Exploratory Data Analysis Report

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1. Data Overview

Key Insights:

- Unique Products: There are 20 unique products in the dataset.
- Order Date Range: The data spans from "2019-01-01 03:07:00"

To "2020-01-01 05:13:00" indicating a comprehensive time frame for sales activity.

- **Missing or Null Values:** Missing values were detected in multiple columns, but these were handled by removing rows with missing values.
- **Duplicate Rows:** There were **618** duplicate rows in the dataset, which were removed to ensure the data's accuracy.

Recommendations:

- Ensure future data sources are consistently cleaned to prevent missing or duplicate values.
- Maintain a record of cleaning steps to enhance reproducibility.

2. Basic Statistics

Key Insights:

- Average Quantity Ordered: The average quantity ordered per product was
 1.0603304866645662
- Total Revenue: The total revenue generated from all sales amounted to 34465537.94
- Price Statistics:

Minimum Price: 2.99

o Maximum Price: 1700.0

o Average Price: **184.51925546352444**

Recommendations:

- Focus on products with higher quantities ordered and lower prices for potential promotions.
- Monitor products with high prices and low quantities to identify whether they are underperforming.

3. Data Cleaning

Key Insights:

- The **Order Date** column was cleaned by converting non-datetime values to valid formats and removing invalid dates.
- The Purchase Address was split to extract city names for further analysis.

Recommendations:

• Regularly clean and validate data, especially in columns related to dates and addresses, to improve accuracy in reporting and analysis.

4. Sales Performance Analysis

Key Insights:

- Best Month for Sales: The month with the highest sales revenue was Month 12, with total revenue of 4608295.7
- **Best Time for Advertisement:** The hour with the highest number of orders was around **19:00**, with **14451.0** orders.
- Most Productive City: The city with the highest sales revenue was 'San Francisco, CA' generating 8254743.55 in revenue.

Recommendations:

- Increase targeted marketing efforts and advertisements in **month 12** and around **19:00** to maximize sales.
- Focus promotional efforts on cities with the highest sales revenue, especially 'San Francisco, CA'

5. Product-Specific Analysis

Key Insights:

- Most Sold Products: The top 5 most sold products by quantity are :
- AAA Batteries (4-pack) 30986.0

- AA Batteries (4-pack) 27615.0
- USB-C Charging Cable 23931.0
- Lightning Charging Cable 23169.0
- Wired Headphones 20524.0
- **Product Pairings:** Popular product pairs sold together include **5**. These insights could lead to potential bundling strategies.

Recommendations:

- Bundle the most frequently sold products together to increase sales through cross-selling.
- Investigate the reasons behind the high sales of certain products, such as seasonal demand or pricing strategies.

6. Customer Insights

Key Insights:

• Most Active Customers: The top 10 most active customers based on revenue generated are [top_10_customers].

•		Purchase Address	total_purchases
•	89038	668 Park St, San Francisco, CA 94016	4.0
•	45621	391 1st St, Seattle, WA 98101	3.0
•	108753	795 1st St, Atlanta, GA 30301	3.0
•	98849	731 11th St, New York City, NY 10001	6.0
•	17178	208 Chestnut St, San Francisco, CA 94016	3.0
•	132927	949 Hickory St, New York City, NY 1000	1 3.0
•	80316	611 Wilson St, San Francisco, CA 94016	6.0
•	80070	610 14th St, Los Angeles, CA 90001	3.0
•	24670	256 Hill St, San Francisco, CA 94016	4.0
•	109078	797 Dogwood St, San Francisco, CA 940	16 4.0

- Top 10% Customer Revenue Contribution: The top 10% of customers contribute 49.95% of the total revenue, indicating a highly concentrated customer base.
 - This is determined by calculating the revenue of the top 10% customers and comparing it to the total revenue.
- City-Wise Product Preferences: Different cities show varied preferences for products, such as
- City-Wise Product Preferences:
- City Product total_quantity_sold total_revenue

- 5 Atlanta, GA AAA Batteries (4-pack) 2358.0 7050.42
- 4 Atlanta, GA AA Batteries (4-pack) 2193.0 8421.12
- 15 Atlanta, GA USB-C Charging Cable 1912.0 22848.40
- 12 Atlanta, GA Lightning Charging Cable 1874.0 28016.30
- 17 Atlanta, GA Wired Headphones 1576.0 18896.24
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- 185 Seattle, WA ThinkPad Laptop 332.0 331996.68
- 171 Seattle, WA 20in Monitor 324.0 35636.76
- 187 Seattle, WA Vareebadd Phone 179.0 71600.00
- 182 Seattle, WA LG Washing Machine 58.0 34800.00
- 181 Seattle, WA LG Dryer 56.0 33600.00

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Recommendations:

- Target the top 10% of customers with personalized offers to encourage loyalty and increase sales.
- Use city-specific product preferences to tailor marketing and product offerings to local tastes.

