

# T24 Training- Customers

# Topics

- Customer
- Customer creation and Maintenance

# Objectives

- ❖ How to input the prospective customers?
- ❖ How to activate a prospective customer?
- ❖ How to create an individual customer?
- ❖ How to create a corporate customer?
- ❖ How to register routing instructions?
- ❖ How to add additional address for a customer?
- ❖ How to capture customer segmentation details?
- ❖ How to amend customer charge?
- ❖ How to create posting restrictions for a customer?

# Customer Record Creation

- ✓ One base record must exist for each customer.
- ✓ Record contains only descriptive details and not financial
- ✓ Customer Record is opened for
  - ❖ Individual
  - ❖ Corporate bodies
  - ❖ Correspondent banks
  - ❖ Brokers
  - ❖ Guarantors etc
- ✓ T24 always refers base record for all basic information
- ✓ Before creating any customer activity a customer record must be opened.
- ✓ This record minimize the input of data during the time when you enter transactions like FT, MM, FX etc

# Functionality of the Module

- ▶ Customer and associated static tables are core applications found in T24 system.
- ▶ Contains only descriptive details
- ▶ All applications refer to Customer. So before any activity is initiated ensure if any customer record is created.
- ▶ Only one customer record must exist. However, customer can maintain any number of accounts in his name.

# Type of Customers

- ❖ Clients
  - ❖ Individual, Corporates
- ❖ Agents
  - ❖ Other banks, brokers
- ❖ Counter Parties
  - ❖ Other banks, retail, corporates

# How Customer record is linked with other modules?

## ACCOUNT BASED APPLICATIONS

**TELLER  
(TT)**

**FUNDS.TRANSFER  
(FT)**

**DATA.CAPTURE  
(DC)**

**CUSTOMER**

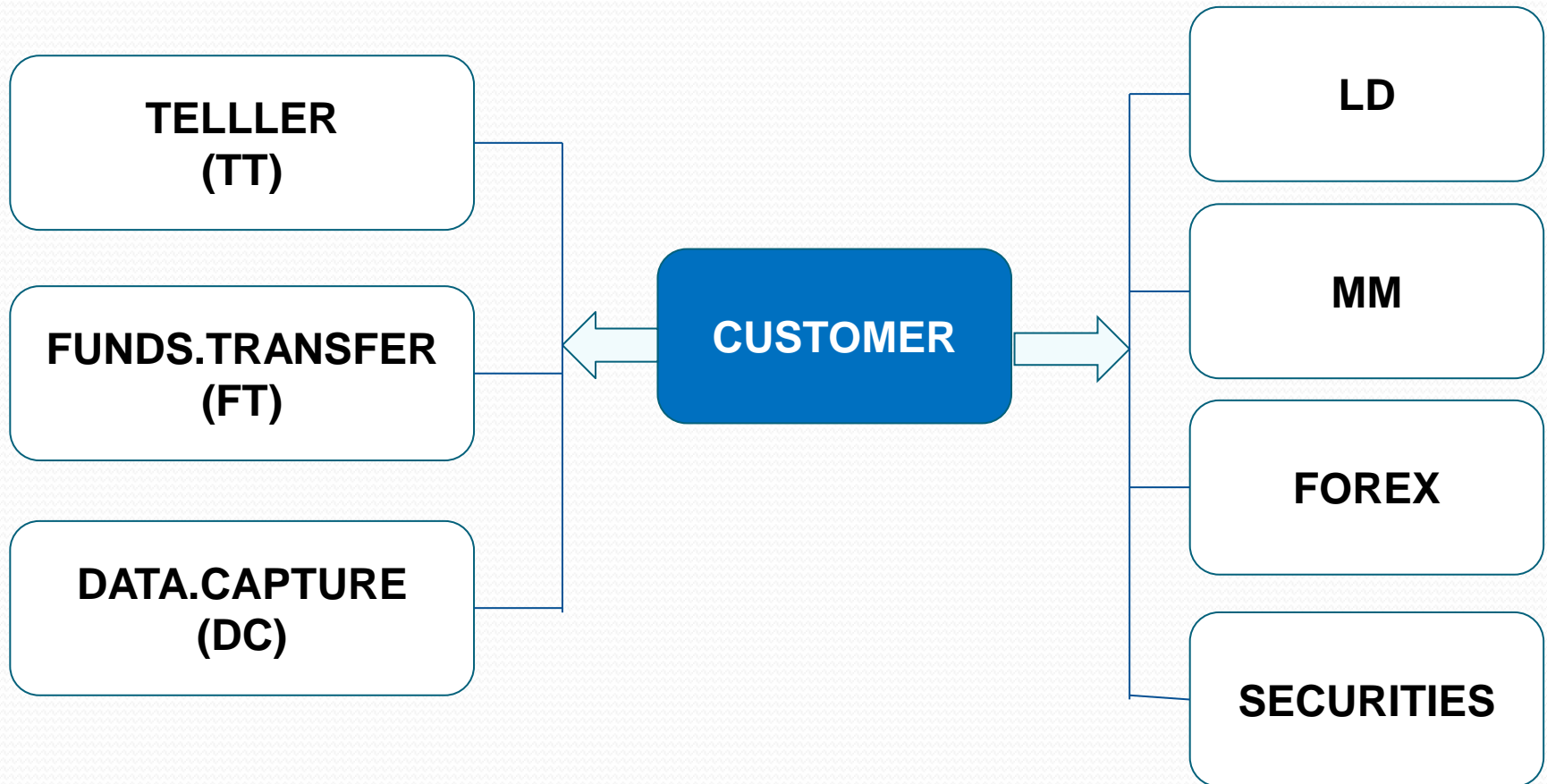
## CONTRACT BASED APPLICATIONS

**LD**

**MM**

**FOREX**

**SECURITIES**




# Customer Menu

## ■ User Menu

### ▶ Customer Relationship

#### ■ Customer

-  [Individual Customer](#)
-  [Corporate Customer](#)
-  [Create Prospect](#)
-  [Activate Customer](#)
-  [Amend Customer](#)
-  [View/Reverse External User](#)
-  [Unauthorised Customer](#)
-  [Unauthorised Customer Pending AML Check](#)
-  [Authorise/Delete Customer](#)
-  [Delete/Authorise External User](#)
-  [Create/Amend Routing Instructions](#)
-  [Authorise/Delete Routing Instructions](#)
-  [Additional Address of Customer](#)
-  [Capture Customer Segmentation Details](#)
-  [Amend Customer Charge](#)
-  [Authorise/Delete Customer Charge](#)
-  [Set/Remove Posting Restrict](#)
-  [Authorise/Delete Posting Restrict](#)
-  [Capture External Arrangement](#)
-  [Authorise/Delete External Arrangement](#)



# Individual Customer Main Tab

Customer application contains one main tab and eleven other tabs. There will be few mandatory fields which require input. You can not commit the record without giving values to the mandatory fields. There will be some non mandatory fields but they may require values for allowing you to commit the record.

