# Problem Statement: Optimizing Delivery Operations and Enhancing Customer Experience for Bigbasket

Bigbasket faces challenges in ensuring timely deliveries, especially during peak hours and in regions with high demand. This affects customer satisfaction, increases operational costs, and leads to inefficiencies in resource allocation. The company seeks to address these issues by leveraging data analytics to optimize its delivery operations and improve the overall customer experience.

# Goal for Bigbasket Data Analytics Project

**Primary Goal:** Leverage data analytics to enhance operational efficiency, improve customer satisfaction, and drive sustainable growth for Bigbasket through data-driven decision-making.

## **Dataset Description**

This dataset contains 10 attributes with simple meaning and which are described as follows:

- **index** -- Simply the Index!
- product -- Title of the product ()
- categroy -- Category into which product has been classified
- sub\_category -- Subcategory into which product has been kept
- **brand** -- Brand of the product
- sale\_price -- Price at which product is being sold on the site
- market\_price -- Market price of the product
- type -- Type into which product falls
- rating -- Rating the product has got from its consumers
- description -- Description of the dataset (in detail)

## **Import Libraries**

```
import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
```

```
import seaborn as sns
import plotly.express as px
import plotly.io as pio
```

## Step 1: Load DataSet.

```
df = pd.read csv('BigBasket Products.csv')
df
       index
                                                           product \
                          Garlic Oil - Vegetarian Capsule 500 mg
           1
           2
1
                                            Water Bottle - Orange
2
           3
                                   Brass Angle Deep - Plain, No.2
3
           4
              Cereal Flip Lid Container/Storage Jar - Assort...
4
           5
                              Creme Soft Soap - For Hands & Body
. . .
       27551
                      Wottagirl! Perfume Spray - Heaven, Classic
27550
27551
       27552
                                                          Rosemary
27552
       27553
                                     Peri-Peri Sweet Potato Chips
27553
       27554
                                        Green Tea - Pure Original
27554
                                   United Dreams Go Far Deodorant
       27555
                      category
                                              sub category \
0
              Beauty & Hygiene
                                                 Hair Care
1
       Kitchen, Garden & Pets
                                    Storage & Accessories
2
         Cleaning & Household
                                               Pooja Needs
3
         Cleaning & Household
                                     Bins & Bathroom Ware
4
                                         Bath & Hand Wash
              Beauty & Hygiene
27550
             Beauty & Hygiene
                                        Fragrances & Deos
27551
         Gourmet & World Food
                                   Cooking & Baking Needs
                                 Snacks, Dry Fruits, Nuts
27552
         Gourmet & World Food
27553
                     Beverages
                                                       Tea
27554
              Beauty & Hygiene
                                           Men's Grooming
                             brand
                                     sale_price
                                                  market_price
0
                 Sri Sri Ayurveda
                                         220.00
                                                         220.0
1
                        Mastercook
                                         180.00
                                                         180.0
2
                                Trm
                                         119.00
                                                         250.0
3
                            Nakoda
                                         149.00
                                                         176.0
4
                                         162.00
                             Nivea
                                                         162.0
                                         199.20
                                                         249.0
27550
                            Layerr
27551
                          Puramate
                                          67.50
                                                          75.0
27552
                            FabBox
                                         200.00
                                                         200.0
27553
                                                         495.0
                            Tetley
                                         396.00
27554
      United Colors Of Benetton
                                         214.53
                                                         390.0
```

```
rating \
                            type
               Hair Oil & Serum
0
                                     4.1
1
         Water & Fridge Bottles
                                     2.3
2
                Lamp & Lamp Oil
                                     3.4
3
       Laundry, Storage Baskets
                                     3.7
4
           Bathing Bars & Soaps
                                     4.4
27550
                        Perfume
                                     3.9
       Herbs, Seasonings & Rubs
27551
                                     4.0
27552
                 Nachos & Chips
                                     3.8
27553
                       Tea Bags
                                     4.2
27554
               Men's Deodorants
                                     4.5
                                              description
       This Product contains Garlic Oil that is known...
1
       Each product is microwave safe (without lid), ...
2
       A perfect gift for all occasions, be it your m...
3
       Multipurpose container with an attractive desi...
4
       Nivea Creme Soft Soap gives your skin the best...
27550
      Layerr brings you Wottagirl Classic fragrant b...
       Puramate rosemary is enough to transform a dis...
27551
27552
      We have taken the richness of Sweet Potatoes (...
27553
       Tetley Green Tea with its refreshing pure, ori...
27554
       The new mens fragrance from the United Dreams ...
[27555 rows x 10 columns]
```

# Step 2: Look first 12 rows.

```
df.head(12)
    index
                                                        product \
0
        1
                       Garlic Oil - Vegetarian Capsule 500 mg
        2
1
                                         Water Bottle - Orange
2
        3
                               Brass Angle Deep - Plain, No.2
3
        4
           Cereal Flip Lid Container/Storage Jar - Assort...
4
        5
                           Creme Soft Soap - For Hands & Body
5
        6
                            Germ - Removal Multipurpose Wipes
6
        7
                                                  Multani Mati
7
                            Hand Sanitizer - 70% Alcohol Base
        8
8
        9
           Biotin & Collagen Volumizing Hair Shampoo + Bi...
9
                         Scrub Pad - Anti- Bacterial, Regular
       10
10
       11
                                      Wheat Grass Powder - Raw
11
       12
                               Butter Cookies Gold Collection
                                                                   brand
                   category
                                        sub category
\
```

