



# SHAINA BIANCA DELA CRUZ

System Analyst | Technical Support

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📍 H.Concepcion, Cabanatuan City, Nueva Ecija

## EDUCATION

### Cabanatuan City Integrated School

#### Primary School

2006 - 2017

### College

#### Secondary School

2017 - 2021

### Phinma Araullo University

#### Bachelor of Science in Information Technology

2021-2024

## TECHNICAL

- Frontend Development
- Backend Development
- SQA Testing
- UI Designer
- Graphic Designer
- Database Design
- Microsoft Office

## PERSONAL SKILLS

- Communication Skills
- Problem Solving
- Teamwork

## Objective

Dedicated to analyzing and designing system solutions that improve processes and user experience. Committed to providing clear insights and effective communication among stakeholders, ensuring smooth integration of technology for better efficiency and business growth.

## Experience

Eurasia Research Pharma Corporation

San Leonardo, Nueva Ecija | Internship

### Web Developer | July - September 2024

This system tracks product vouchers, payments, and expenses, including the bank for transactions and who processed and approved payments. Technologies used include React, Vite, Tailwind, and MongoDB.

uTest

### SQA Tester | September - PRESENT

Conducted manual testing for 2 websites, 1 mobile app, and 1 web app, and to identify bugs and usability issues.

## WORKSHOPS

### ORACLE ACADEMY

Database Foundation

March 4, 2023

### AWS ACADEMY

Introduction to Cloud Semester 1

August 8, 2023

### IRCITE PARTICIPATION

Breaking Barriers And Empowering Change Through Global Innovation, Knowledge, Engineering And Diversity-Centered Research

March 8, 2024

### TECH TALK

Hackers Vs Hackers: Explore the Cyber Security Wars

October 20, 2023

## PROJECTS

### EYESMILE DENTAL & OPTICAL CLINIC MANAGEMENT SYSTEM

Developed a web-based application to manage a dental clinic's operations, including patient records, appointment scheduling, billing, and treatment history of tooth including a dental charting of the patients. The system also includes an inventory system for the dental supplies and medicines. The system provides a user-friendly interface for doctors, staff, and patients, ensuring efficient clinic management and a better patient experience. Implemented secure login functionality and a role-based access control system to safeguard sensitive data.

**Technologies:** HTML, CSS, Bootstrap, JQuery, JavaScript, PHP, MySQL

### VOUCHER DISBURSEMENT MANAGEMENT SYSTEM

The system facilitated the tracking of product payments, including the approval process, bank details, and the companies being paid. Users could view the type of product paid for, the associated pharmaceutical company, and the payment status.

**Technologies:** React Vite, Tailwind, Node.js, Express.js, MongoDB

## AREAS OF EXPERTISE

### Languages

- HTML
- CSS
- JavaScript
- PHP
- Python

### Tools

- GitHub
- VS Code
- Chrome DevTools
- Postman
- Trello

### Frameworks/Libraries

- React Vite
- Bootstrap
- Tailwind
- Flask
- Express.js

### Design

- Figma
- Canva

### Hosting Platform

- Hostinger
- Netlify
- Render

## ACHIEVEMENT

- **SALESFORCE**  
Double Star Ranger and Admin  
Superset Badge  
March 16, 2024
- **uTEST**  
Proven badge  
2021 – PRESENT