakhminov	Functional Positive	Pass
C226	heck that closing with Esc – after opening, Esc closes and returns focus to the button	Shai Rakhminov	Functional Positive	Pass
C227	Clicking on 'Accessibility' while the network is disconnected → a user-friendly error message is displayed	Shai Rakhminov	Negative Test Cases	Fail
C228	Repeated opening x20 → no slowdown or duplicate events	Shai Rakhminov	Negative Test Cases	Pass
C229	Check that there are no spelling mistakes and no errors in the page structure in terms of layout and design.	Shai Rakhminov	GUI	Pass
C230	Check that the menu, buttons, fonts, and fields are well organized and positioned correctly, that the fonts are consistent, and that the fields are uniform in size.	Shai Rakhminov	GUI	Pass
C231	Check that the accessibility menu is clear, easy to use, and user-friendly	Shai Rakhminov	Testing Usability	Pass
C232	Check the website's response time when opening the accessibility menu	Shai Rakhminov	Testing Performance	Pass
C233	Check that clicking on 'Worlds' indeed opens all product categories on the website	Shai Rakhminov	Positive Test Cases	Pass
C234	Check that clicking again on the 'Worlds' button indeed closes the menu	Shai Rakhminov	Positive Test Cases	Pass
C235	Navigate to category – check that selecting a category leads to the correct category page (PLP) with the proper title and URL.	Shai Rakhminov	Positive Test Cases	Pass
C236	Esc – after opening, check that pressing the Esc key closes the menu and returns focus to the button.	Shai Rakhminov	Positive Test Cases	Pass
C237	Keyboard opening – navigate with Tab to "Worlds" and	Shai Rakhminov	Positive Test Cases	Pass

	press Enter/Space to open the menu.			
C238	Check that navigation with Tab – it is possible to move between the menu items using Tab/Shift+Tab	Shai Rakhminov	Positive Test Cases	Pass
C239	Check that the category names in the menu match the names on the destination pages.	Shai Rakhminov	Positive Test Cases	Pass
C240	Opening without network: click “Worlds” when the network is disconnected → shows an unfriendly error/no message	Shai Rakhminov	Negative Test Cases	Pass
C241	Repeated opening ×20 → no slowdown or duplicate events	Shai Rakhminov	Negative Test Cases	Pass
C242	Check that there are no spelling mistakes and no errors in the page structure in terms of layout and design.	Shai Rakhminov	GUI	Pass
C243	Check that the menu, buttons, fonts, and fields are well organized and positioned correctly, that the fonts are consistent, and that the fields are uniform in size.	Shai Rakhminov	GUI	Pass
C244	Check that the 'Worlds' menu is clear, easy to use, and user-friendly	Shai Rakhminov	Testing Usability	Pass
C245	Check the website's response time when opening the 'Worlds' menu	Shai Rakhminov	Testing Performance	Pass
C246	Check that clicking on “Information and Actions” opens the desired menu.	Shai Rakhminov	Positive Test Cases	Pass
C247	Check that clicking the “Information and Actions” button again closes the window.	Shai Rakhminov	Positive Test Cases	Pass
C248	Esc – after opening, check that pressing the Esc key closes the menu and returns focus to the button.	Shai Rakhminov	Positive Test Cases	Pass
C249	Keyboard opening – navigate with Tab to “Information and Actions” and press Enter/Space to open the menu.	Shai Rakhminov	Positive Test Cases	Pass
C250	Check that navigation with Tab – it is possible to move	Shai Rakhminov	Positive Test Cases	Pass

	between the menu items using Tab/Shift+Tab			
C251	Check that the category names in the menu match the names on the destination pages.	Shai Rakhminov	Positive Test Cases	Pass
C252	Clicking on "Information and Actions"" while the network is disconnected → a user-friendly error message is displayed	Shai Rakhminov	Negative Test Cases	Pass
C253	Repeated opening ×20 → no slowdown or duplicate events	Shai Rakhminov	Negative Test Cases	Pass
C254	Check that there are no spelling mistakes and no errors in the page structure in terms of layout and design.	Shai Rakhminov	GUI	Pass
C255	Check that the menu, buttons, fonts, and fields are well organized and positioned correctly, that the fonts are consistent, and that the fields are uniform in size.	Shai Rakhminov	GUI	Pass
C256	Check that the "Information and Actions" menu is clear, easy to use, and user-friendly	Shai Rakhminov	Testing Usability	Pass
C257	Check the website's response time when opening the "Information and Actionsmenu	Shai Rakhminov	Testing Performance	Pass
C258	Check that clicking on ""Appointment scheduling for a branch"" opens a window for scheduling a branch appointment.	Shai Rakhminov	Positive Test Cases	Pass
C259	Check that the site allows me to register for an appointment with a valid 10-digit mobile number.	Shai Rakhminov	Positive Test Cases	Pass
C260	Check that when entering a valid mobile number, an SMS message is indeed received on the mobile for scheduling an appointment at the desired branch.	Shai Rakhminov	Positive Test Cases	Pass
C261	Check that clicking on the X icon indeed closes the window.	Shai Rakhminov	Positive Test Cases	Pass
C262	Check that clicking on Close in the appointment scheduling	Shai Rakhminov	Positive Test Cases	Pass

	window indeed closes the window.			
C263	Check that it is possible to receive a message for a branch appointment with 10 digits but using different valid prefixes available in Israel.	Shai Rakhminov	Positive Test Cases	Pass
C264	Check that - Copy/Paste – direct pasting of a valid number from the clipboard → the system accepts.	Shai Rakhminov	Positive Test Cases	Pass
C265	Check that it is possible to log in with a mobile number containing a space 050 123 456	Shai Rakhminov	Positive Test Cases	Pass
C266	Check that it is possible to receive a message on the mobile with a mobile number containing a hyphen, e.g., 050-1234567.	Shai Rakhminov	Positive Test Cases	Pass
C267	Full international input (e.g., +972501234567) → the system removes the +972 prefix and recognizes it as a valid 10-digit number.	Shai Rakhminov	Positive Test Cases	Pass
C268	Autofill – automatic filling of the field by the browser with a valid number → accepted.	Shai Rakhminov	Positive Test Cases	Pass
C269	Check that less than 10 digits – entering 0501234 → displays an error message.	Shai Rakhminov	Negative Test Cases	Pass
C270	Check that more than 10 digits – entering 050123456789 → rejected.	Shai Rakhminov	Negative Test Cases	Pass
C271	Check that empty field – clicking “Continue” without a number → required to enter.	Shai Rakhminov	Negative Test Cases	Pass
C272	Check that letters in English/Hebrew – e.g., ABCDEF or טלפון → rejected.	Shai Rakhminov	Negative Test Cases	Pass
C273	Check that special characters – 050@123456 or 050!234567 → rejected.	Shai Rakhminov	Negative Test Cases	Pass
C274	Check that digits with mixed characters – 05012AB567 → error.	Shai Rakhminov	Negative Test Cases	Pass
C275	Check that invalid prefix – number starting with 07 or 09 (if not defined as supporting mobile) → rejected.	Shai Rakhminov	Negative Test Cases	Pass

C276	Check that unrealistic consecutive digits – 0000000000 or 1111111111 → rejected.	Shai Rakhminov	Negative Test Cases	Pass
C277	Check that non-matching international number – +19721234567 (US number) → rejected.	Shai Rakhminov	Negative Test Cases	Pass
C278	Check that partial international number – +97250 only → error.	Shai Rakhminov	Negative Test Cases	Pass
C279	10 digits exactly but all identical → invalid. 9999999999	Shai Rakhminov	Negative Edge Cases	Pass
C280	10 digits but starting with “1” (not a valid prefix in Israel) → rejected.	Shai Rakhminov	Negative Edge Cases	Pass
C281	10 digits with illogical digits (e.g. 0500000000 if not defined as a valid prefix in Israel).	Shai Rakhminov	Negative Edge Cases	Fail
C282	Input with a space at the beginning of the number – → if the system does not trim, it should be rejected. 0501234567	Shai Rakhminov	Negative Edge Cases	Pass
C283	Input with a space at the end – → should be rejected if not trimmed. 0501234567	Shai Rakhminov	Negative Edge Cases	Pass
C284	Input with multiple hyphens – → rejected. 050--123--4567	Shai Rakhminov	Negative Edge Cases	Pass
C285	Input with mixed characters and spaces – (O instead of 0) → rejected. 05O 123 4567	Shai Rakhminov	Negative Edge Cases	Pass
C286	Pasting long text (e.g., number + text “Hello”) → rejected.	Shai Rakhminov	Negative Edge Cases	Pass
C287	Emoji or symbols – → error. 0501234567	Shai Rakhminov	Negative Edge Cases	Pass
C288	International code entered twice – → rejected. +972+972501234567	Shai Rakhminov	Negative Edge Cases	Pass
C289	Check that there are no spelling mistakes and no errors in the page structure in terms of layout and design.	Shai Rakhminov	GUI	Pass
C290	Check that the menu, buttons, fonts, and fields are well organized and positioned correctly, that the fonts are	Shai Rakhminov	GUI	Pass

	consistent, and that the fields are uniform in size.			
C291	In the mobile input field – I will enter numbers and check if there is a limit to the amount of text, and whether at some point the text overflows outside the field.	Shai Rakhminov	GUI	Pass
C292	""Check that the website automatically trims spaces when entering a mobile number with spaces, e.g., 050 123 4567."""	Shai Rakhminov	GUI	Fail
C293	""Check that the website automatically corrects a mobile number entered with a hyphen, e.g., 050-1234567."""	Shai Rakhminov	GUI	Fail
C294	Check that the “Information and Actions - Appointment scheduling for a branch” menu is clear, easy to use, and user-friendly	Shai Rakhminov	Testing Usability	Pass
C295	Check how much time passes from the moment of entering the mobile number until I receive an SMS on the mobile.	Shai Rakhminov	Testing Performance	Pass
C296	Check that even during a site crash due to heavy load, my data is saved, and I receive an SMS on the mobile once the site recovers.	Shai Rakhminov	Testing Recovery & Survival	Not applicable
C297	Verify that clicking on 'Deals and Secret Coupons' successfully redirects the user to the appropriate section	Shai Rakhminov	Positive Test Cases	Pass
C298	Check that clicking on the email icon opens the option to register via email to receive coupons and deals.	Shai Rakhminov	Positive Test Cases	Pass
C299	Check that clicking on the Telegram icon leads me to receive coupons and deals on Telegram.	Shai Rakhminov	Positive Test Cases	Pass
C300	Check that clicking on the Instagram icon leads me to receive coupons and deals via Instagram.	Shai Rakhminov	Positive Test Cases	Pass
C301	Check that clicking on the TikTok icon leads me to	Shai Rakhminov	Positive Test Cases	Pass