0	Beauty & Hygiene	Hair Care Sri Sri Ayurveda
1	Kitchen, Garden & Pets	Storage & Accessories Mastercook
2	Cleaning & Household	Pooja Needs Trm
3	Cleaning & Household	Bins & Bathroom Ware Nakoda
4	Beauty & Hygiene	Bath & Hand Wash Nivea
5	Cleaning & Household	All Purpose Cleaners Nature Protect
6	Beauty & Hygiene	Skin Care Satinance
7	Beauty & Hygiene	Bath & Hand Wash Bionova
8	Beauty & Hygiene	Hair Care StBotanica
9	Cleaning & Household	Mops, Brushes & Scrubs Scotch brite
10	Gourmet & World Food	Cooking & Baking Needs NUTRASHIL
11	Gourmet & World Food	Chocolates & Biscuits Sapphire
0 1 2 3 4 5 6 7 8 9 10	sale_price       market_price         220.0       220         180.0       180         119.0       250         149.0       176         162.0       162         169.0       199         58.0       58         250.0       250         1098.0       1098         20.0       20         261.0       290         600.0       600	Hair Oil & Serum 4.1  Water & Fridge Bottles 2.3  Lamp & Lamp Oil 3.4  Laundry, Storage Baskets 3.7  Bathing Bars & Soaps 4.4  Disinfectant Spray & Cleaners 3.3  Face Care 3.6  Hand Wash & Sanitizers 4.0  Shampoo & Conditioner 3.5  Utensil Scrub-Pad, Glove 4.3  Flours & Pre-Mixes 4.0
0 1 2 3 4 5 6 7 8	description This Product contains Garlic Oil that is known Each product is microwave safe (without lid), A perfect gift for all occasions, be it your m Multipurpose container with an attractive desi Nivea Creme Soft Soap gives your skin the best Stay protected from contamination with Multipu Satinance multani matti is an excellent skin t 70%Alcohol based is gentle of hand leaves skin An exclusive blend with Vitamin B7 Biotin, Hyd Scotch Brite Anti- Bacterial Scrub Pad thoroug	

```
10 Wheatgrass is a superfood potent health food w...
11 Enjoy a tin full of delicious butter cookies m...
```

# Step 3: Get Description of the data in the DataFrame.

```
df.describe()
             index
                        sale price
                                     market price
                                                          rating
                      27549.000000
       27555.00000
                                     27555.000000
count
                                                    18919.000000
mean
       13778.00000
                        334.648391
                                       382.056664
                                                        3.943295
std
        7954.58767
                       1202.102113
                                       581.730717
                                                        0.739217
                          2.450000
min
           1.00000
                                         3.000000
                                                        1.000000
25%
        6889.50000
                         95.000000
                                       100.000000
                                                        3.700000
50%
       13778.00000
                        190.320000
                                       220.000000
                                                        4.100000
75%
       20666.50000
                        359.000000
                                       425.000000
                                                        4.300000
       27555,00000
                     112475.000000
max
                                     12500.000000
                                                        5.000000
```

## Step 4: Find Information about the DataFrame.

```
df.info()
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 27555 entries, 0 to 27554
Data columns (total 10 columns):
    Column
                  Non-Null Count Dtype
     -----
- - -
 0
    index
                  27555 non-null int64
 1
    product
                  27554 non-null object
    category
 2
                  27555 non-null object
 3
    sub category 27555 non-null object
 4
                   27554 non-null
    brand
                                  object
    sale_price
 5
                   27549 non-null float64
 6
    market price
                   27555 non-null float64
 7
                   27555 non-null object
    type
 8
     rating
                   18919 non-null float64
                   27440 non-null
 9
    description
                                  object
dtypes: float64(3), int64(1), object(6)
memory usage: 2.1+ MB
```

## Step 5: Find out Top and Least sold products.

```
# Top sold products
df[['product','category','sub category']].value counts().head(10)
product
                                    category
sub category
Turmeric Powder/Arisina Pudi
                                    Foodgrains, Oil & Masala
                                                               Masalas
& Spices
                                    Gourmet & World Food
Extra Virgin Olive Oil
                                                               Oils &
Vinegar
Soft Drink
                                    Beverages
                                                               Energy &
Soft Drinks
               12
Cow Ghee/Tuppa
                                    Foodgrains, Oil & Masala
                                                               Edible
                 12
Oils & Ghee
Colorsilk Hair Colour With Keratin
                                    Beauty & Hygiene
                                                               Hair
Care
                   12
Coriander Powder
                                    Foodgrains, Oil & Masala
                                                               Masalas
& Spices
                11
                                    Foodgrains, Oil & Masala
                                                               Edible
Ghee/Tuppa
Oils & Ghee
                 11
Olive Oil - Extra Virgin
                                    Gourmet & World Food
                                                               Oils &
Vinegar
Powder - Coriander
                                    Foodgrains, Oil & Masala
                                                               Masalas
& Spices
                11
Casting Creme Gloss Hair Color
                                    Beauty & Hygiene
                                                               Hair
Name: count, dtype: int64
# Top Least sold products.
df[['product','category','sub category']].value counts().head(10)
product
                                    category
sub category
Turmeric Powder/Arisina Pudi
                                    Foodgrains, Oil & Masala
                                                               Masalas
& Spices
                25
Extra Virgin Olive Oil
                                    Gourmet & World Food
                                                               Oils &
Vinegar
                 14
Soft Drink
                                    Beverages
                                                               Energy &
Soft Drinks
               12
Cow Ghee/Tuppa
                                    Foodgrains, Oil & Masala
                                                               Edible
Oils & Ghee
                 12
Colorsilk Hair Colour With Keratin
                                    Beauty & Hygiene
                                                               Hair
Care
                   12
                                    Foodgrains, Oil & Masala
Coriander Powder
                                                               Masalas
& Spices
                11
                                    Foodgrains, Oil & Masala
Ghee/Tuppa
                                                               Edible
Oils & Ghee
                 11
Olive Oil - Extra Virgin
                                    Gourmet & World Food
                                                               Oils &
Vinegar
                 11
```

```
Powder - Coriander Foodgrains, Oil & Masala Masalas & Spices 11
Casting Creme Gloss Hair Color Beauty & Hygiene Hair Care 10
Name: count, dtype: int64
```

