ML Regionalization Model

Chris Whitmore, Shanna Greathouse, Stephanie McNutt

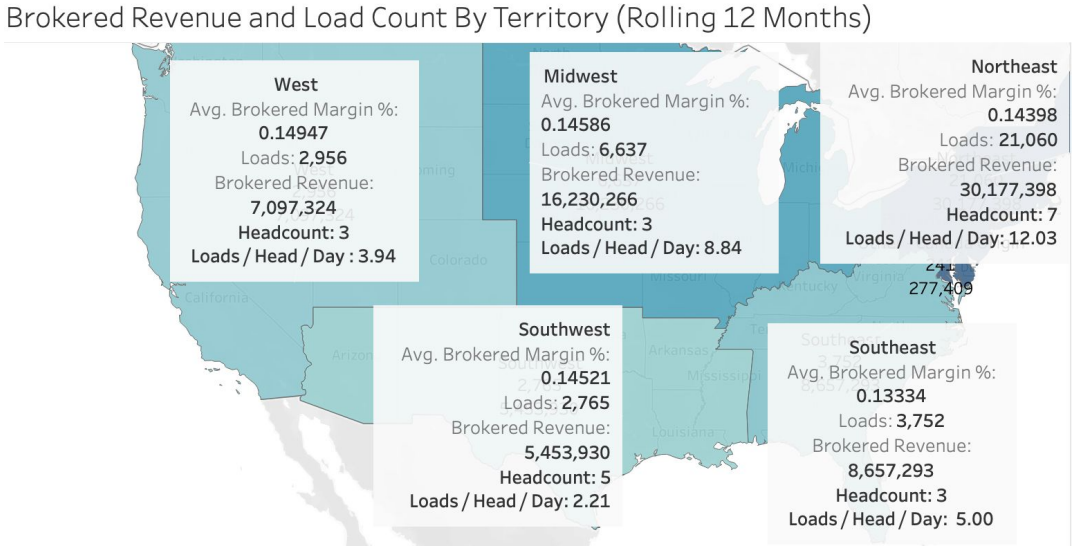
Mission statement: US sales regions will be defined by their market features and not limited by their geography as the workforce embraces the WFH model.

The problem

A client is looking to scale and grow 2x over the next 5 years and has noted satellite offices are less productive (loads / head / day).

Regions have been defined by geographic proximity for sales coverage, but the lack of development on the west coast and newness of the office dampens West Coast market development. Regions are unbalanced leading to stressed employees in some areas and employees with excess bandwidth in other areas.

Sales associates are often working across regions for enterprise accounts, confusing the customer base and causing poor customer experience.



The solution

ML model to group states based on attributes to build regions, allowing sales to sell to who they know and what they know.

The Process

Gather Data

3 year csv of transaction history
geoJSON of US map

Set Continuous Variables

Float variables including average margin and total volume grouped by origin state ['NAME']

MatPlot - Find the Ideal Region Count

Elbow Method to determine when there are diminishing returns on increasing the region count

Pandas - Clean Data

Filter to Rolling 12 month from max date in dataset
Modify column types
Rename headers
Filtered for only offices which are non-1099
Dropped unused columns

Set Discrete Variables

Create dummies to change customer and supplier information to numbers for processing

SKlearn - Regionalize

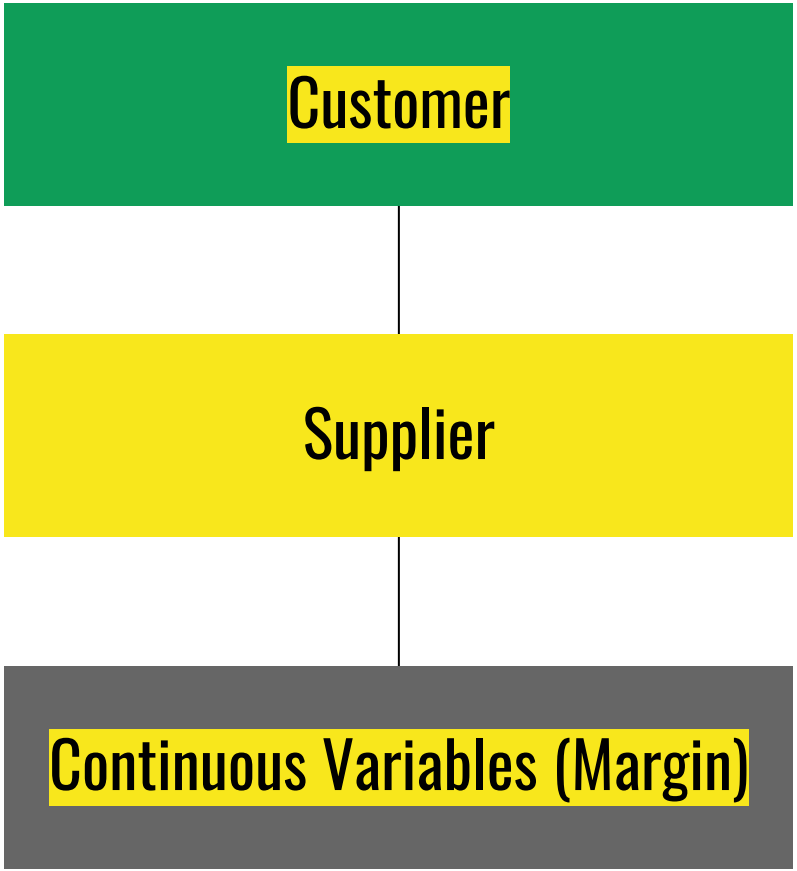
Display the clustered regions based on the defined attributes using the optimal region count

