

Call Center Trends

Agent

All

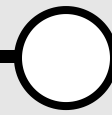
Topic

All

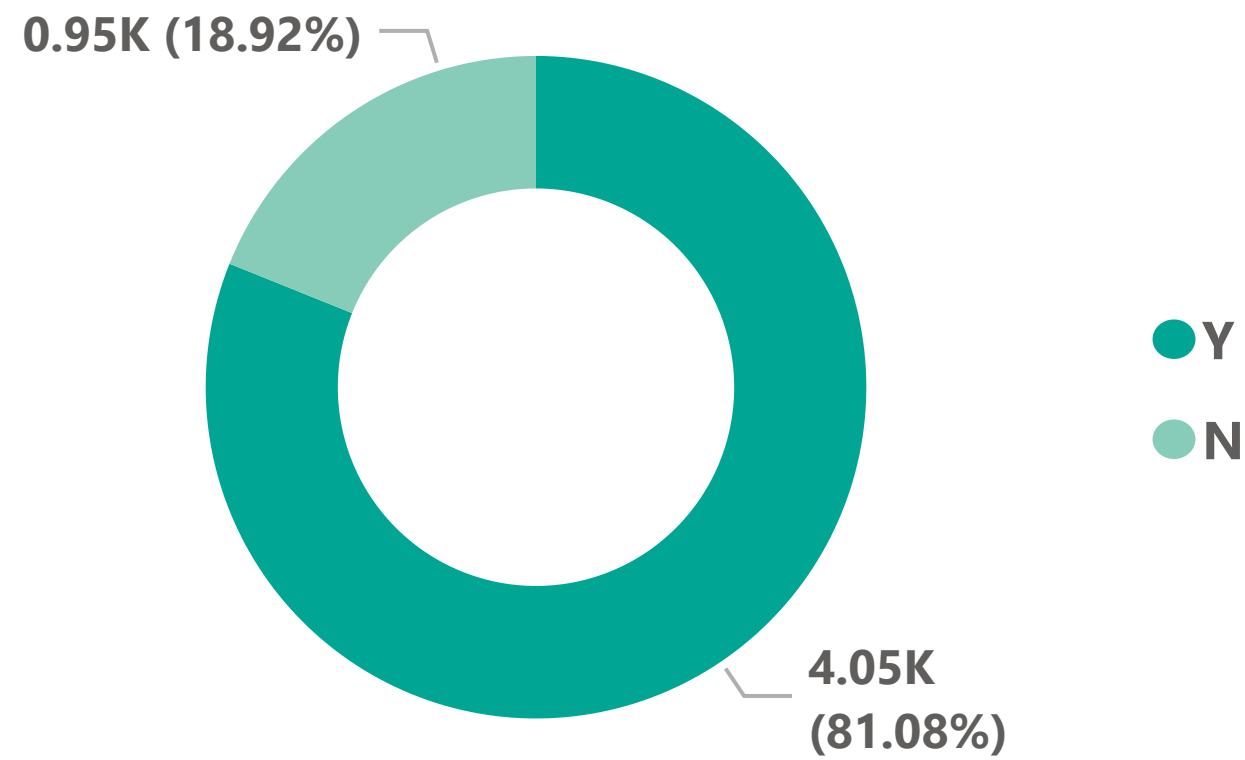
1/1/2021



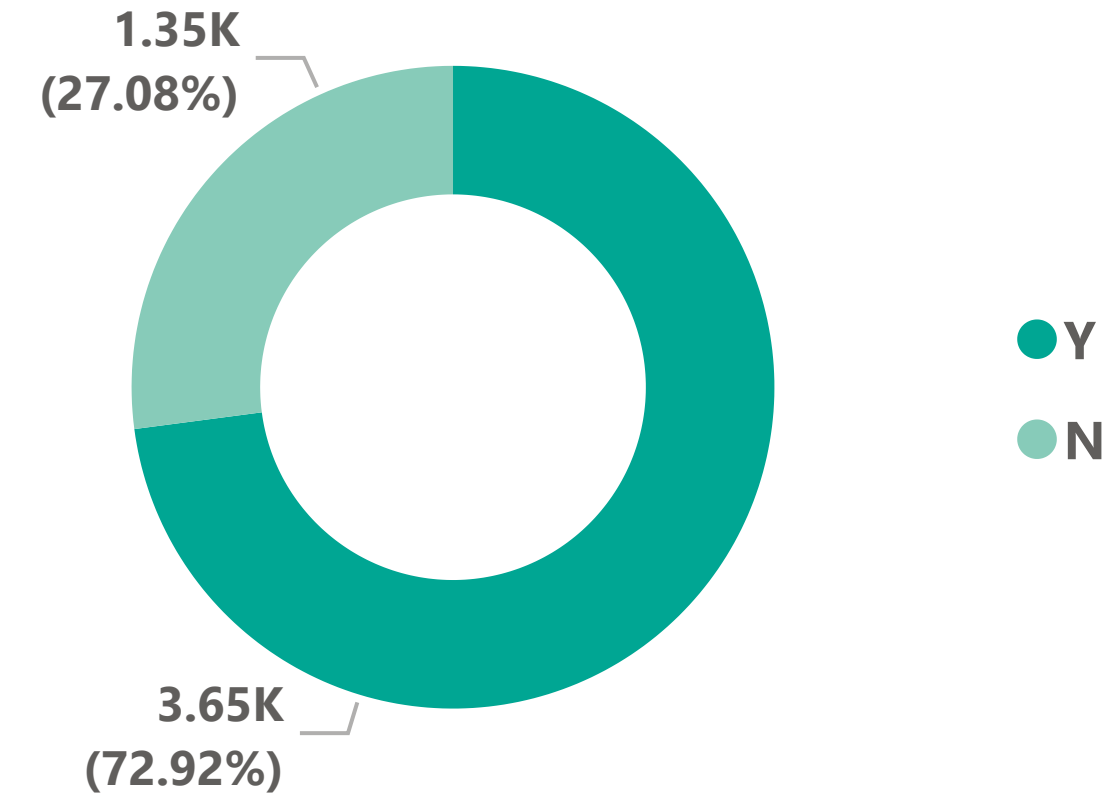
3/31/2021



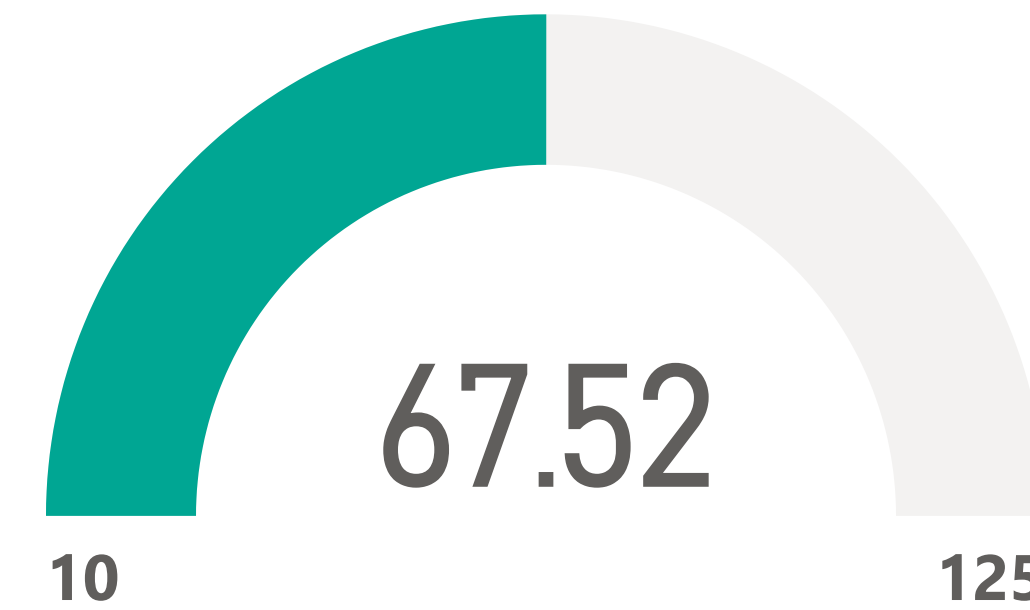
Answered Calls



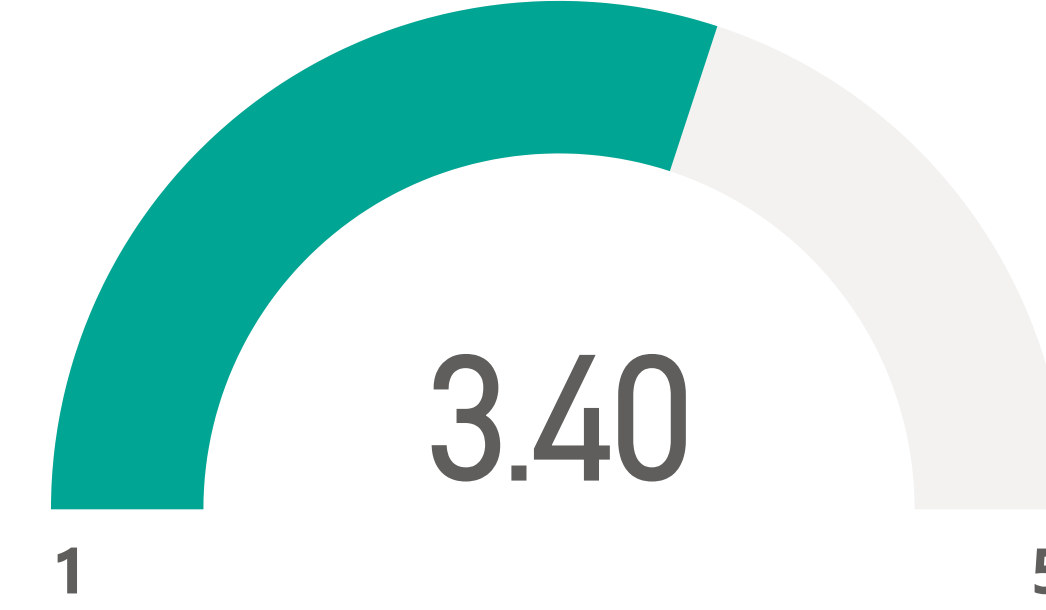
Resolved Calls