## Step 6: Measuring discount on a certain item.

```
discount = (df['market price']-
df['sale_price'])/df['market price']*100
discount
          0.000000
1
          0.000000
2
         52,400000
3
         15.340909
          0.000000
27550
         20.000000
27551
         10.000000
27552
          0.000000
27553
         20.000000
27554
      44.992308
Length: 27555, dtype: float64
```

# Step 7: Find out the Missing values from the Dataset.

```
0
category
                   0
sub category
brand
                   1
sale price
                   6
market price
                   0
                   0
type
                8636
rating
description
                 115
dtype: int64
# Calculate the percantage of missing values
missing percentage = (missing values/total rows)*100
missing percentage
index
                 0.000000
product
                 0.003629
category
                 0.000000
sub_category
                 0.000000
brand
                 0.003629
                 0.021775
sale_price
market_price
                 0.000000
                 0.000000
type
rating
                31.340954
description
                 0.417347
dtype: float64
missing_percentage.apply(lambda x: '{:.2f}%'.format(x))
index
                 0.00%
product
                 0.00%
                 0.00%
category
sub category
                 0.00%
                 0.00%
brand
sale price
                 0.02%
market price
                 0.00%
type
                 0.00%
                31.34%
rating
description
                 0.42%
dtype: object
```

## Cleaning missing values

```
sale_price
                   6
market price
                   0
type
                   0
                8636
rating
description
                 115
dtype: int64
df1 = pd.DataFrame(df)
df1.loc[df1['product'].isna(),'product']='Unknown'
df1['product']
0
                    Garlic Oil - Vegetarian Capsule 500 mg
1
                                      Water Bottle - Orange
2
                             Brass Angle Deep - Plain, No.2
3
         Cereal Flip Lid Container/Storage Jar - Assort...
4
                        Creme Soft Soap - For Hands & Body
27550
                Wottagirl! Perfume Spray - Heaven, Classic
27551
                                                   Rosemary
27552
                               Peri-Peri Sweet Potato Chips
27553
                                  Green Tea - Pure Original
27554
                             United Dreams Go Far Deodorant
Name: product, Length: 27555, dtype: object
df1.loc[df1['brand'].isna(),'brand']='Unknown'
df1['brand']
0
                  Sri Sri Ayurveda
1
                         Mastercook
2
                                 Trm
3
                             Nakoda
4
                               Nivea
27550
                             Layerr
27551
                           Puramate
27552
                             FabBox
27553
                             Tetlev
         United Colors Of Benetton
27554
Name: brand, Length: 27555, dtype: object
df1.loc[df1['sale price'].isna(), 'sale price']='Unknown'
df1['sale price']
C:\Users\g k\AppData\Local\Temp\ipykernel 9776\359104473.py:1:
FutureWarning: Setting an item of incompatible dtype is deprecated and
will raise an error in a future version of pandas. Value 'Unknown' has
dtype incompatible with float64, please explicitly cast to a
compatible dtype first.
  df1.loc[df1['sale price'].isna(), 'sale price']='Unknown'
```

```
0
          220.0
1
          180.0
2
          119.0
3
          149.0
4
          162.0
          . . .
27550
          199.2
           67.5
27551
27552
          200.0
27553
          396.0
27554
         214.53
Name: sale_price, Length: 27555, dtype: object
df1.loc[df1['rating'].isna(),'rating']='Unknown'
df1['rating']
C:\Users\g k\AppData\Local\Temp\ipykernel 9776\2186118322.py:1:
FutureWarning: Setting an item of incompatible dtype is deprecated and
will raise an error in a future version of pandas. Value 'Unknown' has
dtype incompatible with float64, please explicitly cast to a
compatible dtype first.
  df1.loc[df1['rating'].isna(),'rating']='Unknown'
0
         4.1
         2.3
1
2
         3.4
3
         3.7
4
         4.4
27550
         3.9
27551
         4.0
27552
         3.8
27553
         4.2
27554
         4.5
Name: rating, Length: 27555, dtype: object
df1.loc[df1['description'].isna(),'description']='Unknown'
df1['description']
         This Product contains Garlic Oil that is known...
0
1
         Each product is microwave safe (without lid), ...
2
         A perfect gift for all occasions, be it your m...
3
         Multipurpose container with an attractive desi...
         Nivea Creme Soft Soap gives your skin the best...
27550
         Layerr brings you Wottagirl Classic fragrant b...
         Puramate rosemary is enough to transform a dis...
27551
         We have taken the richness of Sweet Potatoes (...
27552
27553
         Tetley Green Tea with its refreshing pure, ori...
```

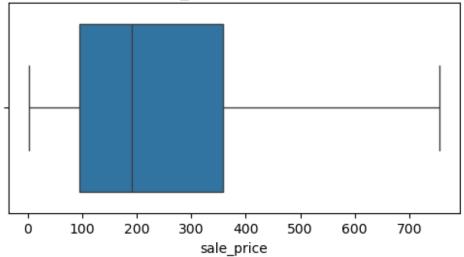
```
27554
         The new mens fragrance from the United Dreams ...
Name: description, Length: 27555, dtype: object
# check clear missing value
df1.isnull().sum()
index
product
                0
category
                0
sub category
brand
                0
sale price
market price
                0
                0
type
rating
                0
description
dtype: int64
```

