# **BSA BANK**

**Team: AMIGOS** 

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#### **Abstract**

This document is a proposal to address one of the major challenges in the real world - Bank Management System. Using Database Management concepts, we propose a solution for efficiently managing a bank. Finally, we provide a demo application to demonstrate how it might be used by an end user.

# I.PROBLEM STATEMENT

The ever-growing technology made things ease for man over the past years, and it would be hectic work and includes more time for customers to visit a bank and stand in line for hours just to check their transaction details, personal details linked to the account, loan balance, or to have a look at their loan summary. To aid the customers and the bank employees, we have proposed a DB that is agile, scalable, and up-to-date and will make it easier for the customers and bank employees to check the loan account summary.

This will also help managers as they need to check transaction details or update the personal details of a customer. So, it is necessary to find and formulate the relations in such a way that it can effectively retrieve everything about a customer and the customer's account. Furthermore, we also must check the speed and memory of the DB too. Considering all the above constraints, we have decided to have 7 relations, which we felt would be the best way possible to comprehend a customer's details.

# II. WHY NOT EXCEL?

Normally, the database is scalable. The maximum number of rows that Spreadsheet tools frequently allow is 10,048,567 which limits the product's potential to scale. For instance, if our product could only be used by 10,048,567 it would appear unattractive and lose market share.

Cross-table relationships can be created easily, however creating relationships between two sheets in programs like Excel is nearly impossible.

Constraints can be applied to table schemas to prevent duplicate entries from appearing in a table. There is no method to set any restrictions on the data that is contributed to a spreadsheet.

Databases have API that can interact with the application, making this work easier, as the table is made to talk with a

human through an application. Spreadsheets don't have any CRUD operation to support APIs.

A small team of five persons or for personal usage may use a spreadsheet. However, using a spreadsheet simultaneously by hundreds of users might lead to chaos. Databases frequently offer application developers high-performance APIs that can support thousands of concurrent users by using multithreading and concurrency.

# III. TARGET USERS:

# **Bank Employees (Admin):**

They are the bank employees, who will have access to the customer id and can check the transaction details of a customer, every time they login into they need to give their emp\_id, password, and the account\_no whose loan summary they want to look into. **Operations Allowed**: Read, update.

## **Customers(User):**

They are bank customers, who have access to their loan details, personal details, account details, and loan transaction details. **Operation Allowed**: Read

# Real-Life Scenario:

A customer can open his account through his login credentials and account number and check his transactional details, personal details associated with his account, and account summary. A bank employee can check a customer's account by login in with his login credentials and account number of the customer, and check transactional details, checking account balance, and checking or updating personal details.

