

(An ISO 21001 : 2018 Certified Institution)
Periyar E.V.R. High Road, Maduravoyal, Chennai-95. Tamilnadu, India.

RECORD NOTEBOOK

ARTIFICIAL INTELLIGENCE (BCS19I07)

DEPARTMENT

OF

COMPUTER SCIENCE AND ENGINEERING/DATA SCIENCE AND ARTIFICIAL INTELLIGENCE

NAME : Shakthivel C

REGISTER NO : 211191101138

COURSE : B.TECH CSE (DS&AI)

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1	TELECOMMUNICATION CHRUN PREDICTION	
1	USING RANDOM FOREST	21/06/2024

AIM:

To predict customer churn in a telecommunications dataset using the Random Forest algorithm and evaluate the model's performance.

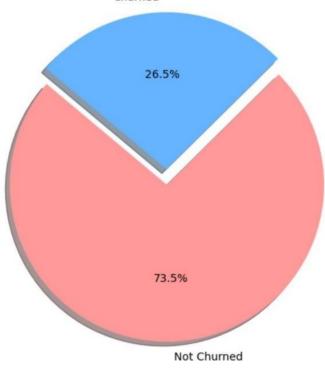
- **STEP 1:** Import essential libraries such as pandas, numpy, scikit-learn, and matplotlib
- **STEP 2:** Load the dataset using pandas.
- **STEP 3:** Handle missing values by filling or dropping them.
- **STEP 4:** Encode categorical features using techniques like one-hot encoding.
- **STEP 5:** Split the dataset into features (X) and the target variable (y).
- **STEP 6:** Split the Data into Training and Testing Sets:
- **STEP 7:** Initialize the RandomForestClassifier from scikit-learn.
- **STEP 8:** Train the model using the training data.
- **STEP 9:** Use the trained model to make predictions on the test data.

```
PROGRAM:
import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns
from sklearn.model selection import train test split
from sklearn.ensemble import RandomForestClassifier
from sklearn.metrics import classification report, confusion matrix
employee = pd.read_csv(r"M:\AI\Data set\Telco-Customer-Churn.csv")
employee.head()
employee = employee.drop(['customerID'],axis=1)
employee.columns
employee["TotalCharges"] = employee["TotalCharges"].replace(" ",np.nan).astype(float)
employee.isna().sum()
employee. Total Charges. fillna (employee. Total Charges. mean(), inplace=True)
employee.isna().sum()
employee.head()
employee['Churn'] = employee['Churn'].map({'No': 0, 'Yes': 1})
employee encoded = pd.get dummies(employee, drop first=True)
employee_encoded.head()
X = employee_encoded.drop('Churn', axis=1)
y = employee_encoded['Churn']
X_train, X_test, y_train, y_test = train_test_split(X, y, train_size=0.8, random_state=42)
Model= RandomForestClassifier(n_estimators=100, random_state=42)
Model.fit(X train, y train)
y_pred = Model.predict(X_test)
results df = pd.DataFrame({
  'Actual value': y_test,
  'Predicted value': y pred
})
results df
conf_matrix = confusion_matrix(y_test, y_pred)
print(conf matrix)
labels = ['Not Churned', 'Churned']
sizes = [conf_matrix[0, 0] + conf_matrix[0, 1], conf_matrix[1, 0] + conf_matrix[1, 1]]
colors = ['#ff9999','#66b3ff']
explode = (0.1, 0)
plt.figure(figsize=(8, 6))
plt.pie(sizes, explode=explode, labels=labels, colors=colors, autopct='%1.1f%%',
shadow=True, startangle=140)
plt.title('Customer Churn Prediction Distribution')
plt.axis('equal')
plt.show()
```

	Actual value	Predicted value
185	1	1
2715	0	0
3825	0	0
1807	1	1
132	0	0
6366	0	0
315	0	0
2439	0	0
5002	0	0
1161	1	0

1409 rows × 2 columns

Customer Churn Prediction Distribution Churned



RESULT:

Ex.No		Date
2	SUPPORT VECTOR MACHINE TO CLASSIFY EMAILS	28/06/2024

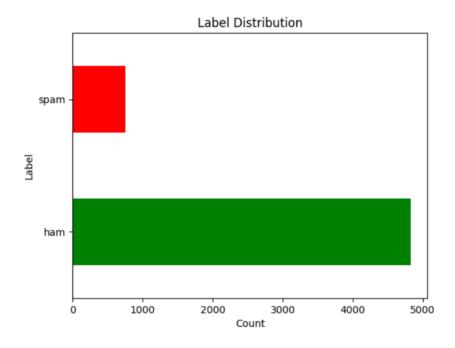
To write a Python program to classify emails as spam or not spam using a Support Vector Machine (SVM).