# Step 8: Find out the outliers form the dataset according to the columns

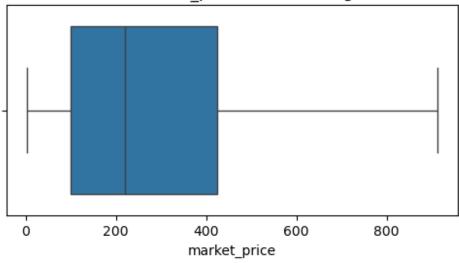
```
def replace outliers(df, column):
    Q1 = df[column].quantile(.25)
    Q3 = df[column].quantile(.75)
    IQR = Q3-Q1
    # Define lower and upper bounds
    lower bound = \max(Q1 - 1.5 * IQR, 0)
    upper bound = Q3 + 1.5 * IQR
    # Replace outliers with the column median
    df[column]=df[column].apply(lambda x: lower bound if x <</pre>
lower_bound else (upper_bound if x > upper_bound else x))
    return df
df = replace_outliers(df, 'sale_price')
df = replace outliers(df, 'market price')
df = replace outliers(df, 'rating')
# List of specific columns to plot
df3 = ['sale price', 'market price', 'rating']
# Plot box plots for the selected columns
plt.figure(figsize=(5, len(df3) * 3)) # Adjust figure size
for i, column in enumerate(df3):
    plt.subplot(len(df3), 1, i + 1)
    sns.boxplot(x=df[column])
```

```
plt.title(f'Box Plot of {column} After Treating Outliers')
plt.tight_layout()
plt.show()
```

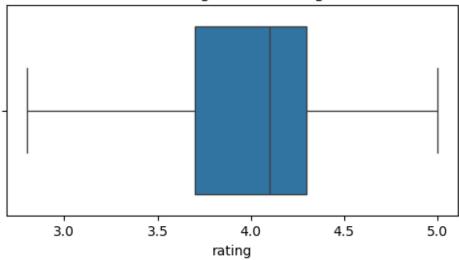
Box Plot of sale\_price After Treating Outliers



Box Plot of market\_price After Treating Outliers



Box Plot of rating After Treating Outliers



## Findings and Insights

1st box plot represents the sale\_price distribution after treating outliers, showing most data within the interquartile range (100–400) and a total range of approximately 0 to 700. The absence of points beyond the whiskers indicates successful outlier removal or adjustment

2nd box plot represents the market\_price distribution after treating outliers, showing most data within the interquartile range (0-600) and a total range of approximately 0 to 800. The absence of points beyond the whiskers indicates successful outlier removal or adjustment

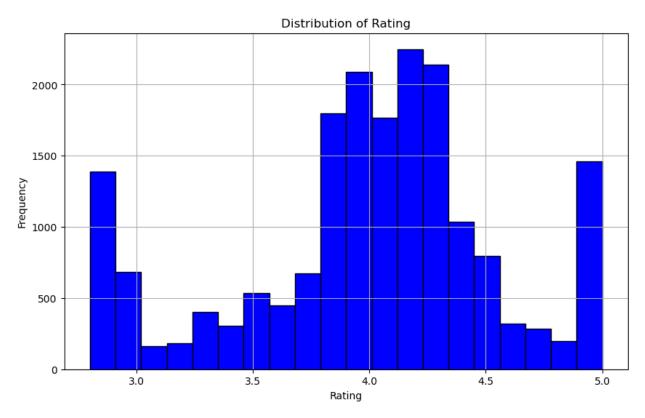
2nd box plot represents the market\_price distribution after treating outliers, showing most data within the interquartile range (3.5-4.5) and a total range of approximately 0 to 5.0. The absence of points beyond the whiskers indicates successful outlier removal or adjustment

## Step 9: Create Plots or visualizations.

## Histograms for Numeric Vlaues

In this dataset, there are Numerice Values like Sale\_price, Market\_price and Rating

```
# Plotting histograms for each column separately
plt.figure(figsize=(10,6))
# Histogram for 'rating'
plt.subplot(1,1,1)
plt.hist(df['rating'], bins=20, color='Blue', edgecolor='black')
plt.title('Distribution of Rating')
plt.xlabel('Rating')
plt.ylabel('Frequency')
plt.grid(True)
plt.show()
# Histogram for 'market price'
plt.subplot(1,1,1)
plt.hist(df['market price'], bins=20, color='Blue', edgecolor='black')
plt.title('Distribution of Market Price')
plt.xlabel('Market Price')
plt.ylabel('Frequency')
plt.grid(True)
plt.show()
# Histogram for 'sale price'
plt.subplot(1,1,1)
plt.hist(df['sale_price'], bins=20, color='Blue', edgecolor='black')
plt.title('Distribution of Sale Price')
plt.xlabel('Sale Price')
plt.ylabel('Frequency')
plt.grid(True)
plt.show()
```







# Findings and insights

1st histogram Plot displays the distribution of ratings, showing a peak concentration between 4.0 and 4.5, with fewer ratings at the extremes (around 3.0 and 5.0). The data indicates a generally high tendency toward favorable ratings.

2nd histogram Plot shows the distribution of market prices. Most values are concentrated below 200, indicating that lower prices are more common. There is also a noticeable spike at around 800, suggesting a specific price range with higher frequency.

3rd histogram plot illustrates the distribution of sale prices. The majority of sale prices are concentrated below 200, indicating that lower-priced items are more common. There is a steady decline in frequency as the sale price increases beyond 200. A significant spike is observed around 700, which could indicate a common price point for certain products. The distribution highlights a right-skewed trend with an outlier range.