✓

?✓

⏸

✕

✓✓

✕✓

▶

⬆

More Actions ...

✓

🚶

Basic Details190176 (Model Bank R16)

Title	Given Name	Family Name
<div>▼</div>	<input type="text"/>	<input type="text"/>
GB Full Name	<div><div>+</div><div>*</div></div> <input type="text"/>	
GB Full Name-2	<div><div>+</div></div> <input type="text"/>	
GB Short Name	<div><div>+</div><div>*</div></div> <input type="text"/>	
Gender	<div><div>*</div></div> <div><div>♀</div>Female<div>♂</div>Male</div>	Mnemonic <div><div>*</div></div> <input type="text"/>
Account Officer	<input type="text"/> <div><div>▼</div><div>🔍</div></div>	Marital Status <div><div>▼</div></div>
Second Officer.1	<div><div>+</div></div> <input type="text"/> <div><div>▼</div><div>🔍</div></div>	
Sector	<div><div>▢▢</div><div>*</div></div> <input type="text"/> <div><div>▼</div><div>🔍</div></div>	Industry <input type="text"/> <div><div>▼</div><div>🔍</div></div>
Target	<input type="text"/> <div><div>▼</div><div>🔍</div></div>	Customer Status <input type="text"/> <div><div>▼</div><div>🔍</div></div>
Nationality	<input type="text"/> <div><div>🌐</div><div>🔍</div></div>	Residence <input type="text"/> <div><div>🌐</div><div>🔍</div></div>
Customer Type	<div><div>▼</div></div>	
Customer Rating.1	<div><div>+</div></div> <input type="text"/> <div><div>▼</div><div>🔍</div></div>	
Date of Birth	<input type="text"/> <div><div>📅</div><div>▼</div></div>	Language <div><div>*</div></div> <div>1</div> <div><div>▼</div><div>🔍</div></div> English











# Individual Customer Other Tabs

Physical Address	ID Doc	Relation	Further Details	Financial Details	Residential Details	Communication Details	KYC	Other Details	Reporting Details	Audit
GB Street										
GB Address.1										
GB Town/City										
GB Post Code										
GB Country										
Phone Numbers Res.1										
Mobile Phone Numbers.1										
Email Address.1										
Phone Numbers Off.1										
Fax.1										
Secure Message		<input type="checkbox"/>								










Physical Address	ID Doc	Relation	Further Details	Financial Details	Residential Details	Communication Details	KYC
Legal ID.1							
Name on ID.1							
Issue Date.1							
				Document Name.1			
				Issue Authority.1			
				Expiration Date.1			



# Individual Customer Other Tabs




Physical Address	ID Doc	Relation	Further Details	Financial Details	Residential Details	Communication Details	KYC
Relation Code.1		<input type="text"/>	 	Relation Customer.1		<input type="text"/>	 
Reverse Relation.1							
Relation Delv.Option.1.1		<input type="text"/>		Role.1.1		<input type="text"/>	 
More Role Info.1.1		<input type="text"/>		Role Notes.1.1		<input type="text"/>	
Customer Liability		<input type="text"/>					

Physical Address	ID Doc	Relation	Further Details	Financial Details	Residential Details	Communication Details	KYC	Other Details	Reporting Details
Previous Name.1		<input type="text"/>		Change Date.1	<input type="text"/>			Change Reason.1	<input type="text"/>
Customer Since		<input type="text"/>		No of Dependents	<input type="text"/>				
Other Nationality.1		<input type="text"/>	 	Spoken Language.1		<input type="text"/>	 		
Interests.1		<input type="text"/>							
Further Details			<input type="text"/>						
Pastimes			<input type="text"/>						










# Individual Customer Other Tabs



Physical Address	ID Doc	Relation	Further Details	Financial Details	Residential Details	Communication Details	KYC	Other Details	Reporting Details	Audit
Employment Status.1		<input type="text"/>			Occupation.1	<input type="text"/>				
Job Title.1	<input type="text"/>	 			Employers Name.1	<input type="text"/>				
Employers Address.1.1		<input type="text"/>								
Employers Business.1	<input type="text"/>				Employment Start Dt.1	<input type="text"/>				
Customer Currency.1		<input type="text"/>	 		Customer Salary.1	<input type="text"/>				
Annual Bonus.1	<input type="text"/>				Salary Date Freq.1	<input type="text"/>				
Net Monthly In	<input type="text"/>				Net Monthly Out	<input type="text"/>				




Physical Address	ID Doc	Relation	Further Details	Financial Details	Residential Details	Communication Details	KYC	Other Details	Reporting Details	Audit
Residence Status	Residence Type	Residence Since	Residence Value	Mortgage Amount						
	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>					

Physical Address	ID Doc	Relation	Further Details	Financial Details	Residential Details	Communication Details	KYC
Comm Type.1		<input type="text"/>			Pref Channel.1	<input type="text"/>	 
Confidential Y/N?	<input checked="" type="radio"/> [None]	<input type="radio"/> No	<input type="radio"/> Yes				
Internet Banking?	<input checked="" type="radio"/> [None]	<input type="radio"/> Null	<input type="radio"/> Yes		Mobile Banking?	<input checked="" type="radio"/> [None]	<input type="radio"/> Null <input type="radio"/> Yes

# Individual Customer Other Tabs

Physical Address	ID Doc	Relation	Further Details	Financial Details	Residential Details	Communication Details	KYC	Other Details	Reporting Details	Audit
Employment Status.1		<input type="text"/>			Occupation.1	<input type="text"/>				
Job Title.1	<input type="text"/>	 			Employers Name.1	<input type="text"/>				
Employers Address.1.1		<input type="text"/>								
Employers Business.1	<input type="text"/>				Employment Start Dt.1	<input type="text"/>				
Customer Currency.1		<input type="text"/>	 		Customer Salary.1	<input type="text"/>				
Annual Bonus.1	<input type="text"/>				Salary Date Freq.1	<input type="text"/>				
Net Monthly In	<input type="text"/>				Net Monthly Out	<input type="text"/>				

Physical Address	ID Doc	Relation	Further Details	Financial Details	Residential Details	Communication Details	KYC	Other Details	Reporting Details	Audit
Residence Status	Residence Type	Residence Since	Residence Value	Mortgage Amount						
	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>					

Physical Address	ID Doc	Relation	Further Details	Financial Details	Residential Details	Communication Details	KYC
Comm Type.1		<input type="text"/>			Pref Channel.1	<input type="text"/>	 
Confidential Y/N?	<input checked="" type="radio"/> [None]	<input type="radio"/> No	<input type="radio"/> Yes				
Internet Banking?	<input checked="" type="radio"/> [None]	<input type="radio"/> Null	<input type="radio"/> Yes		Mobile Banking?	<input checked="" type="radio"/> [None]	<input type="radio"/> Null <input type="radio"/> Yes