	receive deals and coupons via TikTok.			
C302	Entering a valid email and clicking “Send to me!” → a success/confirmation message is received.	Shai Rakhminov	Positive Test Cases	Pass
C303	Pressing Enter in the field → sends just like clicking the button.	Shai Rakhminov	Positive Test Cases	Pass
C304	Button is enabled only when a valid email is entered (proper enabled/disabled logic).	Shai Rakhminov	Positive Test Cases	Pass
C305	Check that a standard valid address (user@example.com)	Shai Rakhminov	Positive Test Cases	Pass
C306	Check that an email with uppercase/lowercase letters (User.Name@Example.COM) is accepted.	Shai Rakhminov	Positive Test Cases	Pass
C307	Check that an email with a subdomain (user@mail.example.co.il) is accepted.	Shai Rakhminov	Positive Test Cases	Pass
C308	Check that an email with allowed characters (dot/underscore/hyphen: first-last_1@example.co.il) is accepted.	Shai Rakhminov	Positive Test Cases	Pass
C309	Check that an email with a plus sign (user+promo@example.com) is accepted.	Shai Rakhminov	Positive Test Cases	Pass
C310	Check that an email with a long TLD (user@example.technology) is accepted.	Shai Rakhminov	Positive Test Cases	Pass
C311	Check that an address with spaces at the beginning/end (user@example.com) is trimmed and accepted.	Shai Rakhminov	Positive Test Cases	Pass
C312	Check that pasting a valid email (Paste) is accepted.	Shai Rakhminov	Positive Test Cases	Pass
C313	Check that browser Autofill with a valid email is accepted and the button becomes enabled.	Shai Rakhminov	Positive Test Cases	Pass
C314	Check that an empty field is not submitted and a clear required message is displayed.	Shai Rakhminov	Negative Test Cases including Edge Cases	Pass
C315	Check that an address without @ (e.g.,	Shai Rakhminov	Negative Test Cases	Pass

	userexample.com) is rejected with an error message.		including Edge Cases	
C316	Check that an address without a domain (e.g., user@ or user@.) is rejected.	Shai Rakhminov	Negative Test Cases including Edge Cases	Pass
C317	Check that an address without a local part (e.g., @example.com) is rejected.	Shai Rakhminov	Negative Test Cases including Edge Cases	Pass
C318	Check that an address with two @ signs (e.g., user@@example.com) is rejected.	Shai Rakhminov	Negative Test Cases including Edge Cases	Pass
C319	Check that an address with spaces in the middle (like user@example.com) is rejected if not trimmed.	Shai Rakhminov	Negative Test Cases including Edge Cases	Pass
C320	Check that forbidden characters (such as "", ', /) in the address cause an error.	Shai Rakhminov	Negative Test Cases including Edge Cases	Pass
C321	Check that two consecutive dots (user..name@example.com) are rejected.	Shai Rakhminov	Negative Test Cases including Edge Cases	Pass
C322	Check that a dot at the beginning/end of the local part (.user@example.com) is rejected.	Shai Rakhminov	Negative Test Cases including Edge Cases	Pass
C323	Check that an illegal domain (hyphen at the beginning/end) is rejected.	Shai Rakhminov	Negative Test Cases including Edge Cases	Pass
C324	Check that an invalid/too short TLD (.c) is rejected.	Shai Rakhminov	Negative Test Cases including Edge Cases	Pass
C325	Check that an excessively long email (over 320 characters) is rejected without crashing the UI.	Shai Rakhminov	Negative Test Cases including Edge Cases	Pass
C326	Check that an email with emoji or non-ASCII characters (user😊@example.com) is rejected.	Shai Rakhminov	Negative Test Cases including Edge Cases	Pass
C327	Check that an address with RTL/problematic directionality characters is rejected or a clear message is displayed.	Shai Rakhminov	Negative Test Cases including Edge Cases	Pass

C328	Check that input with extra text (user@example.com Hello) is rejected.	Shai Rakhminov	Negative Test Cases including Edge Cases	Pass
C332	Check that the items in the window are indeed clear and easy to use	Shai Rakhminov	Usability	Pass
C329	Check that there are no spelling mistakes and no errors in the page structure in terms of layout and design	Shai Rakhminov	GUI	Pass
C330	Check that the menus, buttons, fonts, and fields are well organized, correctly positioned, that the fonts are consistent, and that the fields are uniform in size.	Shai Rakhminov	GUI	Pass
C331	Check that in the email field, when entering a large number of letters or digits, there is a limit to the amount of text, and that the text does not overflow outside the field	Shai Rakhminov	GUI	Pass
C333	Check that it is indeed possible to register via Telegram to receive coupons and promotions, provided I have an active account	Shai Rakhminov	Testing Interfaces	Pass
C334	is indeed possible to register via Instagram to receive coupons and promotions, provided I have an active account.	Shai Rakhminov	Testing Interfaces	Pass
C335	Check that it is indeed possible to register via TikTok to receive coupons and promotions, provided I have an active account	Shai Rakhminov	Testing Interfaces	Pass
C336	Verify that entering a valid product name (e.g., “iPhone 14”) and pressing Enter displays relevant results	Shai Rakhminov	Positive tests	Pass
C337	Verify that clicking the search icon after typing a product name displays relevant results.	Shai Rakhminov	Positive tests	Pass
C338	Verify that pasting a valid product name into the search field displays matching results.	Shai Rakhminov	Positive tests	Pass

C339	Verify that browser Autofill with a previous search term is accepted and displays results.	Shai Rakhminov	Positive tests	Pass
C340	Verify that searching by SKU/product code (e.g., 123456) leads directly to the correct product page.	Shai Rakhminov	Positive tests	Pass
C341	Verify that searching by brand name (e.g., "Samsung") displays a list of that brand's products.	Shai Rakhminov	Positive tests	Pass
C342	Verify that entering a partial keyword (e.g., "laptop") displays appropriate suggestions/results ("Laptop").	Shai Rakhminov	Positive tests	Pass
C343	Verify that voice search (clicking the microphone icon and saying a product name) returns results.	Shai Rakhminov	Positive tests	Pass
C344	Verify that search suggestions appear below the field when typing a valid query.	Shai Rakhminov	Positive tests	Pass
C345	Verify that clicking one of the search suggestions leads to the correct product list or product page.	Shai Rakhminov	Positive tests	Pass
C346	Verify that search is case-insensitive (e.g., "iphone" or "IPHONE" return the same results).	Shai Rakhminov	Positive tests	Pass
C347	Verify that using Tab/Shift+Tab moves focus correctly between the field, icons, and suggestion list.	Shai Rakhminov	Positive tests	Pass
C348	Verify that the field accepts Hebrew input (e.g., "בָּנָה") and returns appropriate results.	Shai Rakhminov	Positive tests	Pass
C349	Verify that the field accepts English input (e.g., "Laptop") and returns appropriate results.	Shai Rakhminov	Positive tests	Pass
C350	Verify that clicking inside the search field places the cursor and allows immediate typing.	Shai Rakhminov	Positive tests	Pass
C351	Check that clicking the recording button actually works.	Shai Rakhminov	Positive tests	Pass
C352	Check that clicking the microphone button and	Shai Rakhminov	Positive tests	Pass

	saying a product name for search actually returns the correct output			
C353	Check that typing an empty field does not return results and displays an appropriate message.	Shai Rakhminov	Negative tests including edge cases	Pass
C354	Check that entering only spaces behaves like an empty search.	Shai Rakhminov	Negative tests including edge cases	Fail
C355	Check that entering only one character does not return results or displays a message "You must enter at least X characters."	Shai Rakhminov	Negative tests including edge cases	Pass
C356	Check that entering a very long string (1000+ characters) does not cause a crash/server error.	Shai Rakhminov	Negative tests including edge cases	Pass
C357	Check that entering special characters (ZWNJ / RTL) does not break results .	Shai Rakhminov	Negative tests including edge cases	Pass
C358	Check that entering only emojis ("⌚ 💧 💦") returns "No results."	Shai Rakhminov	Negative tests including edge cases	Pass
C359	Check that pasting illegal/binary text does not cause a system error.	Shai Rakhminov	Negative tests including edge cases	Pass
C360	Check that searching with a path (../../etc/passwd) does not return a result and does not show an error.	Shai Rakhminov	Negative tests including edge cases	Pass
C361	Check that searching with an invalid SKU (letters instead of digits) returns "Not found."	Shai Rakhminov	Negative tests including edge cases	Pass
C362	Check that searching with a valid but non-existent SKU returns "No results."	Shai Rakhminov	Negative tests including edge cases	Pass
C363	Check that searching for a non-existent brand ("BrandXYZ") returns "No results."	Shai Rakhminov	Negative tests including edge cases	Fail
C364	Check that entering a product with a hyphen in the search displays an error in the search results	Shai Rakhminov	Negative tests including edge cases	Fail
C365	Check that typing a meaningless string ("asdfghjk") does not show suggestions.	Shai Rakhminov	Negative tests including edge cases	Fail

C366	Ensure that clicking on a search suggestion that disappears does not cause errors or break the UI	Shai Rakhminov	Negative tests including edge cases	<b>Pass</b>
C367	Check that moving with arrow keys beyond the last suggestion does not cause an error (focus remains at the edge).	Shai Rakhminov	Negative tests including edge cases	<b>Pass</b>
C368	Check that searching while the network is disconnected shows “No connection” and does not crash.	Shai Rakhminov	Negative tests including edge cases	<b>Pass</b>
C369	Check that searching under heavy load (many Enter key presses in a row) does not create errors or crash the site.	Shai Rakhminov	Negative tests including edge cases	<b>Pass</b>
C370	Check that there are no spelling mistakes and no errors in the page structure in terms of layout and design	Shai Rakhminov	GUI	<b>Pass</b>
C371	Check that the menus, buttons, fonts, and fields are well organized, correctly positioned, that the fonts are consistent, and that the fields are uniform in size.	Shai Rakhminov	GUI	<b>Pass</b>
C372	Check that the search window on the website is easy, clear, and user-friendly.	Shai Rakhminov	Usability	<b>Pass</b>
C373	Verify that entering a valid email existing in the system + a one-time code that was sent → login succeeds.	Shai Rakhminov	Positive tests	<b>Pass</b>
C374	Verify that entering a valid email + correct password → login succeeds.	Shai Rakhminov	Positive tests	<b>Pass</b>
C375	Verify that logging in with Apple → login succeeds and the user is redirected to the account.	Shai Rakhminov	Positive tests	<b>Pass</b>
C376	Verify that logging in with Google → login succeeds and the user is redirected to the account.	Shai Rakhminov	Positive tests	<b>Pass</b>
C377	Check that after logging into the system, the option “Remember me next time” appears so that I don't have to log in again each time if I choose so.	Shai Rakhminov	Positive tests	<b>Pass</b>

