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Reading time: the step 5 minutes without considering the risks and opportunities, it is not the plan. We have seen in other texts of our Sest Rie $\hat{A} \in \hat{\mathbb{A}} \sim \hat{A}$ "EN 9001 Requirements $\hat{A} \in \hat{\mathbb{A}} \sim \hat{A}$, as an organization must have clear and well defined its purpose, the internal and external factors that influence the expected results, the interested parties Which directly affects the directions of a company. Furthermore, we have seen how the approach for processes for the benefit of the organization, providing a systemic vision of all. See how many things have been done! Once the requirement is completed $4 \hat{A} \in \hat{\mathbb{A}} \sim \hat{A}$ "Organization context and $5 \hat{A} \in \hat{\mathbb{A}} \sim \hat{A}$ "Leadership, any organization can already make a huge leap in search of quality. Find out more about ISO 9001 of Templum consulting, starting the requirement 6.1, the rule asks you to consider the risks and opportunities for the questions established through the requirements $4.1 \hat{A} \in \hat{\mathbb{A}} \sim \hat{A}$ "understand your context organization $\hat{A} \in \hat{\mathbb{A}} \sim \hat{A}$ "and $4.2 \hat{A} \in \hat{\mathbb{A}} \sim \hat{A}$ "understand the needs and expectations of the interested parties. BÄfNUS: Download free spreadsheet! RISK MENTALITY This requirement is required by the standard because it raises a concept that It must be present and widespread throughout the organization, which is the risk mentality. Despite the concept of being $\hat{A} \in \hat{\mathbb{A}} \sim \hat{A}$ "No $\hat{A} \in \hat{\mathbb{A}} \sim \hat{A}$ in ISO 9001: 2015, its standard refers to it as Something that was $\hat{A} \in \hat{\mathbb{A}} \sim \hat{A}$ "Implate in Version $\hat{A} \in \hat{\mathbb{A}} \sim \hat{A}$ previous $\hat{A} \in \hat{\mathbb{A}} \sim \hat{A}$. For example, in the 2008 version, it was a lot of preventive actions to eliminate non-conformities that could occur and, consequently, to take measures Prevention to eliminate effects. Manage risks and opportunities, In ISO 9001: 2015, it is a way to control the desirable or undesirable effects that can affect the organization. All planning well is made on the basis of planned and expected results. So, so as not to be surprised by the result below the desired, knowing the risks and opportunities is healthy. A risk according to the ISO 9000: 2015 standard is the $\hat{A} \in \hat{\mathbb{A}} \sim \hat{A}$ $\hat{A} \in \hat{\mathbb{A}} \sim \hat{A}$ Effect of uncertainty $\hat{A} \in \hat{\mathbb{A}} \sim \hat{A}$ and can be both positive and negative. As a result, mind-risk mentality concerns as the organization sees the effects that can derive from different situations. There are different types of risks and this can vary from one organization to another. We see some examples: provide products with customer defects; Deliver the products outside the established term; dissatisfaction of customers with the company service; Fails in compliance with some legal requirements; Paralysis of the company's machinery from some failure to the power supply system. There are also opportunities that, if well exploited significant earnings for the organization. In some cases they can overcome expectations regarding what has been planned. Observe some examples of opportunities: opportunities for improving products and services; Increase customer satisfaction; Improve prices and delivery times with Chortic suppliers; Acquisition of new technologies that eliminate bottlenecks in processes; Entry into new markets. An important observation, never confuse the concept of risk with non-conformity. The risk refers to something that can occur, the non-conformity has already happened. Examining, imagine having identified the customer's risk to get dissatisfied with a certain situation in your company, we are just talking about something that can occur. On the other hand, if the customer has arrived dissatisfied and claiming, consequently, this situation is a non-compliance, because it is a fact that has happened. The requirement - risks and opportunities The standard explains that determining risks and opportunities, issues related to the organization context and interested parties must be considered. This approach reflects the need of to have a macro vision of what can affect organizational and strategic goals. According to ABNT NBR ISO 9001: 2015, the task of Risks and opportunities are essential for: a) Make sure that the desired results that track clear targets without planning for risks and opportunities is a mistake that cannot be committed. All uncertainty should be identified in some way. Practical advice is to use tools that help risk management. For this reason, we have a very good text made by Daniela Albuquerque. In this post, types of tools that can be used to make the risk management of your organization are described. You want to learn more about