### 1. Research - job search websites

### Sources:

- https://dk.indeed.com/?from=gnav-jobsearch--jasx
- https://www.jobindex.dk/jobsoegning/koebenhavn
- https://dk.jooble.org/job-salgsassistent-butik/K%C3%B8benhavn
- https://findajob.dwp.gov.uk/search

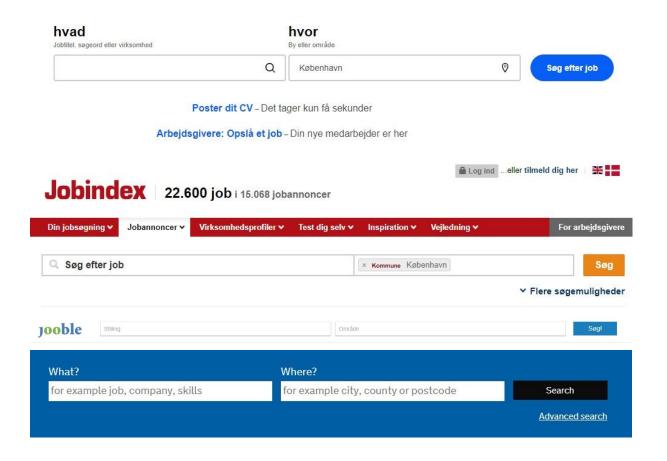
### Findings:

Websites related to job searching are mostly focused on usability - their design is not complicated, color palettes are usually limited to three colors, typography also remains on the simple side with use of sans-serif fonts such as Arial or Helvetica. Main purpose of such websites is to make it easy for users to navigate through categories and find job offers they are looking for, therefore use of conventional design seems to win over complex structures and layouts.

Content is normally purely related to finding a job, there is a search engine with option of choosing a type of job and location, as well as other categories such as salary range, contract type, job type, date of when the offer was posted. In most cases there's also an option to sign up for e-mails about job offers that have just appeared on the website.

### **Examples:**

Search bar - usually contains two questions - what (type of job you're looking for) and where (location).



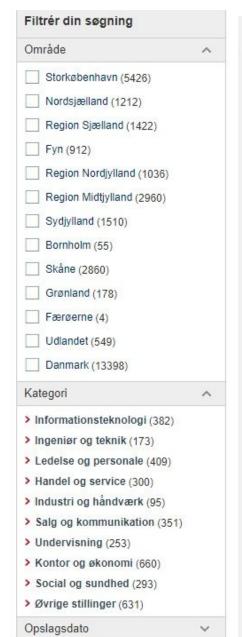
### Afstand: op til 25 kilometer • Jobtype Fuldtid (604) Fast (476) Deltid (321) Midlertidig (39) Praktikplads (20) + mere » Område København (1122) Albertslund kommune (184) Frederiksberg (114) Ballerup (55) Greve (45) + mere » Virksomhed Københavns Kommune (165) The Danish Stem Cell Center (123) Netto ApS & Co.KG (114) FØTEX (69) Region Hovedstaden (58) + mere » Titel

Butiksassistent under 18 år (50)

1. assistent (23)

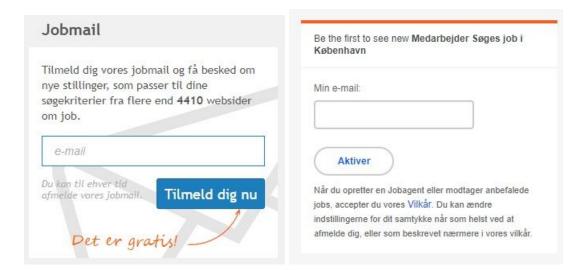
Souschef (13)

Salgsassistent (15)





**Search categories** 



E-mail subscription

### 2. Digital communication targeted towards international audience

#### Sources:

- https://international.kk.dk/
- https://studyindenmark.dk/
- <a href="http://studycph.dk/">http://studycph.dk/</a>

All these websites are targeted towards international audience - newcomers to Denmark, speaking more specifically. What do they have in common? They all cover variety of topic relevant to target audience - accommodation, working, finances, studies, transport, social network etc. Structure of information varies a lot, but it's still easy to navigate through each website, in most cases it's also possible to search it. On those websites it's probably possible to find an answer to all of the most common questions which can be bothering foreigners who have just came to new country.

### 3. Use of the findings

After doing research on job search websites and digital communication targeted towards international audience we were able to choose the most important conventions we want to implement in our solution.

