

SKILLS

- Excellent customer service skills with clear and effective communication
- Able to work with minimal direction in a fast paced environment and meet tight deadlines
- Exceptional at working independently & in group and positively influence others
- Strong analytical skills and ability to deal with problems with a sense of urgency
- Very organized and efficient in completing tasks with superior multitasking abilities

EDUCATION

- Current student Software Engineering Technician
- Multihexa University of Morocco 2004 - 2006
- The College communautaire du Nouveau-Brunswick 2006 – 2008

WORK EXPERIENCE

- French teacher – Blaisdale Montessori school 2009 – 2019
 - Lead classroom activities
 - Organized several field trips
 - Trained new teachers successfully to teach lesson plans
- Multilingue Call Centre (Morocco) 2008 – 2009
 - Answering incoming calls and forward to appropriate recruits
 - Data Entry, Filling, Preparing and entering invoices
 - Maintaining clients files and productivity