C378	Check that after selecting “Remember me next time,” the system indeed remembers me and logs me in automatically on the next visit.	Shai Rakhminov	Positive tests	Pass
C379	4151918@gmail.com ← basic.	Shai Rakhminov	Positive tests	Pass
C380	4151918@GMAIL.COM ← uppercase domain.	Shai Rakhminov	Positive tests	Pass
C381	4151918@Gmail.Com ← mixed case domain.	Shai Rakhminov	Positive tests	Pass
C382	4151.918@gmail.com ← dot in the local part (Gmail ignores dots)	Shai Rakhminov	Positive tests	Pass
C383	41.519.18@gmail.com ← multiple dots in the local part	Shai Rakhminov	Positive tests	Pass
C384	4151918+test@gmail.com ← plus alias.	Shai Rakhminov	Positive tests	Pass
C385	4151918+qa@gmail.com ← different plus alias.	Shai Rakhminov	Positive tests	Pass
C386	Check that it is possible to log in with an email that has a leading space	Shai Rakhminov	Positive tests	Pass
C387	Verify that entering an empty field and clicking “Login” → a clear required-field message is displayed.	Shai Rakhminov	Negative tests	Pass
C388	Verify that entering an email without @ (e.g., userexample.com) → an error message is shown.	Shai Rakhminov	Negative tests	Pass
C389	Verify that entering an email without a domain (e.g., user@ or user@.) → is rejected.	Shai Rakhminov	Negative tests	Pass
C390	Verify that entering an email without a local part (e.g., @gmail.com) → is rejected.	Shai Rakhminov	Negative tests	Pass
C391	Verify that entering an email with two @ symbols (e.g., user@@gmail.com) → is rejected.	Shai Rakhminov	Negative tests	Pass
C392	Verify that entering an email with invalid characters (e.g., user""@gmail.com, user/abc@gmail.com) → error is shown.	Shai Rakhminov	Negative tests	Pass
C393	Verify that entering an email with a space inside (e.g., user @gmail.com) → is rejected.	Shai Rakhminov	Negative tests	Pass

C394	Verify that entering an email that is too long (over 320 characters) → is rejected.	Shai Rakhminov	Negative tests	Pass
C395	Verify that entering an email with emoji or non-ASCII characters (e.g., 😊@gmail.com) → is rejected.	Shai Rakhminov	Negative tests	Pass
C396	Verify that entering an email with invisible characters (Zero-width space) → is rejected or sanitized.	Shai Rakhminov	Negative tests	Pass
C397	Verify that entering an incorrect password → a clear error message is displayed.	Shai Rakhminov	Negative tests	Pass
C398	Verify that entering an incorrect one-time code → is rejected.	Shai Rakhminov	Negative tests	Pass
C399	Verify that entering a password that is too short (below the defined minimum length) → is rejected.	Shai Rakhminov	Negative tests	Pass
C400	Verify that entering a password that is too long (e.g., 256 characters) → is rejected.	Shai Rakhminov	Negative tests	Pass
C401	Check that the system notifies me via email or message in case of new logins to my account (which could also be my own) from any new device, so I can know that there is no unfamiliar device and ensure that there are no breaches to my account.	Shai Rakhminov	Security	Not applicable
C402	Check that if the system crashes due to heavy load (Sales periods, Black Friday with unusual traffic, or any other reason) – my user data is preserved after the system recovery.	Shai Rakhminov	Recovery	Not applicable
C403	Test the ability to add new data to the system correctly.	Shai Rakhminov	CRUD Testing = Create / Read / Update / Delete	Pass
C404	Check that existing data in the system, such as an existing email, can be retrieved/searched correctly	Shai Rakhminov	CRUD Testing = Create / Read / Update / Delete	Pass

	if I already have an active account.			
C405	Check the ability to modify existing data in the system, such as changing an active email, if I already have an account on the website.	Shai Rakhminov	CRUD Testing = Create / Read / Update / Delete	Pass
C406	Check the ability to delete data from the system while preventing incorrect deletion or data loss.	Shai Rakhminov	CRUD Testing = Create / Read / Update / Delete	Pass
C407	Check that after selecting products and adding them to the cart, they actually appear in my shopping cart	Shai Rakhminov	Positive tests	Pass
C1	Check that when you click on "שירות לקוחות" you can see the customer service page	Shai Rakhminov	Functional (common)	Pass
C2	בתוכות "" הסביבים ושעות פעילותם you can see all company sites and their working hours	Shai Rakhminov	Functional (common)	Pass
C3	בירורים "", it shows stock availability, questions about the product, etc.	Shai Rakhminov	Functional (common)	Pass
C4	שאלות לגבי "", it shows product availability, product questions	Shai Rakhminov	Functional (common)	Pass
C5	תהליך "", it shows info about possible ways to order and delivery times	Shai Rakhminov	Functional (common)	Pass
C6	הזמנה או "" שירזן באילת it shows info about order options and product reservation in Eilat	Shai Rakhminov	Functional (common)	Pass
C7	פניה "", it shows delivery and payment conditions for business customers and other options suggested in the business department	Shai Rakhminov	Functional (common)	Pass
C8	When press on the Mail icon, a window opens and allows to send an email or text message to the company	Shai Rakhminov	Functional (common)	Pass
C9	ברורים אחריו "", it shows order	Shai Rakhminov	Functional (common)	Pass

	tracking, service, cancelation, returns, etc			
C10	דיווח פריטים "" בזק במשלון to act if damage or missing products	Shai Rakhminov	Functional (common)	Pass
C11	בדיקה "" בזק הזמנה שביצעת shows how to check status of an active order	Shai Rakhminov	Functional (common)	Pass
C12	בקשה לביטול "" או שינוי הזמנה שביצעת shows how to make cancelation or change	Shai Rakhminov	Functional (common)	Pass
C13	When press on "" שחזור חשבונית , it shows how to re-create a receipt	Shai Rakhminov	Functional (common)	Pass
C14	When press on "" הזרת מוצר חדש , it shows an info about a new product returning	Shai Rakhminov	Functional (common)	Pass
C15	שירותים "" וvertime טכנית לאחר קנייה shows info about customer service and support for post-purchase	Shai Rakhminov	Functional (common)	Pass
C16	When you press on "" הזרה או הולפה של מוצר תקול shows 2 possible scenarios	Shai Rakhminov	Functional (common)	Pass
C17	When press on the first scenario עדין לא עברו 14 ימים , it shows how to get a service for brands	Shai Rakhminov	Functional (common)	Pass
C18	When press on the second scenario ברגע 14 ימים , it shows how to act in this scenario	Shai Rakhminov	Functional (common)	Pass
C19	פיתוח "" אפשרויות מגע ופריטים it shows contact options	Shai Rakhminov	Functional (common)	Pass
C20	חיפוש אתר "" בכתובות "" הטילת הסניפים and system succeeds to read and show the correct site	Shai Rakhminov	CRUD	Pass
C21	"" כתובות הסניפים search a long length site name and check if system able to locate the site	Shai Rakhminov	Boundary - positive	Pass
C22	Search for medium length site name and check if system able to locate the site	Shai Rakhminov	Boundary - positive	Pass

C23	Search for short length site name and check if system able to locate the site	Shai Rakhminov	Boundary - positive	Pass
C24	Search for site name that contains one special character and check if system able to locate the site	Shai Rakhminov	Boundary - positive	Pass
C25	Search for site name that contains multiple special characters and check if system able to locate the site	Shai Rakhminov	Boundary - positive	Pass
C26	When type a word that is part of an existing site name, it shows the site that contains that word	Shai Rakhminov	Boundary - positive	Pass
C27	When search for a site that doesn't exist, it shows an error that no results were found	Shai Rakhminov	Boundary - negative	Pass
C28	When type only space using the spacebar in search field, it shows that no results were found	Shai Rakhminov	Boundary - negative	Pass
C29	When type only special character in search field, it shows all sites that contain that special character	Shai Rakhminov	Boundary - negative	Pass
C30	When type the site name incorrectly, it shows an error that no results were found	Shai Rakhminov	Boundary - negative	Pass
C31	When type site name is other language, it shows an error that no results were found	Shai Rakhminov	Boundary - negative	Pass
C32	When type a number, it shows that no results were found	Shai Rakhminov	Boundary - negative	Pass
C33	When type an existing site name with double space, it shows that no results were found	Shai Rakhminov	Boundary - negative	Pass
C34	When type an existing site name in a wrong order, it shows that no results were found	Shai Rakhminov	Boundary - negative	Pass
C35	When type existing site name with special character when it doesn't contain it, it shows an error that no results were found	Shai Rakhminov	Boundary - negative	Pass
C36	When press on "הסביר על'" "דרכי הגעה וחניה" of an	Shai Rakhminov	Functional	Pass

	existing site, it shows about arrival ways to the site and parking options			
C37	When press on "" במדרך מטה the page goes down to a guide that explains how to check products availability in different sites	Shai Rakhminov	Functional	Pass
C38	Check that ""שירות לקוחות"" shown an indication that it's clickable when hovering over it	Shai Rakhminov	GUI	Pass
C39	Check that there is an icon that represents ""customer service"" near the button	Shai Rakhminov	GUI	Pass
C40	בתובות ""...סניפים", shows indication that the button is clickable	Shai Rakhminov	GUI	Pass
C42	בתובות ""הסניפים ושרות פעילותם", the frame of the button is colored in blue	Shai Rakhminov	GUI	Fail
C43	בিורום "בפני ביצוע רכישה", it shows an indication that the button is clickable	Shai Rakhminov	GUI	Pass
C44	בিורום "בפני ביצוע רכישה, and the frame is colored in blue	Shai Rakhminov	GUI	Pass
C45	בিורום "אחרי ביצוע רכישה", it shows an indication that the button is clickable	Shai Rakhminov	GUI	Pass
C46	בিורום "אחרי ביצוע רכישה", the frame is colored in blue	Shai Rakhminov	GUI	Pass
C47	Check that when hovering over פיתוח עסק מדיה ופרסום, it shows an indication that the button is clickable	Shai Rakhminov	GUI	Pass
C48	פיתוח ""עסק מדיה ופרסום", the frame is colored in blue	Shai Rakhminov	GUI	Pass
C49	להסביר על דרכי הגעה site ""אלת הטילת"" in ""וחניה is colored in blue	Shai Rakhminov	GUI	Fail
C50	פרטים חסרים ""או על נק במשולח", shows the info with no spelling errors	Shai Rakhminov	GUI	Pass
C51	In ""שחזר חשבונית"" the field ""מספר טלפון"" is clickable	Shai Rakhminov	GUI	Pass