- A) Structure and content of the job search page we decided to stick to the traditional approach and keep things as simple as possible, in order to make use of the website more intuitive to the user. It's also important in terms of Gestalt principles it's very likely that past experience of users will make it easier for them to navigate through the website when it follows common conventions. Our job search subpage contains typical search bar with two questions, after searching for the job more categories appear. Subscription for getting e-mails about new job offers is also available. Color palette is very simple and minimalistic, as well as typography.
- B) Overall content of the website to make the website as useful as possible, we want to cover the most common and troublesome topics for international students who have just moved to Denmark, which we chose basing on the insights we gained from research on digital communication targeted towards international audience. Therefore our website is supposed to contain information about finding a job, accommodation and making new friends.



### menu <u>hover link</u>

# **COLOR SCHEME**

#151b48

# **TYPOGRAPHY**

~ Arial - body text

#f6f6f6

# ICON AND BUTTONS



## PARAGRAPH STYLE

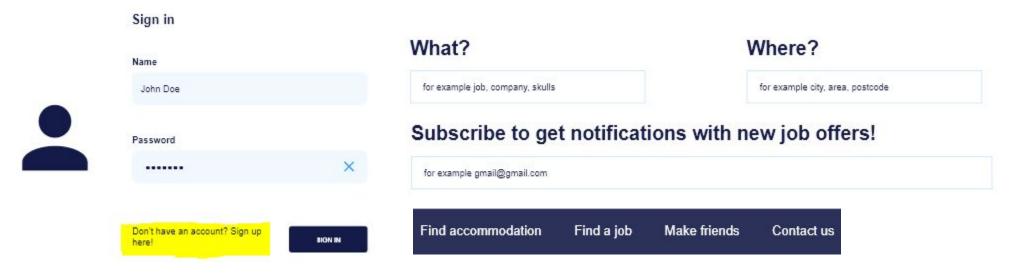
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4. Style tile

### 5. Microcopy and copy

Main goal of the website is to provide any needed information for international students and international citizens in regards to moving in and living in Denmark, ex. finding accommodation, getting a job and expanding their social network in Denmark. Our main focus of the prototype is "find a job" segment.

Microcopies in the website are used to lead users where to click to find wanted content, give information where it leads them by using simple self-explanatory phrases and what they gain, also providing examples and instructions for the inputs.



Copy of the main page has an introduction, explaining the basic use of the website, what can they find here and what is the purpose of it, serving the idea of the site that it can help to find accommodation and a job, also providing more information about upcoming events motivating to go out and socialize.

The official Ministry of Higher Education and Science website is dedicated to inform international citizens about everything they need to know moving in to Denmark. You can find relevant information about living, working and doing business in the city.

Every week we write articles, providing needed tips and information about more unknown, but very much needed things, such as talking to your landowners, helping out with interview tips, announcing weekly events and so much more.

#### 6. Think Aloud Test

We conducted a Think Aloud Test with 5 participants based on 5 different questions:

1. What do you think is the purpose of the website?

All of the participants found that the page was created to help people get around finding accommodation, a job and socialize. Out of 5, 3 participants noticed, that it was dedicated towards international students and citizens.

2. What is the purpose of the featured articles?

4 out of 5 found it hard to understand what is the connection between the articles, as one of them seems more important than the other (i. e. one article seems to be more about essential documentation you would need, the other just tips for an interview). But all of them agreed that it more or less to provide some kind of more generic information.

3. How to create an account?

3 out of 5 participants found the sign up link quickly by going to the sidebar with the log in form. Others had more trouble finding it, commenting that the link doesn't stand out and it's harder to read with such a small font.

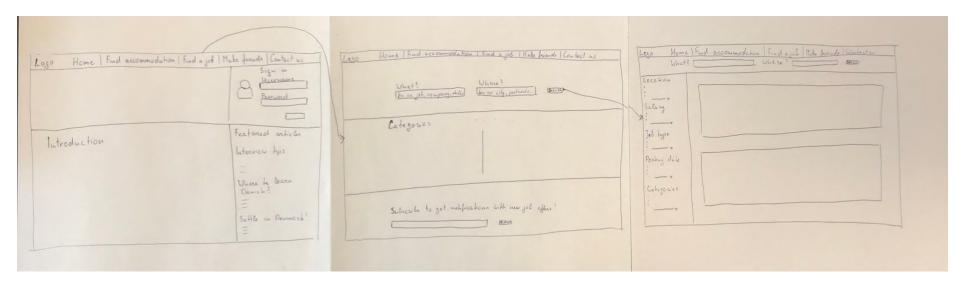
4. What can you do on the main page?

All of the participants got around the webpage and listed navigation bar with subpages, sign in form and the introduction where you can gain more basic information. Since the majority of the participants didn't understand the purpose of the articles, this was not mentioned.

