



INTERNSHIP REPORT

January – 2020 (Currently in 3rd Year 1st Semester)



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1 INTRODUCTION

1.1 Company Overview

Please give a brief description of the organisation and the department you carried out your internship

A next-gen cloud-based core insurance platform that democratizes the insurance tech industry. Currently, Surecore is mainly focusing on the insurance industry. Rebuilding and revamping the current insurance, and banking systems are one of the main tasks that Surecore is providing to the customers. Here is my company offer letter,



1.2 Project Overview

Please give an overview of the project(s) that you worked on during your internship period

Mainly I worked on two projects during my internship period. One is a fully revamping of the Sanasa bank insurance system. Another one is also a rebuilding of the Ceylinco life insurance system. Those are the two main projects that I've worked on during my internship. For the Sanasa revamp we called as "3rd party general" and for the Ceylinco Life project we called as "3rd party portal". So those are the 2 projects that I fully worked on.

1.3 Glossary

Following are the abbreviations and definitions used in this document.

Abbreviation	Description
3 rd party general	Revamping and rebuilding the Sanasa system
3 rd party portal	Revamping and rebuilding the Ceylinco Life system
scrum	Daily morning meeting

2 INTERNSHIP INSIGHT

2.1 Objectives

Please describe the company's objectives for the internship

- Learn and perform all the configurations related to UI/UX engineering
- Collaborate with other developers to make elegant looking UI interfaces
- To become acquainted with the industrial environment and to understand how to collaborate with people at various levels of the organization
- To comprehend how theoretical principles learnt in class are utilized in real-world companies
- To develop the soft skills required by real-world businesses
- Learn and perform how the UI/UX techniques work under the hood

2.2 Procedures

Please describe the procedures followed during the internship

- Every day we had to attend the morning scrum meeting
- In there we are discussing what are the things that we have done yesterday and what are the things that we have to do today
- Also, if there are any questions related to work that we have done, we can ask them as well
- We used a tool called “ClickUp” to assign and track our daily tasks
- QA engineers will add and assign the tasks to the related developers in “ClickUp”
- We had to look into those assigned tasks and had to fix those issues by the given deadlines
- We used Figma to design the UI designs
- UI Designers will send us the access to their Figma files and we had to create those UI screens by looking at them
- Once in a week or two, we had a meeting with the entire Surecore team and discuss the status of our work and as well as the future work
- This is how the main procedure followed during the internship period

2.3 Methodology

Please describe the methodology you used during the internship

As I mentioned above, I worked mainly on two projects which are 3rd part general and 3rd party portal. In those projects, I had to develop those UI screens which are made by UI Designers in “Surecore”. During my internship period most of the time, I had to do this. After I attend the daily morning scrum, I will open ClickUp and Figma to see the daily assigned tasks assigned to me. Then I will start to work on those assigned tasks. Some of them are minor issues or changes and some of them are very time-consuming. For some UI screens, I had to get 2 or 3 days to finish because they are very complex. I had to look into small UI features as well. In my opinion, it’s okay to get time to create stuff to bring our best to that product rather than finish it in rush.

Some days I had to attend meetings with UI Designers to discuss the UI designs, whether as UI developers we can develop that or how it should be designed. Because designers have the freedom to design the screens as they need but as developers, we had to discuss whether it is possible to develop or not.

Another hardest thing I've done is fixing conflicts when I work with version controlling. When it comes to version controlling conflicts are normal and we can't stop them. It is natural and we had to have better knowledge and understanding of how we fix those conflicts to save other people's code as well as our code. Otherwise, there will be a disaster isn't it? Because that code might be designed by another developer for months. So if we deleted those features in a second when we are fixing a conflict that will be a really bad thing for the codebase as we all for the entire system. (There are various ways that we can revert our previous codes but they are the last options. We have to have the knowledge to work without those things.) So that is why I mentioned fixing conflicts is one of the hardest things that I've done when I work with version controlling.

That's basically how the process went during my internship.

3 LEARNING OUTCOME

3.1 Learning

Please describe what students learned during the internship period

- Learn and perform how to work with a team and how to work with version controlling
- Learn and perform how to pitch to a customer and how to handle customer issues
- Learn and worked with frontend technologies such as Angular and React.js, Sass
- Learn advanced CSS concepts
- Learn how the HTML DOM works under the hood
- Collaborate with other developers to make elegant looking UI interfaces
- Learn and perform all the configurations related to UI/UX engineering
- Fixed UI issues and bugs
- Learn and perform to work for a given deadline
- Meetups with clients to get their requirements
- Meetups with team members to clarify doubts and discuss UI related stuff

3.2 Measurable Outcome

Please describe the measurable outcomes of the project

- I've worked in a variety of settings
- In each endeavour, I have a strong sense of teamwork
- I learned to manage my time and plan my work around deadlines
- I improved my communication and interpersonal abilities
- I learned how to approach and solve technical problems in the actual world

3.3 Effectiveness of the Effort

The student should describe how effective was the effort he spent by drawing the analysis of the experience gained during the internship period with classroom material he studied

Also, the student can describe what might have been done differently if the same internship was provided again

In 2021 November I started my internship as a UI/UX Engineer intern at Surecore (PVT) LTD. At that time I only had theoretical knowledge in developing stuff and had a small practical knowledge of developing systems by doing our university projects. But I realized what is the actual scenario in a company when I doing my internship. Throughout my internship journey, I learned a lot of things related to a company environment and how things work under the hood. Other than the technical stuff I learned a lot of soft skills such as how to work with a team and how to talk with other members and how to respect them, etc. Also, I've improved my communications skills as well because in the university most of the time we talk in English only for the vivas. But in the company, we had to talk in English every day in the scrum meeting. So I gained a lot of stuff throughout my internship career.

Other than the soft skills I learned lots of technical knowledge related to my UI/UX engineering role. So finally, the experience I got working with people from all backgrounds at Surecore is invaluable.

4 SAMPLE WORK

4.1 3rd Party General main UI screen that I created



Following are some of the other main UI's that I developed according to the FIGMA designs,

Sanasa General Insurance

Home / Underwriting / Policy Basic

Manage Policy

Cancel

CREATION PROCESS

- 1 Policy Basic
- 2 Policy Additional Info
- 3 Risk
- 4 Premium and Commission
- 5 Documents and Authorization

Overview

Branch *	Head Office	Proposal Number	TNDQ1TMC22000765	Policy Number	
Class *	Motor Insurance	Product *	Third Party Motor Car	Currency *	Sri Lankan Rupee
Policy Period From *	2022-May-27 12:59	Policy Period To *	2023-May-26 23:59	Date	364
Client of Business *	Not Applicable	Pay Split Mode *	Uphold		

Remarks

☐ Commission Party

Business Party Name

Business Party Type

Customer Details

☒ Individual ☐ Corporate

Customer Identification

98280920V

Manage Customer

Customer Name

SACHINTHA DILSHAN

Address

477 MAIN STREET THIRINCODALLEE

Add Address

Continue

Sanasa General Insurance

Home / Underwriting / New Risk

Manage Risk

Cancel

CREATION PROCESS

- 1 Policy Basic
- 2 Policy Additional Info
- 3 Risk
- 4 Premium and Commission
- 5 Documents and Authorization

Manage Risk

Location: 477 Main Street Thirincodallee

Risk Name: WP CKA-1000

Additional Info

Chassis Number *	3E3434	Engine Number *	ENVEWEDS
Cylinder Capacity *	1200	Vehicle Make *	Toyota
Vehicle Model *	Toyota Corolla	Fuel Type *	Petrol
Registered As *	Motor Car	First Registration Date *	05/29/2022
Year Of Manufacture *	2020	No Of Seats *	12
Are You The Owner Of The Vehicle? *	YES	Name Of The Registered Owner *	SACHINTHA DILSHAN

Proposal Form *
Please upload only PNG & PDF file formats.

Vehicle CR *
Please upload only PNG & PDF file formats.

Photos *
Please upload only PNG & PDF file formats.

Assessment Report *
Please upload only PNG & PDF file formats.

Valuation Report/Invoice *
Please upload only PNG & PDF file formats.

Continue

Sanasa General Insurance

Home / Underwriting / Premium and Commission

Cancel

Manage Policy

CREATION PROGRESS

1 Policy Basic

2 Policy Additional Info

3 Risk

4 Premium and Commission

5 Documents and Authorization

Premium

Charge Description	Computation Method	Actual Amount	Trans. Amount	
Third Party Premium	Normal	1,279.00	1,279.00	Manage
Delivery Charges	Normal	150.00	150.00	Manage
Policy Fee	Normal	0.00	0.00	Manage
Total		1,429.00	1,429.00	

Commission

Add New Commission

Continue

Sanasa General Insurance

Home / Underwriting / Documents and Authorization

Cancel

Manage Policy

CREATION PROGRESS

1 Policy Basic

2 Policy Additional Info

3 Risk

4 Premium and Commission

5 Documents and Authorization

Created by

ADMINISTRATOR - SURECORE

Created on

27 May 2022

Complete

Authorizations / Verification

Date

Complete

Administrator - Surecore Verified	29 May 2022	
Administrator - Surecore Examined	29 May 2022	Pass
Authorized		Complete

Documents

Search for keywords to match documents

Add New Document

Sanasa General Insurance

Home / Account Management

Account Management

Filter by

Active

Add New Account

Segments

SG 1

Branch

SG 2

Class

SG 3

Infinite Product Line

SG 4

Product

Acc. Code	Acc. Name	Acc. Description	Acc. Class	Acc. Group	Status
10 Listed					
155035	SOB MAHARAGAMA	CASH	ASSETS	CASH AND CASH EQUIVALENT	Active Manage
222347	EC	OTHER	LIABILITIES	LIABILITY	Active Manage
155034	TB	P/B	ASSETS	INVESTMENT	Active Manage
150000	FD	FD	ASSETS	LIABILITY	Active Manage
332321	TEST BANK	TEST	EQUITY	CASH AND CASH EQUIVALENT	Active Manage
555560	NEW EXPENSE 05	NEW EXPENSE 05	EXPENSE	CASH AND CASH EQUIVALENT	Active Manage
555559	NEW EXPENSE 04	NEW EXPENSE 04	EXPENSE	CASH AND CASH EQUIVALENT	Active Manage
555558	NEW EXPENSE 03	NEW EXPENSE 03	EXPENSE	CASH AND CASH EQUIVALENT	Active Manage
555557	NEW EXPENSE 02	NEW EXPENSE 02	EXPENSE	CASH AND CASH EQUIVALENT	Active Manage
555556	NEW EXPENSE 01	NEW EXPENSE 01	EXPENSE	CASH AND CASH EQUIVALENT	Active Manage

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Sanasa General Insurance

Manage Bank Account

Back To Bank Account Maintenance

Add Bank Statement Format

Account Code *

155035

Account Description *

CASH

Select Bank *

SANASA DEVELOPMENT BANK

Branch *

MAHARAGAMA

Bank Account Number *

135021

Bank Account Type *

DEPOSIT & PAYMENT

Contact Details

Office In-Charge

LAKMALI

Phone Number

0773663265

Email

Fax

Branch Mapping

Select Branches

All Branches

Head Office

Selected Branches

HEAD OFFICE

JAFFNA BRANCH

minuwangoda

new branch

Branches

4 branches added

HEAD OFFICE

JAFFNA BRANCH

minuwangoda

new branch

4.2 3rd Party Portal main UI screen that I created

Ceylinc Life Insurance

ADMINISTRATOR - SURECORE

Add New Policy

0% Completed

Basic Information

Overview

Basic information of the policy including the policy holder information

Branch *
Class *
Policy From *
Policy To *
Product *
Currency *
Mode of Business *
Channel of Business *
Pay Settle Mode *

Remarks

Proposer Details (Institute / Society)

Identification Type
COMPANY REGISTRATION NUMBER
Registration No. *
Proposer Name *

Proposer Address

Address *
Postal Code

Proposer Contact Details

Email
Country Calling Code
Mobile Number
Home Number
Fax Number

Are you using as your Whatsapp number

☐ Yes
☒ No I don't use Whatsapp
☐ I use another mobile number

General Insurance

GUEST Cancel

Let's start to create a new policy

Please tap on an option you prefer

Third Party Motor Car


Third Party Dual Purpose

Third Party Tractor

Third Party Motorcycle

Third Party Three Wheeler (Private / Hiring)

Need quick assistance please contact our [Get help](#)



1 Personal Details
2 Vehicle Information
3 Upload Document
4 Delivery Method
5 Payment Options

GUEST Cancel

Add New Policy

Please add the details below to start creating your insurance.

NIC*

Title*

Customer Full Name*

Click Submit to verify

Customer Name with Initials*

Contact Number*

Address*


Email

Policy Start Date and Time*
2022-05-30 23:02:40

Policy End Date and Time*
2023-05-29 23:59:40

Registration Type*

Reset
Go to vehicle information



1 Personal Details
2 Vehicle Information
3 Upload Document
4 Delivery Method
5 Payment Options

GUEST Cancel

Vehicle Information

Fuel Type*

Chassis Number*

Engine Number*

Cylinder Capacity*

Vehicle Make*

Vehicle Model*

Fuel Type

Registered As


First First Registration Date*
9/30/2022

No Of Seats*

Are You The Owner Of The Vehicle?*

Name Of The Registered Owner*


Reset
Go to Upload Document





1 Personal Details
2 Vehicle Information
3 Upload Document
4 **Delivery Method**
5 Payment Options

GUEST Cancel

Select a Motor Card Delivery Method


Collect at Branch
No Additional Charges


Registered Post
Delivery Charges Starting from R350.00


Courier
Delivery Charges Starting from R350.00

Delivery Address*

Contact Number*


District*
AMPARA

I certify that the above statement and particulars are and I have not suppressed any material fact. I undertake that the motor vehicle to be insured will be maintained in good condition and not be driven by any person who to my knowledge has been refused his motor vehicle insurance or continuance thereof and I hereby agree that this declaration shall be held to be true and shall form the basis of the contract between me and the SAMSA General Insurance Co. Ltd. And I am willing to accept a policy, subject to the terms, conditions and conditions prescribed by the company therein and to pay the premium thereon.

☐ I Agree


Reset All
Go to Payment Options


Delivery Method	Registered Post	Delivery Charge	R350.00
-----------------	-----------------	-----------------	---------





1 Personal Details
2 Vehicle Information
3 **Upload Document**
4 Delivery Method
5 Payment Options

GUEST Cancel


NIC Front*


NIC Back*


Vehicle CR*


Others

Reset
Go to Delivery Method