



5 April 2023

Shangzhi Xu
Xitucheng Street
Haidian District
BEIJING 100000
China

Student ID : 5500277
Application No : 01241087
Date of Birth : 15 March 2001

Dear Mr Xu,

Postgraduate Letter of Offer: Term 3 2023

Congratulations from UNSW Sydney! I am very pleased to offer you a place to study at our University - proudly ranked 27th in the world by employers and 43rd overall in the QS World University Rankings 2021/22.

Following are your program details, conditions of offer, a list of outstanding documents (if applicable), instructions for accepting this offer, deadlines and important information about visa and government requirements.

Please read this letter carefully and contact us immediately if you have any questions.

Program Details

Program Code:	8543
Program:	Information Technology
Academic Plan:	Information Technology
Program Type:	Masters Degree (Coursework)
Attendance Pattern:	Full-Time
Campus:	Sydney
Location:	Kensington
Start Date:	Term 3 2023 (commences 11 September 2023)
Expected Duration*:	2 years
Fee Type:	International fee paying
Tuition Fee Estimate - Annual (2023)**:	AUD\$47,680.00
Tuition Fee Estimate - Full Program**:	AUD\$98,785.00
Exclusive Medibank Comprehensive OSHC*** (12 Months Single Cover)	AUD\$643.00

* The Expected Program Duration is expressed in full-time load and does not take into account any approved Credit Transfer/Advanced Standing.

** Tuition Fee Estimates are indicative only. Indicative fees are a guide for comparison only based on current conditions and available data. You should not rely on indicative fees. More information on fees can be found at: student.unsw.edu.au/fees

*** Please note that the OSHC amount quoted above is an indicative amount based on coverage of a single person under the University's preferred provider agreement with Medibank. This amount may change if you elect to amend the type of cover and a final quote will be calculated when you accept your offer.

Please note that the University reserves the right to vary student fees at any time during enrolment in line with relevant legislation. For further information regarding:

- **Tuition Fee Schedule** - visit student.unsw.edu.au/fees/dates
- **Full Program Indicative Fees** - visit student.unsw.edu.au/fees/international
- **Student Services Amenities Fees** - visit student.unsw.edu.au/ssaf
- **Incidental Fees** - visit student.unsw.edu.au/fees-incidental
- **UNSW Medibank** - visit medibankoshc.com.au/unsw

5500277

UNSW SYDNEY NSW 2052
AUSTRALIA
ABN 57 195 873 179
CRICOS Provider No 00098G

Study Period	Duration	Notes
Term 1	up to 10 weeks*	Compulsory study period
Term 2	up to 10 weeks*	Compulsory study period
Term 3	up to 10 weeks*	Compulsory study period
Summer Term	up to 5 weeks*	Enrolment in courses during this period is optional

*Please note that the weeks included mid-term break, study week and examination period.
The above table is applicable to most UNSW students but there are exceptions.

Learning at UNSW from 2023

A vibrant student experience is central to UNSW. With many constraints of the COVID-19 pandemic behind us, we continue to move forward at our campuses with many of our spaces enhanced or refreshed over the last two years. From Term 2 2023 we plan to return to in-person teaching for courses that are best delivered in that mode. This means from Term 2 2023 some courses will no longer offer fully online options. However, an online/hybrid delivery mode may still be a planned aspect of your course or program and in these cases, this delivery mode will remain available. Please read our [FAQs](#) for more information.

Things to Remember About Your Offer

Please accept your offer now. However, you must provide your final proof of completion certificate by the start of your Term. Failure to provide this may result in your current offer and enrolment being withdrawn.

Outstanding Documents

Proof of Completion UG Degree

Please forward proof of completion. Your enrolment at UNSW may be withdrawn if you have not provided this documentation before the census date of your commencing semester, or if you do not complete your studies.

Final Semester Results

Please provide official transcripts of your final semester results.

Please refer to student.unsw.edu.au/document-certification for information on UNSW's document certification and translation requirements.

Accepting Your Offer

Most students can accept, defer or decline this offer online via acceptonline.unsw.edu.au.

A separate email with a link to your personalised offer page will be in your inbox soon. Your page will guide you through the process of accepting or deferring your offer. You will also find information on enrolment, ID cards and orientation activities.

If after 24 hours from receipt of this email you have not received an email with a link to your personalised offer page or you require assistance with accepting your offer or enrolling, please contact nucleus.unsw.edu.au/en/contact-us.