- **STEP 1:** Collect a dataset containing emails labeled as spam or not spam.
- **STEP 2:** Load the dataset. Clean the email text data (remove HTML tags, punctuation, etc.).
- **STEP 3:** Convert the text data into numerical features using techniques.
- **STEP 4:** Split the dataset into training and testing sets.
- **STEP 5:** Train the SVM model using the training data.
- **STEP 6:** Test the model using the testing data.
- **STEP 7:** Evaluate the model's performance using metrics like accuracy, precision, recall, and F1-score.
- **STEP 8:** Use the trained model to classify new emails as spam or not spam.
- **STEP 9:** Visualize the classification results using suitable charts or graphs.

```
PROGRAM:
  import pandas as pd
  import matplotlib.pyplot as plt
  from sklearn.feature_extraction.text import CountVectorizer
  from sklearn.model_selection import train_test_split
  from sklearn.svm import SVC
  from sklearn.metrics import accuracy_score, classification_report, confusion_matrix
  data = pd.read_csv(r'M:\AI\Data set\spam.csv')
  data.head()
  data.info()
  data.describe()
  X = data['EmailText'].values
  y = data['Label'].values
  X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.5, random_state=0)
  cv = CountVectorizer()
  X_train = cv.fit_transform(X_train)
  X_{\text{test}} = \text{cv.transform}(X_{\text{test}})
  classifier = SVC(kernel='rbf', random state=10) # rbf -> Radial Basis Function
  classifier.fit(X_train, y_train)
  y_pred = classifier.predict(X_test)
  comparison_df = pd.DataFrame({'Actual': y_test, 'Predicted': y_pred})
  comparison_df
  print("Model Accuracy:", accuracy_score(y_test, y_pred))
  print("Classification Report:\n", classification_report(y_test, y_pred))
  print("Confusion Matrix:\n", confusion_matrix(y_test, y_pred))
  n = pd.value_counts(data["Label"], sort=True)
  n.plot(kind='barh', color=["green", "red"])
  plt.title('Label Distribution')
  plt.xlabel('Count')
  plt.ylabel('Label')
  plt.show()
```

	Actual	Predicted
0	ham	ham
1	ham	ham
2	ham	ham
3	ham	ham
4	ham	ham
2781	ham	ham
2782	ham	ham
2783	spam	spam
2784	ham	ham
2785	ham	ham

2786 rows × 2 columns



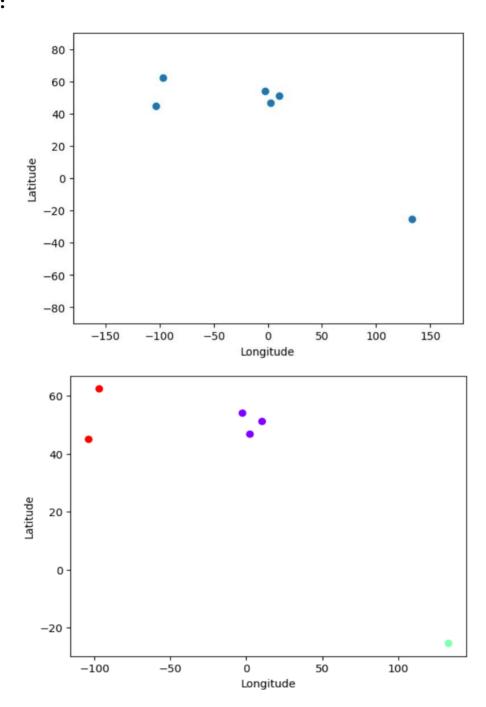
RESULT:

Ex.No		Date
3	CLUSTERING COUNTRIES BASED ON GEOGRAPHICAL COORDINATES.	05/08/2024

To group countries into clusters based on their longitude and latitude for geographical segmentation

- **STEP 1:** Load the dataset containing countries' names, longitude, and latitude from a CSV file.
- **STEP 2:** Visualize the countries on a scatter plot using their geographical coordinates (longitude and latitude).
- **STEP 3:** Select longitude and latitude columns for clustering.
- **STEP 4:** Apply the K-Means algorithm to group countries into 3 clusters based on their geographical coordinates.
- **STEP 5:** Select relevant features for clustering (e.g., total purchase amount, frequency of visits, age, location).
- **STEP 6:** Determine the optimal number of clusters (k)
- **STEP 7:** Identify the clusters and add the cluster labels to the original dataset.
- **STEP 8:** Visualize the clustered countries on a scatter plot with different colors representing different clusters

```
import numpy as np
import pandas as pd
import matplotlib.pyplot as plt
from sklearn.cluster import KMeans
data = pd.read_csv("D:\Technologies \ML Datasets\Country_clusters.csv")
plt.scatter(data['Longitude'], data['Latitude'])
plt.xlim(-180, 180)
plt.ylim(-90, 90)
plt.xlabel("Longitude")
plt.ylabel("Latitude")
plt.show()
x = data.iloc[:, 1:3]
kmeans = KMeans(3)
kmeans.fit(x)
identified_clusters = kmeans.fit_predict(x)
data_with_clusters = data.copy()
data_with_clusters['Clusters'] = identified_clusters
plt.scatter(data_with_clusters['Longitude'], data_with_clusters['Latitude'],
c=data_with_clusters['Clusters'], cmap='rainbow')
plt.xlabel("Longitude")
plt.ylabel("Latitude")
plt.show()
```



