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Home > Dispute Center > Your Dispute

Check status of your dispute

The status of disputes initiated by you from CIBIL portal login are provided below.

[OPEN DISPUTE \(4\)](#)[CLOSED DISPUTE \(4\)](#)[FAILED DISPUTE \(3\)](#)

Bank Nodal officer: You can access the contact list for your respective bank nodal officer [here](#).

Dispute ID : SNNFOSAFOO00005-[View Details →](#)

Submitted on

Dispute Resolved

26-Dec-2023

1/1

Dispute ID : SNNFOSAFOO00006-[View Details →](#)

Submitted on

Dispute Resolved

26-Dec-2023

1/1

Dispute ID : SNNFOSAFOO00007-[View Details →](#)

Submitted on

Dispute Resolved

26-Dec-2023

1/1

Dispute ID : SNNFOSAFOO00008-[View Details →](#)

Submitted on

Dispute Resolved

26-Dec-2023

1/1

DISCLAIMERS

- TransUnion CIBIL cannot make any correction, deletion or addition to modify any information in the database without confirmation from the relevant bank / financial Institution.
- In adherence to RBI guidelines, the resolution of your dispute or complaint is required to be completed within 30 days from date of receipt of the dispute either by the banks/financial institution and / or by TU CIBIL.
- Disputes initiated prior to April 26, 2024 and subsequently closed will not fall under the provisions of these guidelines, and therefore, compensation will not be applicable.

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Please accept our sincere apology. TransUnion CIBIL on reviewing the information reported by bank /financial institution understands that the provided details are correct, we recommend you to get in touch with HDFC BANK LTD. for required correction. As per Credit Information Companies Regulation Act, we are not authorized to delete or modify any records in your CIBIL Report without confirmation from the respective institute.

Closed**TO BE CHANGED TO TRANSGENDER****Gender**

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Closed**TO BE CHANGED TO TRANSGENDER****TIMELINE OF THIS DISPUTE • Closed within 29 days****Bank Nodal officer**You can access the contact list for your respective bank nodal officer [here.](#)

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Dispute ID : CDS28122023000861

Dispute Submitted Date : 28-Dec-2023

Dispute ID Status : CLOSED

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HERE IS A LIST OF DISPUTES

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Complaint 1

Closed

PERSONAL INFORMATION

Gender

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→ Closed

TO BE CHANGED TO TRANSGENDER

TIMELINE OF THIS DISPUTE • Closed within 30 days

01-Jan-2024 Dispute Raised

01-Jan-2024 Dispute Received by CIBIL

05-Jan-2024 Dispute Sent to ICICI Bank

26-Jan-2024 Dispute Status shared back with CIBIL

15-Feb-2024 Closure of Dispute by CIBIL

Complaint 2

Closed

Gender

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→ Closed

TO BE CHANGED TO TRANSGENDER

TIMELINE OF THIS DISPUTE • Closed within 35 days

01-Jan-2024 Dispute Raised

01-Jan-2024 Dispute Received by CIBIL

05-Jan-2024 Dispute Sent to ICICI Bank

(Last 1 reminders)

Reminder 1: 28-Jan-2024

31-Jan-2024 Dispute Status shared back with CIBIL

15-Feb-2024 Closure of Dispute by CIBIL

Complaint 3

Closed

Gender

Please accept our sincere apology. TransUnion CIBIL on reviewing the information reported by bank /financial institution understands that the provided details are correct, we recommend you to get in touch with HDFC BANK LTD. for required correction. As per Credit Information Companies Regulation Act, we are not authorized to delete or modify any records in your CIBIL Report without confirmation from the respective institute.

→ Closed

TO BE CHANGED TO TRANSGENDER

TIMELINE OF THIS DISPUTE • Closed within 37 days

01-Jan-2024 Dispute Raised

01-Jan-2024 Dispute Received by CIBIL

05-Jan-2024 Dispute Sent to ICICI Bank

(Last 1 reminders)

Reminder 1: 31-Jan-2024

02-Feb-2024 Dispute Status shared back with CIBIL

15-Feb-2024 Closure of Dispute by CIBIL



Bank Nodal officer

You can access the contact list for your respective bank nodal officer [here](#).

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Dispute ID : **CDS28122023000861** Dispute Submitted Date : **28-Dec-2023**Dispute ID Status : **CLOSED****YOU ARE NOT ELIGIBLE FOR COMPENSATION**

Read the Important Note below to learn more.

