Shalmali Padgaokar

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SKILLS

- JavaScript, HTML5, CSS3/SASS
- AngularJS, ReactJS, Backbone.js
- jQuery, Underscore
- Tools: Git, Sublime, GitHub

- Parse
- Oracle
- QA Testing Tools

EXPERIENCE

The Iron Yard
Front-End Engineering Training   *Sept 2015 - Dec 2015*

- Built and deployed an array of applications using HTML, CSS, and JavaScript, utilizing Agile methodologies and version control through Git.
- Participated in pair programming and group application development challenges on teams with Ruby on Rails and iOS engineers.

Unum
Customer Service Specialist I & II   *Aug 2013 - Mar 2015*

- Managed customer service requests for claims processing of disability benefits.
- Recommended software enhancements to call center applications.

SITEL India Ltd.
Quality Assurance Professional   *Mar 2004- Jan 2005*
Software Tester   *Mar 2001 - Mar 2003*

- Tested intranet based application for HR and Account management functions like employee information, payroll, time management and customer information management.
- Created and executed quality test strategies, and partnered with business analysts and IT development team to define and validate the appropriate test cases.
- Conducted bi-weekly quality testing meetings with IT and business teams to ensure consistency in software assurance practices across multiple locations.

Allied Digital Services Ltd.
Quality Assurance Engineer   *Mar 2003 – Mar 2004*

- Performed manual testing of all functional modules of the application and automated regression test cases.
- Queried through SQL to check database records.
- Participated in weekly review meetings with software team, QA Leads and business partners.

Tata Share Registry Ltd.
Technical Assistant   *Nov 1996-Feb 2000*

- Involved in requirements management and testing of application functionality.
- Created functional and program specifications during analysis and design.
- Developed test scenarios to ensure application functionality delivered met business requirements.