Summarize regional attributes

The technology: ML Geospatial Clustering

Clustered Sales Regions by Attributes

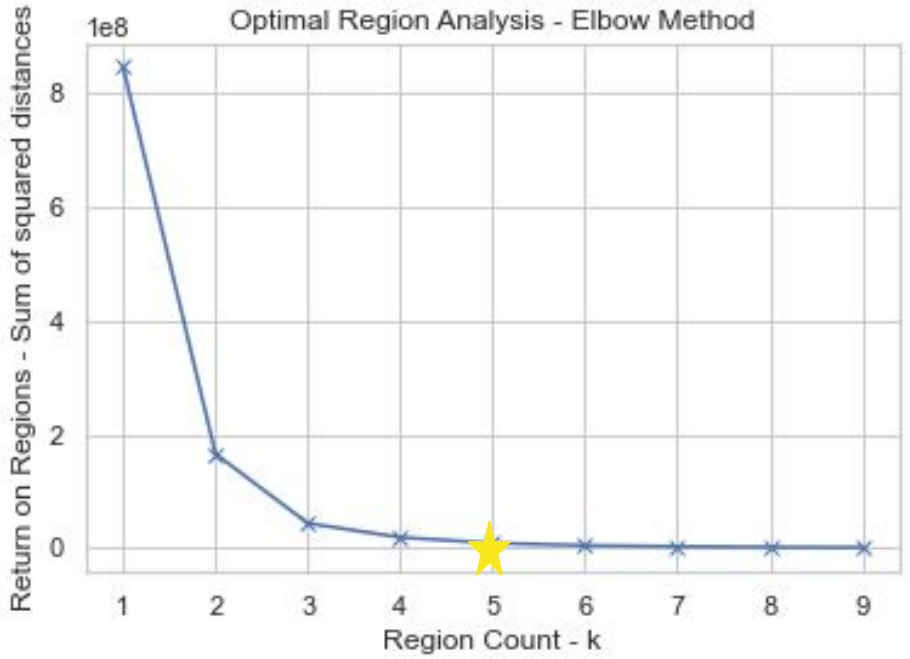
Attributes are defined by average load volume (12 month rolling period), average margin, customer, and supplier. Regions are not defined by geographic proximity to each other.



How many regions?

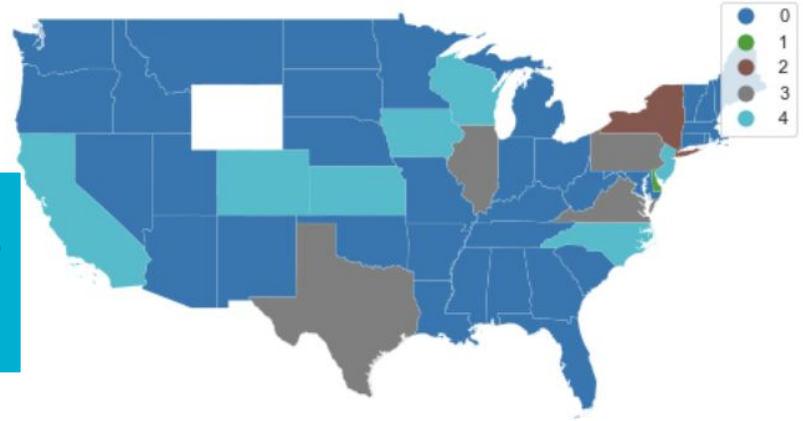
Using the Elbow Method, we can see at what point regions stop being significantly different. We should have no more regions than are significantly different in order to optimize cost of service.

```
In [118]: #Optimal Cluster Calculations
          Sum_of_squared_distances = []
          K = range(1,10)
          for k in K:
              km = KMeans(n_clusters=k)
              #km.fit(X)
              km = km.fit(statesct) #count of Origin state
              Sum_of_squared_distances.append(km.inertia_)

In [119]: Sum_of_squared_distances

Out[119]: [1351964189.8958328,
           302673937.33333325,
           132534766.49211712,
           66259163.158783786,
           24764002.950450454,
           7213420.424242424,
           4991970.007575759,
           3285032.6388888895,
           2257830.138888889]

In [143]: #optimal clusters
          plt.plot(K, Sum_of_squared_distances, 'bx-')
          plt.xlabel('Region Count - k')
          plt.ylabel('Return on Regions - Sum of squared distances')
          plt.title('Optimal Region Analysis - Elbow Method')
          plt.savefig('Elbow Method')
```