The following students cannot use Accept Online and will need to accept in writing:

- Students who are sponsored by a recognised UNSW sponsor;
- Students who are paying their deposit fees by International Money Transfer;
- Students who will be under 18 years of age when the program commences.

If you still need to provide supporting documentation to finalise your admission, please upload them via your [Apply Online](#) account or via [myUNSW](#) if you are a UNSW Foundation or UAC applicant.

Deferring Your Offer

You may apply for deferment of your enrolment for up to 12 months.

You will find a link on your personalised offer page to defer your offer. This link will take you to Accept Online, where you will be asked if you wish to accept, defer or decline your offer.

You will be emailed confirmation of your deferment, including information on how to take up your deferred offer. For your records, we recommend you keep a screen print of your deferment request. Requests to defer must be submitted by the Friday before the commencement of your program.

Confirmation of Enrolment

Once you have accepted your offer you will receive an electronic Confirmation of Enrolment (eCoE). Please submit this confirmation to an Australian Government Department of Home Affairs office to support your student visa application.

Visa and Government Requirements

If you are applying for a student visa, please read about the Australian Government's [Simplified Student Visa Framework](#).

Under a student visa, you must satisfy certain conditions, such as completing your studies within the time frames set out in your electronic Confirmation of Enrolment (eCoE), and being enrolled in the required number of units of credit per Term. If you fail to meet any of your visa conditions, your visa may be cancelled. Please read the [conditions](#) of a student visa carefully.

We may be required to provide information about your application to appropriate Australian government departments. Please note that you are required to advise us of any changes to your address or residency status within seven days.

Unique Student Identifier (USI)

The USI is a Government initiative that came into effect in 2021 for Higher Education. It is a single identifier for a student's education journey and it links to an online account which contains all of your training records which you have completed in Australia.

From 2023, all tertiary students (including international students studying in Australia) must have a USI to graduate and receive their award.

To create or retrieve your USI please visit usi.gov.au/students/get-a-usi. For more information about your Unique Student Identifier, including when you must provide this to UNSW, please visit this website: student.unsw.edu.au/usi.

Equitable Learning Services

UNSW has a policy of equal opportunity in education and seeks wherever possible to ensure maximum participation of students with disabilities. A range of assistance is offered, including examination support, educational support, parking provisions and library assistance. If you have a disability please make contact with the Equitable Learning Services by telephone (02) 9385 4734 to discuss your support needs. Alternatively you can register with [Equitable Learning Services](#) once you are enrolled by following the information provided about [registration](#).

More Information

If you have any questions regarding this offer, please speak to your agent urgently. If you did not apply through an agent please contact the UNSW Admissions via enquiry.unsw.edu.au quoting your student ID 5500277.

You're only a few steps away from joining one of the most exciting universities in Australia. I look forward to seeing you on campus!

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Jonathon Strauss', with a long horizontal flourish extending to the right.

Jonathon Strauss
Registrar & Director, Student Services

CRICOS Provider: 00098G

Important Information

Complaints and Appeals

UNSW follows a three stage complaints handling model.

1. Local Resolution: If you feel comfortable handling your issue then the best resolution of a complaint is near its source.
2. Central Resolution: This is a formal process for more serious or complex complaints, or for matters unresolved by or inappropriate for the local process and involves the Student Conduct and Integrity Unit.
3. Appeals: An appeal in respect of a decision following a Stage 2 process may only be lodged on the grounds of a lack of procedural fairness in the investigation process.

External Review: If you are dissatisfied with the outcome of the appeal you may seek external review, for example by an agency such as the NSW Ombudsman.

Further Information about the complaints and appeals process can be found at student.unsw.edu.au/complaint

Refund and Program Discontinuation Policy

Applicants who notify the University in writing that they wish to withdraw/discontinue from their program in their commencing term, will receive a full refund of all tuition fees and unspent non-tuition fees paid, less a discontinuation fee.

Any Refund and Discontinuation Fee will apply as per the following table:

Refund and Discontinuation Fee	
Visa refusal, documented illness/misadventure	Full refund
Accepted a full offer of admission and paid the deposit fee	50% of the deposit fee
Where a student has been found to have submitted false information and/or fraudulent documentation	No refund
Enrolled and requests withdrawal/discontinuation after Census date	Student remains liable for full tuition costs

For more information about the UNSW Student Fee Policy and Student Fee Procedure visit student.unsw.edu.au/fees/policy. This policy, and the availability of complaints and appeals processes, does not remove your right to take action under Australia's consumer protection laws.

