## Shambhavi Navranjan Kumar

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#### **OBJECTIVE**

Aspiring Product/Project Manager with 4 years of technical experience in software engineering and product delivery. Currently pursuing a Master's in Engineering Management to bridge business strategy, technology, and leadership for scalable, impactful solutions.

#### **EDUCATION**

Master of Science, Engineering management San Jose State University, San Jose, California Aug 2024 - Present

### **Executive General Management Program**

EGMP Batch-05 Indian Institute of Management, Tiruchirappalli

May 2023 - Jul 2024

# **Bachelor of Engineering, Information Technology**

Shri Ramdeobaba College of Engineering and Management, Nagpur, Maharashtra, India

Aug 2016 - May 2020

#### **WORK EXPERIENCE**

Project Manager (Game Development) Intern, Resilience Inc. (Remote), USA

Present

- Orchestrated cross-functional delivery across 3 teams (15+ stakeholders) to relaunch digital education tools, achieving 40% increase in user adoption and 95% on-time delivery rate across 6 strategic projects.
- **Implemented agile frameworks** reducing delivery time by **25**% through sprint planning and risk mitigation across 4 concurrent initiatives with weekly progress reviews and executive reporting.
- Led product optimization initiatives converting freemium users to premium subscribers, achieving 18% conversion rate improvement through data-driven feedback analysis and A/B testing of 5 key user journey touchpoints.
- Established strategic partnerships with 12 educational institutions across countries, coordinating contract negotiations.

Al/Software Intern, Brain and Body Autism Center, Mountain View, CA, USA

Jun 2025 - Aug 2025

- Managed end-to-end development lifecycle for web-based Al-powered AAC app (<u>www.tejutalks.com</u>), coordinating 8-person team to deliver 3 major releases within 10-week timeline with zero budget overrun.
- Implemented on-device LLMs for personalized communication, reducing motor/cognitive load for non-verbal autistic children.
- Facilitated cross-functional collaboration between engineering, clinical, and UX teams, conducting requirements sessions with 5 clinical professionals and 12 patient families achieving 90% stakeholder satisfaction.
- Coordinated 4 iterative cycles incorporating real-world feedback into 15 prioritized user stories with 95% completion rate.

### Software Product and Platform Engineering Analyst, Accenture Pvt Ltd, India

May 2022 - Jun 2024

- Led cross-functional team of 4 developers delivering 10+ production-ready Angular UIs for AABG clients, supporting cloudnative transitions that reduced infrastructure costs by 30% and improved scalability for 50,000+ end users.
- Built comprehensive report card UI for Singapore's Ministry of Education serving 180,000+ students, resolving 300+ critical defects and improving system efficiency by 40% while reducing processing time from 45 seconds to 12 seconds.
- Integrated 35+ APIs, delivered perfect Cisco UIs, achieving 99.8% uptime and Grade A quality while resolving 350+ issues.

# Application Development Associate, Accenture Pvt Ltd, India

Dec 2020 - Apr 2022

- Developed 20+ reusable Angular components for 8 projects, improving efficiency by 60%, reducing code duplication by 75%.
- Optimized performance reducing load time by 46%, boosting engagement by 33% for 15,000+ users and 90% test coverage.

## Salesforce Intern, Tata Consultancy Services, India

Jan 2020 - Jun 2020

- Customized CRM workflows for 3 clients serving 500+ sales reps, automated 12 processes reducing manual entry by 70%.
- Generated 15+ reports for 50+ stakeholders, streamlined processes via Trailhead tools reducing overhead by 40%.

#### PROJECT EXPERIENCE

Stock Market Predictor, RCOEM

Jan 2020 – Jun 2020

- Built an LSTM-based ML model using Yahoo! Finance data to forecast stock closing prices.
- Enabled informed investment decisions while reducing reliance on third-party tools.

### Subscription Killer, UCSD Hackathon

April 2025

- Developed a React + GPT-4 based Al app to identify, track, and cancel unwanted subscriptions.
- Engineered smart dashboards and auto-cancellation workflows to reduce user spending.

### **TECHNICAL SKILLS**

- Product & Project Management: Agile, Scrum, Kanban, Jira, Confluence, Stakeholder Management, Roadmap Planning, Requirement Gathering, User Stories, Wireframing (Figma, Canva)
- Business Analytics: Power BI, Excel (Advanced), Google Cloud, Azure, Data Visualization, Reporting & Dashboard Development
- Technical Knowledge: Java, Python, JavaScript, TypeScript, HTML, CSS, R
- Web & Platforms: React, Angular, Redux, REST APIs, Node.js, Express.js, Next.js, Spring Boot, MySQL, MongoDB
- Cloud & DevOps Tools: AWS, Git, GitHub, Bitbucket, Postman, CI/CD Practices
- Specializations: AI/ML (LLMs), Assistive Technology (AAC), Cross-Functional Team Leadership