Tibbi (https://altibbi.com/) as an example of bad UX and Vezeeta (https://www.vezeeta.com/) as an example of good UX according to the following criteria:

1. Simple:

Vezeeta has a simple and intuitive interface, with clear labeling and minimal clutter. In contrast, Tibbi has a cluttered interface that can be confusing for users.

2. Speak the user's language:

Vezeeta is available in both Arabic and English, allowing users to choose the language that is most comfortable for them. Tibbi, on the other hand, only supports Arabic, which can be a barrier for non-Arabic speaking users.

3. Minimize memory load:

Vezeeta uses clear and concise language, making it easy for users to understand the information presented. Tibbi, on the other hand, uses complex medical jargon that can be difficult for users to understand.

4. Use constructive error messages:

Vezeeta provides helpful error messages that guide users on how to correct mistakes they may have made. In contrast, Tibbi provides vague error messages that do not provide any useful information to the user.

5. Prevent errors:

Vezeeta takes steps to prevent errors by providing clear instructions and warnings to users. Tibbi, on the other hand, has technical issues that can lead to errors and crashes.

6. Make clear exits:

Vezeeta provides clear exits and navigation options, allowing users to easily navigate through the app. Tibbi, on the other hand, has a cluttered interface that can make it difficult for users to find what they are looking for.

7. Give feedback:

Vezeeta provides timely and useful feedback to users, such as confirming appointments and sending reminders. Tibbi, on the other hand, has poor customer support and can be unresponsive to user feedback.

8. Consistency:

Vezeeta maintains a consistent design and interface throughout the app, making it easy for users to navigate and understand. Tibbi, on the other hand, has a cluttered and inconsistent interface that can be confusing for users.

Overall, Vezeeta provides a better user experience compared to Tibbi by focusing on simplicity, clear language, error prevention, and consistent design.