In the unlikely event that UNSW is unable to offer an alternative course or pay a refund you can contact the Australian Government Tuition Protection Service (TPS) for assistance. Please go to education.gov.au/tps. The TPS ensures that overseas students are able to either complete their studies in another course or with another education provider or receive a refund of their unspent tuition fees.

Overpayments

Overpayments arising from changes to enrolment will automatically be allocated to future charges for enrolment and related fees, unless a refund is specifically requested.

UNSW adheres to the Payment Card Industry (PCI) Data Security Standards (DSS) and will, in all cases attempt to return any overpayment back to the originating card or cardholder in Australian dollars. To request a refund complete the Refund Request Form which can be found at student.unsw.edu.au/fees/refund.

For more information about the UNSW Student Fee Policy and Student Fee Procedure visit student.unsw.edu.au/fees/policy. This policy, and the availability of complaints and appeals processes, does not remove your right to take action under Australia's consumer protection laws.

Overseas Student Health Cover (OSHC)

All students must purchase OSHC for the length of their student visa. Medibank is the UNSW preferred provider of OSHC. As the UNSW preferred OSHC provider, you can organise the exclusive Comprehensive OSHC via medibankoshc.com.au/unsw with extra benefits and values. Access [here](#) to find more information about the product.

Following is the current fee schedule. Charges are reviewed annually and the following fees may change.

OSHC Fee	2022 Premium
Single OSHC	AUD\$643 (12 months)*
Couple OSHC Fee	AUD\$2,412 (12 months)*
Family OSHC Fee	AUD\$3,847 (12 months)*

* New rates effective from 1 May 2022.

UNSW recommends Medibank Comprehensive OSHC cover as a preferred supplier. However, you are not obligated to purchase cover with Medibank and can obtain OSHC from any approved healthcare provider. For a list of providers visit privatehealth.gov.au/health_insurance/overseas/overseas_student_health_cover.htm

Cost of Living

For useful information about the cost of living in Sydney please visit unsw.edu.au/study/how-to-apply/fees.

Commencement Date Information

International students who require a student visa are advised to check with your local Australian Embassy/Consulate to ensure visa application processing times will allow you to arrive in Australia before the start of your program. If in doubt, you should defer your commencement to the next available intake. Students are not allowed to arrive or commence their studies after Term has started.

Permanent Residency Status Advice

This offer of admission is made to you as an international fee-paying student. If you obtain Australian permanent residency or New Zealand citizenship before the start of your nominated Term of study at UNSW, your offer of a place (or your enrolment) as an international student may lapse. You are required to notify the University of any change to residency status within seven (7) days of receiving formal confirmation from the Australian Government.

Depending on when your residency status changes, a new application may be required, and your eligibility for admission to UNSW will be reassessed. For more information visit student.unsw.edu.au/residency

Advice for International Students with Dependants

If you will be arriving in Australia with school aged dependants who will be enrolling in a government or non-government school, please visit deinternational.nsw.edu.au to learn more about policy and application procedures.

Your Contact Details

Personal details (including residential address, mobile number, email address, and who to contact in emergency situations) must be provided through your [myUNSW](#) profile after enrolment, and any changes to these details must be made within 7 days.

Privacy Statement

The information you provide in this application is "personal information" as defined by the *Privacy and Personal Information Protection Act 1998* (NSW) [the Act]. It is collected and held by UNSW for the following purposes:

- To process your application, admission and enrolment.
- To enable UNSW to send information about UNSW or third party courses or other University matters of potential interest to you.
- For administrative and statistical purposes.

- To enable UNSW to consider other courses that may be relevant to you if this application is not accepted.

Please note that UNSW may disclose your information to internal and external stakeholders, including related entities such as UNSW Global Pty Ltd for the reasons outlined above.

You have the right of access to, and alteration of, the information concerning yourself in accordance with the Act and UNSW Privacy Management Plan. UNSW will not disclose your personal information without your consent and without due cause, except as authorised by law. You have the right to refuse this consent, but if the consent is not given your application may not be processed.

Please Note:

This offer letter constitutes a written agreement. You are responsible for keeping a copy of this written agreement, and receipts of any payments of tuition fees or non-tuition fees. This written agreement, and the right to make complaints and seek appeals of decisions and action under various processes, does not affect your rights to take action under the *Australian Consumer Law* if the *Australian Consumer Law* applies.

