## **SURVEY DESIGN**

- The Problem
- Consider a company that sells k products and has a database containing the purchase histories of a large number of customers.

• The company wishes to conduct a survey, sending customized questionnaires to a particular group of *n* of its customers, to try determining which products people like overall.

Here are the guidelines for designing the survey.

• Each customer will receive questions about a certain subset of the products.

- A customer can only be asked about products that he or she has purchased.
- To make each questionnaire informative, but not too long so as to discourage participation, each customer *i* should be asked about a number of products between *ci* and *ci*'.

• Finally, to collect sufficient data about each product, there must be between pj and pj' distinct customers asked about each product j.

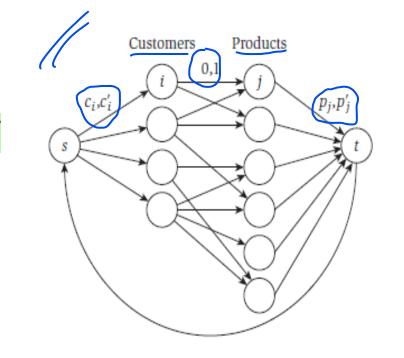
• Input to the <u>Survey Design Problem</u> consists of a bipartite graph G whose nodes are the customers and the products, and there is an edge between customer i and product j if he or she has ever purchased product j.

- for each customer i = 1, ..., n, we have limits  $ci \le ci'$  on the number of products he or she can be asked about.
- for each product j = 1, ..., k, we have limits  $pj \le pj'$  on the number of distinct customers that have to be asked about it.

• The problem is to decide if there is a way to design a questionnaire for each customer so as to satisfy all these conditions.

## **Designing the Algorithm**

• To obtain the graph G' from G, we orient the edges of G from customers to products, add nodes s and t with edges (s, i) for each customer i = 1, ..., n, edges (j, t) for each product j = 1, ..., k, and an edge (t, s).



- The flow on the edge (s, i) is the number of products included on the questionnaire for customer i, so this edge will have a capacity of ci' and a lower bound of ci.
- The flow on the edge (j, t) will correspond to the number of customers who were asked about product j, so this edge will have a capacity of pj' and a lower bound of pj.

• Each edge (i, j) going from a customer to a product he or she bought has capacity 1, and 0 as the lower bound. The flow carried by the edge (t, s) corresponds to the overall number of questions asked. We can give this edge a capacity of  $\sum i ci'$  and a lower bound of  $\sum i ci$ .

## Analyzing the Algorithm

 The graph G just constructed has a feasible circulation if and only if there is a feasible way to design the survey.

- **Proof.** The edge (*i*, *j*) will carry one unit of flow if customer *i* is asked about product *j* in the survey, and will carry no flow otherwise.
- The flow on the edges (s, i) is the number of questions asked from customer i.
- The flow on the edge (j, t) is the number of customers who were asked about product j, and finally.
- The flow on edge (t, s) is the overall number of questions asked.
- Customer *i* will be surveyed about product *j* if and only if the edge (*i*, *j*) carries a unit of flow.

- This flow satisfies the 0 demand, that is, there is flow conservation at every node.
- NOTE:

## Circulations with Demands

- Suppose we have multiple sources and multiple sinks.
- Each sink wants to get a certain amount of flow (its demand).
- Each source has a certain amount of flow to give (its supply).

We can represent supply as negative demand.

• We assume that demand and supply are perfectly matched overall. that is,  $\nabla v \, dv = 0$ . (dv is the demand of the vertex v).

• Our goal is to find a flow such that everyone's demand is met (exactly), while incurring the minimum total transportation cost.