Sham Erika C. Aquino

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Education

University of the Cordilleras — Baguio City, PH
Bachelor of Science in Information Technology (Web Technology)
Expected October 2025

University of the Cordilleras — Baguio City, PH
Senior High School, TVL-ICT (Contact Center Services)
With Honors, August 2022

Mil-an National High School — Baguio City, PH
Junior High School, March 2016

Experience

Professional Regulation Commission (PRC) — Baguio City, PH
IT Intern | May–July

- Developed an internal system to automate the releasing of records for the Records Department, improving accessibility and workflow efficiency.

- Assisted front desk operations: welcomed clients, handled inquiries, and collected feedback using the Client Relationship Management System (CRMS).

- Handled 100+ clients, strengthening communication, customer service, and problem-solving skills.

- Supported co-interns by helping troubleshoot frontend and backend issues in their systems.

- Managed multiple responsibilities across development and client-facing tasks, demonstrating strong adaptability and time management.

Projects

LALAMOK – Predictive Web Platform for Dengue Outbreak Tracking
A comprehensive web application that monitors dengue cases in Baguio City using GIS heatmaps and predictive analytics. Features include data visualization, barangay-based risk insights, and public health information dashboards.

RILIS – Report of Rating Issuance Logistics and Inventory System
A records and issuance management system built for PRC processes. Streamlines document tracking, releasing, logging, and data organization for staff efficiency.

SECA Planner – Event Planner Web Platform
An all-in-one celebration planning website that allows users to organize weddings, birthdays, and graduations through customizable event modules and scheduling tools.

Skills & Interests

Technical Skills
- Frontend: HTML, CSS, JavaScript, TypeScript
- Backend: PHP, SQL
- Frameworks: Bootstrap (CSS)
- Libraries: React

Languages

- English, Filipino

Interests

- Reading, Drawing, Painting, Designing