C52	In the field "מספר טלפון" the field can be filled	Shai Rakhminov	GUI	<b>Pass</b>
C53	Prompted to customer service page after a single click on the "שירות לקוחות" button	Shai Rakhminov	Usability	<b>Pass</b>
C54	When click on "הסניות" shows a list of all company sites, their addresses and working hours	Shai Rakhminov	Usability	<b>Pass</b>
C55	Able to see info about pre-purchase inquiries after a single click on "בירורים לפני ביצוע רכישה"	Shai Rakhminov	Usability	<b>Pass</b>
C56	Able to see info about pre-purchase inquiries after a single click on "בירורים לפני ביצוע רכישה"	Shai Rakhminov	Usability	<b>Pass</b>
C57	Able to see the info after one click on "בירורים אחרי ביצוע רכישה"	Shai Rakhminov	Usability	<b>Pass</b>
C58	Check that you can see the info after one click on "פתרונות מידה ופרסום"	Shai Rakhminov	Usability	<b>Pass</b>
C59	Check that "שירות לקוחות" page works on Edge browser the same as in Chrome	Shai Rakhminov	Compatibility	<b>Pass</b>
C60	Check that "שירות לקוחות" page works properly on resolutions lower than 100% in chrome	Shai Rakhminov	Compatibility	<b>Pass</b>
C61	Check that "שירות לקוחות" page works properly on resolutions higher than 100% in chrome	Shai Rakhminov	Compatibility	<b>Pass</b>
C62	Check that "שירות לקוחות" page works properly on Android mobile (Galaxy S23+)	Shai Rakhminov	Compatibility	<b>Pass</b>
C63	Check that when you click on "מוצעים", it prompts to sales page that shows all the sales in the site	Shai Rakhminov	Functional (common)	<b>Pass</b>
C64	Check that when you click on "קיופון הטלגרם" sale, it prompts you to the Telegram group of the site	Shai Rakhminov	Functional (common)	<b>Pass</b>
C65	Check that when you click on "ושאבי האבק של Dreame" sale, it prompts you to all "DREAME" vacuums	Shai Rakhminov	Functional (common)	<b>Pass</b>

C66	Check that when you click on “LEGO” sale, it prompts you to all LEGO XGirls products	Shai Rakhminov	Functional (common)	<b>Pass</b>
C67	Check that when you click on “ASUS” sale, it prompts you to all “ASUS” products	Shai Rakhminov	Functional (common)	<b>Pass</b>
C68	Check that when you click on “Tadiran” AC sale, it prompts you to all “TADIRAN” products	Shai Rakhminov	Functional (common)	<b>Pass</b>
C69	Check that when you click on “KIDIWatch” smart watch sale, it prompts you to all “KIDIWatch” products	Shai Rakhminov	Functional (common)	<b>Pass</b>
C70	Check that when you click on “VITURE PRO XR” glasses sale, it prompts you to all “VITURE PRO XR” products	Shai Rakhminov	Functional (common)	<b>Pass</b>
C71	Check that when you click on “CANON” printer’s sale, it prompts you to all “CANON” printer’s products	Shai Rakhminov	Functional (common)	<b>Pass</b>
C72	Check that when you click on “Logitech” gaming sale, it prompts you to all “Logitech” gaming products	Shai Rakhminov	Functional (common)	<b>Pass</b>
C73	Check that when you click on “Logitech” sale, it prompts you to all “Logitech” products	Shai Rakhminov	Functional (common)	<b>Pass</b>
C74	Check that when you click on “metabo” sale, it prompts you to all “metabo” products	Shai Rakhminov	Functional (common)	<b>Pass</b>
C75	Check that when you click on “Xiaomi” sale, it prompts you to all “Xiaomi” products	Shai Rakhminov	Functional (common)	<b>Pass</b>
C76	Check that when you click on “Samsung” sale, it prompts you to all “Samsung” products	Shai Rakhminov	Functional (common)	<b>Pass</b>
C77	Check that when you click on “Oral-B” sale, it prompts you to all “Oral-B” products	Shai Rakhminov	Functional (common)	<b>Pass</b>
C78	Check that when you click on “Back to school” sale, it prompts you to all “Back to school” products	Shai Rakhminov	Functional (common)	<b>Pass</b>
C79	Check that when you click on “Oral-B iO2” sale, it prompts you to all “Oral-B iO2” products	Shai Rakhminov	Functional (common)	<b>Pass</b>

C80	Check that when you click on “superherb” sale, it prompts you to all “superherb” products	Shai Rakhminov	Functional (common)	Pass
C81	Check that when you click on “BRAUN” sale, it prompts you to all “BRAUN” products	Shai Rakhminov	Functional (common)	Pass
C82	Check that when you click on “steelseries” sale, it prompts you to all “steelseries” products	Shai Rakhminov	Functional (common)	Pass
C83	Check that when you click on “GLORIOUS” sale, it prompts you to all “GLORIOUS” products	Shai Rakhminov	Functional (common)	Pass
C84	Check that when you click on “AQUAPHOR” sale, it prompts you to all “AQUAPHOR” products	Shai Rakhminov	Functional (common)	Pass
C85	Check that when you click on “PROVISION ISR” sale, it prompts you to all “PROVISION ISR” products	Shai Rakhminov	Functional (common)	Pass
C86	Check that when you click on “Lenovo” sale, it prompts you to all “Lenovo” products	Shai Rakhminov	Functional (common)	Pass
C87	Check that when you click on “Lenovo” gaming sale, it prompts you to all “Lenovo” gaming products	Shai Rakhminov	Functional (common)	Pass
C88	Check that when you click on laundry sale, it prompts you to all laundry products	Shai Rakhminov	Functional (common)	Pass
C89	Check that when you click on “SwtichBot” sale, it prompts you to all “SwitchBot” products	Shai Rakhminov	Functional (common)	Pass
C90	Check that when you click on “ישראל” sale, it prompts you to all “ישראל” products	Shai Rakhminov	Functional (common)	Pass
C91	Check that when you click on “LG” TV sale, it prompts you to all “LG” TV products	Shai Rakhminov	Functional (common)	Pass
C92	Check that when you click on a sale with a very detailed description (example: “SwitchBot”), it prompts you to the relevant products	Shai Rakhminov	Boundary - positive	Pass
C93	Check that when you click on a sale with the most detailed picture (example: “PROVISION ISR” cameras), it	Shai Rakhminov	Boundary - positive	Pass

	prompts you to the relevant products			
C94	Check that the sale box reacts when hovering over with the cursor on the corner of the sale frame	Shai Rakhminov	Boundary - positive	Pass
C95	When try to drag the sale picture to another sale picture (Example: drag "Samsung" sale picture to "Insta360" sale picture), it doesn't move and open other sale	Shai Rakhminov	Boundary - negative	Pass
C96	When you click on a sale picture multiple times (example: "Insta360") that it doesn't open the relevant sale page multiple times	Shai Rakhminov	Boundary - negative	Pass
C97	Sale doesn't react when hovering over with the cursor outside of the sale box (example: "Insta360")	Shai Rakhminov	Boundary - negative	Pass
C98	"" לפרטים נוספים button in all sale boxes is in the same text size	Shai Rakhminov	GUI	Pass
C99	"" לפרטים נוספים button in all sale boxes is placed in the same side	Shai Rakhminov	GUI	Pass
C100	"" לפרטים נוספים button is in the same color in all sale boxes	Shai Rakhminov	GUI	Fail
C101	Check that the descriptions of all sale boxes are in the same text size	Shai Rakhminov	GUI	Pass
C102	Check that the description of all sale boxes is in the same font	Shai Rakhminov	GUI	Pass
C103	Check that the distance between the description and the picture of the sale is the same for all sale boxes	Shai Rakhminov	GUI	Pass
C104	When hovering over with the cursor on a sale box (example: SwitchBolt"), the sale box slightly zooms in to indicate it identifies the cursor	Shai Rakhminov	Usability	Pass
C105	When hovering over with the cursor on the sale box (example: "AQUAPHOR") that	Shai Rakhminov	Usability	Pass

	says “פרטים נוספים”, the box is being framed			
C107	Check that the sales page works properly on Edge browser	Shai Rakhminov	Compatibility	Pass
C108	Check that the sales page works properly on Mobile phone (Galaxy S23+)	Shai Rakhminov	Compatibility	Pass
C109	Check that the sales page works properly with resolutions higher than 100% in chrome	Shai Rakhminov	Compatibility	Pass
C110	Check that the sales page works properly with resolutions lower than 100% in chrome	Shai Rakhminov	Compatibility	Pass
C111	Check that sales page has the options to maximize text	Shai Rakhminov	Accessibility	Pass
C112	Check that sales page has grayscale option	Shai Rakhminov	Accessibility	Pass
C113	Check that sales page has inverted contrast option	Shai Rakhminov	Accessibility	Pass
C114	Check that sales page has the option to highlight links	Shai Rakhminov	Accessibility	Pass
C115	Check that sales page has the option to highlight headlines	Shai Rakhminov	Accessibility	Pass
C116	Check that sales page has the option to stop animations	Shai Rakhminov	Accessibility	Pass
C117	Check that sales page has the text-to-speech option	Shai Rakhminov	Accessibility	Fail
C118	Check that when you click on “מחשבים וטלר”, under the upper toolbar, it redirects you to products related to cellular and computers	Shai Rakhminov	Functional (common)	Pass
C128	when you click on “תת” “קטגוריות בתחום”, it shows all sub-categories related to cellular and computers	Shai Rakhminov	Functional (common)	Pass
C139	Check that when you click on “חניות מותג בתחום”, it shows you all brand stores for cellular and computers	Shai Rakhminov	Functional (common)	Pass
C150	check that when you click on “סмарטפונים ואביזרים” you are prompted to smartphones and smartphone equipment page	Shai Rakhminov	Functional (common)	Pass
C119	Check that when hovering over with the cursor over the “מחשבים וטלר” button, it	Shai Rakhminov	GUI	Pass

	slightly zooms in to indicate it identifies the cursor			
C120	Check that all product categories buttons have the same background color	Shai Rakhminov	GUI	Pass
C121	Check that all product categories names are written in the same text size	Shai Rakhminov	GUI	Pass
C122	Check that all product categories names are written in the same font	Shai Rakhminov	GUI	Pass
C123	Check that there is no spelling error in product categories names	Shai Rakhminov	GUI	Pass
C129	Check that the button “תת קטגוריות בתחום” is colored in grey color when selecting it	Shai Rakhminov	GUI	Pass
C130	Check that the button “תת קטגוריות בתחום” has no spelling error	Shai Rakhminov	GUI	Pass
C131	Check that the button “תת קטגוריות בתחום” is colored in grey color when hovering over it	Shai Rakhminov	GUI	Pass
C132	Check that the button “תת קטגוריות בתחום” is in the same text size as the rest of the buttons	Shai Rakhminov	GUI	Pass
C133	Check that the button “תת קטגוריות בתחום” is in the same font size as the rest of the buttons	Shai Rakhminov	GUI	Pass
C134	Check that the button “תת קטגוריות בתחום” is in the same color text as the rest of the buttons	Shai Rakhminov	GUI	Pass
C140	Check that the “חניית מוגם בתחום” button is colored in grey color when selecting it	Shai Rakhminov	GUI	Pass
C141	Check that the “חניית מוגם בתחום” button has no spelling error	Shai Rakhminov	GUI	Pass
C142	Check that the “חניית מוגם בתחום” button is colored in grey color when hovering over it	Shai Rakhminov	GUI	Pass
C143	Check “חניית מוגם בתחום” button is same text size as “תת קטגוריות בתחום” button	Shai Rakhminov	GUI	Pass

