# Shaik Rahman

Nizamabad, TS | +91 7036227773 | Rahmanshaik996@gmail.com |
| Linkedin.com/in/shaikrahman |

## Summary

Skilled Network Engineer with over 2+ Years of experience specializing in designing, configuring, and maintaining network devices. Proficient in Microsoft servers, Cisco Routers, Switches, and ASA firewalls. Successfully managed system Administration and Level 2 (L2) Desktop Support roles while delivering high-quality Network Support Engineer Solutions.

## Experience

**Network Support Engineer**                                                                                     Hyderabad, TS
*Indiatech IT Solutions Pvt Ltd*                                                                       Nov 2021 – Feb 2024

- Managed and monitored the network to ensure optimal performance and reliability.
- Installed and configured Cisco routers (2811, 2911) and switches (2960, 3560) to facilitate efficient data transmission.
- Conducted troubleshooting and maintenance tasks to ensure continuous network connectivity and resolve issues promptly.
- Updated network equipment firmware regularly to enhance security and functionality.
- Installed and configured Windows Server and client systems, ensuring adherence to software and hardware specifications.
- Provided end-user support by addressing technical issues and assisting with software/hardware configurations as needed, ensuring smooth operation of network-connected devices and systems.

## Skills

- **Networking Technologies:** Routing (RIP, OSPF, EIGRP, BGP), Switching (VLAN, DTP, VTP, STP, Inter-VLAN Routing), Cisco Devices (Routers: 2811, 2911; Switches: 2960, 3560), DHCP, NAT, PAT, ACL, HSRP, OSI Model, TCP/IP, Subnetting, MPLS.
- **Security and VPN:** VPN Technologies (GRE, IPSec, SSL, Site-to-Site, DMVPN), Basic ASA Firewall Configuration, Security Policies, ACLs.
- **Windows Server:** Installation and Configuration (2012 & 2016), Active Directory Domain Services (ADDS), DNS, DHCP, FSRM, Group Policy Management.
- **Virtualization and System Administration:** Hyper-V Virtualization, Windows Deployment Services (WDS), Internet Information Services (IIS) 8.0, Remote Access Service (RAS), Remote Desktop Service (RDS), Advanced Storage Solutions, Server Backup/Upgrade.
- **Ethical Hacking and Security Policies:** Footprinting, Scanning, Phishing, DOS/DDOS Protection, Security Best Practices.

## Education

**Aurora's PG College (OU)**                                                                                     Hyderabad, TS
*Master of Computer Applications – MCA | GPA: 8.0/10*                              *Graduation Date: Aug 2022*

**Gauthami Degree College (TU)**                                                                                  Nizamabad, TS
*Bachelors of Science (MPCs) | GPA: 8.1/10*                                              *Graduation Date: Jul 2020*

## Certifications

**Cisco Certified Specialist - Security Core**
*Cisco id:* CSCO1457872530
**Cybersecurity Professional** | *U.S Council*
*Certificate Number:* EHCE08673

## Relevant Coursework

MCSE | CCNA | CCNP Enterprise | Cybersecurity professional | ASA Firewall | CCIE (Pursuing)

## Languages known

English | Hindi | Telugu | Urdu |

## Soft skills

Communication | Time Management | Collaboration | Adaptability | Problem solving