

# SHAIED UDDIN

EDUCATION

Montclair State University, Montclair, NJ  
Bachelor of Science, Computer Science, Expected in 05/2027

John F Kennedy High School, 61-127 Preakness Ave, Paterson, NJ 07522  
High School Diploma, 06/2023

PROFESSIONAL SUMMARY

Highly efficient crew member well established in **fast-paced** and challenging environments. **Eager** to learn with aptitude for applying new knowledge with skill and efficiency.

ACCOMPLISHMENTS

Recognized as the **Salutatorian** in a graduating class of **500** students, attesting to exceptional academic performance, leadership, and dedication to scholastic excellence.

SKILLS

- Food Running
- Order Management

- Sales Expertise
- Cash Handling

- **Excellent** Customer Service
- Web Design and Development

WORK HISTORY

CREW MEMBER 10/2021 to 10/2023  
Dunkin, 1063 Goffle Road

- Processed **7000** orders of donuts, coffee, and munchkins leading to **97%** customer satisfaction rate resulting in **\$13,370** daily sales.
- Excelled in **fast-paced** settings, delivering top-tier customer service with efficiency and ease.
- Exhibited **exceptional teamwork** skills by seamlessly collaborating with fellow team members, fostering a harmonious work environment.
- Demonstrated receptiveness to guidance and coaching from the management team, actively **integrating constructive feedback** to continually enhance performance and contribute to overall team success.
- Conducted **daily inventory** checks, diligently identifying and removing expired items,

while ensuring timely restocking of inventory as needed to maintain optimal product freshness and availability.

**RETAIL ASSOCIATE** 07/2020 to 08/2020

**Burlington**, 24 Wayne Hills Mall

- **Maintained** a clean, organized inventory and curated displays of rotating seasonal clothing and accessories.
- **Anticipated** customer needs and provided them with **high** quality service while upholding brand standards and values to ensure customer satisfaction.
- **Happily** guided customers through the process of successfully finding their ideal styles.
- Stocked merchandise, clearly labeling items, and arranging according to size or color.

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**LANGUAGES**

**Bengali**

Native or Bilingual

**English**

Native or Bilingual