

<u>Dispute Center</u>

Nodal Officer

CIBIL.com

## Dear Trisha,

This is an acknowledgement of dispute you raised for your CIBIL Score and Report on 01-Dec-2023.

Dispute resolution takes approximately 30 days. We shall get back to you with the status of your disputed information as soon as we receive clarifications from the relevant banks/financial institution.

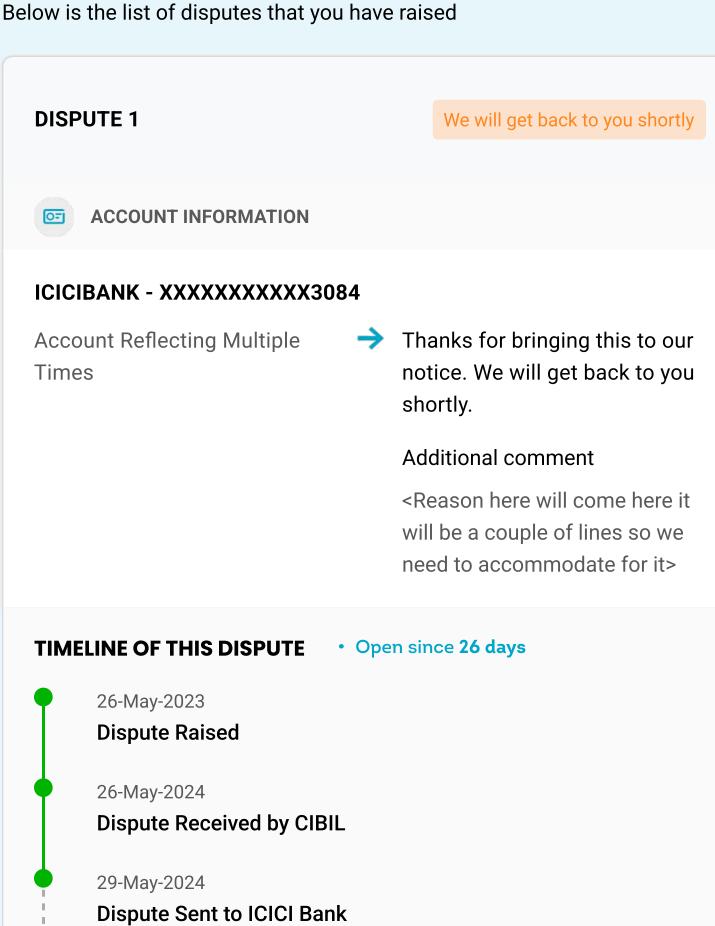
Here are the details:

Dispute ID	CDS28122023000861
Submitted on	03-Feb-2024
Next Update On	08-Feb-2024
Expected Resolution Date	04-Mar-2024

resolving your dispute by the respective banks/financial institutions and/or CIBIL, as applicable.

The account details will be used to compensate you for any delays in

Account Related Fields	Account Details Submitted
Account Holder Name	John Doe
Bank Name	State Bank of India
IFSC Code	SBIN0005943
Bank Account Type	Savings Account
Account Number	**** *** *0019
Bank Address	Flat 42, Block-A, Enrica Apartments, MG Road, Bangalore - 560021 Flat 42, Block-A, Enrica Apartments, MG Road, Bangalore - 560021



### either by the banks/financial institution and / or by TU CIBIL. Failure of either the bank/financial Institutions and / or TU CIBIL entitles you

Pending Dispute Resolution

Closure of Dispute by CIBIL

To view the status of your dispute, click here



### provided account details. This compensation framework becomes effective from April 26, 2024.

**Important Note** 

under the provisions of this circular, and therefore, compensation will not be applicable. As prescribed by RBI, you are mandatorily required to input your correct bank account information to register your complaint and raise a dispute or

In adherence to RBI guidelines, the resolution of your dispute or complaint is

required to be completed within 30 days from date of receipt of the dispute

to receive a compensation of ₹100/- for each day of delay from the bank/

financial Institutions and/ or TU CIBIL (as applicable), shall be credited to the

compensation purposes at their end, if any. As per RBI guidelines, the onus of providing accurate details will lie with the complainant and the banks/financial institution and or TU CIBIL will not be held responsible for any incorrect information provided by the complainant. To request any change in the provided account information you may write

complaint. This will be shared with respective banks/financial institutions for

- to customer support. Kindly note that compensation is applicable solely to domestic or local accounts and is not valid for NRI accounts.
- Your dispute ID will be marked as closed only when all your disputes are resolved. Please be aware that TransUnion CIBIL'S dispute resolution procedure is completely free of cost and we are not connected to any credit repair or credit

# Always at your service!

counselling agencies.

Regards, Consumer Services Team TransUnion CIBIL Limited, Formerly known as Credit Information Bureau (India) Limited

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