

Privacy Policy

Last updated: February 20, 2023

This privacy policy describes how the holoapp.tech website and related mobile applications “Holo” and “Holo Chalok” (the “Site”, “we” or “us”) collects, uses, shares and protects the personal information that we collect through this Site or the applications. Holo Tech Ltd. has established this System to link up users who need to go somewhere (“Customers”) with individuals who will provide the ride-sharing service (“Drivers”). Please read below to learn more about our information practices. By using this Site or apps, you agree to these practices.

Information Collection System

You have to provide us with personal information like your name, contact no, mailing address and email id, our app will also fetch your location information in order to give you the best service. Like many other websites, we may record information that your web browser routinely shares, such as your browser type, browser language, software and hardware attributes, the date and time of your visit, the web page from which you came, your Internet Protocol address and the geographic location associated with that address, the pages on this Site that you visit and the time you spent on those pages. This will generally be anonymous data that we collect on an aggregate basis. We may also use Google Analytics or a similar service to gather statistical information about the visitors to this Site and how they use the Site. This, also, is done on an anonymous basis. We will not try to associate anonymous data with your personally identifiable data.

Personal Information

If you want to use our service or contact a Holo Tech Ltd. member, you must create an account on our apps. To establish your account, we will ask for personally identifiable information that can be used to contact or identify you, which may include your name, phone number, and e-mail address. We may also collect demographic information about you and allow you to submit additional information that will be part of your Holo Tech Ltd. profile.

Other than basic information that we need to establish your account, it will be up to you to decide how much information to share as part of your profile. We encourage you to think carefully about the information that you share and we recommend that you guard your identity and your sensitive information. Of course, you can review and revise your profile at any time.

From time to time, we may run contests or promotions and ask for a postal mailing address and other personal information relating to the contest or promotion. It will always be your choice whether to provide your personal information in order to participate in these events.

Payment Information

We have multiple payment systems, but if you are a Customer, you have to pay the fare to the driver directly, whatever the method you both agree to use. And if you are a registered driver, you can pay us through the integrated payment system in the app.

Uses of collected Information

We will generally use the information that we collect to provide our services, to monitor and analyze visitor activity on our website, promote and support our services, and develop a knowledge base

regarding our website and apps users. As detailed below, certain information that you provide may be available to visitors to the app, and some information will be shared between Customers and Holo Employees and/or Drivers.

Registered Holo Tech Ltd. Users

When you register on our Site or App, you will create a user name and profile. Your user name and profile will be accessible by the users of our apps. With your prior permission, we may also share information about your use of the service on third party sites.

If you post a job as a Customer, we may publish the address of the pickup and destination locations on the app, viewable by all Holo Tech Ltd. Teams or Drivers. For example, if you choose to post a job to the app for a specific Driver, we will publish the address of the pickup and destination locations on the App, viewable to that specific Driver.

Contact Information

When you provide us with your contact information, we will use that information to communicate with you about your use of our service. We will also share your contact information with the Drivers so that you may contact each other about the transaction.

Testimonials

We may allow you to submit testimonials about your experience with our apps. If you provide a testimonial, we may post it on this website along with your name. If you want your testimonial removed, please contact us at holotechlimited@gmail.com.

Ratings and Reviews

If you are a Customer, you will be able to rate and review a Driver and vice versa. If you choose to submit a rating, this will be aggregated with other ratings and available to other registered users of the apps. If you submit a review, your review along with your username will be posted for everyone to see.

Anonymous Data

We use the anonymous data that we collect on an aggregate basis to gain a better understanding of the users of our apps and to improve our service quality. We reserve the right to license or sell this aggregated information to third parties for industry analysis, demographic profiling and other purposes, but this information will not contain your individually identifiable personal information.

Referrals

We may provide you with the opportunity to refer a potential customer to our Holo Tech Ltd. services and earn a commission on the referral.

Information Shared With Our Business Partners

We may use business partners to help us design and operate our apps and provide services to support the apps. We may also hire a company to run certain applications, provide data storage and processing

services, or help us analyze our data. These business partners may have access to the personal information that we keep, but only so that they may perform these tasks on our behalf. We do not allow these business partners to make any independent commercial use of the individually identifiable information that we store, to share such data with third parties or from making the data publicly available. Please keep in mind, however, that if you establish a separate relationship with one of these business partners, the information you provide directly to that organization will be subject to its terms of use and its privacy practices.

We may also provide your personal information to our business partners or other trusted entities for the purpose of providing you with information on goods or services we believe will be of interest to you. You can, at any time, opt out of receiving such communications. Third party vendors, including Google, use cookies to serve ads based on a user's prior visits to Holo Tech Ltd.. You can disable these specific cookies that track prior visits for the sake of follow-up advertising by opting out at http://www.google.com/privacy_ads.html.