# Individual Customer Other Tabs

Physical Address	ID Doc	Relation	Further Details	Financial Details	Residential Details	Communication Details	KYC	Other Details	Reporting Details	Audit	
Contact Date	<input type="text"/>						Introducer	<input type="text"/>			
Kyc Relationship		<input type="text"/>					KYC Complete	<input checked="" type="radio"/> [None] <input type="radio"/> Null <input type="radio"/> Yes			
Last KYC Review Date	<input type="text"/>				Auto Next KYC Rev	<input type="text"/>		Manual Next KYC Rev	<input type="text"/>		
Last Suit Review Date	<input type="text"/>				Auto Next Suit Rev	<input type="text"/>		Manual Next Suit Rev	<input type="text"/>		
Risk Asset Type.1		<input type="text"/>			Risk Level.1	<input type="text"/>		Risk Tolerance.1	<input type="text"/>	Risk From Date.1	<input type="text"/>
AML Check	<input checked="" type="radio"/> [None] <input type="radio"/> Null <input type="radio"/> Sent <input type="radio"/> Yes				AML Result	<input type="text"/>					
Last AML Result Dt	<input type="text"/>										
Calc Risk Class	<input type="text"/>				Manual Risk Class	<input type="text"/>			Override Reason	<div><div></div></div>	

Physical Address	ID Doc	Relation	Further Details	Financial Details	Residential Details	Communication Details	KYC	Other Details
Branch Name	<input type="text"/>							
Issue Cheque	<input type="text"/>						Bulk Payment Required?	<input type="text"/>
Visibility Type.1		<input type="text"/>						
Visibility Comment.1	<div><div></div></div>						Visibility Int.Review.1	<div><div></div></div>
Previous Visibility Type.1		<input type="text"/>						
Tax Id.1		<input type="text"/>						
CRM Update Y/N?	<input checked="" type="radio"/> [None] <input type="radio"/> No <input type="radio"/> Yes							
Cr Profile Type.1							Cr Profile.1	
Cr User Profile Type.1		<input type="text"/>					Cr Calc Profile.1	

# Individual Customer Other Tabs

Physical Address	ID Doc	Relation	Further Details	Financial Details	Residential Details	Communication Details	KYC	Other Details	Reporting Details
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Report Template ☒ [None] ☐ Alternate ☐ Standard

Holdings Pivot.1    

Physical Address	ID Doc	Relation	Further Details	Financial Details	Residential Details	Communication Details	KYC	Other Details	Reporting Details	Audit
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Override :.1

Record Status :

Current Number :

Inputter :.1

Authoriser :

Date Time :.1

Company Code :

Department Code :

Auditor :

Audit Date Time :



# Demonstration of Customer I



Basic Details

190176

(Model Bank R16)

GB Full Name	<div>+ *</div>	PREMKUMAR	Mnemonic	<div>*</div>	PREM
GB Full Name-2	<div>+</div>		Marital Status		Married
GB Short Name	<div>+ *</div>	RAJENDRAN			
Gender	<div>*</div>	<div><input type="radio"/> Female <input checked="" type="radio"/> Male</div>			
Account Officer		1 <div>⏵ 🔍 Implementation</div>			
Second Officer.1	<div>+</div>	<div>⏵ 🔍</div>			
Sector	<div>🏢 *</div>	1001 <div>⏵ 🔍 Individual</div>	Industry		1000 <div>⏵ 🔍 Private Person (Name)</div>
Target		999 <div>⏵ 🔍 Others</div>	Customer Status		1 <div>⏵ 🔍 Private Client - Standard</div>
Nationality		US <div>⏵ 🔍 United States of America</div>	Residence		US <div>⏵ 🔍 United States of Ame</div>
Customer Type		Active			
Customer Rating.1	<div>+</div>	1 <div>⏵ 🔍</div>			
Date of Birth		04 APR 1980 <div>📅</div>	Language	<div>*</div>	1 <div>⏵ 🔍 English</div>

Physical Address

ID Doc

Relation

Further Details

Financial Details

Residential Details

Communication Details





KYC











Other Details











Reporti

GB Street	<div>+</div>	546, RAJESH NAGAR
GB Address.1	<div>+ &gt;</div>	LAKSHMANA SAMY SALAI
GB Town/City	<div>+</div>	K.K.NAGAR, CHENNAI
GB Post Code	<div>+</div>	600048
GB Country	<div>+</div>	INDIA
Phone Numbers Res.1	<div>+</div>	044 2345 7865
Mobile Phone Numbers.1		9840936378
Email Address.1		premkumar@gmail.com
Phone Numbers Off.1	<div>+</div>	
Fax.1	<div>+</div>	
Secure Message		









# ID DOC,RELATION, FURTHER DETAILS TABS





Physical Address	ID Doc	Relation	Further Details	Financial Details	Residential Details	Communication Details	KYC
Legal ID.1				Document Name.1	Driving License 		
Name on ID.1	Prem kumar Raja			Issue Authority.1	RTO K.K.NAGAR		
Issue Date.1	03 APR 2015 			Expiration Date.1	02 APR 2020 		




Physical Address	ID Doc	Relation	Further Details	Financial Details	Residential Details	Communication Details	KYC	Other Details	Reporting Details
Relation Code.1		4  	Parent	Relation Customer.1		190142  	JOHN		
Reverse Relation.1		14							
Relation Delv.Option.1.1		Print.1 Address Only 		Role.1.1	10  				
More Role Info.1.1				Role Notes.1.1					
Customer Liability		190176							

Physical Address	ID Doc	Relation	Further Details	Financial Details	Residential Details	Communication Details	KYC
Previous Name.1				Change Date.1			Change Reason.1
Customer Since	01 APR 2016 			No of Dependents	2		
Other Nationality.1		 		Spoken Language.1		1  	
Interests.1							
Further Details							

# FINANCIAL DETAILS, RESIDENTIAL DETAILS, COMMUNICATION DETAILS

Physical Address	ID Doc	Relation	Further Details	Financial Details	Residential Details	Communication Details	KYC
Employment Status.1		Hired		Occupation.1			
Job Title.1	ED	 	Executive Director	Employers Name.1	RAJA ENTERPRISES LTD		
Employers Address.1.1		289, LAKSHMANA SAMY SALAI, K.K.NAGA					
Employers Business.1	TRADER IN FURNITURE						
Customer Currency.1		USD	 	Employment Start Dt.1	01 APR 2000		
Annual Bonus.1	1,500.00			Customer Salary.1	10,000.00		
Net Monthly In	6,000.00			Salary Date Freq.1	20160501M0101		
				Net Monthly Out	4,000.00		

Physical Address	ID Doc	Relation	Further Details	Financial Details	Residential Details	Communication Details	KYC
Residence Status	Residence Type		Residence Since		Residence Value	Mortgage Amount	
	Renter		Residential Apartment		04 APR 2015		

Physical Address	ID Doc	Relation	Further Details	Financial Details	Residential Details	Communication Details	KYC
Comm Type.1		Alerts		Pref Channel.1	EMAIL	 	
Confidential Y/N?	<input type="radio"/> [None] <input type="radio"/> No <input checked="" type="radio"/> Yes						
Internet Banking?	<input type="radio"/> [None] <input type="radio"/> Null <input checked="" type="radio"/> Yes						
				Mobile Banking?	<input type="radio"/> [None] <input type="radio"/> Null <input checked="" type="radio"/> Yes		