# IV. DESIGN

A. ER DIAGRAM

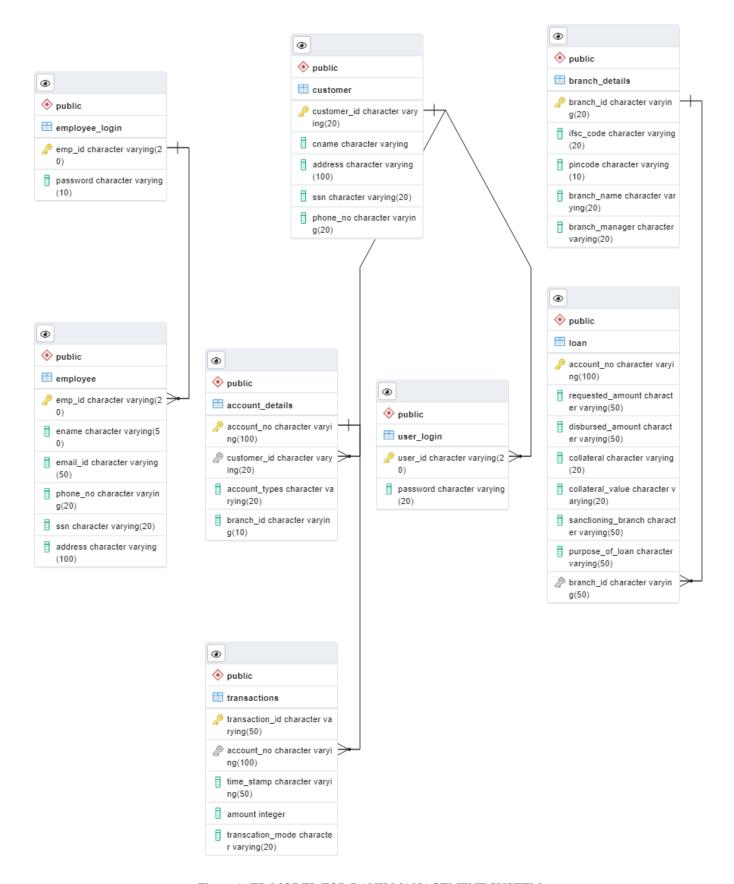


Figure 1: ER MODEL FOR BANK MANAGEMENT SYSTEM

#### B. Database schema and description

#### **Relation 1: Customer**

**Schema**: Customer (Customer\_id varchar(20) primary key, Name varchar(20), Email\_id varchar(30), Address varchar(100), SSN varchar(20), Phone\_no varchar(20))

#### **Attributes:**

#### 1) Customer\_id

- a) It is used for uniquely identify all the user.
- b) It is the Primary Key. It will be autogenerated.
- c) It acts as a foreign key for the login table.
- d) Datatype Varchar(10)

#### 2) Cname

- a) Name of the customer (contains both First and last name)
- b) Datatype Varchar(10)

# 3) Address

- a) This contains the address of the Customer.
- b) Datatype Varchar(100)

# **4) SSN**

- a) This contains the Social Security number of the customer.
- b) It should be a Unique, NOT NULL type.
- c) Datatype Varchar(10)

# 5) Phone\_no

- a) Phone number of the customer.
- b) It should be a Not null Type.
- C) Datatype Varchar(15)

# **Relation 2: Employee**

**Schema**: Employee( Emp\_id varchar(20) Primary Key, Ename varchar(20), Email\_id varchar(30), Phone varchar(20), Branch\_name varchar(20), Branch\_id varchar(10) Foreign key references Branch\_details(Branch\_id)).

#### **Attributes:**

# 1) Employee\_id

- a) It is a Primary Key that helps in identifying all the customers uniquely.
- b) It acts as a foreign key for the Login relation.
- b) Datatype varchar(20)

#### 2) Ename

- a) It contains the name of the employee
- b) Datatype varchar(20)

# 3) Email\_id

- a) It is necessary for the employee to have an email, so it has to be a Not NULL and unique value.
- b) Datatype varchar(30)

#### 4) SSN

- a) This contains the Social Security number of the customer.
- b) It should be a Unique, NOT NULL type.
- c) Datatype Varchar(20)

#### 5) Phone\_no

- a) It contains the contact number of the employee.
- b) It must be a Not null and unique value for every employee.
- c) Datatype Varchar(20)

#### 5) Address

- a) This contains the address of the Customer.
- b) Datatype Varchar(100)

# Relation 3: Customer\_login

**Schema**: Employee( User\_id varchar(10) Primary Key, Password varchar(10)).

#### **Attributes:**

#### 1) User\_id

- a) It is a Primary Key that helps in identifying all the customers(users) uniquely.
- b) Datatype varchar(10)

#### 2) Password

- a) It contains the password of the user
- b) Datatype varchar(10)

# Relation 4: Employee\_login

**Schema**: Employee( Emp\_id varchar(10) Primary Key, Password varchar(10)).

## **Attributes:**

# 1) Emp\_id

- a) It is a Primary Key that helps in identifying all the Employees uniquely.
- b) Datatype varchar(10)

#### 2) Password

- a) It contains the password of the Employee who works in the bank
- b) Datatype varchar(10)

# Relation 5: Account\_details

**Schema**: Account\_details(Account\_no int Primary key, Customer\_id int(17) Foreign key references Customer(Customer\_id), Account\_type varchar(20), Branch\_id varchar(20))

# **Attributes:**

#### 1) Account\_no

- a) It contains the account number of the customer.
- b) Datatype int(17)

#### 2) Customer\_Id

- a) It contains the customer\_id and acts as a foreign key that references the relation customer
- b) Datatype Varchar(10)

#### 3) Account\_type

- a) It says the type of account that the user holds.
- b) Datatype varchar(20)

#### 4)Branch\_name

- a) It contains the id of the branch and acts as a foreign key that references the Branch table
- b) Datatype varchar(20)

