A Novel Approach for Public Grievance Reporting System-iReport

ABSTRACT: **iReport** *- is an android based public grievance reporting system focusing on solving problems faced by the common public such as drainage management system, rural development, agriculture development, poverty, crime and sanitation in reporting to concern authorities. This application works in a user-friendly way of streamlining the problem to the relevant person of the relevant department or authorities as many of the people do not know whom to consult. This paper addresses the problem of reporting by building a centralized automated application which takes the complaint in the form of text, image or through voice along with the location information. It also segregates input and directly drops it to the nearest responsible authority or person to resolve the issue effectively without much of human effort.*