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| **Shane Peter**  Determined, hardworking, great communicator, motivator, problem solver, reliable and willing to grow with the tools that he has. Is organized and consistent and can make others strive to their potential with knowledge and guidance | 5925 1st Street NE, Saint Petersburg, FL 33703 214-326-5191  **shanep04@hotmail.com** |
| **EXPERIENCE**  **24-7 Intouch (Netflix),** Clearwater — *Customer Service Rep*  August 9th 2017 – March 6th 2021  Provide customer service solutions via email and inbound calls in regard to account issues, technical difficulties, or account set up. Every day I was required to be up to date on any issues across the world whether it was content issues or app difficulties.  **Smokers Vapor ,** Saint Petersburg — *Front House Manager*  July 21st 2016– June 9th 2017  Taking inventory of stock within the store, managed and balanced registers, customer service, trained new employees, and updated software as well as imported new information to the company's website.  **Candy Kitchen, Madeira Beach** — *Ice Cream Server and Manager*  May 18th 2015 – Jun 3rd 2016  Stocked inventory, kept up with food safety, opened and closed multiple stores, cleaned and maintained equipment, customer service, trained new employees and cashed out customers.  **EDUCATION**  **Saint Petersburg Catholic Highschool,** Highschool diploma  Graduated May 2015  Thespian performances, Chess Club, JV Soccer, Observed Surgical Operations for Anatomy & Physiology Program. Graduated with 3.2 GPA  **Team Treehouse,** Certification  Graduated November 2021 | **SKILLS**   * Team player * Goal Driven * Efficient Communication * Staff training * Calm under pressure * Time Management Skills * Excellent with Excel and other data management software * Quick Learner   **LANGUAGES**  English and Beginner ASL  Python |