C144	"תת קטגוריות מותג בתחום button same font size as"	Shai Rakhminov	GUI	<b>Pass</b>
C145	"תת קטגוריות מותג בתחום button same color text as the"	Shai Rakhminov	GUI	<b>Pass</b>
C153	When you hovering with the cursor over "סמראטפונים" "אביזרים", the button slightly zooms in to indicate it identified the cursor	Shai Rakhminov	GUI	<b>Pass</b>
C154	Name of button "סמראטפונים" "אביזרים" same text size in "תחום עיקריים"	Shai Rakhminov	GUI	<b>Pass</b>
C155	Font type of text of "סמראטפונים" "אביזרים" same as rest in "תחום עיקריים"	Shai Rakhminov	GUI	<b>Pass</b>
C156	Color of text "סמראטפונים" "אביזרים" is same as the rest in "תחום עיקריים"	Shai Rakhminov	GUI	<b>Pass</b>
C157	Check that there is no spelling error in "סמראטפונים" "אביזרים"	Shai Rakhminov	GUI	<b>Pass</b>
C158	Check that there is no spelling error in "סמראטפונים" "אביזרים"	Shai Rakhminov	GUI	<b>Pass</b>
C124	Check that the button "מחשבים וטלולר" works properly on Edge browser	Shai Rakhminov	Compatibility	<b>Pass</b>
C125	Check that the button "מחשבים וטלולר" works properly on Android mobile (Galaxy S23+)	Shai Rakhminov	Compatibility	<b>Pass</b>
C126	Check that the button "מחשבים וטלולר" works properly with resolutions higher than 100% in chrome	Shai Rakhminov	Compatibility	<b>Pass</b>
C127	Check that the button "מחשבים וטלולר" works properly with resolutions lower than 100% in chrome	Shai Rakhminov	Compatibility	<b>Pass</b>
C135	Check that the button "תת קטגוריות בתחום" works properly on Edge browser	Shai Rakhminov	Compatibility	<b>Pass</b>
C136	Check that the button "תת קטגוריות בתחום" works the same on Android mobile (Galaxy S23+)	Shai Rakhminov	Compatibility	<b>Pass</b>
C137	Check that the button "תת קטגוריות בתחום" works	Shai Rakhminov	Compatibility	<b>Pass</b>

	properly with resolutions higher than 100% in chrome			
C138	Check that the button “תת קטגוריות בתחום מותג” works properly with resolutions lower than 100% in chrome	Shai Rakhminov	Compatibility	Pass
C146	Check that the button חניית “מותג בתחום” works properly on Edge browser	Shai Rakhminov	Compatibility	Pass
C147	Check that the button חניית “מותג בתחום” works properly on Android mobile (Galaxy S23+)	Shai Rakhminov	Compatibility	Pass
C148	Check that the button חניית “מותג בתחום” works properly with resolutions higher than 100% in chrome	Shai Rakhminov	Compatibility	Pass
C149	Check that the button חניית “מותג בתחום” works properly with resolutions lower than 100% in chrome	Shai Rakhminov	Compatibility	Pass
C159	Check that the button “סмарטפונים ואביזרים” works properly on Edge browser	Shai Rakhminov	Compatibility	Pass
C160	Check that the button “סмарטפונים ואביזרים” works properly on Edge browser	Shai Rakhminov	Compatibility	Pass
C161	Check that the button “סмарטפונים ואביזרים” works properly on Android mobile (Galaxy S23+)	Shai Rakhminov	Compatibility	Pass
C162	Check that the button “סмарטפונים ואביזרים” works properly with resolutions higher than 100% in chrome	Shai Rakhminov	Compatibility	Pass
C163	Check that the button “סмарטפונים ואביזרים” works properly with resolutions lower than 100% in chrome	Shai Rakhminov	Compatibility	Pass
C151	When drug “סмарטפונים ואביזרים” to other category, it's undruggable.	Shai Rakhminov	Boundary - negative	Pass
C152	when you drug “סмарטפונים ואביזרים” to other category, it doesn't redirect you to other category.	Shai Rakhminov	Boundary - negative	Pass
C164	Check that the field where you type your email address is clickable	Shai Rakhminov	Functional (common)	Pass
C165	Check that you can type a valid email address (example:	Shai Rakhminov	Functional (common)	Pass

	shai@gmail.com) in the field that says “ <b>בהתבזת המיל שלבכם</b> ”			
C166	Check that when you click on the button “ <b>!שלחו אלי!</b> ”, the site shows a message that you have successfully registered to the mailing list	Shai Rakhminov	Functional (common)	Pass
C167	Check that the “ <b>!שלחו אלי!</b> ” button is written in a normal text size	Shai Rakhminov	GUI	Pass
C168	Check that the text in the button is readable and comfortable for the eye	Shai Rakhminov	GUI	Pass
C169	Check that the icon that represents a letter is in the same color as the “ <b>חשוב לי!</b> ” “ <b>שתשאירו מועדכניתם</b> ”	Shai Rakhminov	GUI	Pass
C170	Check that the field where you insert the email address clarifies the purpose of the field	Shai Rakhminov	Usability	Pass
C171	Check that the field where you insert the email address describes the necessity of the field	Shai Rakhminov	Usability	Pass
C172	“ <b>!שלחו אלי!</b> ” button works properly on Edge browser	Shai Rakhminov	Compatibility	Pass
C173	Check that Check that “ <b>שלחו אלי!</b> ” button works properly on Android mobile (Galaxy S23+)	Shai Rakhminov	Compatibility	Pass
C174	Check that you can type your email address (shai@gmail.com) in the email field on Edge browser	Shai Rakhminov	Compatibility	Pass
C175	. Check that you can type your email address in the email field on Galaxy S23+	Shai Rakhminov	Compatibility	Pass
C176	Check that the button “ <b>שלחו אלי!</b> ” work on resolutions higher than 100% in Chrome	Shai Rakhminov	Compatibility	Pass
C177	Check that the button “ <b>!שלחו אלי!</b> ” work on resolutions lower than 100% in chrome	Shai Rakhminov	Compatibility	Pass
C178	Check that when you click on “ <b>ביטול עסקה</b> ” button under “ <b>מידע ותנאי שירות</b> ” it prompts you to the relevant page	Shai Rakhminov	Functional	Pass

C179	When clicking on option with longest length ("אלהטרונית"), it prompts you to the relevant page	Shai Rakhminov	Boundary - positive	Pass
C180	Check that when you click on the option with the shortest length (example: "בגישות"), it prompts you to the relevant page	Shai Rakhminov	Boundary - positive	Pass
C181	Check that when you drug "ביטול עסקה" option to other option, it doesn't drag the option anywhere	Shai Rakhminov	Boundary - negative	Pass
C182	Check that the title "מידע ותנאי שירות" is in bold	Shai Rakhminov	GUI	Pass
C183	Check that the option "ביטול עסקה" under the title "מידע ותנאי שירות" have an appropriate space from the title	Shai Rakhminov	GUI	Pass
C184	Check that all options under the title "מידע ותנאי שירות" have the same space from each other	Shai Rakhminov	GUI	Pass
C185	Check that all options under "מידע ותנאי שירות" are underlined when hover with the curser to indicate they are clickable	Shai Rakhminov	GUI	Pass
C186	Check that all options under "מידע ותנאי שירות" doesn't have any spelling errors	Shai Rakhminov	GUI	Fail
C187	Check that all options under "מידע ותנאי שירות" work on edge browser	Shai Rakhminov	Compatibility	Pass
C188	Check that all options under "מידע ותנאי שירות" work on Mobile (Galaxy S23+)	Shai Rakhminov	Compatibility	Pass
C189	Check that all options under "מידע ותנאי שירות" work on resolutions higher than 100% in chrome	Shai Rakhminov	Compatibility	Pass
C190	Check that all options under "מידע ותנאי שירות" work on resolutions lower than 100% in chrome	Shai Rakhminov	Compatibility	Pass
C191	Check that when you click on Instagram button, it prompts you to KSP Instagram page	Shai Rakhminov	Functional	Pass

C192	Check that when you click on Facebook button, it prompts you to KSP Facebook page	Shai Rakhminov	Functional	Pass
C193	Check that when you click on WhatsApp button, it prompts you to KSP WhatsApp chat	Shai Rakhminov	Functional	Pass
C194	Check that when you click on Telegram button, it prompts you to KSP Telegram chat	Shai Rakhminov	Functional	Pass
C195	Check that when you scan to QR code from an external device, it prompts you to the right place on the external device	Shai Rakhminov	Functional	Pass
C212	Check that when you click on “Download on the App Store” button, it prompts you to KSP app on App Store	Shai Rakhminov	Functional	Not applicable
C213	Check that when you click on “Get it on Google Play” button, it prompts you to KSP app on Google Play	Shai Rakhminov	Functional	Not applicable
C196	Check that all social media\chat buttons have the same space between each other	Shai Rakhminov	GUI	Pass
C197	Check that all social media\chat buttons are in the same size	Shai Rakhminov	GUI	Pass
C198	Check that all social media\chat buttons are in the same color	Shai Rakhminov	GUI	Pass
C199	Check that title of the social media\chat buttons is with no spelling error	Shai Rakhminov	GUI	Pass
C200	Check that the title of the mobile store buttons is with no spelling errors	Shai Rakhminov	GUI	Pass
C201	Check that the titles of both the mobile store and social media button are in the same color	Shai Rakhminov	GUI	Pass
C202	Check that the titles of both mobile store and social media are in the same text size	Shai Rakhminov	GUI	Pass
C203	Check that the titles of both the mobile store and social media button are in the same font type	Shai Rakhminov	GUI	Pass