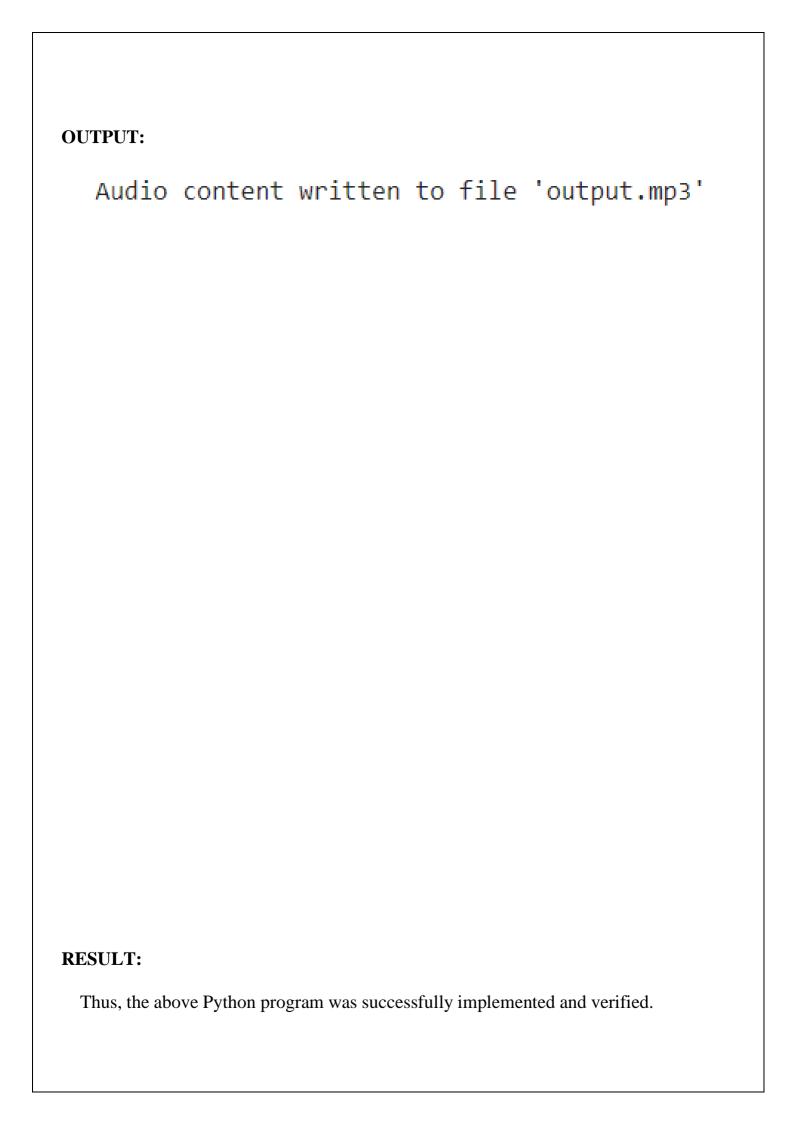
RESULT:

Ex.No	TEXT TO SPEECH USING IBM WATSON API KEYS	Date
4		09/07/2024

To write a python program to convert text into speech using the IBM Watson Text to Speech API.

- STEP 1: Create an IBM Cloud account if you do not already have one.
- **STEP 2:** Log in to your IBM Cloud account and create an instance of the IBM Watson Text to Speech service.
- **STEP 3:** Obtain the API key and service URL from the credentials of the IBM Watson Text to Speech service instance.
- STEP 4: Install the IBM Watson SDK for your programming language
- **STEP 5:** Authenticate with the IBM Watson Text to Speech service using the API key and service URL.
- **STEP 6:** Prepare the text you want to convert into speech.
- **STEP 7:** Use the IBM Watson Text to Speech API to synthesize the text into speech.
- **STEP 8:** Save the synthesized speech audio to a file (e.g., WAV or MP3 format).
- **STEP 9:** Verify the audio file by playing it to ensure the text has been accurately converted to speech.

```
import requests
from requests.auth import HTTPBasicAuth
url = 'https://api.au-syd.text-to-speech.watson.cloud.ibm.com/instances/94bc3937-1991-
4aca-9cbf-ab3411375524/v1/synthesize'
api_key = 'FZbxQ98T1MLU94hBXng9cC7u7KS3KuaHzLhpPe_PjbXP'
text = "How many times do I have to tell you the same thing? You never listen."
headers = {
  'Content-Type': 'application/json',
  'Accept': 'audio/mp3' # Request MP3 format
data = {
  'text': text.
  'voice': 'en-US_AllisonV3Voice'
}
response = requests.post(
  url,
  headers=headers.
  json=data, # Use json=data for JSON payload
  auth=HTTPBasicAuth('apikey', api_key)
if response.status_code != 200:
  print(f"Error: {response.status_code} - {response.text}")
else:
  with open('output.mp3', 'wb') as audio_file:
    audio_file.write(response.content)
  print("Audio content written to file 'output.mp3"")
```



