

REYMARK GOLES
Bayugan City, Agusan del Sur, 8500
Email: reymark223@gmail.com
Phone: 0930 917 5221

March 9, 2025

PEAT WASUTHORN CHAIJINDAR
Sales Department Representative
Troi Clothing Brand
Bangkok, Thailand

Subject: Complaint Regarding Order #56789

Dear Mr. Chaijindar,

I received my order (#56789) yesterday, and while I appreciate the quick delivery, I noticed an issue with some of the items. A few pieces have stitching defects, and one item was delivered in the wrong size.

I kindly request your assistance with a replacement or refund for the defective and incorrect items. I have attached photos for your reference.

Please let me know how we can proceed with resolving this matter. I look forward to your prompt response.

Thank you for your attention.

Best regards,

REYMARK GOLES