**Important Note**

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Dispute ID : CDS28122023000861

Dispute Submitted Date : 28-Dec-2023

Dispute ID Status : CLOSED

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HERE IS A LIST OF DISPUTES

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Complaint 1

Closed

PERSONAL INFORMATION

Gender

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Closed

TO BE CHANGED TO TRANSGENDER

Reason for rejection

<Reason here will come here it will be a couple of lines so we need to accommodate for it>

Additional Comment

<Any additional comment that the member would have added under the reject reason>

Gender

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Additional Comment

<Any additional comment that the member would have added under the reject reason>

TIMELINE OF THIS DISPUTE

• Closed within 29 days



Complaint 2

Closed

Gender

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Closed

TO BE CHANGED TO TRANSGENDER

TIMELINE OF THIS DISPUTE

• Closed within 29 days



Bank Nodal officer

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YOU ARE ELIGIBLE FOR COMPENSATION[View Details](#)**ACCOUNT INFORMATION**

Account details available in our records, as provided by you at the time of dispute initiation.

Account Related Fields

Account Holder Name
IFSC Code
Bank Name
Bank Account Type
Account Number
Bank Address

Your Account Details

John Doe
SBIN0005943
State Bank of India
Savings Account
***** *0019
Flat 42, Block-A, Enrica Apartments, MG Road,
Bangalore - 560021|Flat 42, Block-A, Enrica
Apartments, MG Road, Bangalore - 560021

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View details about the total compensation amount payable.

**COMPENSATION SUMMARY**

Service Request No.	Service Request Type	Entity Name	Compensation Amount (₹)
CDT 1	Contact Information	HDFC Bank	₹ 100.00
CDT 2	Personal Information	ICICI Bank	₹ 100.00
CDT 3	Other Information	State Bank of India	₹ 100.00
CDT 4	Credit Application History	AXIS Bank	₹ 100.00
		Compensation from Banks	₹ 400.00
		Compensation from CIBIL	NA
		Total Compensation Amount:	₹ 400.00

NOTE: As per RBI guidelines, the account information, if provided by you at the time of dispute initiation or submission have been shared with the respective banks/financial institution by CIBIL. For any queries related to specific compensation including non-receipt for which the bank/financial institution is accountable, you may reach out to them with specific Dispute ID.

CIBIL TRANSACTION SUMMARY

No compensation applicable from CIBIL

[Hide Details](#)**ACCOUNT INFORMATION**

Account details available in our records, as provided by you at the time of dispute initiation.

Account Related Fields

Account Holder Name

IFSC Code

Bank Name

Bank Account Type

Account Number

Bank Address

Your Account Details

John Doe

SBIN0005943

State Bank of India

Savings Account

***** *0019

Flat 42, Block-A, Enrica Apartments, MG Road,
Bangalore - 560021|Flat 42, Block-A, Enrica
Apartments, MG Road, Bangalore - 560021|**Important Note**

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YOU ARE ELIGIBLE FOR COMPENSATION

View details about the total compensation amount payable.

**COMPENSATION SUMMARY**

Service Request No.	Service Request Type	Entity Name	Compensation Amount (₹)
CDT 1	Contact Information	HDFC Bank	₹ 0.00
CDT 2	Personal Information	ICICI Bank	₹ 0.00
CDT 3	Other Information	State Bank of India	₹ 0.00
CDT 4	Credit Application History	AXIS Bank	₹ 0.00
		Compensation from Banks	₹ 0.00
		Compensation from CIBIL	₹ 400.00
		Total Compensation Amount:	₹ 400.00

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CIBIL TRANSACTION SUMMARY

Compensation Amount	Unique Transaction Reference (UTR)	Date	Status
₹ 400.00	9183567Q	06/01/2024	Successful

[Hide Details](#)**ACCOUNT INFORMATION**

Account details available in our records, as provided by you at the time of dispute initiation.

Account Related Fields

Account Holder Name

IFSC Code

Bank Name

Bank Account Type

Account Number

Bank Address

Your Account Details

John Doe

SBIN0005943

State Bank of India

Savings Account

***** *0019

Flat 42, Block-A, Enrica Apartments, MG Road,
Bangalore - 560021|Flat 42, Block-A, Enrica
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YOU ARE ELIGIBLE FOR COMPENSATION

View details about the total compensation amount payable.