Ex.No	SPEECH TO TEXT USING IBM WATSON API KEYS	Date
5	SIEECH TO TEXT USING IBM WATSON ATTRETS	13/07/2024

To write a python program to convert speech into text using the IBM Watson Speech to Text API.

- **STEP 1**: Create an IBM Cloud account if you do not already have one.
- **STEP 2**: Log in to your IBM Cloud account and create an instance of the IBM Watson Speech to Text service.
- **STEP 3**: Obtain the API key and service URL from the credentials of the IBM Watson Speech to Text service instance.
- **STEP 4:** Install the IBM Watson SDK for your programming language (e.g., Python) using the appropriate package manager.
- **STEP 5:** Authenticate with the IBM Watson Speech to Text service using the API key and service URL.
- **STEP 6**: Prepare the audio file you want to convert into text (e.g., WAV or MP3 format).
- **STEP 7:** Use the IBM Watson Speech to Text API to transcribe the audio file into text.
- **STEP 8:** Retrieve and review the transcribed text from the API response.
- **STEP 9:** Optionally, save the transcribed text to a file for further use.

```
pip install ibm-watson
import ison
from ibm_watson import SpeechToTextV1
from ibm_cloud_sdk_core.authenticators import IAMAuthenticator
apikey = "Nr4Lhzm28MShtRdIITCC5swS_U877tp0nBQEUiEjh7Ub"
url = "https://api.eu-gb.speech-to-text.watson.cloud.ibm.com/instances/65dce26f-30b0-
4768-8f03-ef5f6110422c"
authenticator = IAMAuthenticator(apikey)
speech_to_text = SpeechToTextV1(authenticator=authenticator)
speech_to_text.set_service_url(url)
audio_file_path = "C:\\Users\\santh\\LAB program\\output.mp3"
try:
  with open(audio_file_path, 'rb') as audio_file:
    result = speech_to_text.recognize(
       audio=audio_file,
       content_type='audio/mp3',
       model='en-US_BroadbandModel'
    ).get_result()
  text = result['results'][0]['alternatives'][0]['transcript']
  print(f"Transcribed Text: {text}")
except Exception as e:
  print(f"An error occurred: {e}")
```

Transcribed Text: how many times do I have to tell you the same thing you never lis RESULT: Thus, the above Python program was successfully implemented and verified.	OUTPUT:															
	Transcribed	Text:	how	many	times	do	I hav	e to	tell	you	the	same	thing	you	never	lis
Thus, the above Python program was successfully implemented and verified.	RESULT:															
	Thus, the al	bove F	ytho	n pro	ogram	was	succ	essfu	ılly in	nple	ment	ted ar	d veri	fied.		

Ex.No	SENTIMENT ANALYSIS TECHNIQUES	Date
6		02/08/2024

To analyze and determine the sentiment (positive, negative, neutral) of a given text using sentiment analysis techniques.

- **STEP 1**: Gather or load the text data you want to analyze. This could be from social media posts, reviews, surveys, etc.
- **STEP 2**: Preprocess the text data by removing any irrelevant information
- **STEP 3:** Choose or build a sentiment analysis model.
- **STEP 4:** Apply the sentiment analysis model to the preprocessed text data to determine the sentiment.
- **STEP 5:** Interpret the sentiment results (e.g., classify text as positive, negative, or neutral).
- **STEP 6:** Optionally, visualize the sentiment analysis results using charts or graphs to summarize the overall sentiment distribution.
- **STEP 7:** Use the sentiment insights for decision-making or further analysis, such as improving customer experience or monitoring brand reputation.

```
from transformers import pipeline
model_name = "distilbert-base-uncased-finetuned-sst-2-english"
sentiment_pipeline = pipeline('sentiment-analysis', model=model_name)
def analyze_sentiment(text):
  result = sentiment_pipeline(text)
  return result
sample_texts = [
  "I love this product! It's absolutely amazing.",
  "This is the worst experience I've ever had.",
  "It's okay, not too bad, but could be better."
]
for text in sample_texts:
  print(f"Text: {text}")
  print(f"Sentiment Analysis: {analyze_sentiment(text)}")
  print()
```

```
Text: I love this product! It's absolutely amazing.

Sentiment Analysis: [{'label': 'POSITIVE', 'score': 0.999885082244873}]

Text: This is the worst experience I've ever had.

Sentiment Analysis: [{'label': 'NEGATIVE', 'score': 0.9997679591178894}]

Text: It's okay, not too bad, but could be better.

Sentiment Analysis: [{'label': 'POSITIVE', 'score': 0.9789144992828369}]
```

