

Desiree Ann Santos Keh

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📍 113 Fortuna st., FB Harrison Pasay City

As a recent graduate in information Technology, equipped with experience from roles as a Software Development Intern, Quality Assurance Intern, and Development Operations Intern. I am to contribute to the organization by applying my technical knowledge, problem-solving abilities, and strong attention to detail as I continue to grow in my career journey.

Personal Data

Age	:	24 years old
Date of Birth	:	October 21, 1999
Marital Status	:	Single
Citizenship	:	Filipino
Height	:	167 cm
Weight	:	50 kg
Place of Birth	:	Pasay City
Religion	:	Catholic

Experience

- Infor PSSC Inc.

March - June

Software Development Intern

 - Working on coding based requirements.
 - Troubleshooting, debugging, maintaining, and improving existing software.

Quality Assurance Intern

 - Manual Testing- Develop, implement, and maintain test plans, test cases, and test scripts. Conduct thorough regression testing after bug resolution.
 - Automation testing - Maintain, and execute automated test scripts, evaluate product code against specification, troubleshoot issues, and conduct past-release testing.

Development Operation Intern

 - Working with operation technologies, focuses on infrastructure automation, continuous delivery, and designing for operability, aiming for rapid iteration and resilience at scale.
- Concentrix

2018 - 2020

Chat Support Associate

 - Helping customers through live chat platform. Assisting their concern real-time.
 - Identify customer needs and recommend appropriate solutions or products.

Technologies

- Visual Studio
 - Virtual Machine
 - Linux
 - Git
- Docker
 - Eclipse
 - NetBeans
 - Bash Scripting
- Firebase
 - Wix
 - Framer
 - Bash Scripting

Certifications

- Foundational C# with Microsoft

freeCodeCamp

April 2024
- Introduction to DevOps

GreatLearningAcademy

April 2024
- Cisco® CyberOps Associate

Cisco Networking Academy

June 2023

Programming Skills

- VB.Net
 - Python
 - HTML & CSS
 - C#
- Java
 - PHP
 - MySQL
 - Javascript

Education

- University of Batangas Lipa City Campus

(X595+MQ6, Leviste Hwy, Lipa, Batangas)

- Bachelor of Science in Information Technology

2020 - 2024
- Arellano University Apolinario Mabini Campus

(Brgy 33 Taft avenue, corner Menlo, Pasay)

- Accountancy, Business and Management Strand

2016 - 2018
- Rajah Soliman Science and Technology High School

(HXXC+6W9, Urbiztondo St, Binondo, Manila, Metro Manila)

- Grade 7 - 10

2012 - 2016
- Andres Bonifacio Elementary School

(Leveriza street corner Gil Puyat avenue Pasay City)

- Kindergarten - grade 6

2005 - 2012