

# Travis Shanhun

Software Engineer | Full Stack

[LinkedIn](#) | (602) 621 - 0244 | [shanhun.codes@gmail.com](mailto:shanhun.codes@gmail.com) | [GitHub](#)

## Technical Skills

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Project Management | Microsoft Teams | Microsoft Office | Multi-Cloud | AWS | GCP | Terraform | Docker | Github | HTML | CSS | JavaScript | TypeScript | jQuery | React | React Native | Angular | Bootstrap | Tailwind | NativeWind | MySQL | Mongoose | Sequelize ORM | GraphQL | Ruby on Rails

## Professional Summary

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Tech-focused leader with expertise in full-stack web development, curriculum design, and AI advocacy. Proficient in modern JavaScript frameworks and responsive web applications. Leverages 15+ years of customer service experience to foster strategic partnerships and secure funding for educational initiatives. Skilled in developing user-centric solutions and driving innovation in web development and AI-driven technologies. Committed to continuous learning and empowering the next generation of tech professionals.

## Professional Experience

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**Software Engineer | Code Coach** Codefi Springfield, MO **11/2024 - May**

- Developed and implemented a comprehensive curriculum for Code Labs and Youth Coding League (YCL), focusing on cutting-edge programming languages and industry-relevant skills.
- Designed and executed strategic education plans, resulting in a 30% increase in student enrollment and a 95% course completion rate.
- Spearheaded innovative marketing and outreach initiatives, leading to a 50% boost in program visibility and a 40% increase in applicant pool diversity.
- Established and facilitated a highly successful resume building workshop series in collaboration with local industry professionals.
- Cultivated strong partnerships with regional tech startups and corporations, resulting in the creation of a variety of paid apprenticeship opportunities for students and significant resource contributions to educational programs.
- Orchestrated networking events and hackathons, fostering a vibrant tech community and facilitating valuable connections between students and potential employers.
- Delivered impactful presentations at AI summits, educating professionals on leveraging artificial intelligence to enhance productivity and career success across various industries.

**Information Associate** Saint Luke's Health System Kansas City, MO **06/2024 - 12/2024**

- Led implementation and customization of Epic electronic health record system, developing streamlined workflows that increased medical team efficiency by 25% and enhanced patient care delivery.
- Designed and implemented stringent vendor access policies and supporting software for sterile areas, resulting in a 10% reduction in infection rates and improved patient safety protocols.
- Developed and managed an automated scheduling system for a 150+ member department, optimizing staffing levels and improving operational efficiency by 15%.
- Expertly managed employee timekeeping and scheduling using Kronos and SmartSquare, streamlining workforce management processes and ensuring accurate payroll for a team of 150+ employees across multiple departments.

**Warehouse Associate** Amazon Kansas City, KS **07/2021 - 08/2023**

- Diagnosed and resolved hardware and software issues with handheld scanners and other warehouse equipment, ensuring minimal downtime and maintaining operational efficiency.
- Collaborated with IT support to troubleshoot and implement solutions for network connectivity issues affecting warehouse operations.
- Conducted regular maintenance and updates on warehouse management systems to optimize performance and prevent technical disruptions.
- Trained team members on the use and troubleshooting of new warehouse technologies and software applications, enhancing team productivity and technical proficiency.

**Client Advisor** **BMW of Kansas City South** Kansas City, MO **11/2020 - 07/2021**

- Stayed informed about the latest advancements in vehicle technology, including software updates and new features, to provide informed service and support.
- Diagnosed and resolved technical issues with in-vehicle infotainment systems, navigation units, and other electronic components to ensure optimal performance.
- Collaborated with automotive technicians to troubleshoot and implement solutions for complex vehicle technology problems, reducing repair times and enhancing customer satisfaction.
- Conducted regular training sessions for team members on emerging vehicle technologies and troubleshooting techniques, fostering a knowledgeable and efficient team environment.

**Client Advisor** **Kay Jewelers** Belton, MO **11/2020 - 07/2021**

- Implemented and configured point-of-sale (POS) systems to enhance transaction efficiency and improve customer experience.
- Installed and maintained in-store digital signage and display systems, ensuring seamless integration with existing hardware.
- Assisted in the rollout of new software updates for inventory management systems, ensuring minimal disruption to daily operations.
- Provided technical support and troubleshooting for both hardware and software issues, reducing downtime and maintaining sales productivity.

**References**

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Available Upon Request