RESULT:

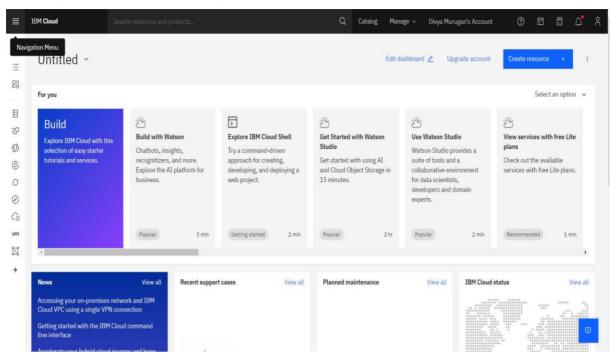
Ex.No	DEVELOPING CHATBOT USING IBM WATSON ASSISTANT	Date
7		
		06/08/2024

To create a chatbot for banking application and deploy a chatbot using IBM Watson Assistant.

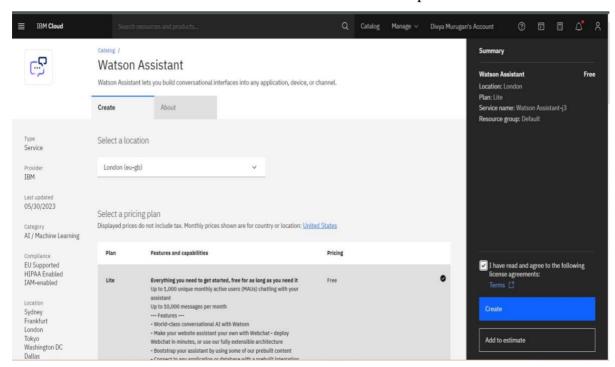
- **STEP 1:** Create an IBM Cloud account if you do not already have one.
- **STEP 2:** Log in to your IBM Cloud account and create an instance of the IBM Watson Assistant service.
- **STEP 3:** Obtain the API key and service URL from the credentials of the IBM Watson Assistant service instance.
- **STEP 4:** Access the Watson Assistant dashboard and create a new workspace or skill for your chatbot.
- **STEP 5:** Design the chatbot's conversational flow
- **STEP 6:** Train the chatbot by providing example phrases for each intent and testing the chatbot's ability to recognize these intents accurately.
- **STEP 7:** Integrate the chatbot with a messaging platform or application by using the appropriate APIs or SDKs provided by IBM Watson.
- **STEP 8:** Test the chatbot in a real-world scenario to ensure it functions as expected, and refine its responses based on feedback and performance.
- **STEP 9:** Deploy the chatbot and monitor its interactions to gather insights and make continuous improvements.

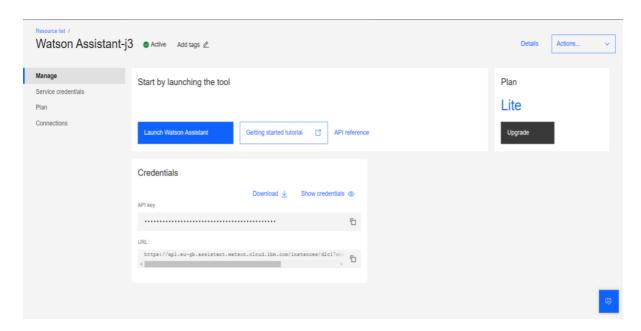
PROCEDURE TO IMPLEMENTATION:

STEP 1: Login to IBM Cloud using your credentials.

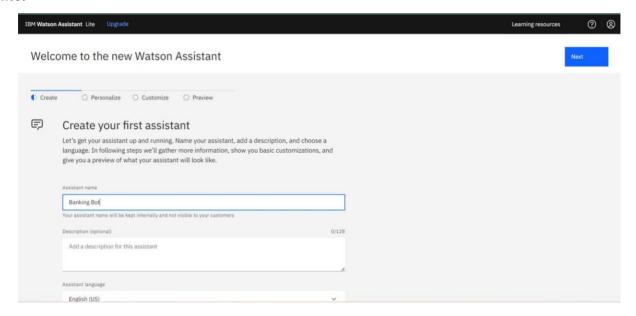


STEP 2: In the *catalog* search, type "*Watson Assistant*" and open the service. Afterward, click on "*Launch Watson Assistant*" to access the Watson Assistant platform.

