



Dear Trisha,

This is to inform you that CIBIL has made a payment of Rs.600 as compensation for the delay in resolving your complaint with Dispute ID CDS28122023000861.

Compensation Amount	Unique Transaction Reference (UTR)	Date	Status
₹ 600.00	NA	05-Jan-2024	Payment Successful

Account details available in our records. This will be used to compensate you for any delays in resolving your dispute.

Dispute ID	CDS28122023000861
Submitted on Date	28-Dec-2023
Resolution Date	03-Feb-2024
Bank Name	State Bank of India
Account Number	**** *0019

This amount may differ from the total compensation payable for Dispute ID CDS28122023000861. [Click here](#) to login and view the total compensation or refer to our email from noreply@transunion.com.



Important Note

- Please be aware that TU CIBIL’s dispute resolution procedure is completely free of cost and we are not connected to any credit repair or credit counselling agencies.
- You are entitled to a corrected Free CIBIL Score and Report if your records get changed.
- If you need help with the understanding the report [Click here](#)
- Disputes initiated prior to April 26, 2024 and subsequently closed will not fall under the provisions of this circular, and therefore, compensation will not be applicable.
- As per RBI guidelines, the onus of providing accurate details will lie with the complainant and the banks/financial institution and or TU CIBIL will not be held responsible for any incorrect information provided by the complainant.
- Kindly note that compensation is applicable solely to domestic or local accounts and is not valid for NRI accounts.

Always at your service!

Regards,
Consumer Services Team
TransUnion CIBIL Limited, Formerly known as Credit Information Bureau (India) Limited

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Access your CIBIL Score & Report
anytime, anywhere.



TransUnion CIBIL Limited

Registered Office: One World Center, Tower 2, 19th Floor, Senapati Bapat Marg, Elphinstone Road, Mumbai -400013

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Dispute ID	CDS28122023000861
Submitted on Date	28-Dec-2023
Resolution Date	03-Feb-2024
Banking Name	John Doe
Phone Number	+91 *****6767
UPI ID	john.doe@okicici

This amount may differ from the total compensation payable for Dispute ID CDS28122023000861. [Click here](#) to login and view the total compensation or refer to our email from noreply@transunion.com.



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