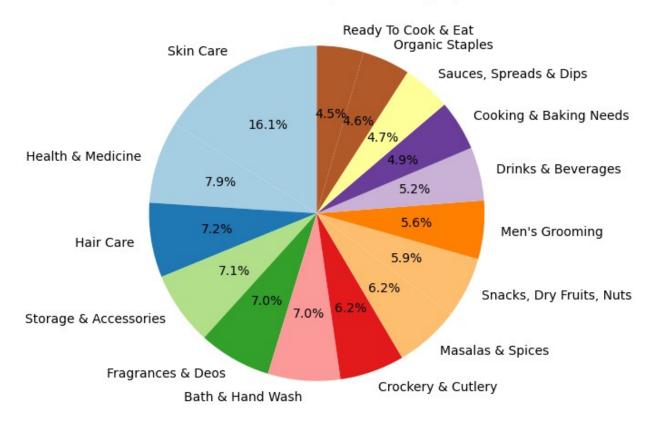
## Pie Plot for Categorical Variables

```
# Get top 15 sub_category counts
sub_category_counts = df['sub_category'].value_counts().head(15)
# Plotting the number of products per sub_category as a pie chart
```

```
plt.figure(figsize=(12, 6))
sub_category_counts.plot(
    kind='pie',
    autopct='%1.1f%%',
    colors=plt.cm.Paired(np.linspace(0, 1, len(sub_category_counts))),
# Generate colors
    startangle=90
)

# Add title and remove y-label
plt.title('Number of Products per Sub-Category')
plt.ylabel('') # Remove the default y-label
plt.show()
```

## Number of Products per Sub-Category



# Findings and insights

This is a pie chart showing the distribution of the number of products across various subcategories. Each slice of the pie represents a specific sub-category, with its size proportional to the percentage of products it comprises.

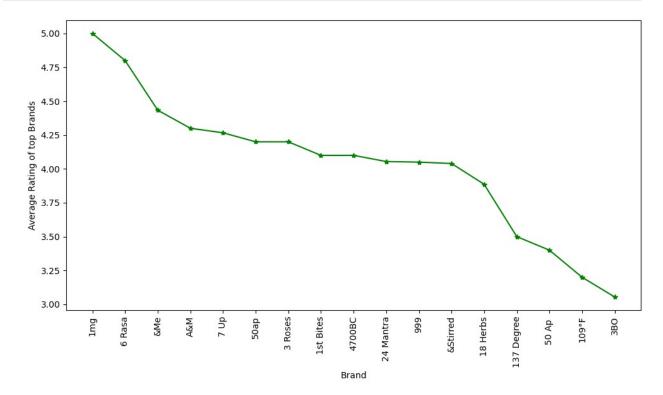
### Key observations:

- 1. **Skin Care** is the largest sub-category, making up 16.1% of the total products.
- 2. **Health & Medicine** accounts for 7.9%, followed by **Hair Care** (7.2%) and **Storage** & **Accessories** (7.0%).
- 3. Smaller sub-categories include **Ready To Cook & Eat** (4.5%), **Organic Staples** (4.6%), and **Cooking & Baking Needs** (4.7%).

## Other notable percentages:

- Drinks & Beverages: 5.2%
- Men's Grooming: 5.6%
- Snacks, Dry Fruits, Nuts: 5.9%
- Masalas & Spices: 6.2%

```
brand_ratings = df.groupby('brand')
['rating'].mean().reset_index().head(20)
brand_ratings_sorted = brand_ratings.sort_values(by =
    'rating',ascending=False)
plt.figure(figsize=(10,6))
plt.plot(brand_ratings_sorted['brand'],brand_ratings_sorted['rating'],
    marker='*',color='green')
plt.xticks(rotation=90)
plt.xlabel('Brand')
plt.ylabel('Average Rating of top Brands')
plt.tight_layout()
plt.show()
```



### Key Observations:

## 1. **Highest Rated Brands**:

- The brand "1mg" has the highest average rating, close to 5.0.
- "6 Rasa" follows with a slightly lower rating.

## 2. Steady Decline:

- The ratings gradually decline across the brands as we move along the x-axis.
- Brands like "6Me", "A&M", and "7Up" occupy the middle range of the chart with ratings around 4.0–4.5.

#### 3. Lowest Rated Brands:

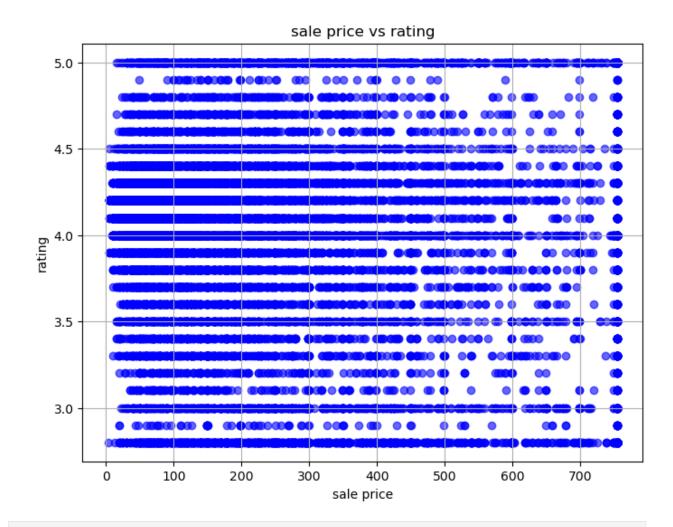
- Brands such as "50 Ap", "109°F", and "3BO" have the lowest ratings, around or below 3.5.