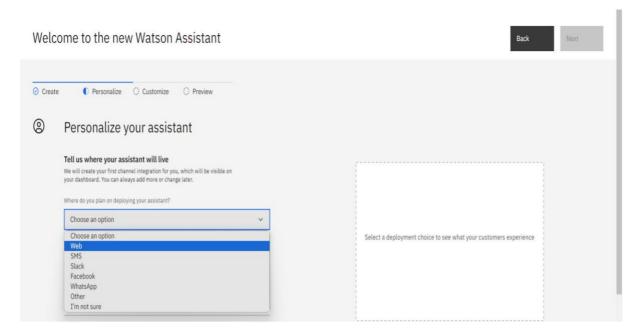




STEP 3: At the top of the page in a horizontal view, you'll find several options: *Create*, *Personalize*, *Customize*, *and Preview*. Within the "*Create*" page, you can select your *Assistant's* name.



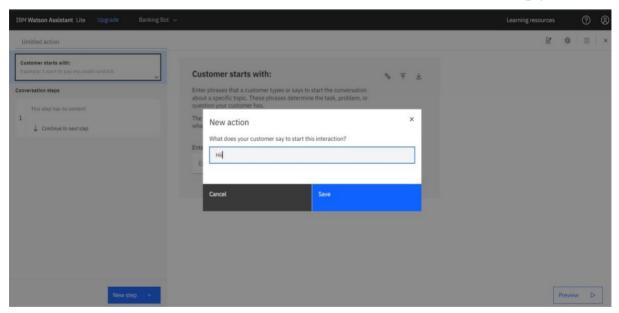
STEP 4: In the "*Personalize*" page, select "*Web*" for where you plan to deploy the assistant. For the "*Choose Industry*" option, select "(*N/A*) *I am a student*" Finally, in the "*Preview*" section, click on "*Create.*"



STEP 5: Click on "Create action."

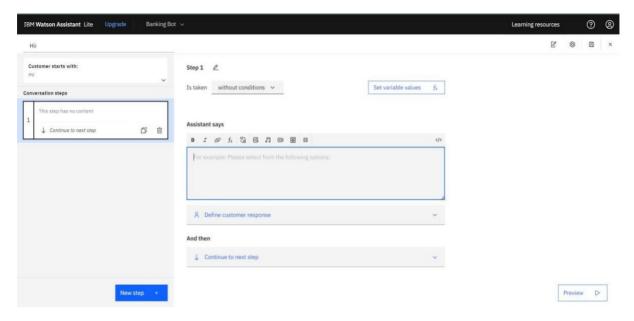
Choose "Start from scratch."

Under the *new action*, begin by writing your first question to the chatbot. In this context, consider the "Customer" as the User and the "Conversation" as the assistant's reply.

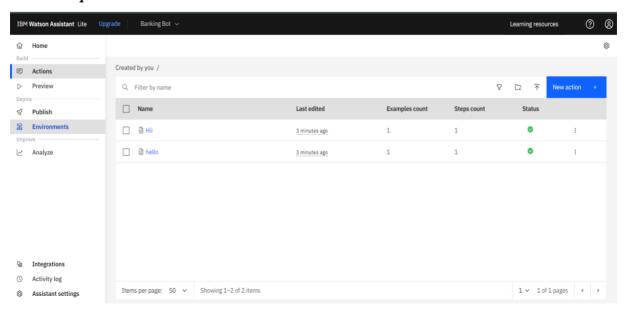


STEP 6: Under the "*Assistant says*" section, provide your response to address the user's concern. Afterward, *save your work*.

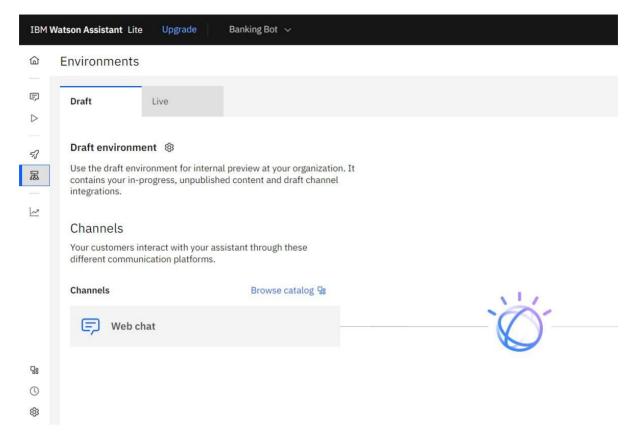
Proceed to the "*Preview*" section to verify that your question will indeed receive a corresponding answer from the chatbot.