C204	Check that the Instagram button is clearly represented by the Instagram icon	Shai Rakhminov	Usability	<b>Pass</b>
C205	Check that the Facebook button is clearly represented by the Facebook icon	Shai Rakhminov	Usability	<b>Pass</b>
C206	Check that the WhatsApp button is clearly represented by the WhatsApp icon	Shai Rakhminov	Usability	<b>Pass</b>
C207	Check that the TikTok button is clearly represented by the TikTok icon	Shai Rakhminov	Usability	<b>Pass</b>
C208	. Check that the Telegram button is clearly represented by the Telegram icon	Shai Rakhminov	Usability	<b>Pass</b>
C209	Check that Instagram button works properly on Edge browser	Shai Rakhminov	Compatibility	<b>Pass</b>
C210	Check that Instagram button works properly on resolutions higher than 100% in chrome	Shai Rakhminov	Compatibility	<b>Pass</b>
C211	Check that Check that Instagram button works properly on resolutions lower than 100% in chrome	Shai Rakhminov	Compatibility	<b>Pass</b>

## Bugs from Jira

[SPK-1] [Frame of the button isn't colored in blue when hovering over “הסניפים וশעוטות פעילות”](#)

Created: 30/Aug/25 Updated: 02/Sep/25

Status:	To Do		
Project:	<a href="#"><u>STD+STR PROJECT - KSP</u></a>		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	<a href="#"><u>Shai Rakhminov</u></a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	<b>Brower-</b> Chrome  <b>Browser version-</b> Version 139.0.7258.155 (Official Build) (64-bit)		

**Steps to reproduce:**

1. Go to <https://ksp.co.il/web/>
2. At the top-right side of the toolbar, Click on “**שירות ל��חות “הסבב על דרכי הגעה וחניה”**”
3. Hover with the cursor over “**כתובות הסণיפים וシアוט פעילותם**” button

**Expected result:**

The frame of the button is colored in blue, as the rest of the buttons

Video of the bug in the following link: <https://app.screencast.com/oluf5yY9OZiC1>

**Actual result:**

The frame of the button doesn't color in blue

**[SPK-2] The button “להסביר על דרכי הגעה וחניה” isn't in blue color**

Created: 30/Aug/25 Updated: 02/Sep/25

Status:	To Do
Project:	<a href="#">STD+STR PROJECT - KSP</a>
Components:	None
Affects versions:	None
Fix versions:	None

Severity:	Low
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**Description**

Type:	Bug	Priority:	Medium
Reporter:	<a href="#">Shai Rakhminov</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	<b>Browser:</b> Chrome  <b>Version:</b> Version 139.0.7258.155 (Official Build) (64-bit)		

## Attachments:

The text here is colored in black, while in the rest of the boxes it's in blue

Ailat Cofin  
הבלן 2  
10:00-22:00 - ה':  
יום שישי: 09:00-15:00  
\* מתחם GT CENTER אווועו תעשייה אילת  
להסביר על דרכי הגעה ותינה

Ailat Merekh HaTiyilot  
הגעור 4  
10:00-22:00 - ה':  
יום שישי: 09:00-15:00  
\* ליד מרכז התיירות  
להסביר על דרכי הגעה ותינה

Ailat LeGona  
קאמן 1  
10:00-22:00 - ה':  
יום שישי: 09:00-15:00  
\* הולגונה מלון וווש ליל האנדייז  
להסביר על דרכי הגעה ותינה

Ailat HaTiyilot  
שビル פעמי החלום  
10:00-22:00 - ה':  
יום שישי: 09:00-15:00  
\* מתחם GT CENTER אווועו תעשייה אילת  
להסביר על דרכי הגעה ותינה

Ashdod Eud HaLom  
אילן כהן 21  
10:00-19:00 - ה':  
יום שישי: 09:30-14:00  
\* צמוד לאיצטדיון  
להסביר על דרכי הגעה ותינה

Ashdod Merekh  
zech"l 4 קניון סימול  
10:00-19:00 - ה':  
יום שישי: 09:30-14:00  
\* קניון מטרופולין  
להסביר על דרכי הגעה ותינה

Ashdod Merekh  
zech"l 4 קניון סימול  
10:00-19:00 - ה':  
יום שישי: 09:30-14:00  
\* קניון מטרופולין  
להסביר על דרכי הגעה ותינה

Bilko Krakow  
בילקו קראקוב  
להסביר על דרכי הגעה ותינה

BaR Shabat Racomot  
להסביר על דרכי הגעה ותינה

BaR Shabat Mazrahot  
להסביר על דרכי הגעה ותינה

Ashkelon Barneu  
להסביר על דרכי הגעה ותינה

**Severity:** Low

## Description

### Steps to reproduce:

1. Go to <https://ksp.co.il/web/stores>
2. View the button "Ailat haTiyilot" in "להסביר על דרכי הגעה והניה" site.

### Expected result:

The button is in blue color, as in the rest of the sites.

### Actual result:

The button is in black color

## [SPK-3] The button "לפרטים נוספים" isn't in the same color in all sale boxes

Created: 30/Aug/25 Updated: 02/Sep/25

Status:	To Do
Project:	<a href="#">STD+STR PROJECT - KSP</a>
Components:	None
Affects versions:	None

<b>Fix versions:</b>	None		
<b>Type:</b>	Bug	<b>Priority:</b>	Medium
<b>Reporter:</b>	<a href="#">Shai Rakhminov</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Environment:</b>	<b>Browser:</b> Chrome  <b>Version:</b> Version 139.0.7258.155 (Official Build) (64-bit)		

**Attachments:**

The text in the button in the rest of the boxes is in black

לפרטים נוספים

לפרטים נוספים

לפרטים נוספים

לפרטים נוספים

The text in the button is in blue color

לפרטים נוספים

Severity: Low

### Description

#### Steps to reproduce:

1. Go to <https://ksp.co.il/web/promotions>
2. View the sale box of the “SAMSUNG” screens-->notice the “לפרטים נוספים” button at the bottom left side of the box is in blue.

**Expected result:**

The button is in black color, as in the rest of the sale boxes

**Actual result:**

The button is in blue color

**[SPK-4] "סונייפר ושות פעלות" section doesn't have "speech-to-text" option**

Created: 30/Aug/25 Updated: 02/Sep/25

Status:	To Do
Project:	<a href="#">STD+STR PROJECT - KSP</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	<a href="#">Shai Rakhminov</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	<b>Browser:</b> Chrome  <b>Version:</b> Version 139.0.7258.155 (Official Build) (64-bit)		

## Attachments:

The screenshot shows a web browser window for the KSP website (<https://ksp.co.il/web/stores>). At the top right, there is a yellow speech-to-text icon with a microphone symbol. A red arrow points from this icon to a red callout box containing the text: "חיפוש סנייפ... 'חיפוש סנייפ' field doesn't have speech-to-text option". Below the search bar, there is a section titled "סניפים ושעות פעילות" (Branches and operating hours) which lists four branches: "אילת צפון", "אילת מרכז התעשייה", "אילת לגונה", and "אילת הטטייה". Each branch entry includes address, phone number, operating hours, and a note about accessibility.

Severity:

Minor

## Description

### Steps to reproduce:

1. Go to <https://ksp.co.il/web/promotions>
2. At the top-right side of the page, click on "שירותות לקוחות" button.
3. Then click on "כתובות הסניפים ושעות פעילותם".
4. On "סניפים ושעות פעילות" section, on the search field, there is no microphone button.

### Expected result:

Speech-to-text option exists.

### Actual result:

Speech-to-text option doesn't exist.

[SPK-5] "מדיניות ותנאי שירות" option under "מדיניות ותנאי שירות" has a spelling error.

Created: 30/Aug/25 Updated: 02/Sep/25

Status: To Do

<b>Project:</b>	<a href="#">STD+STR PROJECT - KSP</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	Medium
<b>Reporter:</b>	<a href="#">Shai Rakhminov</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Environment:</b>	<b>Browser:</b> Chrome		
<b>Version:</b> Version 139.0.7258.155 (Official Build) (64-bit)			

**Attachments:**

The screenshot shows a web page with the URL <https://ksp.co.il/web/>. At the top, there's a banner for an HP printer with four ink cartridges. Below the banner, there's a yellow circular icon with a person symbol, followed by social sharing buttons for Facebook, Twitter, and LinkedIn. To the right of these are download links for the App Store and Google Play, along with a QR code. On the right side of the page, there's a sidebar with sections for 'אודות' (About), 'שירות לקוחות' (Customer Service), and 'מידע ונתני שירות' (Service Information). The 'מידע ונתני שירות' section includes links for 'ביטול עטקה', 'הוראות בטיחות', 'מידות והגנה הדרשיות', 'חכמתו הדרשתית', 'מבדוק אරוחות', 'סוחין מעבדה', 'גנשות', 'פינוי פסולת אלكتروנית', 'פרישת נזפים', and 'תקנון'. A red arrow points to the 'מבדוק אראחות' link.

<b>Severity:</b>	Low
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### Description

#### Steps to reproduce:

1. Go to <https://ksp.co.il/web/>
2. Roll all the way down to the bottom of the page.

3. View the fifth option from the top under under “ **מידע וחגאי שירות**” title at the right side of the page.  
 4. The option "מדיניות אחריות" is written as “ **מדיניות אחריות**”.

**Expected result:**

The option “ **מדיניות אחריות**” is written as “ **מדיניות אחריות**” with no spelling errors.

**Actual result:**

The option “ **מדיניות אחריות**” is written as “ **מדיניות אחריות**”.

