



SHAMATH H V

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SUMMARY

I am a passionate learner and explorer in my area of interest, driven by a strong desire to acquire knowledge of engineering concepts. My goal is to secure a position in a company where I can apply my analytical and technical skills, along with my comprehensive abilities and collaborative approach, to contribute to both the company's growth and my personal development.

SKILLS

- | | |
|--------|--------------|
| • Java | • SolidWorks |
| • C | • AutoCAD |
| • SQL | • CATIA |
| • HTML | |

EXPERIENCE

CLOUD SUPPORT SPECIALIST, 08/2023 - 10/2023

Spektra Systems

- Provided technical support to customers on cloud-based applications and products.
- Collaborated with other teams such as network engineering and operations personnel when needed to resolve customer issues.
- Implemented cloud policies, managed technology requests and maintained service availability.
- Troubleshoot complex problems with cloud computing systems and networks.
- Resolved customer issues related to cloud infrastructure, data migration, and software development.

CLOUD SUPPORT INTERN, 04/2023 - 07/2023

Spektra Systems

- Prepared detailed reports outlining the current state of the customer's environment as well as proposed changes or enhancements.
- Compiled weekly reports on customer feedback and satisfaction ratings.
- Maintained positive working relationships with fellow staff and management.
- Resolved customer issues related to cloud infrastructure, data migration, and software development.
- Monitored the performance of multiple cloud platforms including AWS, Azure, Google Cloud Platform, and other industry-leading providers.
- Implemented best practices for the security and reliability of cloud environments.

INTERN, 04/2020 - 05/2020

Ashok Leyland, Hassan, Karnataka

- Contributed to the team in the service Dept, learned the importance of teamwork
- Explained the features and benefits of products or services offered by the dealership to customers.
- Inspected vehicles for needed repairs or maintenance services and advised customers accordingly.

EDUCATION AND TRAINING

JSS Science And Technology University, Mysore, Karnataka, 07/2023
Mechanical Engineering
• CGPA: 8.41

Smt. LV Polytechnic, Hassan, Karnataka, 06/2020
Diploma in Automobile Engineering
Percentage: 81.96%

Elite School, Hassan, Karnataka, 04/2015
SSLC
Percentage: 74.56%

PROJECT WORK

- **Personal Portfolio Website:**

Designed and developed a personal portfolio website to showcase my skills and projects. The website serves as an online resume and includes sections such as About Me, Skills, Projects, and Contact. Implemented a clean and modern design to enhance user experience.

- **Car Dealership Website:**

Developed a dynamic and user-friendly website for a virtual car dealership, providing an immersive online experience for potential customers. The website features a comprehensive inventory display, search functionality, and detailed car listings, enhancing the overall user experience for visitors interested in exploring and renting the vehicles.

- **Mini project on Applied Thermodynamics using C.**

- **Experimental Investigation of Mechanical Properties of Carbon Nanofiber Reinforced Polylactic Acid.**

- **Two-stroke single-cylinder Turbocharged Engine:**

To regulate the emission by increasing the supply of oxygen with the help of a Turbocharger (Team of 4).

- **Design and Fabrication of Lathe Chuck Key:**

This college project involved the design and fabrication of a lathe chuck key from concept to completion, including initial design, material selection, and manufacturing.