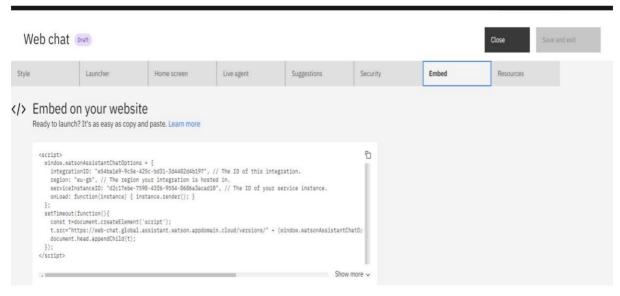
- **STEP 7:** After completing and saving one action, proceed to "*create a new action*" each time. Please note that if you wish to include an image in your response, click on "*image icon*" and paste the image URL.
- **STEP 8:** To set up a loop for a specific question, utilize the "*Define customer response*" feature, and then access the "*Options*" section.
- **STEP 9:** To progress through each action, remember to conclude the current conversation by selecting "*Continue to next step''* and then opt for "*End the action*."
- **Step 10:** Open *Visual Studio Code* and create a *new HTML file*. Begin by writing a sample web application code.
- **Step 11:** To integrate this assistant into our sample web application, navigate to the "*Environment panel*" in Watson Assistant.



STEP 12: Within the "*Environments*" section, you'll find two options: "Draft" and "Live." Navigate to the "*Draft''* page and click on "*Web chat*" to proceed.



STEP 13: In the "*Web Chat*" section, select "*Embed*." Then, copy the provided *script tag code* and paste it into your HTML code within your Visual Studio web application.



STEP 14: Finally, when you run the web application, you should see IBM Watson Assistant successfully embedded on your web page.

RESULT:
Thus, the Creating a Chatbot using IBM Watson assistant and embed this chatbot in Web
Application are implemented successfully

Ex.No		Date
8	BUILD A NEURAL NETWORK MODEL TO ACCURATELY CLASSIFY THE DIGITS 0 TO 9	10/08/2024

AIM:

To Build a Neural Network Model to accurately classify and differentiate between the digits 0 to 9. Once trained, the model can then predict the digit in new, unseen handwritten images.

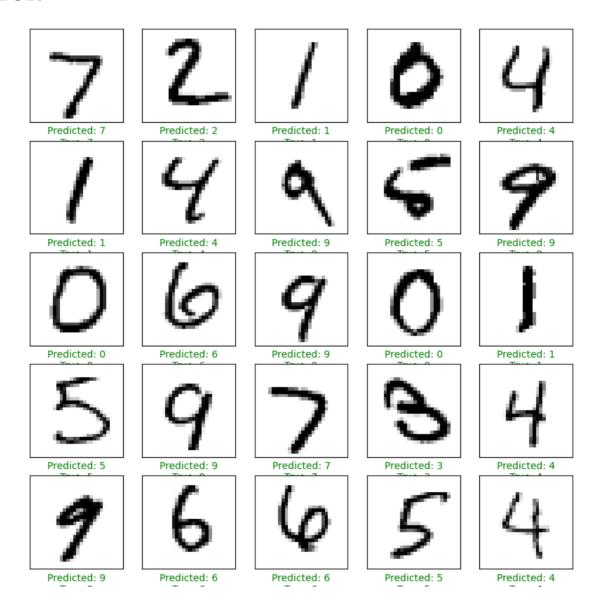
- **STEP 1:** import TensorFlow and Keras for building and training the neural network.
- **STEP 2:** Load the MNIST dataset, which contains a large number of handwritten digit images for training and testing.
- **STEP 3:** Normalize the pixel values of the images to a range between 0 and 1.
- **STEP 4:** Define a sequential neural network model with a flatten layer, a dense hidden layer, a dropout layer for regularization, and an output layer with softmax activation.
- **STEP 5:** Train the model on the training data using model.fit.
- **STEP 6:** Evaluate the model's accuracy on the test data.
- **STEP 7:** Make predictions on new, unseen images from the test set and visualize some of the predictions.

```
import tensorflow as tf
from tensorflow import keras
import matplotlib.pyplot as plt
mnist = keras.datasets.mnist
(train_images, train_labels), (test_images, test_labels) = mnist.load_data()
train_images, test_images = train_images / 255.0, test_images / 255.0
model = keras.models.Sequential([
  keras.layers.Flatten(input_shape=(28, 28)),
  keras.layers.Dense(128, activation='relu'),
  keras.layers.Dropout(0.2), # Dropout layer to reduce overfitting
  keras.layers.Dense(10, activation='softmax')
1)
model.compile(optimizer='adam',
        loss='sparse_categorical_crossentropy',
        metrics=['accuracy'])
model.fit(train_images, train_labels, epochs=5)
test_loss, test_acc = model.evaluate(test_images, test_labels)
print("Test accuracy:", test_acc)
predictions = model.predict(test_images)
plt.figure(figsize=(10, 10))
for i in range(25):
  plt.subplot(5, 5, i + 1)
  plt.xticks([])
  plt.yticks([])
  plt.grid(False)
  plt.imshow(test_images[i], cmap=plt.cm.binary)
  predicted_label = predictions[i].argmax()
  true_label = test_labels[i]
  if predicted_label == true_label:
     color = 'green'
```

```
else:
    color = 'red'

plt.xlabel(f"Predicted: {predicted_label}\nTrue: {true_label}", color=color)

plt.show()
```