### Insights:

- Brands with higher ratings (e.g., "1mg" and "6 Rasa") are likely associated with better customer satisfaction or quality.
- The steady decline in ratings highlights a notable variation in customer experiences among these brands

## Scatter plot of sale price vs rating

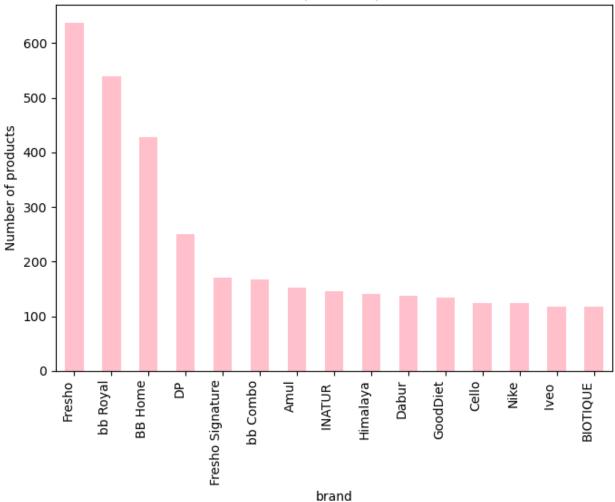
```
plt.figure(figsize = (8,6))
plt.scatter(df['sale_price'],df['rating'],color='blue',alpha=0.6)
plt.title('sale price vs rating')
plt.xlabel('sale price')
plt.ylabel('rating')
plt.grid(True)
plt.show()
```



## Count the number of products for top 15 brands

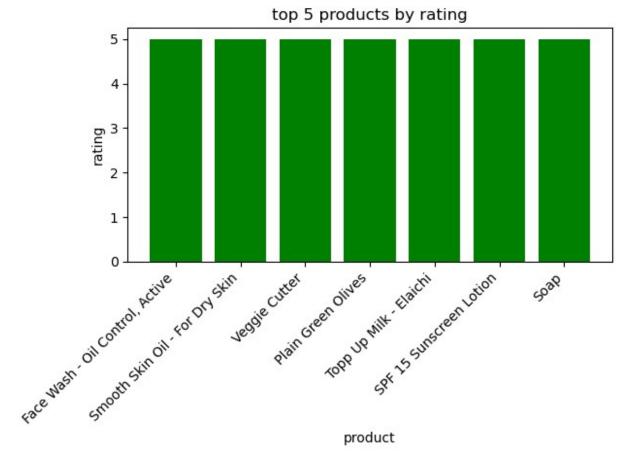
```
brand_counts = df['brand'].value_counts().head(15)
# plotting the number of products per brand
plt.figure(figsize=(7,6))
brand_counts.plot(kind='bar',color='pink')
plt.title('Number of products per brand')
plt.xlabel('brand')
plt.ylabel('Number of products')
plt.xticks(rotation=90, ha='right')
plt.tight_layout()
plt.show()
```





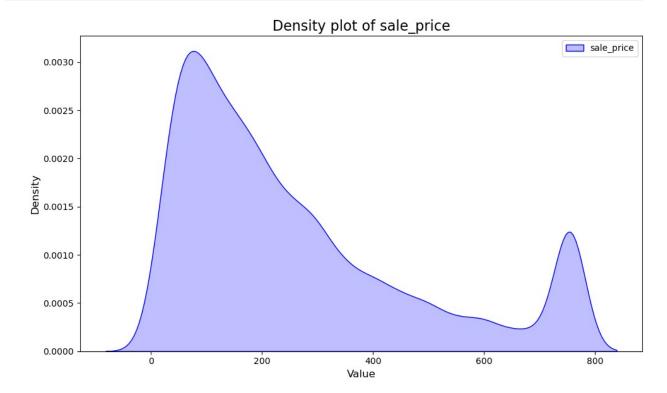
## Top 5 Products by Ratin

```
top_5_products = df.nlargest(7, 'rating')[['product','rating']]
plt.bar(top_5_products['product'],top_5_products['rating'],color='gree
n')
plt.xlabel('product')
plt.ylabel('rating')
plt.title('top 5 products by rating')
plt.xticks(rotation=45, ha='right')
plt.tight_layout()
plt.show()
```



```
# Plot density plots for sale price
plt.figure(figsize=(10,6))
sns.kdeplot(df['sale_price'], shade=True, color='blue',
label='sale_price')
# Adding title and labels
plt.title('Density plot of sale_price', fontsize=16)
plt.xlabel('Value', fontsize=12)
plt.ylabel('Density', fontsize=12)
# Adding a legend
plt.legend()
# Show the plot
plt.tight layout()
plt.show()
C:\Users\g k\AppData\Local\Temp\ipykernel 9776\1216780435.py:3:
FutureWarning:
`shade` is now deprecated in favor of `fill`; setting `fill=True`.
This will become an error in seaborn v0.14.0; please update your code.
```

sns.kdeplot(df['sale\_price'], shade=True, color='blue',
label='sale price')



## **Key Observations:**

#### 1. **Primary Peak**:

• The highest density is observed around a sale price close to 100-200. This suggests that most items are sold in this price range.

#### 1. Right Skewness:

• The plot shows a long tail toward higher sale prices, indicating fewer high-priced items. This is typical in datasets where most products are moderately priced, with fewer premium products.

#### 1. Secondary Peak:

• A smaller peak is observed around the sale price of 800. This might represent a specific category of premium or high-value items sold at a higher price point.