**COMPENSATION SUMMARY**

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CDT 2	Personal Information	ICICI Bank	₹ 100.00
CDT 3	Other Information	State Bank of India	₹ 100.00
CDT 4	Credit Application History	AXIS Bank	₹ 100.00
		Compensation from Banks	₹ 400.00
		Compensation from CIBIL	₹ 200.00
		Total Compensation Amount:	₹ 600.00

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CIBIL TRANSACTION SUMMARY

Compensation Amount	Unique Transaction Reference (UTR)	Date	Status
₹ 200.00	NA	05/01/2024	Payment Failed
₹ 200.00	9183567Q	06/01/2024	Successful

[Hide Details](#)**ACCOUNT INFORMATION**

Sorry we can not retrieve this information at this moment, kindly refresh the page or try again later.

Important Note

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DISPUTE DETAILS

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CIBIL TRANSACTION SUMMARY

Compensation Amount	Unique Transaction Reference (UTR)	Date	Status
₹ 200.00	NA	05/01/2024	In Progress

[Hide Details](#)**ACCOUNT INFORMATION**

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Account Related Fields

Account Holder Name
IFSC Code
Bank Name
Bank Account Type
Account Number
Bank Address

Your Account Details

John Doe
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[Hide Details](#)**ACCOUNT INFORMATION**

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View details about the total compensation amount payable.

**COMPENSATION SUMMARY**

Service Request No.	Service Request Type	Entity Name	Compensation Amount (₹)
CDT 1	Contact Information	HDFC Bank	₹ 100.00
CDT 2	Personal Information	ICICI Bank	₹ 100.00
CDT 3	Other Information	State Bank of India	₹ 100.00
CDT 4	Credit Application History	AXIS Bank	₹ 100.00
		Compensation from Banks	₹ 400.00
		Compensation from CIBIL	₹ 200.00
		Total Compensation Amount:	₹ 600.00

NOTE: As per RBI guidelines, the account information, if provided by you at the time of dispute initiation or submission have been shared with the respective banks/financial institution by CIBIL. For any queries related to specific compensation including non-receipt for which the bank/financial institution is accountable, you may reach out to them with specific Dispute ID.

CIBIL TRANSACTION SUMMARY

Sorry we can not retrieve this information at this moment, kindly refresh the page or try again later.

[Hide Details](#)**ACCOUNT INFORMATION**

Account details available in our records, as provided by you at the time of dispute initiation.

Account Related Fields

Account Holder Name

IFSC Code

Bank Name

Bank Account Type

Account Number

Bank Address

Your Account Details

John Doe

SBIN0005943

State Bank of India

Savings Account

***** *0019

Flat 42, Block-A, Enrica Apartments, MG Road,
Bangalore - 560021|Flat 42, Block-A, Enrica
Apartments, MG Road, Bangalore - 560021|**Important Note**

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- Failure of either the bank/financial Institutions and / or TU CIBIL entitles you to receive a compensation of ₹100/- for each day of delay from the bank/financial Institutions and/ or TU CIBIL (as applicable), shall be credited to the provided account details. This compensation framework becomes effective from April 26, 2024.
- Disputes initiated prior to April 26, 2024 and subsequently closed will not fall under the provisions of these guidelines, and therefore, compensation will not be applicable.
- As prescribed by RBI, you are mandatorily required to input your correct bank account information to register your complaint and raise a dispute or complaint. This will be shared with respective banks/financial institutions for compensation purposes at their end, if any.
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**Bank Nodal officer**You can access the contact list for your respective bank nodal officer [here](#).

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Dispute ID : **CDS28122023000861**Dispute Submitted Date : **27-Apr-2024**Dispute ID Status : **CLOSED**

DISPUTE DETAILS

ADDITIONAL DETAILS

YOU ARE ELIGIBLE FOR COMPENSATION

View details about the total compensation amount payable.

**COMPENSATION SUMMARY**

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CIBIL TRANSACTION SUMMARY

Compensation Amount	Unique Transaction Reference (UTR)	Date	Status
₹ 200.00	NA	05/01/2024	Payment Failed

[Hide Details](#)**ACCOUNT INFORMATION**

Account details available in our records, as provided by you at the time of dispute initiation.

Account Related Fields

Account Holder Name
IFSC Code
Bank Name
Bank Account Type
Account Number
Bank Address

Your Account Details

John Doe
SBIN0005943
State Bank of India
Savings Account
***** *0019
Flat 42, Block-A, Enrica Apartments, MG Road,
Bangalore - 560021|Flat 42, Block-A, Enrica
Apartments, MG Road, Bangalore - 560021|

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DISPUTE DETAILS

ADDITIONAL DETAILS

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**COMPENSATION SUMMARY**

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CIBIL TRANSACTION SUMMARY

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[Hide Details](#)**ACCOUNT INFORMATION**

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DISPUTE DETAILS

ADDITIONAL DETAILS

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