The Results

Regions are grouped broadly across time zones based on customers, suppliers, and average margin. By implementing this new regional sales model, sellers can focus on selling even more to the clients they are used to working with, while operations can have more supplier consistency!



Volume by Region range has **leveled** to 5,117 - 12,337 while prior it was 2,765 - 21,040

Region	State Count	Mean Margin	Annual Load Volume
0.0	34.0	376.101	5117.0
1.0	1.0	242.082	12337.0
2.0	1.0	339.062	4324.0
3.0	4.0	352.715	8752.0
4.0	7.0	346.338	6640.0

You may have noticed **Delaware** is on its own - *what a strange error!*
Not at all - **Delaware is the client's only market for a unique mode of transportation with therefore unique customers and suppliers!**

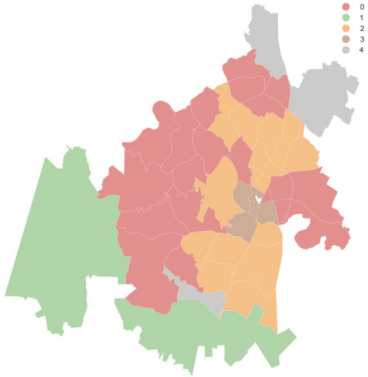
```
#Cluster in specfic groups
cluster_count = 5
km5 = cluster.KMeans(n_clusters=cluster_count)
```

```
# Fit to data
km5cls = km5.fit(statedb.drop(['geometry', 'NAME'], axis=1).values)
```

```
# Map clusters
f, ax = plt.subplots(1, figsize=(9, 9))

statedb.assign(cl=km5cls.labels_)\
   .plot(column='cl', categorical=True, legend=True, \
         linewidth=0.1, edgecolor='white', ax=ax)

ax.set_axis_off()
statedb['km5cls'] = km5cls.labels_
plt.savefig('Regions')
```

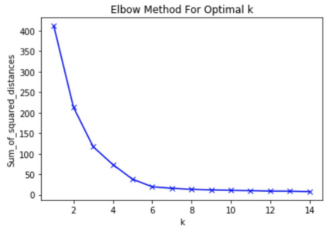
Resources

Our model is based off these methods:

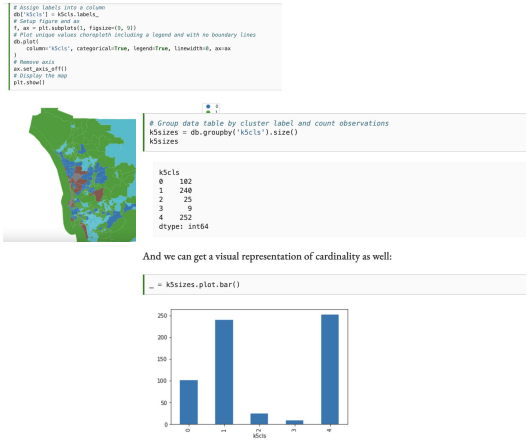


Spatial Clustering - Austin AirBnB
http://darribas.org/gds_scipy16/ipynb_md/07_spatial_clustering.html

```
plt.plot(K, Sum_of_squared_distances, 'bx-')
plt.xlabel('k')
plt.ylabel('Sum_of_squared_distances')
plt.title('Elbow Method For Optimal k')
plt.show()
```



kMeans - Cambridge Blog
https://blog.cambridgespark.com/how-to-determine-the-optimal-number-of-clusters-for-k-means-clustering-14f27070048f



```
# Group data table by cluster label and count observations
k5sizes = db.groupby('k5cls').size()
k5sizes
```

```
k5cls
0    102
1    240
2     25
3      9
4    252
dtype: int64
```

And we can get a visual representation of cardinality as well:

```
_ = k5sizes.plot.bar()
```

Find the attributes - Geographic Data
https://geographicdata.science/book/notebooks/10_clustering_and_regionalization.html