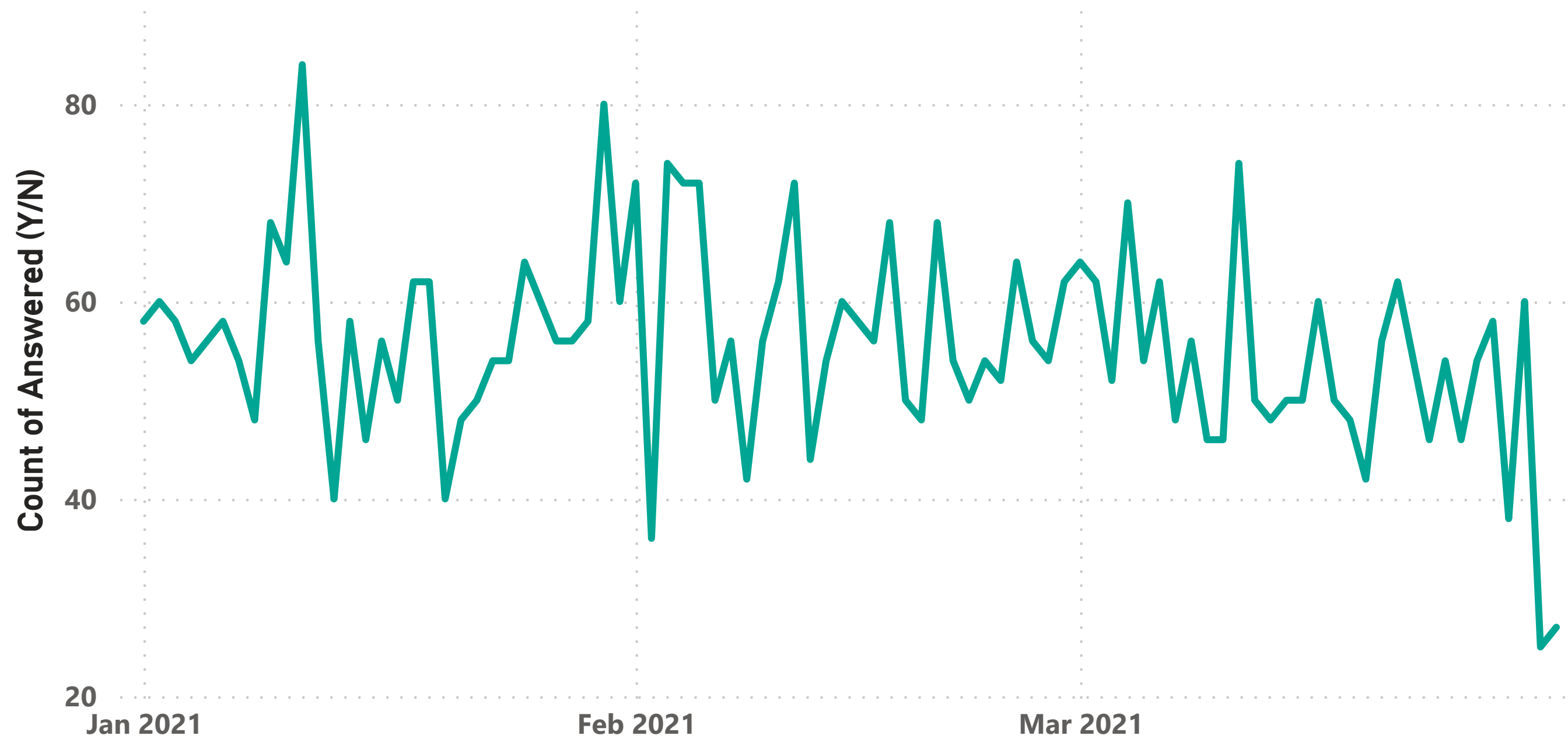
Average Speed of Answer



Average of Satisfaction Rating



Calls Over Time



Answered and Resolved Calls of Agents