# KYC, OTHER DETAILS TABS

Physical Address ID Doc Relation Further Details Financial Details Residential Details Communication Details **KYC** Other Details Reporting Details Audit

Contact Date	01 APR 2016		Introducer	
Kyc Relationship			KYC Complete	<input checked="" type="radio"/> [None] <input type="radio"/> Null <input type="radio"/> Yes
Last KYC Review Date			Auto Next KYC Rev	
Last Suit Review Date			Auto Next Suit Rev	
Risk Asset Type.1			Risk Level.1	
AML Check	<input type="radio"/> [None] <input checked="" type="radio"/> Null <input type="radio"/> Sent <input type="radio"/> Yes		AML Result	Null
Last AML Result Dt			Risk Tolerance.1	
				Risk From Date.1
Calc Risk Class			Manual Risk Class	
			Override Reason	




Physical Address ID Doc Relation Further Details Financial Details Residential Details Communication Details **KYC** Other Details Reporting Details Audit






Branch Name	GB0010001		Model Bank R16	
Issue Cheque	No		Bulk Payment Required?	Both
Visibility Type.1				
Visibility Comment.1			Visibility Int.Review.1	
Previous Visibility Type.1				
Tax Id.1				
CRM Update Y/N?	<input type="radio"/> [None] <input checked="" type="radio"/> No <input type="radio"/> Yes			
Cr Profile Type.1	HOME.OWNERS	Home Owners	Cr Profile.1	APARTMENT.OWNER
Cr User Profile Type.1	HOME.OWNERS		Cr Calc Profile.1	APARTMENT.OWNER

# KYC, OTHER DETAILS TABS

Physical Address	ID Doc	Relation	Further Details	Financial Details	Residential Details	Communication Details	KYC	Other Details	Reporting Details
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Report Template ☐ [None] ☐ Alternate ☒ Standard

Holdings Pivot.1    

   More Actions ...  

Basic Details     (Model Bank R16)

Txn Complete: 190176 16:58:44 20 FEB 2017 CUSTOMER, INPUT I

## ▲ User Menu

### ▶ Customer Relationship

#### ▲ Customer

-  [Individual Customer](#)
-  [Corporate Customer](#)
-  [Create Prospect](#)
-  [Activate Customer](#)
-  [Amend Customer](#)
-  [View/Reverse External User](#)
-  [Unauthorised Customer](#)
-  [Unauthorised Customer Pending AML Check](#)
-  [Authorise/Delete Customer](#)

# Authorize the committed record

Results 1 - 29 of 29     

**Unauthorised Customer**

Customer No	Name	Relationship Officer	Status	Inputter		
100273	David Sainsbury	79 - PWM Portfolio Advisor	INAU	OFFICER		
190088		-	IHLD	AUTHORISER		
190117		-	IHLD	SUPERVISOR		
190126	BHUTTA	2 - Retail Banking Manager-Others	INAO	OFFICER		
190131	WAHAB	2 - Retail Banking Manager-Others	INAO	OFFICER		
190141		-	IHLD	OFFICER		
190162	Dumas	29 - Retail Credit Manager	INAU	OFFICER		
190176	RAJENDRAN	1 - Implementation	INAU	MAHA01		
200301	CROZ JUAN M. DE LA	1 - Implementation	INAO	OFFICER		

# AUTHORISE

✓ ? ✓ || ✕ ✕ ✕ ✕ ✕ More Actions ... ✓ 🚚

Authorise/Delete 190176 (Model Bank R16)

Title	Given Name	Family Name
Mr	PREMKUMAR	RAJA
GB Full Name	PREMKUMAR	
GB Short Name	RAJENDRAN	
Mnemonic	PREM	
Gender	Male	Marital Status Married
Account Officer	1 Implementation	
Sector	1001 Individual	Industry 1000 Private Person (Name)
Target	999 Others	Customer Status 1 Private Client - Standard
Nationality	US United States of America	Residence US United States of America
Customer Type	Active	
Date of Birth	04 APR 1980	
Language	1 English	

Physical Address

ID Doc

Relation

Further Details

Financial Details

Residential Details

Communication Details

GB Street	546, RAJESH NAGAR
GB Address.1	LAKSHMANA SAMY SALAI
GB Town/City	K.K.NAGAR, CHENNAI
GB Post Code	600048
GB Country	INDIA
Phone Numbers Res.1	044 2345 7865
Mobile Phone Numbers.1	9840936378
Credit Address.1	

✕ 🔍 ⚙ More Actions ... ✓ 🚚



Authorise/Delete (Model Bank R16)

Txn Complete: 190176 17:07:45 20 FEB 2017 CUSTOMER,NAU A

# View the Authorized Customer

MANI02 Last signed on 20 FEB 2017 at 11:29 with 0 attempt(s)  
[Help](#) [Tools](#) [Sign Off](#)

CUSTOMER, S 190176 

       More Actions ... 

CUSTOMER, 190176 (Model Bank R16)

Salary Date Fre.1	20160501M0101	01 MAY 2016 Monthly on day 1
Net Monthly In	6,000.00	
Net Monthly Out	4,000.00	
Residence Statu.1	Renter	
Residence Type.1	Residential Apartment	
Residence Since.1	04 APR 2015	04 APR 2015
Comm Type.1	Alerts	
Pref Channel.1	EMAIL	E-mail
Allow Bulk Process	Both	
Customer Since	01 APR 2016	01 APR 2016
Customer Type	Active	
Spoken Language.1	1	ENGLISH
Aml Check	Null	
Aml Result	Null	
Internet Banking S	Yes	
Mobile Banking Ser	Yes	
Report Template	Standard	
Cr User Profile.1	HOME.OWNERS	Home Owners
Cr Calc Profile.1	APARTMENT.OWNER	
Cr User Profile.1	APARTMENT.OWNER	
Curr No	1	
Inputter.1	O_MAHA01__OFS_GCS	
Date Time.1	20 FEB 17 17:07	20 FEB 17 17:07
Authoriser	O_MAHA02_OFS_GCS	
Co Code	GB-001-0001	Model Bank R16
Dept Code	1	Implementation



# Customer LIABILITY NUMBER

Physical Address	ID Doc	Relation	Further Details	Financial Details	Residential Details	Communication Details	KYC	Other Details	Reporting Details
Relation Code.1	<input type="text" value="4"/>	<input type="text" value="Parent"/>	Relation Customer.1	<input type="text" value="190142"/>	<input type="text" value="JOHN"/>				
Reverse Relation.1	<input type="text" value="14"/>								
Relation Delv.Option.1.1	<input type="text" value="Print.1 Address Only"/>	Role.1.1	<input type="text" value="10"/>						
More Role Info.1.1	<input type="text"/>	Role Notes.1.1	<input type="text"/>						
Customer Liability	<input type="text" value="190176"/>								

At the time of creating a customer record we have to define who is going to take responsibility for the advances given to the same customer at a later date. Any customer can render his customer id for the loans and advances granted to other customers or group of customers/. In that case the customer who renders his id will be responsible for the loans granted to other customers or customers who come under his group. If the customer wants to render his id for undertaking the loans granted to other customers first of all he must be liable for the advances granted or proposed to be granted to him. So in customer liability field we have to input the same customer id. In the case of others this customer id will be input in the customer liability field.


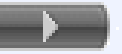






# If not done field will be left

✓ ?✓ || ✕ ✓✓ ✕✓ ▶ ⬆ More Action













CUSTOMER 111653 (Model Bank R16)

Residence	EU	⬆ 🔍
Contact Date		📅 ⬆
Introducer		
Text.1	+	
Legal Id.1	+	
Legal Doc Name.1		▼
Legal Holder Na.1		
Legal Iss Auth.1		
Legal Iss Date.1		📅 ⬆
Legal Exp Date.1		📅 ⬆
Off Phone.1	+	4205785858
Review Frequency		🔄 ⬆
Birth Incorpor Date		📅 ⬆
Global Customer		⬆ 🔍
Customer Liability		
Language	1	⬆ 🔍

# LIMIT.CHANGE

 More Actions ...

LIMIT.CHANGE SYSTEM (Model Bank R16)

Customer No.1	 	<input type="text" value="111653"/>	 	DAN BROWN
Liability No.1		<input type="text" value="190176"/>	 	RAJENDRAN
Credit Line No.1		<input type="text"/>		
New Currency.1		<input type="text"/>		
New Check Limit.1		<input type="text"/>		
Limit Reference.1		<input type="text"/>	 	
New Percentage.1		<input type="text"/>		

Customer 190176 undertakes the liability of customer 111653. This change will come to effect only after COB is run. So you have to wait for one day to fix the liability of customer 111653 to customer ID 190176

# CUSTOMER.DEFAULT

MANI03 Last signed on 17 FEB 2017 at 08:35 with [Help Tools Sign Off](#)

CUSTOMER.DEFAULT

User Menu

- Customer Relationship
- Customer
  - Individual Customer

CUSTOMER.DEFAULT - Windows Internet Explorer

CUSTOMER.DEFAULT (Model Bank R16)

Id	Account officer	Other officer	Industry	Target
1001	1		1000	999
2001	2002		2710	7

CUSTOMER.DEFAULT 1001 Individual (Model Bank R16)

Account Officer: 1 Implementation

Other Officer.1: + [ ]

Industry: 1000 Private Person (Name)

Target: 999 Others

Nationality: US United States of America

Customer Status: 1 Private Client - Standard

Residence: US United States of America

Street Non Mandat: [None] N Y

Duplicate Check.1: + CUSTOMER Duplicate check for Customer

- It reduces the work of the inputter. When you give value in the hot field Sector based on that the fields like acct officer, other officer, industry, target ,nationality, customer status , residence fields will be automatically populated. Street field can be made as non mandatory.

# CUSTOMER.CHARGE

## Customer

- Individual Customer
- Corporate Customer
- Create Prospect
- Activate Customer
- Amend Customer
- View/Reverse External User
- Unauthorised Customer
- Unauthorised Customer Pending AML Check
- Authorise/Delete Customer
- Delete/Authorise External User
- Create/Amend Routing Instructions
- Authorise/Delete Routing Instructions
- Additional Address of Customer
- Capture Customer Segmentation Details
- Amend Customer Charge
- Authorise/Delete Customer Charge


## Favourites

### Customer Charge

[More Options](#)[Clear Selection](#)[Find](#)

Customer No	equals	190176
NO.SORT.OPTION	equals	
INCLUDE.DL	equals	

GB0010001 : CUSTOMER.CHARGE

Results 1 - 1 of 1     

## Amend Customer charge

Customer	Name
----------	------

190176	RAJENDRAN	
--------	-----------	---

# CUSTOMER.CHARGE

Results 1 - 1 of 1

## Amend Customer charge

Customer Name

190176 RAJENDRAN

SC Application Input

Charge

Tax

Audit

Charge Frequency

Debit Account

Charge Code

Chg Com Account

Chg. Adv. Reqd.

☒ [None] ☐ No ☐ Y

More Actions ...

Basic Input 190176 RAJENDRAN (Model Bank R16)

Application

Default Group

Actual Group

<input type="button" value="+"/> <input type="button" value="-"/>	Funds Transfer	Funds Transfer	99	DEFAULT FT GEN COND	*	99	DEFAULT FT GEN COND
<input type="button" value="+"/> <input type="button" value="-"/>	Fiduciary	Fiduciary	099	ALL	*	099	ALL
<input type="button" value="+"/> <input type="button" value="-"/>	Letter Of Credit	Letter of Credit	99	DEFAULT LC COND	*	99	DEFAULT LC COND

SC Application Input

Charge

Tax

Audit

Sc Application

Portfolio

Sc Def Group

Sc Act Group

<input type="button" value="+"/> <input type="button" value="-"/> *	Sc.trading	Securities Trading	<input type="button" value="➔"/> *	ALL	999	*	999
<input type="button" value="+"/> <input type="button" value="-"/> *	Sc.management	Securities Portfolio Mana	<input type="button" value="➔"/> *	ALL	999	*	999
<input type="button" value="+"/> <input type="button" value="-"/> *	Sc.safekeeping	Securities Safekeeping	<input type="button" value="➔"/> *	ALL	001	*	001

Depository Group

Deliver Ref.1


Customer Company

GB0010001

# POSTING RESTRICTIONS

## Customer

- Individual Customer
- Corporate Customer
- Create Prospect
- Activate Customer
- Amend Customer
- View/Reverse External User
- Unauthorised Customer
- Unauthorised Customer Pending AML Check
- Authorise/Delete Customer
- Delete/Authorise External User
- Create/Amend Routing Instructions
- Authorise/Delete Routing Instructions
- Additional Address of Customer
- Capture Customer Segmentation Details
- Amend Customer Charge
- Authorise/Delete Customer Charge
- Set/Remove Posting Restrict
- Authorise/Delete Posting Restrict

Favourites 

Set/Remove Posting Restrict

[More Options](#)

Find


[Clear Selection](#)

Customer	equals	190176
NO.SORT.OPTION	equals	
INCLUDE.DL	equals	

GB0010001 : CUST.POST.RESTRICT

Results 1 - 1 of 1     

## Set/Remove Posting Restrict for Customer

Customer	Mnemonic	Name	Posting Restrict
190176	PREM	RAJENDRAN	

# POSTING RESTRICTIONS

✓ ?✓ || ✕ ✓✓ ✕✓ ▶ ⬆

Posting Restrict 190176 (Model Bank R16)

Posting Restrict Audit

Mnemonic PREM

GB Short Name RAJENDRAN

Posting Restrict.1 + [ ] ✓ 🔍

✓ ?✓ || ✕ ✓✓ ✕✓ ▶ ⬆ More Actions ...

Posting Restrict 190176 (Model Bank R16)

Posting Restrict Audit

Mnemonic PREM

GB Short Name RAJENDRAN

Posting Restrict.1 + 5 ✓ 🔍 Refer Debits to Supe















Id	Description	Restriction type	Dispo officer
1	Post No Debits	DEBIT	
2	Post No Credits	CREDIT	
3	Post No Entries	ALL	
4	Refer Credits to Supervisor	CREDIT	
5	Refer Debits to Supervisor	DEBIT	
6	Refer All entries to Supervisor	ALL	
7	Account on Referral List	ALL	
8	Account on Referral List - CR	CREDIT	



# Posting Restrictions List

Results 1 - 14 of 14     

## POSTING.RESTRICT - Default List

	Id	Description	Restriction type	Dispo officer	Allow txn
	<u>1</u>	Post No Debits	DEBIT		
	<u>2</u>	Post No Credits	CREDIT		
	<u>3</u>	Post No Entries	ALL		
	<u>4</u>	Refer Credits to Supervisor	CREDIT		
	<u>5</u>	Refer Debits to Supervisor	DEBIT		
	<u>6</u>	Refer All entries to Supervisor	ALL		
	<u>7</u>	Account on Referral List	ALL		
	<u>8</u>	Account on Referral List - CR	CREDIT		
	<u>9</u>	Account on Referral List - DR	DEBIT		
	<u>10</u>	Post Credits to Savings a/c	CREDIT		
	<u>11</u>	Post Debits to Current a/c	DEBIT		
	<u>12</u>	Customer Deceased	ALL		
	<u>80</u>	Pending Closure	ALL		
	<u>90</u>	Automatic Closing	ALL		

# Routing Instructions

## Customer

- [Individual Customer](#)
- [Corporate Customer](#)
- [Create Prospect](#)
- [Activate Customer](#)
- [Amend Customer](#)
- [View/Reverse External User](#)
- [Unauthorised Customer](#)
- [Unauthorised Customer Pending AML Check](#)
- [Authorise/Delete Customer](#)
- [Delete/Authorise External User](#)
- [Create/Amend Routing Instructions](#)
- [Authorise/Delete Routing Instructions](#)
- [Additional Address of Customer](#)

Results 397 - 482 of 482


### Input/Amend Agency

Customer	Name	Nationality	Residence
190160	Fenchurch Developers	United States of America	United States of America
190161	Toyota motor	United States of America	United States of America
190166	Deva	United States of America	United States of America
190176	RAJENDRAN	United States of America	United States of America

# Routing

- Having created a CUSTOMER record, particularly for Banks, it is advisable to create an Agency record with the same key, and all available 'auto-routing' details. Routing instructions can also be setup for Corporate Customers.
- The Routing File (Agency) contains settlement details of major customers and all banks irrespective of whether there is any business connection. Details include any arrangements, Account relationships and, where possible, the Agent's correspondent bankers for specific currencies. This information is entered centrally to supply Automatic Routing instructions for remittances/cover to all banks and customers with whom the Bank has numerous dealings. This eliminates the need to re-enter the details at transaction level. It thus allows full advantage to be taken of electronic delivery facilities by providing, automatically, the settlement agents for remittances/cover involved in outward payments.
- To set up routing instructions for a customer in the Model Bank, you need to access the following
- menu: *MB User Menu>Retail Operations>Customer> Create/Amend Routing Instructions*



# Routing Instructions



  
Basic Details 190176 RAJENDRAN COUNTRY : US (Model Bank R16)

AutoRouting

☐ [None] ☐ No ☒ Y



Currency.1



 

GBP  

Pound Sterling

Application.1.1

ALL  

Bank.1.1

100461



Acct No.1.1



BA287945

Other Details

Audit

Nostro Acct No.1



 



Our Ext Acct No.1

Draft Advice

☐ [None] ☐ No ☒ Y

Their Acct No..1

ABA Number

Univ ID

Swift Conf Addr



Test Signature



☒ [None] ☐ B ☐ S ☐ T

Autorouting

☐ [None] ☐ No ☒ Y

Clear CCY.1

Clear Code.1

Autoroute Agrd

☐ [None] ☐ No ☒ Yes

Cut Off Rule

☒ [None] ☐ 0 ☐ 1

   More Actions ...  

Basic Details   (Model Bank R16)

Txn Complete: 190176 09:41:57 21 FEB 2017 AGENCY,INPUT I

# Authorize Routing Instruction

Customer

- Individual Customer
- Corporate Customer
- Create Prospect
- Activate Customer
- Amend Customer
- View/Reverse External User
- Unauthorised Customer
- Unauthorised Customer Pending AML Check
- Authorise/Delete Customer
- Delete/Authorise External User
- Create/Amend Routing Instructions
- Authorise/Delete Routing Instructions
- Add/Amend Address of Customer

Basic Details 190176 RAJENDRAN COUNTRY : US (Model Bank R16)

AutoRouting ☐ Y

Currency.1 ☐ GBP Pound Sterling

Application.1.1 ☐ ALL

Bank.1.1

Acct No.1.1

Other Details

Draft Advice ☐ Y

Autorouting ☐ Y

Autoroute Agrd

More Actions ...

Basic Details  (Model Bank R16)

Txn Complete: 190176 09:46:40 21 FEB 2017 AGENCY, INPUT A

Results 1 - 2 of 2

## Unauthorised Agency

Customer	Name	Autoroute Ccy	Autoroute Appln	Autoroute Bank	Autoroute Acct	Status	Inputter
190176	RAJENDRAN	GBP	ALL	100461	BA287945	INAU	MAHA01

# Additional Address

## Customer

- Individual Customer
- Corporate Customer
- Create Prospect
- Activate Customer
- Amend Customer
- View/Reverse External User
- Unauthorised Customer
- Unauthorised Customer Pending AML Check
- Authorise/Delete Customer
- Delete/Authorise External User
- Create/Amend Routing Instructions
- Authorise/Delete Routing Instructions
- Additional Address of Customer

## Favourites

Customer Address-Print Swift Add.

[More Options](#)

Find

[Clear Selection](#)

Customer equals 190176  
NO.SORT.OPTION equals  
INCLUDE.DL equals









GB0010001 : CUST.ADDRESS

Results 1 - 3 of 3



## Address List

Address Id	Customer Id	Street	Town	Mobile No(SMS)	Email ID	
GB0010001.C-190176.EMAIL.1	190176				premkumar@gmail.com	Add Print Address ✓
GB0010001.C-190176.PRINT.1	190176	PANAMA CITY		496966537173217	akilam@temenos.com	Add Print Address ✓
GB0010001.C-190176.SMS.1	190176			9840936378		Add Swift Address ✓
						View/Update Add ✓

# Additional address for print



More Actions ...




