



# SE

# SHAMIKA EARLE

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## OBJECTIVE

To gain a career working for an encouraging company in a friendly and positive environment as an IT Specialist. Enhancing my knowledge in Information technology is my goal

## SKILLS

Resolving customer concerns, Troubleshooting Tech, Advising & encouraging team, Retail Sales, Collaboration, Designing service reports

## TECHNOLOGIES

React.js, JavaScript, HTML, CSS, Node.js, PostgreSQL, Java, C++, AWS, API, Git, GitHub, Express, E-Commerce, Salesforce

## EDUCATION

### Software Engineering

**Bootcamp:** *Nebula Academy*  
Sept 2020 – Dec 2020

### BS in IT & Programming:

*SUNY Farmingdale*  
Sept 2017 – Current

### AS in Computer Science:

*Nassau Community College*  
Sept 2014 – May 2017

## PROJECTS

### NETFLIX • JAVASCRIPT, HTML, CSS

Inspired by Netflix this project makes request to the IMDB API. Replicating the Netflix search features, a user can search for movies and tv shows. Users can hover movie cards to get more information.

### RACING GAME • JAVASCRIPT, HTML, CSS, CANVAS

Designed using JavaScript, HTML, Canvas & CSS this single player racing game allows players to race from point a to point b. With a focus on object-oriented programming the goal of the game is to dodge objects while collecting points within a set time.

### CALCULATOR • JAVASCRIPT, HTML, CSS

Basic calculator that allows users to calculate simple math functions.

## EXPERIENCE

### INTERNAL HELP DESK • P. C. RICHARD & SON • 2017 – 2020

- Assist sales associates with technical issues including server maintenance, technical walk throughs, and more
- Created and documented work processes
- Updated systems via remote desktop

### CONSULTANT • BROADRIDGE • 2015 – 2017

- Provided mentoring and leadership to all team members
- Collaborated in designing workflow reports and updates
- Trained associates in setting up and processing transactions within Citrix & Apex

### SALES CONSULTANT • SOLAR DAD AND SONS • 2012 – 2015

- Tested user interfaces & solar equipment
- Oversaw the installation of system monitors
- Designed reports and documented project details

### PROGRAMMING INTERN • MENTIS SOFTWARE • 2010 – 2011

- Supported business program design, new system development, software prototyping and system testing
- Assisted with routine application testing
- Worked with Oracle CRM and salesforce.com
- Collaborated with work team to recommend designs