Sir-Shallen Ashford

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Professional Summary

Motivated and detail-oriented Entry-Level Software Engineer with hands-on experience in full-stack web development using the MERN stack (MongoDB, Express.js, React.js, Node.js). Skilled in building responsive, user-focused web applications leveraging JavaScript, TypeScript, HTML, and CSS. Recently completed a comprehensive MERN Stack certification at Per Scholas, gaining practical experience in modern software engineering practices such as RESTful API design, database management, and version control with Git/GitHub. Bringing over five years of professional experience in leadership, data accuracy, and process optimization, demonstrating strong analytical thinking and teamwork from roles in manufacturing and customer service. Eager to contribute technical knowledge and a continuous learning mindset to a collaborative engineering team focused on delivering efficient, scalable, and high-quality software solutions.

Technical Skills

Languages: HTML, CSS, JavaScript, TypeScript, and Python
Frontend: React.js, TailwindCSS, Bootstrap
Backend: Node.js, Express.js
Database: MongoDB, MySQL
Version Control: Git, GitHub

Education & Certificates

Per Scholas | Atlanta, GA | Immersive MERN Stack Training | October 2025 - February 2026

Rock Valley College | Rockford,Il | August 2019 - December 2020
15+ credits toward an Associate's Degree

Roosevelt High School | Rockford, IL | August 2014 - May 2018
High School Diploma

Professional Experience

Randstad | Atlanta, GA | Customer Service Representative | August 2024 - October 2025
- Educated employees on company health benefit options, improving understanding of available coverage and enrollment deadlines
- Managed and closed service tickets efficiently, ensuring prompt resolution of employee issues
- Utilized CS Pro to process enrollment data, troubleshoot issues, and maintain accurate records across multiple HR systems

MAU | Greer, SC | Assembler | February 2024 - June 2024
- Collaborated with a 12-person team to assemble automotive components within strict production timelines
- Documented process changes and their effects on workflow, contributing to continuous improvement initiatives
- Maintained quality and safety standards while meeting or exceeding daily production goals

Brose Spartanburg | Duncan, SC | Assistant Supervisor | June 2022 - February 2024
- Led daily shift meetings to communicate goals, assign workstations, and ensure operational readiness
- Recorded production and scrap data using Excel and SAP, enabling accurate performance tracking and reporting
- Conducted minor maintenance and troubleshooting on ABB robots and HMI systems to minimize downtime

Brose Belvidere | Belvidere, IL | Advanced Operator | June 2017 - June 2022
- Led an 8-member team operating two production lines, ensuring consistent output and adherence to quality standards
- Trained new and veteran operators across U.S. locations, standardizing best practices and improving efficiency
- Analyzed and documented daily scrap, identifying root causes and implementing corrective actions to reduce waste