RESULT:

Thus, the Python program to build a Neural Network Model to accurately classify and differentiate between the digits 0 to 9 are implemented successfully.

Ex.No	IMAGE PREPROCESSING USING OPENCV	Date
9		16/08/2024

To preprocess images for improved quality and feature extraction using OpenCV.

- **STEP 1:** Install OpenCV. Ensure OpenCV library is installed in your environment.
- **STEP 2:** Read the image file into the system.
- **STEP 3:** Convert the image to grayscale or other necessary color spaces to simplify processing.
- **STEP 4:** Adjust the image size to a specific width and height to standardize dimensions.
- **STEP 5:** Smooth the image to reduce noise and blur unwanted details.
- **STEP 6:** Detect edges in the image to highlight features and boundaries.
- **STEP 7:** Segment the image into foreground and background using thresholding techniques.
- **STEP 8:** Refine the image with operations such as dilation and erosion to enhance features.
- **STEP 9:** Save or display the pre-processed image for further analysis or use.

```
PROGRAM:
```

```
import cv2
import numpy as np
import matplotlib.pyplot as plt
pic=cv2.imread(r"D:\Technologies \Lab Excersizes\Elon Musk.jpg")
plt.imshow(pic)
pic=cv2.imread(r"D:\Technologies\Deep Learning Models & AI Analyst\Lab
Excersizes\Elon Musk.jpg",cv2.IMREAD_GRAYSCALE)
plt.imshow(pic)
flip_pic=np.flipud(pic)
plt.imshow(flip_pic,cmap='gray')
from scipy import ndimage
rot_pic=ndimage.rotate(pic,45)
plt.imshow(rot_pic,cmap='gray')
gauss_pic=ndimage.gaussian_filter(pic,5)
plt.imshow(gauss_pic,cmap='gray')
pic2=255-pic
cv2.imshow("Negative image",pic2)
pic.shape[0:2]
pixels = pic[100,100]
print(pixels)
print (pic. shape)
print (pic. size)
print("Mean:",pic.mean())
print("Max:",pic.max())
print("Min:",pic.min()
```



RESULT:

Ex.No	IMAGE FACE DETECTION AND COUNTING FACES	Date
10		24/08/2024

To detect and count the number of faces in an image using image processing techniques.

ALGORITHM

STEP 1: Install Required Libraries

STEP 2: Load the Image

STEP 3: Convert the image to grayscale to simplify the face detection process.

STEP 4: Load the Pre-trained Face Detection Model

STEP 5: Apply the face detection model to the grayscale image to identify face regions.

STEP 6: Draw Bounding Boxes Around Detected Faces

STEP 7: Count the Number of Faces

STEP 8: Save or display the image with detected faces and the count of faces.

```
import cv2
import matplotlib.pyplot as plt
def load_image(image_path):
  img = cv2.imread(image_path)
  img_rgb = cv2.cvtColor(img, cv2.COLOR_BGR2RGB)
  return img_rgb
def detect_faces(image):
  gray = cv2.cvtColor(image, cv2.COLOR_BGR2GRAY)
  face_cascade = cv2.CascadeClassifier(cv2.data.haarcascades +
'haarcascade frontalface default.xml')
  faces = face_cascade.detectMultiScale(gray, scaleFactor=1.1, minNeighbors=5,
minSize=(30, 30)
  return faces
def visualize_faces(image, faces):
  # Draw rectangles around the faces
  for (x, y, w, h) in faces:
    cv2.rectangle(image, (x, y), (x+w, y+h), (0, 255, 0), 2)
  plt.imshow(cv2.cvtColor(image, cv2.COLOR_BGR2RGB))
  plt.axis('off')
  plt.show()
image_path = 'D:\Technologies\ Lab Excersizes\Ee.jpg'
image = load_image(image_path)
faces = detect_faces(image)
print(f'Number of faces detected: {len(faces)}')
visualize_faces(image, faces)
```

Number of faces detected: 2



RESULT: