

# Sir-Shallen Ashford

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## Professional Summary

Motivated Entry-Level Software Engineer with hands-on experience building full-stack applications using the MERN stack. Skilled in JavaScript, TypeScript, and creating responsive, user-centered web interfaces. Recent Per Scholas graduate with practical training in RESTful APIs, database management, and Git/GitHub. Bringing 5+ years of leadership and process optimization experience, with a strong focus on accuracy, collaboration, and problem-solving. Eager to contribute a growth mindset and solid technical foundation to a team building scalable, high-quality software.

## Technical Skills

**Languages:** HTML, CSS, JavaScript, TypeScript, and Python

**Frontend:** React.js, TailwindCSS, and Bootstrap

**Backend:** Node.js, Express.js

**Database:** MongoDB, MySQL

**Version Control:** Git, GitHub

## Education & Certificates

### Per Scholas MERN Stack

Atlanta,GA | October 2025 - February 2026

### Rock Valley College

15+ credits toward an AS Degree

Rockford,IL | August 2019 - December 2020

### Roosevelt High School

Rockford,IL | High School Diploma | August 2014 - May 2018

## Professional Experience

### Randstad

Atlanta,GA| August 2024 - October 2025

Customer Service Representative

- Educated employees on company health benefit options, improving understanding of available coverage and enrollment deadlines
- Managed and closed service tickets efficiently, ensuring prompt resolution of employee issues
- Utilized CS Pro to process enrollment data, troubleshoot issues, and maintain accurate records across multiple HR systems

**MAU**

Greer,SC | February 2024 - June 2024

**Assembler**

- Collaborated with a 12-person team to assemble automotive components within strict production timelines
- Documented process changes and their effects on workflow, contributing to continuous improvement initiatives
- Maintained quality and safety standards while meeting or exceeding daily production goals

**Brose Spartanburg**

Duncan,SC | June 2022 - February 2024

**Assistant Supervisor**

- Led daily shift meetings to communicate goals, assign workstations, and ensure operational readiness
- Recorded production and scrap data using Excel and SAP, enabling accurate performance tracking and reporting
- Conducted minor maintenance and troubleshooting on ABB robots and HMI systems to minimize downtime

**Brose Belvidere**

Belvidere,IL | June 2017 - June 2022

**Advanced Operator**

- Led an 8-member team operating two production lines, ensuring consistent output and adherence to quality standards
- Trained new and veteran operators across U.S. locations, standardizing best practices and improving efficiency
- Analyzed and documented daily scrap, identifying root causes and implementing corrective actions to reduce waste