these tools, click here. b) Increase desirable effects as mentioned before, we should not just expect negative consequences. There are many positive effects that can help you reach or exceed the desired results. Examining, when there is the opportunity to develop a new product, the organization can obtain new sources of revenue (desirable effect). c) Prevent or reduce undesirable effects Unwanted effects may occur. For this reason, the best way to ensure Efficiency SQQ is to prevent or reduce these effects. They are not all the risks we can eliminate, however if identified it is possible to develop content plans to reduce its effects. Every risk should be analyzed in a critical way. In this way it is possible to stipulate the means do not occur under the expected results. d) The achievement of improvement cannot continuously improve a SQQ if there is no need for the risks and opportunities that drive an organization. When an organization minimizes the risks and maximizes its opportunities, it clearly perceives a process of continuous improvement. For this reason, it is necessary to monitor what is done to control the desirable and undesirable effects. A very interesting way to perform this task is through the creation of indicators, this is why we have a practical text on the subject. Actions to address the risks and opportunities identified risks and opportunities identified? Do you know the effects that can cause? Time came to act! Risk mentality includes knowing, monitoring and mainly acting through these risks. Norma does not require, but a simple tool, very powerful is 5W2H. You want to learn more about how to process action plans with 5W2H, click here. \hat{A} , the requirement also asks to be integrated and implemented actions to address the risks and opportunities of their processes, as they can cause undesirable outputs that minimum the desired results of a SQQ. We take care of this topic in the text: ISO 9001 requirements: $4.4 \hat{A} \in \hat{\mathbb{A}} \sim \hat{A}$ "Quality management system and your processes. Regardless of the action taken to address the risks and opportunities, if they are the strategic level , organizational or procedural, it is necessary to evaluate the effectiveness of these actions. Ready to guarantee the planned results in view of the risks and opportunities? Do not waste time and start now to see the risks and opportunities of your organization. There is no one Consecrated method for this, on the contrary there are different ones, so don't forget to read the text I said earlier: -riscos-in- a company / Norma requires documented information for this requirement. Therefore, when you pass through an audit process, it is highlighted as an organization and monitoring acts before the risks and opportunities. Reading suggestions: $6.2 \hat{A} \in \hat{\mathbb{A}} \sim \hat{A}$ "Quality and Planning of objectives to reach them $6.3 \hat{A} \in \hat{\mathbb{A}} \sim \hat{A}$ "Planning of changes ready to deal with the risks and opportunities of your company? Parties here on comments as your company deals with each of them. Do not fail to comment and share. Create Best graphics here Download the type of fucking binding in PDF, without complications, with just one click. Enough to try to get aThis exists only in your head. Enough to torture to think positive while your life will go down. Just feel inferior because you don't see the good side of being at the bottom of the poço. Coaching, self-help, personal development, positive mentalization $\hat{A} \in \hat{\mathbb{A}} \sim \hat{A}$ "Not wanting to despise the value of nothing of these, the great truth is that sometimes we feel almost suffocated before infinite pressure by looking at optimistic all the time. \hat{A} A social sin if you disappoint you when things are not going well. No one can simply fail, without learning anything with it. Don't make it anymore. It is unbearable. And there is a revolutionary and subtle art to connect the cock. Mark Manson uses all his shut up of the writer and his Christian look to offer a new journey to a better life, more consistent with reality and aware of our limits. And he does it in the best way. As a real friend, Mark sits At his side and he says, looking at his eyes: you are not so special. Tell some jokes here, give some unusual examples there, launches some truths in the face and ready, you will already feel much more careful and able to deal with this can And worldwide. For the cellars and unbelievers, but also for gut lovers, in the end a frank and intelligent approach that will help you find out what is really important in your life, and F * is the rest. Time of makeup and superficial happiness and embraces this truly transformed art. Like many already know, I try to facilitate work for you, then I left the book in PDF in Google Drive. You're just clicking on the button or on the image you will be directed to the unit. Inside, click the file to download. 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