

# Leighiam Virrey

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## EDUCATION

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### Idaho State University

*Bachelor of Applied Science in Information Technology*

**Dec, 2020**

*Pocatello, ID*

## CERTIFICATIONS

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- AZ-104: Microsoft Azure Administrator
- CCNA: Cisco Certified Network Associate
- CompTIA: Security+
- CCP: AWS Certified Cloud Practitioner
- LPIC: Linux Essentials
- eJPT: Junior Penetration Tester

## WORK EXPERIENCE

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### Prescient Assurance

*Auditor*

**Mar. 2022 – Present**

*Idaho Falls, ID*

- Perform compliance audits to ensure businesses IT audit controls are following best practices in accordance with the guidelines established by the AICPA.
- Assists clients with obtaining SOC 1, 2, 3, GDPR, and HIPAA certification by reviewing internal policies to determine proper controls are established and it follows COSO Principles.

### College of Eastern Idaho

*IT Support Technician*

**Jun. 2021 – Mar. 2022**

*Idaho Falls, ID*

- Provides individual and/or group instruction and training to faculty, staff, and/or students on new or updated technologies.
  - Assists with the design, implementation, and ongoing support of new software and features.
  - Investigates and oversees troubleshooting of system errors.
  - Provides technical support either by phone, remote access, and/or site visits as needed.
- Provides tier 2 help desk support with network issues.
  - Evaluate and recommend solutions to connectivity issues, equipment, and software.
  - Install/Modify equipment for users (Faculty, Staff, and Students).
- Utilized Active Directory and Azure AD for password resets, assigned permissions, roles, and security statuses to students, faculty, and staff.

### Idaho State University

*IT Student Supervisor*

**Jan. 2017 – Apr. 2020**

*Pocatello, ID*

- Overseeing the computer labs in the University, assistance of students and faculty with personal devices and computer lab issues are priority.
  - Troubleshooting network and hardware problems.
  - Applying IT solutions to various problems like email, credentials, and software configurations.
- As a Student Supervisor, I oversee my fellow colleagues, and provide general supervision.
  - Scheduling my colleagues is one of my primary roles in-terms of supervising.
  - Upper-level assistance with devices and problems when it arises.
- Customer support face-to-face, on the phones, and through the University IT ticketing system.