AYUSHI SHAKYA

ayushi.s.2023@mitb.smu.edu.sg   +65 90370392   Professional Portfolio

EXPERIENCE

foodpanda – Singapore   **Dec 2023 – Jun 2024**

Commercial Data Analyst Intern
- End-to-end data analytics support and conducting deep dives across multiple projects, including developing metrics for vendor performance, executing diagnostic analytics to explain business trends, and enhancing visibility on revenue projections and run rates.
- Developed automated workflows and business performance dashboards using Tableau, Data Studio and Google Sheets for internal use by the commercial team as well as for external key strategic accounts.

Grant Thornton LLP (US) – Bengaluru, India   **Jun 2022 – Jul 2023**

Senior Data Analytics Associate
- Architected analytics-based risk assessment pertaining to Payroll, Travel & Expense, and Journal Entry analytics for clients across Healthcare, Automotive Manufacturing and Media industries; identified and articulated key trends and insights for non-technical client audiences using Power BI
- Tested Compliance of IT controls against the bench marked standards outlined in the Sarbanes-Oxley Act of 2002 for a newly formed entity of leading global insurance client.
- Conceptualized and Developed Go-to Market Initiative in collaboration with US Leadership to prepare use cases pertaining to Payroll Risk Analytics; the demo materials contributed to winning 2 new clients for the firm.

Ernst & Young – Gurugram, India   **Jun 2017 - May 2022**
Business Consultant (Oct 2020 – May 2022)
- Headed a 5+ member Managed Services Revenue Assurance team and prevented revenue leakage of USD 300K for a leading Telco; optimized existing reconciliation logics in SQL for 20+ High and Medium risk controls.
- Streamlined framework to monitor Capex and deliver a holistic view of installed assets worth USD $309 Mn across ~32k locations for a leading Telco.
- Designed Analytical Scripts in Alteryx for 200+ controls across business functions (Supply Chain, Payroll, Networks, ITGC etc.) to provide early indicators of high and medium risk findings.
- Published trend-based alerts/dashboards of risk indicators to help the client enhance its reporting and action-taking capabilities in Power BI.

Associate Consultant, Business Analyst (Jun 2017 – Sep 2020)
- Conducted Internal Audit for a leading Telecom operator by performing end to end systems reconciliations to highlight operational, financial, and regulatory risk issues.
- Identified and assisted client to rectify revenue impacting issues leading to an increase in monthly revenue by USD 125K.
- Performed process evaluation and re-design for Order to Cash process to align client's business with best practices.
- Supported the team in Control Operationalization by designing Risk and Control Matrix, KPI and Exceptions Dashboards along with delivering hands-on training to client's operations team

EDUCATION

SINGAPORE MANAGEMENT UNIVERSITY   **Aug 2023 - Present**
Master of IT in Business (Analytics Track)

Jaypee Institute of Information Technology – Noida, India   **May 2013 - May 2017**
Bachelor of Technology in Electronics & Communication Engineering
- Graduated with Honor (GPA 8.0) | Training & Placement Cell Coordinator

ADDITIONAL

- **Key Skills:** Risk Analytics, Internal Audit, Process Re-engineering and Improvement, Continuous Controls Monitoring, Data Visualization, Revenue Assurance, KPI and Performance Monitoring, SOX Testing
- **Technical Skills**: Python, R, SAS Viya, Alteryx, SQL, Microsoft Power BI, Visio, Tableau
- **Nationality:** Indian
- **Volunteer work**: EY Ripples Student Mentor, Food Distribution and Student Mentor (Robin Hood Army)