#### 1. Low Sale Prices:

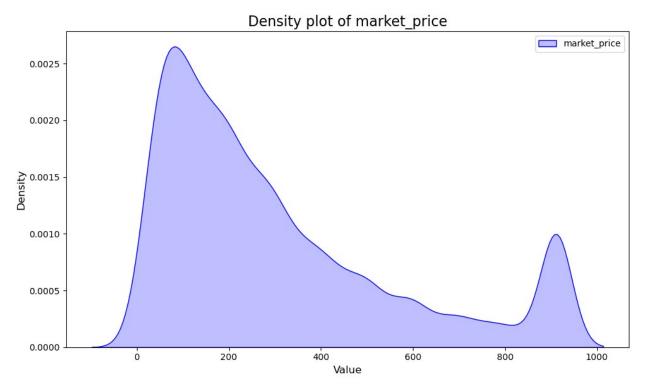
The density is low near a sale price of 0, indicating very few items are sold at negligible prices.

## Insights:

This plot is useful for understanding pricing strategies or inventory distribution:

- The primary peak suggests the optimal pricing range for maximum sales volume.
- The secondary peak could be investigated for premium products, which might offer higher profit margins. Would you like to dive deeper into specific areas or correlations with other variables?

```
# Plot density plots for sale price
plt.figure(figsize=(10,6))
sns.kdeplot(df['market_price'], shade=True, color='blue',
label='market price')
# Adding title and labels
plt.title('Density plot of market_price', fontsize=16)
plt.xlabel('Value', fontsize=12)
plt.ylabel('Density', fontsize=12)
# Adding a legend
plt.legend()
# Show the plot
plt.tight_layout()
plt.show()
C:\Users\g k\AppData\Local\Temp\ipykernel 9776\1451019416.py:3:
FutureWarning:
`shade` is now deprecated in favor of `fill`; setting `fill=True`.
This will become an error in seaborn v0.14.0; please update your code.
  sns.kdeplot(df['market price'], shade=True, color='blue',
label='market price')
```



## **Key Observations:**

## 1. **Primary Peak**:

• The highest density is observed around a sale price close to 100-200. This suggests that most items are sold in this price range.

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#### 1. Low Sale Prices:

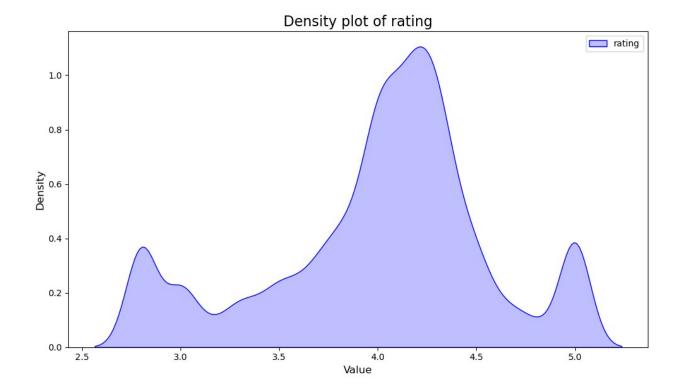
The density is low near a sale price of 0, indicating very few items are sold at negligible prices.

### Insights:

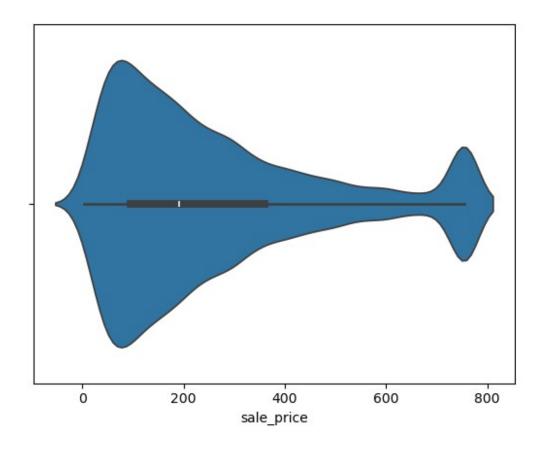
This plot is useful for understanding pricing strategies or inventory distribution:

- The primary peak suggests the optimal pricing range for maximum sales volume.
- The secondary peak could be investigated for premium products, which might offer higher profit margins. Would you like to dive deeper into specific areas or correlations with other variables?

```
# Plot density plots for sale price
plt.figure(figsize=(10,6))
sns.kdeplot(df['rating'], shade=True, color='blue', label='rating')
# Adding title and labels
plt.title('Density plot of rating', fontsize=16)
plt.xlabel('Value', fontsize=12)
plt.ylabel('Density', fontsize=12)
# Adding a legend
plt.legend()
# Show the plot
plt.tight layout()
plt.show()
C:\Users\g k\AppData\Local\Temp\ipykernel 9776\176335829.py:3:
FutureWarning:
`shade` is now deprecated in favor of `fill`; setting `fill=True`.
This will become an error in seaborn v0.14.0; please update your code.
  sns.kdeplot(df['rating'], shade=True, color='blue', label='rating')
```



```
sns.violinplot(x=df['sale_price'])
plt.show()
```

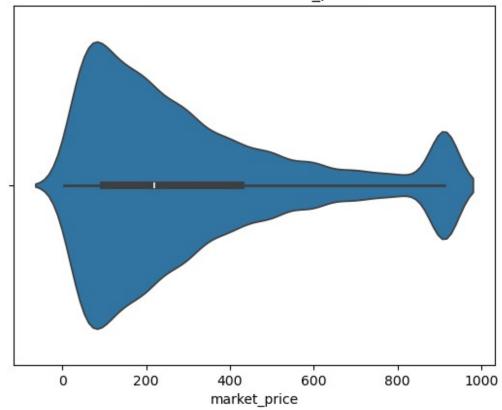


This is a violin plot, which combines a boxplot and a kernel density estimate to provide insights into the distribution of a dataset. The plot seems to represent the distribution of sale prices:

**X-axis (sale price)**: Indicates the numerical values of the sale price. **Shape (violin shape)**: Shows the probability density of the data at different sale price values. Wider sections represent more data points at those values, while narrower sections represent fewer data points. **Boxplot in the center**: Highlights key summary statistics: - The white dot represents the median. - The thick bar around the median shows the interquartile range (IQR). - The thin lines (whiskers) extend to the range of the data, excluding potential outliers. This visualization suggests that the sale price has an uneven distribution, with some skewness or outliers present, as indicated by the density spread and the whiskers' extension. The tail on the right might represent higher-priced items or properties

```
sns.violinplot(x=df['market_price'])
plt.title('Violin Plot of market_price')
plt.show()
```

## Violin Plot of market price

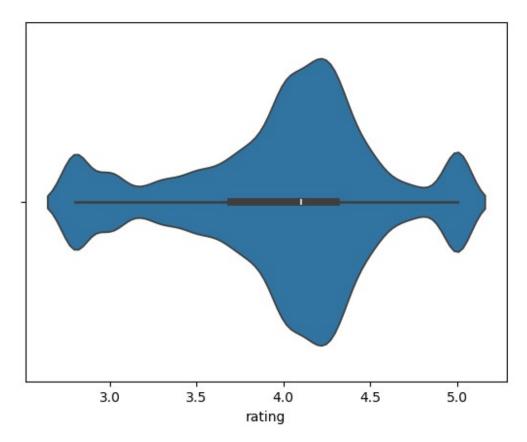


This is a violin plot, which combines a boxplot and a kernel density estimate to provide insights into the distribution of a dataset. The plot seems to represent the distribution of sale prices:

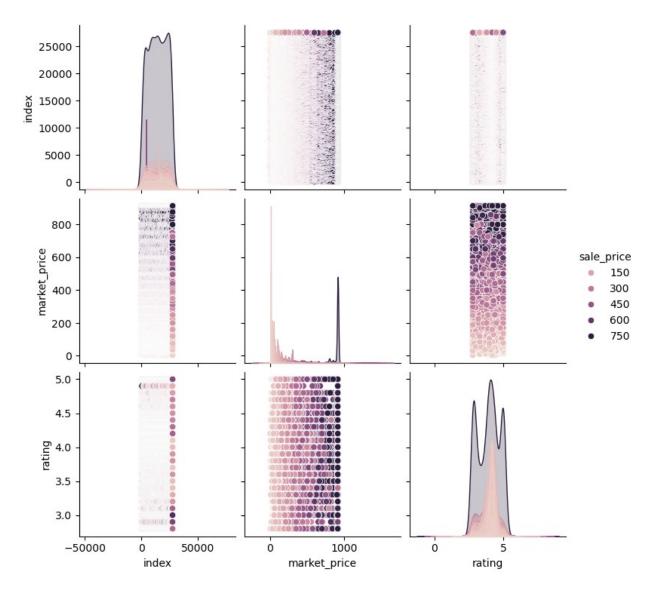
- X-axis (sale price): Indicates the numerical values of the sale price.
- **Shape (violin shape)**: Shows the probability density of the data at different sale price values. Wider sections represent more data points at those values, while narrower sections represent fewer data points.
- **Boxplot in the center**: Highlights key summary statistics:
  - The white dot represents the median.
  - The thick bar around the median shows the interquartile range (IQR).
  - The thin lines (whiskers) extend to the range of the data, excluding potential outliers. This visualization suggests that the sale price has an uneven distribution, with some skewness or outliers present, as indicated by the density spread and the whiskers' extension. The tail on the right might represent higher-priced items or properties

sns.violinplot(x=df['rating'])

<Axes: xlabel='rating'>



```
# Pair Plot
sns.pairplot(df, hue='sale_price')
plt.show()
```



This image is a **pair plot**, which visualizes relationships between multiple variables in a dataset. Here's a breakdown of its components:

## Axes and Variables

- The plot includes three variables: index, market\_price, and rating.
- Each diagonal plot represents the distribution (e.g., histograms or KDE) of a single variable.
- Off-diagonal scatterplots show pairwise relationships between variables.

#### Observations

## 1. Diagonal Plots:

- index: The distribution is dense within a certain range.
- market\_price: There's a sharp spike, likely indicating a concentrated price range.
- rating: Bimodal distribution, suggesting two prominent rating clusters.

## 2. Scatterplots:

- index vs. market\_price: The data is spread vertically, indicating little correlation.
- index vs. rating: Points are evenly spread with no strong relationship.
- market\_price vs. rating: There's some clustering, possibly suggesting relationships between high market prices and certain ratings.

#### 3. **Color Coding**:

- Points are colored by sale\_price values, with darker colors representing higher sale prices.
- Higher sale\_price appears clustered in specific regions of the scatterplots, indicating
  potential interactions with other variables.

### Insights

This pair plot is useful for:

 Identifying correlations or lack thereof between variables. Detecting patterns, clusters, or outliers in the data. Observing how sale\_price (as the color intensity) varies with the other variables

### Insights:¶

- Stable claim patterns over time: The frequency of claims remains relatively consistent across the "vintage" period (0–300 days), with only minor fluctuations.
- Low response for claims: Very few claims are marked "Yes," while the majority are "No," indicating a low claim response rate throughout the period.

#### Recommendations: ¶

- Engagement strategies: Introduce initiatives to encourage more claim responses over time, possibly through customer engagement or outreach.
- Monitor early claims: There is a slight increase in claims around the early stages (first 50 days). Investigate why customers are more likely to claim during this period for potential improvements

#### Conclusion

Through the EDA of the vehicle insurance dataset, we uncovered actionable insights into policyholder demographics, driving behavior, and insurance claim trends. These insights can be utilized to design data-driven strategies, enhance customer segmentation, and mitigate risks effectively. This analysis provides a foundation for further predictive modeling and decision-making processes within the organization