Upon request, the University may be required to provide information about your application to appropriate Australian government departments.

UNSW Acceptance and Reply Form

Return your Reply Form to the Admissions Office via your [Apply Online](#) account or via [myUNSW](#) if you are a UNSW Foundation or UAC applicant.

Student Name: Shangzhi Xu

Date of Birth: 15 March 2001

Student ID: 5500277

Acceptance of Offer

I accept the offer of a place as an International fee-paying student in the following program, commencing Term 3 2023:

8543 Masters Degree (Coursework) in Information Technology (CRICOS Code: 061294J)

Payments

Deposit Fee*: **AUD\$14,000.00**

OSHC Non-sponsored students can purchase the Exclusive Medibank Comprehensive OSHC* direct from Medibank (UNSW's preferred provider) or your preferred approved OSHC provider.

*Medibank Comprehensive OSHC is an exclusive university product and only available via this link - medibankoshc.com.au/unsw

Payment Method

- ☐ International Money Transfer Please click the following link:
student.globalpay.wu.com/geo-buyer/unsw
Your customer reference number: 55002776
- ☐ Sponsored Students Return sponsorship documents to sponsoredstudents@unsw.edu.au
See details at unsw.edu.au/study/international-students/sponsored-students

Required Information for Electronic Confirmation of Enrolment (eCoE)

Will you require a Student Visa to Undertake this study?

☐ No Provide a copy of your existing Australian Visa.

☐ Yes Complete the following:

Country of Birth _____ Country of Citizenship _____

Department of Home Affairs Location ☐ Australia ☐ Overseas

Passport Number _____ (Required for Student Visa application within Australia)

* Please note that you can choose to pay more than the required deposit as a voluntary upfront payment. Under the Tuition Protection Service of the Education Services for Overseas Students Act 2000, if you choose to pay more than 50% of the total fees for your program upfront, you must formally notify UNSW by email at fees@unsw.edu.au to advise that this is a voluntary upfront payment, to be held in your student account.

Student Name: Shangzhi Xu

Date of Birth: 15 March 2001

Student ID: 5500277

Declaration of Consent for International Students

I have read and understood the Permanent Resident Status Advice and the UNSW Fee and Refund policy. I accept that my program fee will depend upon the courses taken. I understand that if the program is fully subscribed when you receive my payment, I may be contacted about deferral. I also understand that if I have been awarded transfer credit that this may affect my program duration and my eligibility for accreditation with Australian professional bodies.

I declare that the information provided on this form is complete and correct. I authorise the University to obtain information from any educational institution previously or currently attended by me. If any information supplied by me is considered to be untrue, incomplete or misleading in any respect, I understand the University may take such action as it believes necessary including the disclosure of the information to any person or body the University considers has a legitimate interest in receiving it and I consent to such disclosure. I understand the University reserves the right to vary or reverse any decision made on the basis of untrue, incomplete or misleading information. I have made this application having had access to sufficient information regarding UNSW programs, courses, fees, costs, facilities and services. I understand the University reserves the right to make alterations to any matter offered in this publication without notice and that this agreement, and the availability of complaints and appeals processes, does not remove my right to take further action under the Australian consumer protection laws.

Declaration for International Student Visa Holders

Genuine Temporary Entrant and Genuine Student Declaration

I confirm that I am a Genuine Temporary Entrant (GTE) and Genuine Student (GS) for the purpose of studying in Australia.

Academic Declaration

I confirm that the Academic Transcripts, Graduation Certificate or Completion Certificate of my studies that I have submitted are genuine and that I have met the English Language entry standards of the University.

Financial Declaration

I confirm that I will have access to sufficient funds for tuition, OSHC, living expenses and other University fees payable for the duration of my studies at UNSW. I have read and understood the UNSW guidelines regarding estimated cost of living in Sydney, and confirm that I (and my dependants) will have sufficient funds to return to my country of citizenship or country of residence at the end of my studies if required. I also understand that if I encounter difficulties with accessing funds to cover my study, I will notify the University immediately and I understand that the University cannot guarantee financial assistance. I understand that the University reserves the right to ask for further documentation related to my ability to access sufficient funds and if the University is not satisfied with my ability to access sufficient funds, the University will withdraw my Offer of Admission and notify the Department of Home Affairs.

Student's Signature _____ Date ____ / ____ / ____