



Dear Trisha,

Dispute resolution takes approximately 30 days. We shall get back to you with the status of your disputed information as soon as we receive clarifications from the relevant banks/financial institution.

Here are the details of your disputed information.

Dispute ID	CDS28122023000861
Submitted on	03-Feb-2024
Next Update On	08-Feb-2024
Expected Resolution Date	04-Mar-2024

Please provide your account information now or until 3 days after the closure of your dispute.

Add Account Information

Below is the list of disputes that you have raised

DISPUTE 1

We will get back to you shortly

ACCOUNT INFORMATION

ICICIBANK - XXXXXXXXXXXX3084

Account Reflecting Multiple Times

Thanks for bringing this to our notice. We will get back to you shortly.

Additional comment

<Reason here will come here it will be a couple of lines so we need to accommodate for it>

TIMELINE OF THIS DISPUTE

Open since 26 days

26-May-2023

Dispute Raised

26-May-2024

Dispute Received by CIBIL

29-May-2024

Dispute Sent to ICICI Bank

(Last 2 reminders)

Reminder 1: 31-May-2024

Reminder 2: 31-May-2024

Pending Dispute Resolution

Closure of Dispute by CIBIL

To view the status of your dispute, [click here](#)

Important Note

- In adherence to RBI guidelines, the resolution of your dispute or complaint is required to be completed within 30 days from date of receipt of the dispute either by the banks/financial institution and / or by TU CIBIL.
- Failure of either the bank/financial Institutions and / or TU CIBIL entitles you to receive a compensation of ₹100/- for each day of delay from the bank/ financial Institutions and/ or TU CIBIL (as applicable), shall be credited to the provided account details. This compensation framework becomes effective from April 26, 2024.
- Disputes initiated prior to April 26, 2024 and subsequently closed will not fall under the provisions of this circular, and therefore, compensation will not be applicable.
- As prescribed by RBI, you are mandatorily required to input your correct bank account information to register your complaint and raise a dispute or complaint. This will be shared with respective banks/financial institutions for compensation purposes at their end, if any.
- As per RBI guidelines, the onus of providing accurate details will lie with the complainant and the banks/financial institution and or TU CIBIL will not be held responsible for any incorrect information provided by the complainant. To request any change in the provided account information you may write to [customer support](#).
- Kindly note that compensation is applicable solely to domestic or local accounts and is not valid for NRI accounts.
- Your dispute ID will be marked as closed only when all your disputes are resolved.
- Please be aware that TransUnion CIBIL'S dispute resolution procedure is completely free of cost and we are not connected to any credit repair or credit counselling agencies.

Always at your service!

Regards,

Consumer Services Team

TransUnion CIBIL Limited, Formerly known as Credit Information Bureau (India) Limited