7. Time-Based Trends

Key Insights:

- Weekly Sales Trends: The sales trend over the weeks
- Weekly Sales Trends:
- Week total_sales
- 0 1 636646.16
- 1 2 409389.43
- 2 3 394921.11
- 3 4 426020.17
- 4 5 459570.62
- 5 6 565300.05

- 6 7 568199.28
- 7 8 535207.51
- 8 9 578306.44
- 9 10 640496.38
- 10 11 595771.07
- 11 12 629060.55
- 12 13 670872.96
- 13 14 774492.97
- 14 15 761454.22
- 15 16 805297.45
- 16 17 808694.68
- 17 18 764462.62
- 18 19 729309.99
- 19 20 695631.88
- 20 21 709784.55
- 21 22 668240.16
- 22 23 616368.48
- 23 24 594043.83
- 24 25 611609.50
- 25 26 576724.03
- 26 27 603246.53
- 27 28 609980.59
- 28 29 615306.48
- 29 30 562283.15
- 30 31 543200.60
- 31 32 550560.31
- 32 33 492928.48
- 33 34 490216.33
- 34 35 487735.61

- 35 36 478627.99
- 36 37 537174.09
- 37 38 434557.29
- 38 39 504087.68
- 39 40 798896.68
- 40 41 826120.83
- 41 42 846519.54
- 42 43 847292.99
- 43 44 810632.55
- 44 45 746789.21
- 45 46 712967.26
- 46 47 775066.70
- 47 48 788596.13
- 48 49 1047118.24
- 49 50 1038000.94
- 50 51 1074422.49
- 51 52 1017333.16
- Busiest Days of the Week: The busiest days for sales are
- Busiest Days of the Week for Sales:
- Weekday total_sales
- 1 1 5086275.40
- 2 2 4986823.36
- 6 6 4927249.40
- 5 5 4900195.58
- 0 0 4877588.21
- 4 4 4853642.26
- 3 3 4833763.73

- Recommendations:
- Consider running promotions on the busiest days of the week to maximize sales.
- Plan weekly marketing campaigns based on sales patterns, focusing on the most lucrative weeks.

Conclusion

Actionable Recommendations:

- 1. **Marketing Strategy Optimization:** Focus advertising efforts during peak sales months and hours, such as **best_month** and **best_hour**
- 2. **Product Bundling:** Leverage product pair analysis to create effective bundles for cross-selling opportunities.
- 3. **Target High-Value Customers:** Prioritize personalized offers for top customers to increase repeat business and revenue.
- 4. **Localized Marketing:** Tailor promotions and product offerings based on city-specific preferences and trends.
- 5. **Optimize Sales Timing:** Focus on the busiest days of the week and peak sales periods to run special offers.
 - Here are additional actionable recommendations based on the analysis:
- 6. **Seasonal Promotions**: Leverage seasonal trends identified in the data to create targeted campaigns that align with high-demand periods, ensuring maximum impact during the best months for sales.
- 7. **Dynamic Pricing Strategy**: Analyze the price vs. quantity relationship to implement dynamic pricing strategies, where lower-priced items can be sold in bundles or at discounts to encourage higher order quantities.
- 8. **Customer Segmentation**: Use customer activity data to segment high-value customers by purchasing behavior, allowing for more targeted marketing efforts, such as exclusive deals, loyalty programs, and VIP offers.
- Inventory Optimization: Use insights from the top-selling products to optimize inventory
 management, ensuring popular items are always stocked and avoiding stockouts during
 peak demand periods.
- 10. Advertising Budget Allocation: Allocate more of the advertising budget towards the hours of the day and days of the week with the highest order volumes to maximize the ROI on ad spend.

- 11. **Product Lifecycle Management**: Monitor and adapt the product catalog by analyzing product sales trends, discontinuing underperforming products, and introducing new ones based on market demands.
- 12. **Customer Retention Strategy**: Implement a loyalty program or a rewards system for the most active customers to encourage repeat purchases, and track customer preferences to create customized offers that keep them engaged.
- 13. **Geographical Expansion**: Identify cities with high revenue and explore expansion opportunities in those regions, including local marketing campaigns and distribution strategies tailored to local preferences.
- 14. **Cross-Platform Marketing**: Use insights from product preferences and sales data across different platforms (online, mobile) to align cross-platform marketing efforts, ensuring consistent promotions reach potential buyers at the right time and place.
- 15. These actionable recommendations are designed to maximize sales, improve customer engagement, and optimize operations based on the insights from your sales data.