### Sham Erika C. Aquino

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#### **Education**

University of the Cordilleras

Baguio City, PH

Bachelor of Science in Information Technology, Web Technology.

October 2025

University of the CordillerasBaguio City, PHSenior High SchoolAugust 2022

TVL-ICT, Contact Center Services (CCS), With Honors.

Mil-an National High SchoolBaguio City, PHJunior High SchoolMarch 2016

# **Experience**

## **Professional Regulation Commission (PRC)**

Baguio City, PH

IT intern May— July

- Developed a system to automatically release data for the Records Department. This system ensures smooth and easy access to records of each profession.
- I began my internship with welcoming clients and asking for feedback using the PRC'S Clients Relationship
  Management System (CRMS), with that I was also assigned in client handling in front desk earning a multi-tasking
  skill.
- I have already handled more than a hundred clients that made me develop my social and problem-solving skills.
- I had a dual task during my internship handling more tasks other than developing a system.
- During my free time I also helped my co-interns with their system, helping them with their frontend and backend problems.

## **Skills & Interests**

### **Technical:**

Frontend Development: HTML, CSS and JS.Backend Development: PHP and SQL

• Frameworks: Bootstrap

Language: English

Interests: Reading, Drawing, Painting and Designing.