



# Shakti Nishad

Analyst/Software Engineer

**Base Location:** MUMBAI

**Email ID:** [shaktiman.sitaramnishad@capgemini.com](mailto:shaktiman.sitaramnishad@capgemini.com)

**Mobile No:** +91 9619355973

**Grade:** A4



## Strengths

### ServiceNow Developer

- Hands on experience in creating **ServiceNow app** with **ServiceNow studio** and **ServiceNow app Engine studio**.
- Proficient in creating **Multi level Web** Application in **SERVICENOW development IDE** with Authentication and security using **PDI**.
- Good knowledge working on **ITSM, Client-side scripting ,Server-side scripting ,Importing data ,Flow Designer ,Notification ,Data visualization , Service catalog**.
- Proficient in creating **ServiceNow Applications(Mob/Web/Tab)** Applications.



## Achievement

### Incident and Task Management Application (NeedIt app)

The *NeedIt* application will manage and track requests for Human Resources, Legal, Facilities, and one other department (to be determined) in an automated way, using an easy-to-use user interface that is consistent with other corporate software.

### Chat-Bot on Healthcare (AI and ML)

This Chatbot is software, developed with machine Learning algorithms, including natural language processing (NLP), to stimulate and engage in a conversation with a user to provide real time assistance to patients.

## Education and certificates

Bachelor of Engineering  
Extc Engineering: 2017 - 2021

## Skills

ServiceNow	Mob/Web/Tab Applications Design and Development in ServiceNow.
Core java and advanced java	Java Basics, OOPS, Collections, Arrays, Loops, Exception handling, JDBC.
JavaScript	DOM, BOM, WINDOW OBJECT, Events in JavaScript, ES6 & Typescript, Asynchronous JavaScript
Testing	Manual Testing, (Q-Spider Training Center)
Database	SQL Basics DBMS, RDBMS, Joins, Query, Subquery. My SQL, SQL Commands.
Add On skills	Adaptable In Nature, Leadership
On going	ServiceNow