Law Enforcement and Legal Actions

We may release your information without prior notice when we believe it is appropriate to prevent fraud or to prevent or stop activity that we know or suspect may be illegal, unethical or legally actionable; to comply with law or to cooperate with law enforcement activity or other governmental request; to respond to subpoenas, court orders or administrative agency requests for information; to enforce our policies; to protect the rights, property and safety of our business and of others; or when otherwise required by law. If there is a sale or merger of the company, division or business unit that operates this Site and apps, we may also transfer the information we have collected in connection with such sale or merger.

We will use the information we collect to continuously improve our business and our website development. Your comments and suggestions are always appreciated. Please contact us at holotechlimited@gmail.com if you have any comments or suggestions.

Third Party Websites

This Site and apps may contain links to other websites operated by companies that are not affiliated with us. Also, you may have come to this website from a website that is not operated by us. We are not responsible for the operation of these other sites or the information that they collect from their visitors. If you would like to know how another site collects and uses your information, please review its privacy policy.

Information Alteration

The information you provide us is not permanent. You may review, update, correct or delete the personal information in your profile at any time. If you would like us to remove your information from our records, please contact us at holotechlimited@gmail.com. We will attempt to accommodate your request if we do not have a legal obligation to retain the record.

Information of the Devices

When you use your mobile device to access our service or visit our site or apps for interaction and information, we may receive information about your mobile device, including the hardware models, device IP address, SDK versions, operating systems and versions, software, preferred language and

country site, internet browser, unique device identifiers, advertising identifiers, serial numbers and mobile network information.

We and our service providers and third parties we collaborate with, including ad networks, may use cross-device/cross-context tracking. For example, you might use multiple browsers on a single device, or use various devices (such as desktops, smartphones, and tablets), which can result in you having multiple accounts or profiles across these various contexts and devices. Cross-device/cross-context technology may be used to connect these various accounts or profiles and the corresponding data from the different contexts and devices. Device information i.e. the devices you use (mobile phones, computers, tablets, etc.) to access our services such as the hardware models, operation system information, software information and version, file names, language preferences, IP address cookie information, advertising identifiers, browser version, device settings, and mobile network information. We may recognize your devices to provide you with personalized experiences and advertising across the services you use.

Data Protection

If you have registered on this Site or apps, you should be sure to protect your user ID and password to prevent others from being able to access the Site or apps in your name. You should also be on guard for “phishing” scams and similar types of identity theft schemes. We do not and will not, at any time, request your credit card information, your account ID, login password, or national identification numbers in a non-secure or unsolicited e-mail or telephone communication.

If there is a breach of security involving your personal data that requires notification, you agree that we may notify you about the breach via email or by a conspicuous posting on this Site or apps. We will make the notification without unreasonable delay, consistent with the legitimate needs of law enforcement and any measures necessary to determine the scope of the breach and restore the reasonable integrity of the data system.

If you have any questions about security on our website or apps, you can contact us at holotechlimited@gmail.com.

Data Integrity

We use the information that we collect about you only for the purposes for which it is collected and consistent with this policy. We keep information provided to us for as long as we believe necessary for our business purposes and as permitted by applicable law.

Changes to This Policy

Our business and the laws that regulate us change from time to time, and we reserve the right to change this policy. If we do change this policy, we will post the revised version on this Site. If we propose to change our policy in a way that would permit us to make additional uses of information that we had previously collected about you, we will provide you with a meaningful way to opt out of those additional uses.

Data Subject To Bangladesh Law

Holo Tech Ltd. is located and operates its website and apps in Dhaka, Bangladesh. Depending on where you live, the information that you provide and that this Site or apps collect may be stored on servers that are outside of your country or other governmental jurisdiction, and the privacy laws that apply

may not be as protective as those in your home jurisdiction. If you are located outside Bangladesh and choose to provide information to us, Bangladesh transfers personal information to other countries and processes it there. By using this website, you consent to this transfer and processing of data.

Children Policy

While our Site is available for all to come visit, you must be an adult to register on our website or apps and use our services. We will not knowingly collect information about children under the age of 18. If you are a parent who believes that we have collected information about a child under age 18, please contact us at holotechlimited@gmail.com with your child's name and address, and we will be happy to delete the information we have about your child from our records in accordance with childrens act 2013.

This Policy Is an Agreement

When you visit this Site or apps, you are accepting the practices described in this Privacy Policy.

Our Contact

Please contact us at holotechlimited@gmail.com and let us know if you have any questions or comments about our policies or practices.