Input Customer Address GB0010001.C-190176.PRINT.3 (Model Bank R16)

Delivery Address


Audit

Swift Address


GB # Short Name

 \*


GB Full Name




GB Street Name




GB Town / Country



GB Country



GB Postal Code



Phone Numbers Res


Mobile Phone No

Email Address


Hold Output

☒ [None] ☐ No ☐ Y

Hold Mail Start



Hold Mail End



Hold Mail Option

# Single Customer View

▲ User Menu

▶ Customer Relationship

▶ Customer

▶ CRM

▶ Account

▶ Mandate Management

[Product Catalog](#)

▲ Retail Operations

[Product Catalog](#)

▶ Marketing Catalogues

[Find Customer](#)

[Find Account](#)

Favourites

Find Customer

[More Options](#)[Clear Selection](#)

Find

Customer ID

equals

190176

Mnemonic

equals

Short Name

equals

Mobile Number

equals

Post Code

equals

Date of Birth

equals

Incorporation Date

equals

GB0010001 : CUSTOMER.SCV

Results 1 - 1 of 1

## Customer Details

Customer ID	Customer Name	Date of Birth / Incorporation	Mobile No	Account Officer
190176	RAJENDRAN	04 APR 1980	9840936378	Implementation



# Customer Relationship

Banks deal with different types of customers. Customers could be

- 1) Individual
- 2) Joint Hindu Family
- 3) Proprietary firms
- 4) Partnership firms
- 5) Private Limited Company
- 6) Public Limited Company
- 7) Society
- 8) Clubs and Associations
- 9) Trusts

# How T24 maintain Customer Relationship details?

- ▲ User Menu

- ▲ Customer Relationship

- ⊞ Person

- ▷ Entity

- ▷ Customer Relation Group

- ▷ Customer Relationship

- ▷ Enquiries

- Except individual and joint account holders all others are recorded in Entity or group.

# PERSON – Individual- Prospects


MANI02 Last signed on 16 FEB 2017 at 07:44 with 0 attempt(s)


[Help](#) [Tools](#) [Sign Off](#)

## User Menu

### Customer Relationship

#### Person

 [Input Prospect \(Person\)](#)

 [Input Person records \(Other than Prospect\)](#)

 [Amend Person records](#)

 [Authorise / Delete Person records](#)

#### Entity

▷ Customer Relation Group

▷ Customer Relationship

▷ Enquiries

▷ Customer

▷ CRM

▷ Account

▷ Mandate Management

 [Product Catalog](#)

▷ Retail Operations

▷ Islamic Operations

▷ Risk Management

▷ Payment Services

PERSON.ENTITY - Windows Internet Explorer

        More Actions ...  

Prospect 3 (Model Bank R16)

Prospect (PERSON)

Audit

GB Name



GB Street



GB Address.1



GB Town / City



GB Post code



GB Country



Phone Number.1



Email Address.1



Social Network ID.1



Gender



[None]



Female



Male

Date of Birth



Legal Doc Name.1



Legal ID No.1

Customer

# Individual Prospect Details

- Enter prospect details

✓ ?✓ || ✕ ✕✓ ▶ ⬆ More Actions ... ✓ 🚨

Prospect 3 (Model Bank R16)

Prospect (PERSON) Audit

GB Name + \* RAJAMANI

GB Street + 345, BIG STREET

GB Address.1 + ➤ NAVALUR

GB Town / City + NAVALUR

GB Post code + 603103

GB Country + INDIA

Phone Number.1 + 9840933344

Email Address.1 + rajamani@gmail.com

Social Network ID.1 +

Gender ☐ [None] ☐ Female ☒ Male Date of Birth 16 APR 1970 📅

Legal Doc Name.1 + Legal ID No.1 Customer

✎ 🔍 ⚙ More Actions ... ✓ 🚨

Prospect (Model Bank R16)

Txn Complete: 3 10:04:13 17 FEB 2017 PERSON.ENTITY,PROSPECT.INPUT I

# Authorize the prospect record

## T24 Sign in

Username and passwords are case sensitive.




Username

Password

### ▲ User Menu

#### ▲ Customer Relationship

##### ▲ Person

-  [Input Prospect \(Person\)](#)
-  [Input Person records \(Other than Prospect\)](#)
-  [Amend Person records](#)
-  [Authorise / Delete Person records](#)

You can authorize or delete the unauthorized record

Unauthorised Person - Model Bank R16 - Windows Internet Explorer

Results 1 - 4 of 4

### Unauthorised Person records

Person No	Name	Street	Town /Country	Country	Person Status	Customer id	Status	Inputter		
200122	Clara Jones	49 Featherstone Street	Isle of Dogs London	Great Britain	ENROLMENT		INAU	OFFICER	✓✓	✕
200123	Sarah Jones	22 Featherstone Street	Isle of Dogs London	Great Britain	NONE		INAU	OFFICER	✓✓	✕
200124	Fleur Jones	33 Featherstone Street	Isle of Dogs London	Great Britain	PROSPECT		INAU	OFFICER	✓✓	✕
3	RAJAMANI	345, BIG STREET	NAVALUR	INDIA	PROSPECT		INAU	MAHA02	✓✓	✕

# Authorize and view the record

Results 1 - 4 of 4

## Unauthorised Person records

Person No	Name	Street	Town /Country	Country	Person Status	Customer id	Status	Inputter		
200122	Clara Jones	49 Featherstone Street	Isle of Dogs London	Great Britain	ENROLMENT		INAU	OFFICER	✓✓	✗
200123	Sarah Jones	22 Featherstone Street	Isle of Dogs London	Great Britain	NONE		INAU	OFFICER	✓✓	✗
200124	Fleur Jones	33 Featherstone Street	Isle of Dogs London	Great Britain	PROSPECT		INAU	OFFICER	✓✓	✗
3	RAJAMANI	345, BIG STREET	NAVALUR	INDIA	PROSPECT		INAU	MAHA02	✓✓	✗

✓ ?✓ II ✗ ✓✓ ✗✓ ▶ ⬆ More Actions ... ✓ 🚨

Person 3 (Model Bank R16)

Person

Audit

GB Name RAJAMANI  
GB Street 345, BIG STREET  
GB Address.1 NAVALUR  
GB Town / City NAVALUR  
GB Post code 603103  
GB Country INDIA  
Phone Number.1 9840933344  
Email Address.1 rajamani@gmail.com  
Gender Male Date of Birth 16 APR 1970  
Status Prospect

✎ 🔍 ⚙ More Actions ... ✓ 🚨

Person (Model Bank R16)

Txn Complete: 3 10:15:10 17 FEB 2017 PERSON.ENTITY,MB.P.NAU A

Person 3 (Model Bank R16)

Person

Audit


Curr Number 1  
Inputter Id.1 O\_MAHA02\_\_OFS\_GCS  
Date & Time.1 17 FEB 17 10:15  
Authoriser O\_MAHA03\_OFS\_GCS  
Company Code GB-001-0001  
Department Code 1


# Person record other than prospect

## ▲ User Menu

### ▲ Customer Relationship

#### ▲ Person

 [Input Prospect \(Person\)](#)














 [Input Person records \(Other than Prospect\)](#)

 [Amend Person records](#)