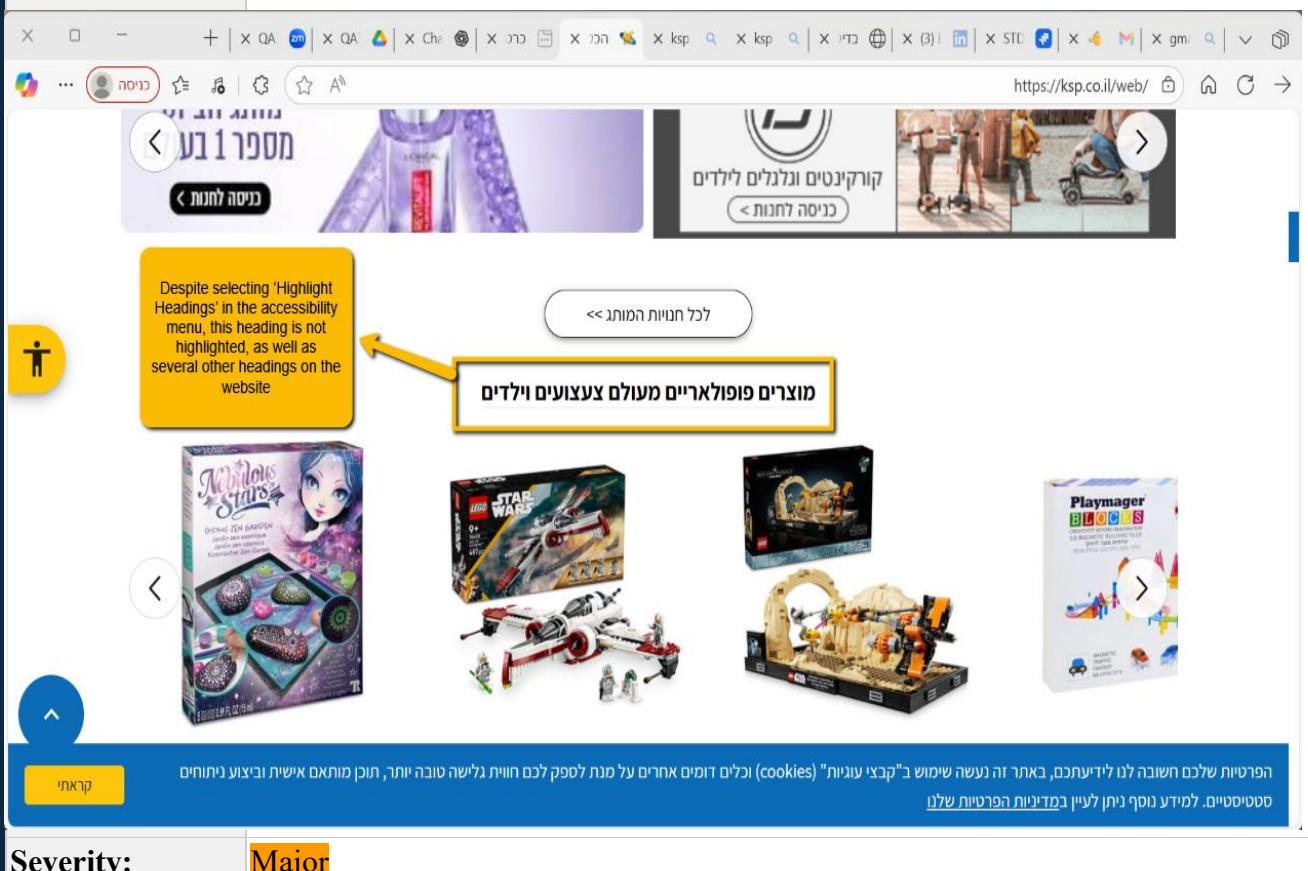
**[SPK-6] Highlight Headings' button in the accessibility menu does not fully highlight headings on KSP website**

Created: 01/Sep/25 Updated: 02/Sep/25

Status:	To Do
Project:	<a href="#">STD+STR PROJECT - KSP</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	<a href="#">Elad zioni</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

## Attachments:



Severity: Major

### Description

#### Steps to Reproduce:

1. Click on the Accessibility button on the right side of the website, in the top toolbar
2. In the accessibility menu, click on the button under the title: 'Highlight Headings'
3. Observe the headings displayed on the website.

#### Expected Result:

All the sentences in the website's headings should be highlighted.

#### Actual Result:

In practice, not all headings on the website are highlighted.

[SPK-7] [Clicking on Accessibility while network is disconnected does not display an error message](#)

Created: 01/Sep/25 Updated: 02/Sep/25

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">STD+STR PROJECT - KSP</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	Medium
<b>Reporter:</b>	<a href="#">Elad zioni</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Attachments:</b>	 Recording #2.mp4
<b>Severity:</b>	Minor

### Description

#### Steps to Reproduce:

1. After entering the KSP website, disconnect your internet connection
2. Click on the Accessibility button in the top toolbar, on the right side
3. Continue clicking on the different buttons in the accessibility menu.

#### Expected Result:

Receive error – No internet connection

#### Actual Result:

The actual result is that no message is displayed about the lack of internet connection, and the accessibility menu continues to function as usual.

## [SPK-10] System sends SMS to invalid mobile numbers (e.g., 0500000000) despite being non-existent/illogical.

Created: 02/Sep/25 Updated: 02/Sep/25

Status:	To Do
Project:	<a href="#">STD+STR PROJECT - KSP</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	<a href="#">Elad zioni</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 Recording #3.mp4
Severity:	<b>Major</b>

### Description

#### Steps to Reproduce:

1. Click on the "Info & Actions" button on the KSP website
2. Click on "Schedule an Appointment at the Branch"
3. In the mobile number input field, enter an illogical 10-digit number (e.g., 0500000000).
4. Submit the form to request SMS verification / appointment confirmation.
5. Observe the system behavior.

#### Expected Result:

The system should validate the mobile number and reject illogical or non-existent numbers (e.g., 0500000000), displaying a clear error message.

#### Actual Result:

The system accepts the number and sends an SMS to an invalid/non-existent mobile number.

## [SPK-11] Website does not automatically trim spaces in mobile number input (e.g., 050 123 4567).

Created: 02/Sep/25 Updated: 02/Sep/25

Status:	To Do
Project:	<a href="#">STD+STR PROJECT - KSP</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	<a href="#">Elad zioni</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

### Attachments:

The screenshot shows a web browser window with a tooltip containing the text: "Website does not automatically trim spaces in mobile number input (e.g., 050 123 4567)." A yellow arrow points from this tooltip to a red-highlighted input field on the right. The input field contains the text "050 123 45". Below the input field, there is a note: "של פון נייד\*" (Enter mobile phone number\*). The background shows a website with various product categories like "למטבח", "קמפינג וספורט", "תינוקות", "רכבים", and "nickon". At the bottom of the page, there is a footer with legal text in Hebrew.

Website does not automatically trim spaces in mobile number input (e.g., 050 123 4567).

באפשרותכם (לא כובה) לקבע תור מראש לקבלת שירות פרונטלי בסניף ולחטוף זמן  
אנו בди לקבוע תור הדינו את המספר הטלפון ותקבלו מסרנו סמ' קישור לתיאום, בלחיצה  
על הקשר תחולל לבחור את הסניף המבוקש ולקבוע תור על בסיס חלונות הזמן הפנויים  
באוטו הסניף.

של פון נייד\*

\*לזמניהם באutar - תשליח הודהה עם קישור לקבעת תור שהזהמנה תהיה מוכנה בסניף  
(או צור לקבוע דרך ממשק זה)  
בגנער לסייע בשעת הצורך מראש, אנא כתוב מספר מכונת. הנציג הראשון  
שיתפונה יקבל אותך. נבקש להתאזר בסבלנות  
לגבוי האזמנות מודפסות באילת לא ישוח סמס לקבעת תור לאיסוף הזמנה. ניתן ומומלץ

הפריטות שלכם חשובות לנו לידעיכם, בהתאם געשה שימוש ב"קבייעות Cookies" (cookies) וכליים נוספים אחרים על מנת לספק לכם חוות גלישה טובה יותר, תוך מתאם אשית וביצוע ניתוחים  
ספציפיים. מידע נערך נטען לעין במידות הפריטות שלנו

<b>Severity:</b>	Low
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### Description

#### Steps to Reproduce:

1. Click on the "Info & Actions" button on the KSP website
2. Click on "Schedule an Appointment at the Branch"
3. In the mobile number input field, enter a valid mobile number **with spaces** (e.g., 050 123 4567)
4. Submit the form.
5. Observe the validation result.

#### Expected Result:

The system should automatically trim spaces and accept the number as a valid 10-digit mobile number.

#### Actual Result:

The system does not trim spaces and rejects the input, displaying the error "10 digits required".

## [SPK-12] Website fails to auto-correct mobile numbers with hyphens

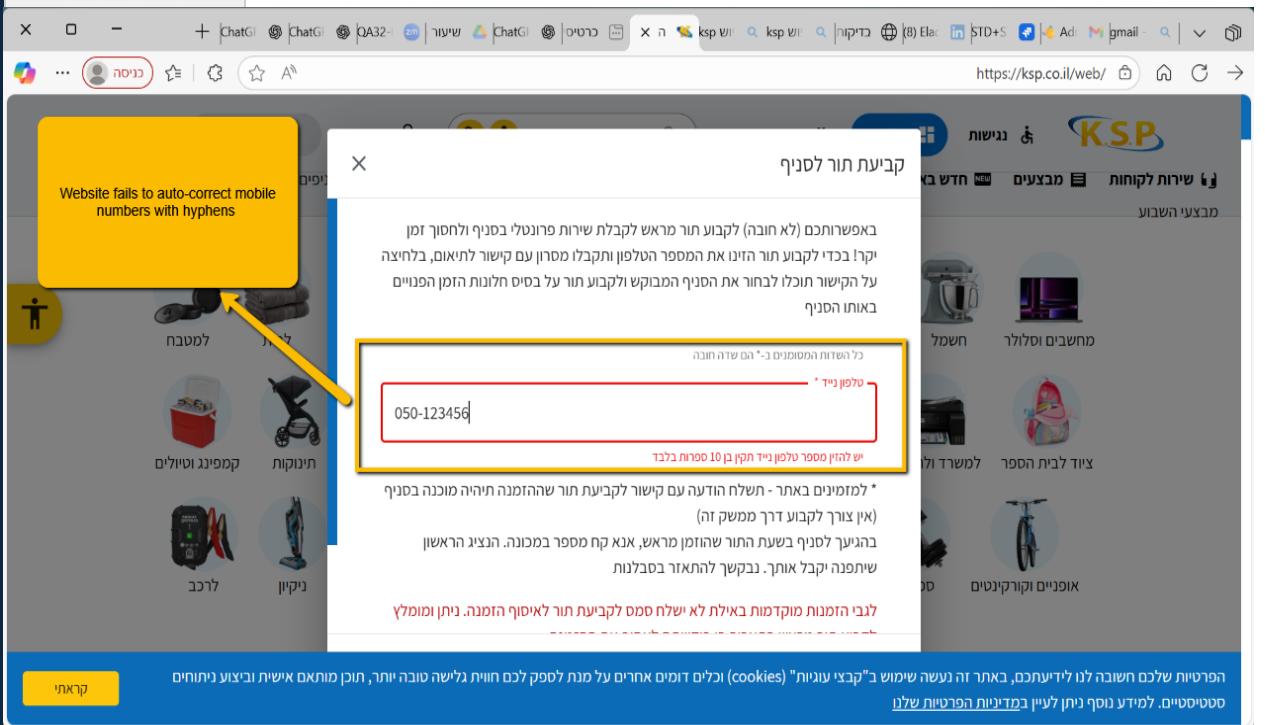
Created:03/Sep/25 Updated: 03/Sep/25

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">STD+STR PROJECT - KSP</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	Medium
<b>Reporter:</b>	<a href="#">Elad zioni</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		

<b>Remaining Estimate:</b>	Not Specified
<b>Time Spent:</b>	Not Specified
<b>Original estimate:</b>	Not Specified

## **Attachments:**



**Severity:** Low

## Description

## **Steps to Reproduce:**

1. On the KSP website, click on "Info & Actions" in the top toolbar
  2. Click on "Schedule an Appointment at the Branch"
  3. In the mobile input field, enter the mobile number as an example: 050-1234567
  4. Click on "Submit the Form"
  5. Observe the validation result

## Expected Result:

The website should automatically remove the hyphen and process the mobile number correctly.