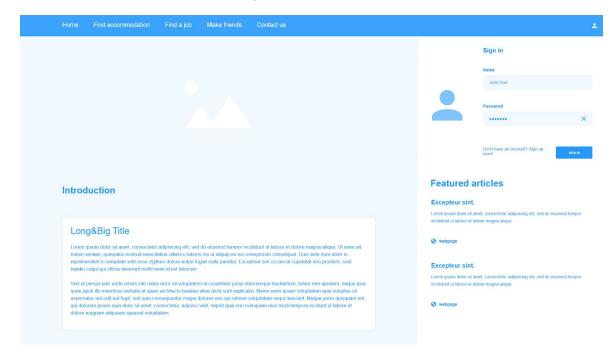
5. Where can you search for jobs?

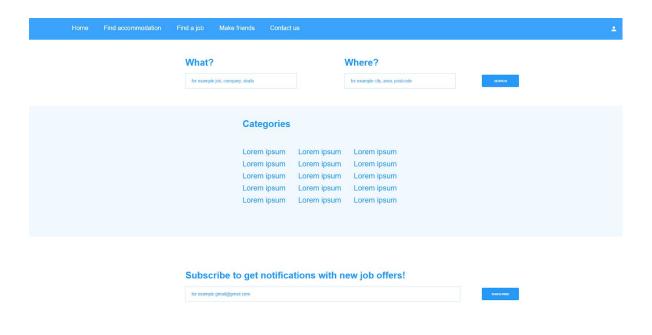
All of the participants got it quickly, stating that it is in a very noticeable area in the main top navigation bar where they would usually search for it.

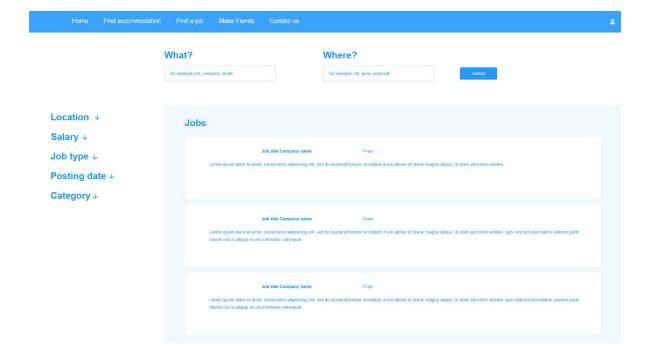
Based on the results, the goal of the webpage is clear. However, majority of the participants didn't understand the purpose of the "Featured Articles", and we think that a great way to fix that would be changing the title and adding a description to help understand the message. Some of the participants had trouble finding where to register, and the best way to highlight it is to have a separate button instead of a link, it would be easier to see that there is an option. Additionally, we got feedback that it would be nice to have an alternative path to navigate subpages, since there is no information if it's an actual job site or you would only get referenced to different job application webpages. In that case it would be good to make cards under the "Introduction" segment to add that kind of information and then leading them to the subpage.

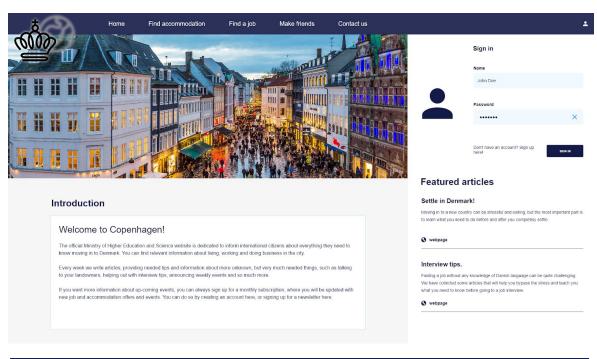


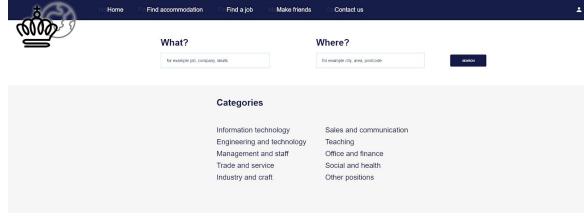
### 7. Wireflow8. Lo-fi and hi-fi prototypes







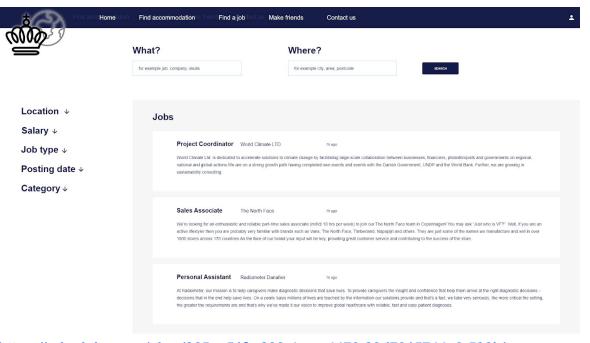




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