 [Authorise / Delete Person records](#)






Person  (Model Bank R16)

Person Audit









GB Name	 *	<input type="text" value="Dr. Paul"/>
GB Street		<input type="text" value="Kaveri Street"/>
GB Address.1	 	<input type="text" value="Thimmavaram"/>
GB Town / City		<input type="text" value="Chengalpattu"/>
GB Post code		<input type="text" value="600103"/>
GB Country		<input type="text" value="INDIA"/>
Phone Number.1		<input type="text" value="9840987656"/>
Email Address.1		<input type="text" value="paul@gmail.com"/>
Social Network ID.1		<input type="text"/>
Gender	<input type="radio"/> [None] <input type="radio"/> Female <input checked="" type="radio"/> Male	Date of Birth <input type="text" value="14 APR 1983"/> 
Legal Doc Name.1	  	Legal ID No.1 <input type="text"/>
Status	* <input type="text" value="None"/>	Customer











Txn Complete: 5 10:24:54 17 FEB 2017 PERSON.ENTITY,MB.P.INPUT I

# Authorize the record

Results 1 - 4 of 4     

### Unauthorised Person records

Person No	Name	Street	Town /Country	Country	Person Status	Customer id	Status	Inputter		
200122	Clara Jones	49 Featherstone Street	Isle of Dogs London	Great Britain	ENROLMENT		INAU	OFFICER		
200123	Sarah Jones	22 Featherstone Street	Isle of Dogs London	Great Britain	NONE		INAU	OFFICER		
200124	Fleur Jones	33 Featherstone Street	Isle of Dogs London	Great Britain	PROSPECT		INAU	OFFICER		
5	Dr. Paul	Kaveri Street	Chengalpattu	INDIA	NONE		INAU	MAHA03		




        More Actions ...  

Person  (Model Bank R16)

Person

Audit

GB Name	<input type="text" value="Dr. Paul"/>
GB Street	<input type="text" value="Kaveri Street"/>
GB Address.1	<input type="text" value="Thimmavaram"/>
GB Town / City	<input type="text" value="Chengalpattu"/>
GB Post code	<input type="text" value="600103"/>
GB Country	<input type="text" value="INDIA"/>
Phone Number.1	<input type="text" value="9840987656"/>
Email Address.1	<input type="text" value="paul@gmail.com"/>
Gender	<input type="text" value="Male"/>
Status	<input type="text" value="None"/>
Date of Birth	<input type="text" value="14 APR 1983"/>

Person     (Model Bank R16)

Txn Complete: 5 10:28:18 17 FEB 2017 PERSON.ENTITY,MB.P.NAU A



# Person – Amend Record

User Menu

Customer Relationship

Person

Input Prospect (Person)

Input Person records (Other than Prospect)

Amend Person records

Authorise / Delete Person records

Entity

Customer Relation Group

Customer Relationship

Enquiries

Customer

CRM

Account

Mandate Management

Amend Person records - Model Bank R16 - Windows Internet Explorer

Favourites

Amend Person record

[More Options](#)

[Clear Selection](#)

Find

Person Entity ID

equals

3

Person Entity

equals

Name

equals

Street

equals

Address

equals

Town Country

equals

Post Code

equals

GB0010001 : PERSON.AMEND

Results 1 - 1 of 1

Amend Person record

Person No	Name	Street	Town /Country	Country	Person Status	Customer id
3	RAJAMANI	345, BIG STREET	NAVALUR	INDIA	PROSPECT	

Amend

# Amend Existing Record and Authorize

**Amend Person record**

Person No	Name	Street	Town /Country	Country	Person Status	Customer id
3	RAJAMANI	345, BIG STREET	NAVALUR	INDIA	PROSPECT	

More Actions ...

Person 3 (Model Bank R16)

Person

Audit

GB Name

RAJAMANI

GB Street

345, KAMBAR STREET

GB Address.1

K.K.NAGAR

GB Town / City

CHENNAI

GB Post code

600048

GB Country

INDIA

Phone Number.1

9840933344

Email Address.1

rajamani@gmail.com

Social Network ID.1

Gender

☐ [None] ☐ Female ☒ Male

Date of Birth

16 APR 1970

Legal Doc Name.1

Legal ID No.1

Status

Prospect

Customer

More Actions ...

Person  (Model Bank R16)

Txn Complete: 3 10:34:43 17 FEB 2017 PERSON.ENTITY,MB.P.INPUT I

# Authorize Amended record

User Menu

- Customer Relationship
  - Person
    - [Input Prospect \(Person\)](#)
    - [Input Person records \(Other than Prospect\)](#)
    - [Amend Person records](#)
    - [Authorise / Delete Person records](#)
  - Entity
  - Customer Relation Group

Unauthorised Person - Model Bank R16 - Windows Internet Explorer

Results 1 - 4 of 4

Unauthorised Person records

Person No	Name	Street	Town /Country	Country	Person Status	Customer id	Status	Inputter
200122	Clara Jones	49 Featherstone Street	Isle of Dogs London	Great Britain	ENROLMENT		INAU	OFFICER
200123	Sarah Jones	22 Featherstone Street	Isle of Dogs London	Great Britain	NONE		INAU	OFFICER
200124	Fleur Jones	33 Featherstone Street	Isle of Dogs London	Great Britain	PROSPECT		INAU	OFFICER
3	RAJAMANI	345, KAMBAR STREET	CHENNAI	INDIA	PROSPECT		INAU	MAHA02

Person 3 (Model Bank R16)

Person	Audit	Changes
GB Name	RAJAMANI	
GB Street	345, KAMBAR STREET	
GB Address.1	K.K.NAGAR	
GB Town / City	CHENNAI	
GB Post code	600048	
GB Country	INDIA	
Phone Number.1	9840933344	
Email Address.1	rajamani@gmail.com	
Gender	Male	
Status	Prospect	
Date of Birth	16 APR 1970	









More Actions ...

Person (Model Bank R16)












Txn Complete: 3 10:39:21 17 FEB 2017 PERSON.ENTITY,MB.P.NAU A

# Alerts Management

## Customer - Subscription

Alert Subscription -Customer	Alert Subscription -Account Officer	Active Subscriptions	Subscrip
Results 1 - 99 of 104     			
<b>Customer - Subscription</b>			
Event Id	Description	Event Type	
ACCOUNT.AMEND	A new Account Officer assigned	ACCOUNT	
ACCOUNT.AMEND.AO	New Account assigned	ACCOUNT	
ACCOUNT.AMEND.COND	Product changed	ACCOUNT	

        More Actions ...  	
Alert Subscription	EBAR1611320985 (Model Bank R16)
Event	ACCOUNT.AMEND A new Account Officer ass
Account/Arrangement Ref	22098 Customer  100404
Subscribe	Yes
Conditions	Audit
Curr Number	1
Inputter Id.1	0_DINAKARAN01__OFS_GCS
Date & Time.1	02 MAY 17 17:49
Authoriser	0_DINAKARAN01_OFS_GCS
Company Code	GB-001-0001
Department Code	1