## Actual Result:

The website does not trim the hyphen and shows an error: "You must enter 10 digits".

## [SPK-13] Search with spaces returns unrelated products instead of empty search.

Created: 03/Sep/25 Updated: 03/Sep/25

Status:	To Do
Project:	<a href="#">STD+STR PROJECT - KSP</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	<a href="#">Elad zioni</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

### Attachments:

Despite entering an invalid query, the website shows other products in the search results instead of displaying a search error

Severity: Major

**Description****Steps to Reproduce:**

1. Navigate to the product search field in the top toolbar on the KSP website
2. In the product input field, enter a word with a space, for example "מַח שְׁבָנִי 7"
3. Click the search button or press Enter.

**Expected Result:**

The search should behave like an empty search → show a message such as "*Please enter a search term*" or display no results.

**Actual Result:**

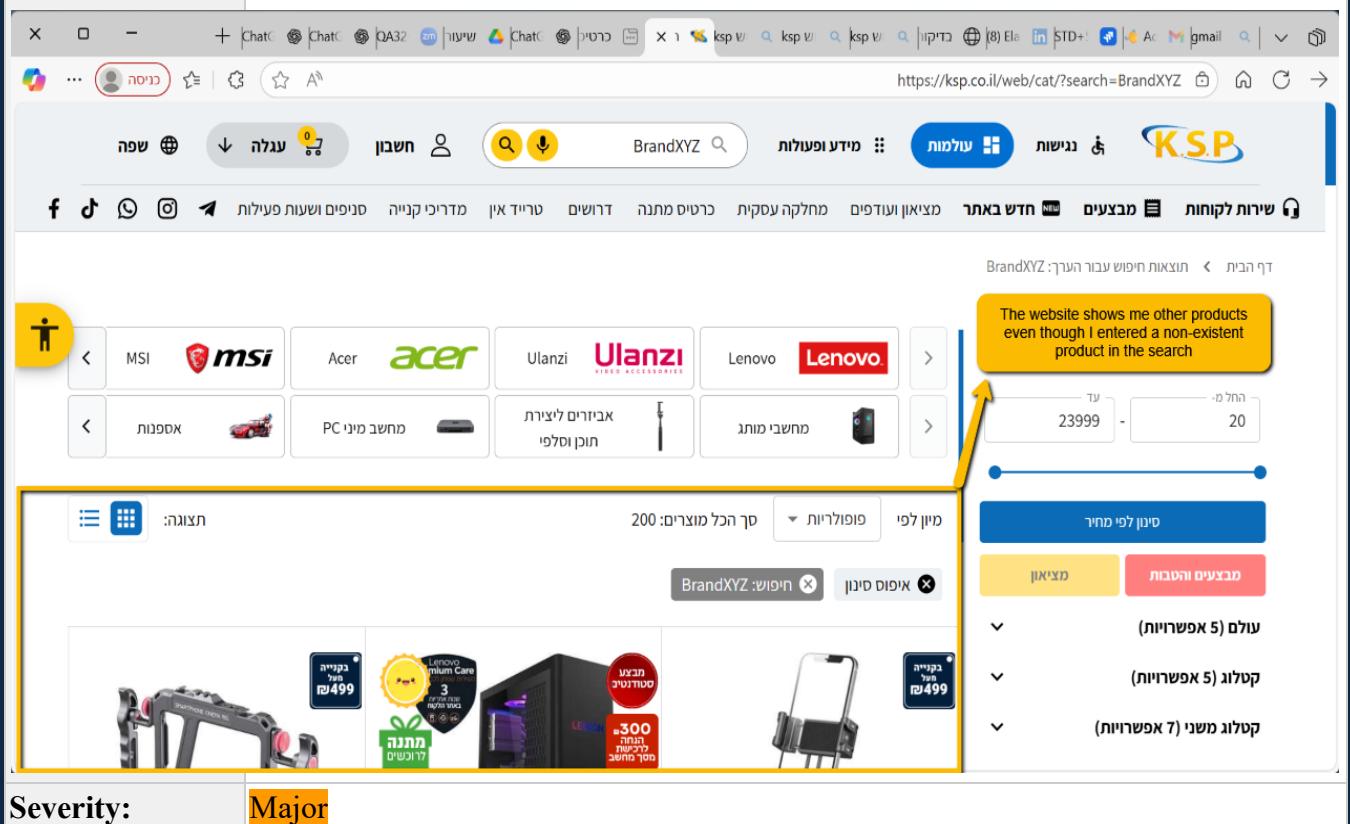
The website displays unrelated products.

**[SPK-14] Search for non-existent brand returns incorrect results instead of “No results”**

Created: 03/Sep/25 Updated: 03/Sep/25

Status:	To Do		
Project:	<a href="#">STD+STR PROJECT - KSP</a>		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	<a href="#">Elad zioni</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

## **Attachments:**



## Description

### **Steps to Reproduce:**

1. Navigate to the product search in the top toolbar on the KSP website
  2. Enter a non-existent brand name, for example "BrandXYZ"
  3. Press Enter or click the "Search" icon
  4. Check the search results on the website

### **Expected Result:**

Receive an error message for a product that is not found

## Actual Result:

In practice, the website accepts the search input but displays other products in the search results.

## [SPK-15] Searching for a product name with a hyphen returns other products instead of an error message

Created: 03/Sep/25 Updated: 03/Sep/25

Status:	To Do
Project:	<a href="#">STD+STR PROJECT - KSP</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	<a href="#">Elad zioni</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

### Attachments:

The screenshot shows a search results page for the query "מחשב - נייד" (laptop). The search bar at the top is highlighted with a yellow box. A yellow arrow points from this box to a callout box on the right side of the screen. The callout box contains the text: "Despite entering an item name with a hyphen, the website still shows other products instead of displaying an error message or ignoring the hyphen". The search results below show various laptop models and accessories, each with a "15% הנחה" (15% discount) badge. A second yellow arrow points from the search results area to the callout box.

Severity:	Major
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**Description****Steps to Reproduce:**

1. Navigate to the product search in the top toolbar on the KSP website
2. Enter a product name with a hyphen in the search, for example "מחשב-נייד"
3. Press Enter or click the "Search" icon
4. Check the search results on the website

**Expected Result:**

Receive an error message in the search results, or the website should automatically ignore the hyphen in the search term

**Actual Result:**

The website shows me completely different products from what I searched for.

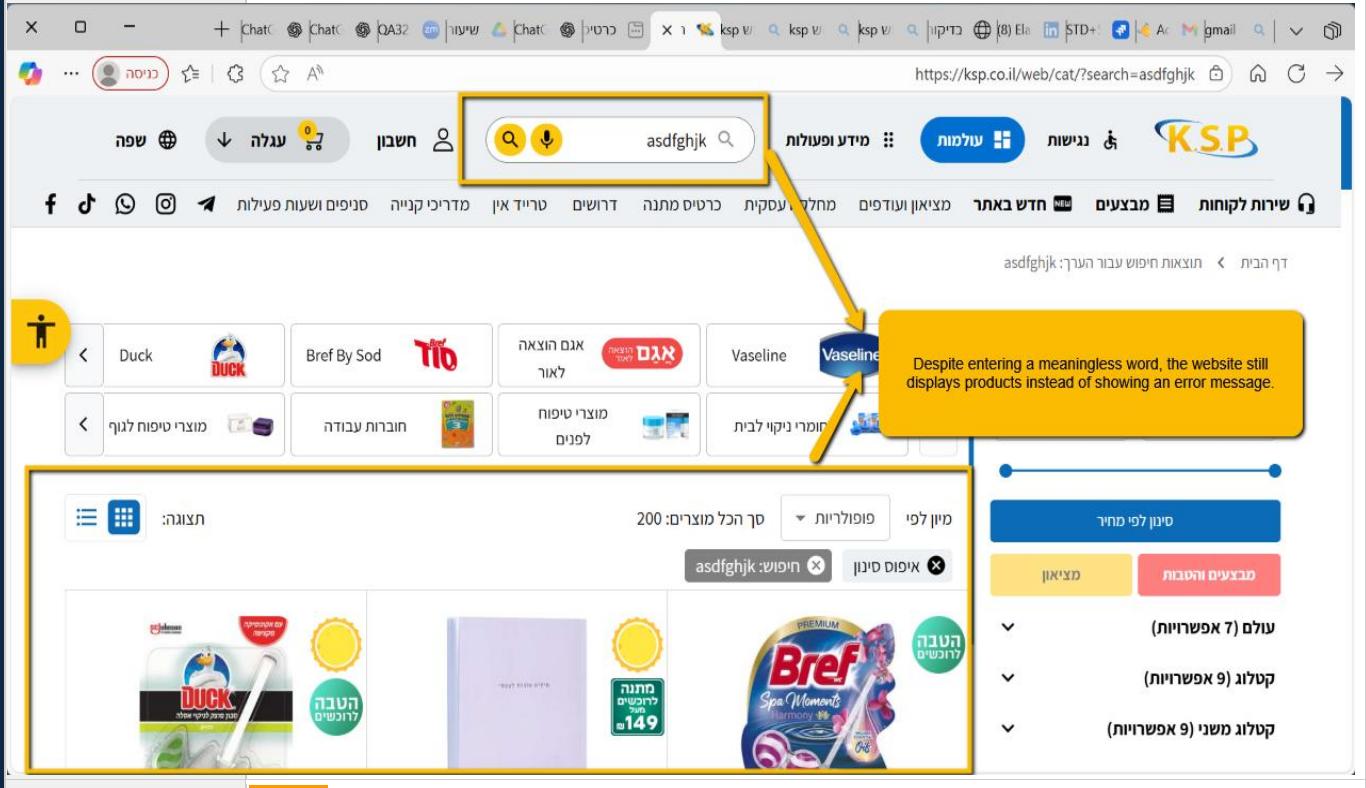
**[SPK-16] Website shows suggestions for meaningless string input (e.g., 'asdfghjk').**

Created: 03/Sep/25 Updated: 03/Sep/25

Status:	To Do=		
Project:	<a href="#">STD+STR PROJECT - KSP</a>		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	<a href="#">Elad zioni</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

**Original estimate:** Not Specified

### Attachments:



**Severity:** Major

### Description

#### Steps to Reproduce:

1. Navigate to the product search in the top toolbar on the KSP website
2. Enter a meaningless word in the search field, e.g., asdfghjk.
3. Press Enter or click the "Search" icon
4. Check the search results on the website

#### Expected Result:

Receive an error message for an item not found and an invalid search

#### Actual Result:

Actual: The website displays different/unrelated products in the search results.