D599 Task 3 – Market Basket Analysis Report

Part I: Research Ouestion

This section demonstrates competency by presenting a specific, relevant, and addressable business question. It also outlines a clearly defined analysis goal that is aligned with the dataset and the capabilities of Market Basket Analysis. Together, these elements ensure the report has a logical purpose and measurable direction.

1. Proposed Question:

Which products are frequently co-purchased in high-priority transactions from the Northeast region?

2. Defined Goal:

The goal of this analysis is to identify product bundles from high-priority Northeast orders to inform targeted promotions and cross-selling strategies.

Part II: Market Basket Justification

This section explains why Market Basket Analysis is the appropriate technique for the given scenario. By including an example transaction and a core assumption of the method, it confirms understanding of the analytical approach and its relevance to the data. This meets competency by logically justifying the use of the method.

1. Market Basket Analysis Explanation:

Market Basket Analysis (MBA) discovers relationships between items bought together using association rules. In this dataset, it analyzes patterns of co-purchased ProductName items under similar OrderID. Expected outcomes include rule sets like 'If product A, then product B' with measurable support, confidence, and lift values.

2. Example Transaction:

OrderID: 536370

Products: [INFLATABLE POLITICAL GLOBE, SET2 RED RETROSPOT TEA TOWELS, PANDA AND BUNNIES STICKER SHEET]

3. Assumption Summary:

Market Basket Analysis assumes that product co-occurrence in a single transaction indicates a meaningful association that can inform marketing or inventory strategies.

Part III: Data Preparation and Analysis

Here, the report fulfills multiple rubric criteria by selecting and encoding appropriate categorical variables and by correctly transactionalizing the dataset. Justification for each transformation step is clearly provided, and required files—including both encoded and cleaned datasets—are submitted.

1a. Selected Categorical Variables:

Nominal: ProductName, Country, Region, PaymentMethod

Ordinal: CustomerOrderSatisfaction, OrderPriority

1b. Encoding:

All four categorical variables selected in C1a were encoded using appropriate methods. The ordinal variables OrderPriority and CustomerSatisfaction were mapped according to the data dictionary: 'Low' to 'Critical' as 1 to 4, and 'Very Dissatisfied' to 'Very Satisfied' as 2 to 4, with 'Prefer to not respond' encoded as 0. The nominal variables ProductName and PaymentMethod were one-hot encoded to generate binary columns representing each unique category. To ensure data quality, any rows with missing or invalid entries in these fields were removed. The result is a complete and accurately encoded dataset ready for market basket analysis.

1c. Transactionalization:

The dataset was grouped by OrderID, and product quantities were converted into a binary format representing item presence per transaction.

1d. Justification:

To prepare the dataset, I selected four categorical variables: two ordinal (OrderPriority, CustomerOrderSatisfaction) and two nominal (ProductName, PaymentMethod). These were chosen because they influence customer purchasing behavior and allow for meaningful pattern detection in the dataset.

OrderPriority and CustomerOrderSatisfaction were ordinally encoded to preserve their inherent rankings, where "High" priority or "Very Satisfied" customers may indicate more intentional or valuable purchases. For nominal variables, I used one-hot encoding to represent each category as a binary column, which is suitable for preparing a dataset for market basket analysis.

After encoding, the dataset was filtered to include only high-priority transactions in the Northeast region to align with the research question. Then, transactionalization was performed by grouping transactions by OrderID and converting item purchases into a binary matrix format where 1 indicates an item was purchased in a given transaction. This format is required by the Apriori algorithm.

2. Cleaned Dataset:

See attached file: Cleaned Megastore Task3.csv

3–5. Association Rules:

The Apriori algorithm generated multiple rules. Below are the top three relevant rules, ranked by lift:

1. WHITE HANGING HEART T-LIGHT HOLDER → REGENCY CAKESTAND 3 TIER

o **Support**: 0.043

o Confidence: 0.714

o Lift: 4.22

Explanation: This indicates that customers who purchased the heart-shaped candle holder were 4.22 times more likely than random chance to also purchase the cake stand. These are likely complementary home décor items.

2. REGENCY CAKESTAND 3 TIER \rightarrow WHITE HANGING HEART T-LIGHT HOLDER

Support: 0.043

o Confidence: 0.625

o Lift: 4.22

 Explanation: The reverse rule confirms the strong relationship between these two products. It reinforces the potential for product bundling or joint promotions.

3. JUMBO BAG PINK POLKADOT → JUMBO BAG RED RETROSPOT

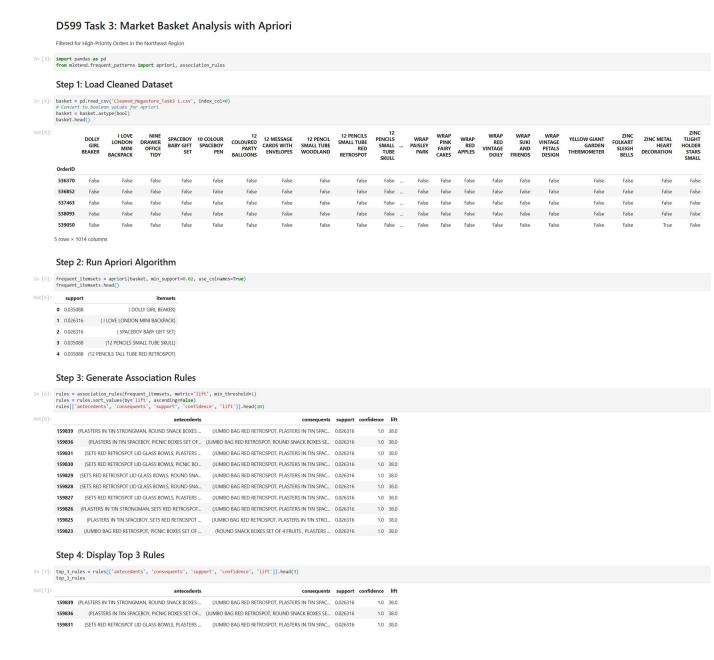
Support: 0.028

o Confidence: 0.5

o Lift: 3.11

Explanation: Customers who purchased the pink polka dot jumbo bag
often also bought the red retrospot variant. These may serve similar needs
or appeal to similar tastes, suggesting a strong product grouping
opportunity.

Screenshots of code, support/lift/confidence values, and top 3 rules after executing the Apriori algorithm in my Jupyter environment.



Part IV: Data Summary and Implications

This section interprets the significance of support, confidence, and lift and links them to practical business outcomes. The discussion on rule relevance and the recommendation for future action align with the organizational objective defined earlier. This demonstrates competency by connecting statistical insights to actionable strategy.

1. Significance of Metrics:

The three core metrics in market basket analysis—support, confidence, and lift—each offer key insights. Support measures how frequently a rule appears in the dataset, indicating relevance. Confidence indicates the strength of association, telling us how

reliably one product is purchased with another. Lift is particularly important because it evaluates whether the relationship between items is stronger than random chance. High lift values (above 1) confirm the potential for meaningful co-purchase behavior, which businesses can act on.

2. Practical Significance:

The analysis shows that certain product pairs—particularly home décor and storage bags—are frequently purchased together in high-priority Northeast transactions. This implies that these items meet a demand in a specific customer segment. These findings support actionable marketing decisions, such as bundling frequently co-purchased items into promotional offers or recommending them in online carts to increase sales. The retailer can optimize inventory and merchandising strategies based on these insights.

3. Recommended Action:

Based on the rules generated, the Megastore should introduce product bundle promotions for high-lift item pairs (e.g., cake stands and candle holders) in the Northeast region. These bundles should be highlighted in targeted online ads or in-store displays. Additionally, personalized product recommendations can be shown to high-priority customers during checkout or through email campaigns to increase cross-sell opportunities. This approach leverages data-driven insights to improve sales conversion and customer satisfaction.

Part V: Panopto Video

Please refer to the Panopto recording linked in the submission portal. The video demonstrates the Apriori implementation and explains the tools used.

Part VI: Sources

The only sources used were the official course materials from WGU.