

# SHANI KUMAR GUPTA

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## PROFESSIONAL EXPERIENCE

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Gemini Solutions Pvt. Ltd., Haryana, India

2020 – Present

**Senior Software Engineer** (04/2023 – Present)

- **Built 15+ diverse insurance products across various lines of business** (Personal Accident, Travel, Home, Personal Lines) from scratch, resulting in a comprehensive portfolio expansion.
- Streamlined policy issuance processes, reducing **processing time by 20%** and enhancing stakeholder satisfaction.
- **Led strategic business discussions** and project **planning**, resulting in successful end-to-end functionality analysis, seamless integration, and production deployment, ensuring a **focus on quality assurance**.
- Currently managing over 15 products within the agent portal, overseeing code setup, validation, routing, API integration, and continuous functionality enhancement. **Achieved a 15% improvement in portal efficiency** and **user experience**.

**Software Engineer L2** (04/2022 – 04/2023)

- Designed and developed a robust **monolith application** from the ground up, utilizing **Angular** and **ReactJS** tech stack, resulting in a **30% improvement in system reliability and performance**.
- Independently executed end-to-end functionalities, **adhering to industry best practices**, leading to a **25% reduction in development time** and **increased application stability**.
- Facilitated **effective communication** and **requirement analysis** across multiple teams, ensuring **seamless collaboration** and **reducing project delivery timelines by 15%**.
- Led the frontend team in creating a Helpdesk portal using ReactJS, streamlining incident resolution for employees, leading to a **30% improvement in issue resolution time**.

**Software Engineer L1** (06/2020 – 04/2022)

- Engineered modern applications with **Angular, ReactJS, JavaScript, TypeScript, HTML, and CSS / SCSS**. Concurrently provided guidance and **mentorship to trainees**.
- Collaborated with product managers and developers to construct an advanced portal with multiple agent products, utilizing Angular and TypeScript. This effort resulted in a **20% increase in user engagement and satisfaction**.
- Have worked on **code optimization** for **better performance** of an application.

## EDUCATION

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GLA University, Mathura, UP, India.

2021

**Bachelor of Technology, Computer Science. (CPI: 7.89/10)**

## SKILLS

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- **Primary Skills:** ReactJS, Angular, RxJS, Redux, JavaScript, TypeScript, HTML, CSS, Bootstrap
- **Secondary Skills:** NodeJS, Express, MySQL, MongoDB

## PROJECTS

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### Gemini Helpdesk Portal

- A service desk portal enables employees to log in and submit requests or incidents to various departments such as HR, IT, Accounts, and Admin.
- This portal contributed to an annual **cost reduction of nearly \$10,000** by eliminating the need for outsourcing a third-party service desk.
- Tech Stack: ReactJS, Redux, JavaScript, SCSS.

### TATA AIG Agent Portal (Insurance Portal)

- Tata AIG Agent Portal offers a wide range of insurance products through various channels, including banca, agency, broker, OEM, and affinity. Core policy admin (GC) and front-end systems like e-Connect and IPDS manage policy issuance and service.
- Tech Stack: Angular, TypeScript, SASS, Bootstrap

### TATA AIG Customer Portal (Insurance Portal)

- The TATA AIG Customer Portal provides customers with a diverse selection of insurance products, such as Motor, Health, and Travel, ensuring a smooth experience and simplifying the policy issuance process.
- Tech Stack: ReactJS, Redux, JavaScript, SCSS.

## ACHIEVEMENTS/CERTIFICATES

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- On The Spot Award (Q2 FY 21-22) – Gemini Solutions Pvt. Ltd.
- The Complete JavaScript Course

## SOFT SKILLS

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- Adaptability
- Teamwork
- Problem Solving
- Communication
- Leadership
- Project Management