# **Relation 6: Transaction**

**Schema**: Transaction(Transaction.id varchar(15) Primary key, Account\_no int foreign key references Account\_details(Account\_no), Time\_stamp Date, Amount int, Transaction\_mode varchar(20))

#### **Attributes:**

# 1)Transaction\_Id

- a) It is used to uniquely identify all the users.
- b) Transaction is a unique code that gets generated for each transaction.
- c) It is a primary key
- d) Datatype varchar(15)

#### 2)Account\_no

- a) It contains the account number of the user.
- b) It is a foreign key that references relation Account\_details
- c) Datatype int

#### 3) Time\_stamp

- a) It contains the time at which the transaction occurred between accounts.
- b) Datatype Date

#### 4) Amount

- a) It contains the amount which either credited or debited using the sign(+,-).
- b) Datatype Int

# 5)Transaction\_mode

- a) It contains the type of mode in which the transaction occurred (eg: Deposit, bank transfer, etc)
- b)Datatype: varchar(20)

# **Relation 7: Loan**

Schema: Loan( Loan\_id int primary key, Account\_no int Foreign key references Account\_details(Account\_no), Sanctioned\_amount int, Requested\_amount int, Disbursed amount int, Collateral varchar(20), Collateral\_value int, Sanctioning\_branch varchar(20), Purpose\_of\_loan

varchar(20), Branch\_id int Foreign key references Branch\_details(Branch\_id))

#### Attributes:

#### 1)Loan\_Id

- a) It is unique for all the customers.
- b) It acts as a primary key
- c) Datatype Int

#### 2) Account\_no

- a) It contains the account number of the customer who applied for the loan.
- b) It is a foreign key that references relation Account\_details.
- c) Datatype int

# 3)Sanctioned\_amount

- a)It contains the amount sanctioned by the amount to the customer who applied for the loan.
- b) Datatype Int

#### 4) Requested\_amount

- a) It contains the loan amount requested by the customer.
- b) Datatype -Int

# 5)Collateral\_type

- a) It contains the amount disbursed by the customer to date.
- d) Datatype Int

#### 6)Sanctioned\_amount

- a)It contains the amount sanctioned by the amount to the customer who applied for the loan.
- b) Datatype Int

# 7) Collateral

- a) It contains the value of the collateral (eg: collateral: property value)
- b) Datatype Int

# 8)Purpose\_of\_loan

- a) It contains the purpose for which the loan has been taken.
- b) Datatype varchar(20)

## 9) Branch\_Id

- a)Required to map with relation branch\_details
- b) It contains the id of the branch
- c) Datatype Varchar(10)

# Relation 8: Branch\_details

**Schema**: Branch\_details(Branch\_id int Primary key, IFSC code varchar(20), Pincode int, Branch\_name varchar(20), Branch\_manager varchar(20))

#### **Attributes:**

#### 1)Branch\_Id

- a) Required to map relationship with Employee
- b) It contains the id of the branch
- c) Datatype Varchar(10)

# 2) IFSC\_code

- a) It refers to the unique code which refers the locality of the bank.
- b) Datatype varchar(10)
- c) Datatype int

# 3)Pincode

- a) It contains the Pincode of the bank.
- b) Datatype int

# 4) Branch\_name

- a) It is required to map with relation Employee and Account.Details.
- b) Datatype varchar(10)

# $5) Branch\_manager$

- a) It contains the name of each bank manager
- b) Datatype varchar(20)

#### DATA SOURCE:

We have generated synthetic data using python, and the API we had used to generate data is mentioned below .

# https://randomuser.me/



# V. FUNCTIONAL DEPENDENCY and BCNF

#### FD'S for Relation: Customer:

Customer\_id  $\rightarrow$  cname is in BCNF.

Customer\_id  $\rightarrow$  address is in BCNF. Customer\_id  $\rightarrow$  SSN  $\rightarrow$  Violates BCNF.

Customer\_id  $\rightarrow$  phone\_no is in BCNF.

Customer relation will be decomposed to R1(customer\_id, SSN), R2(customer\_id, address, cname, phone\_no)

As SSN is a prime attribute it violates the FD customer\_id  $\rightarrow$  SSN. Now the table is in BCNF form.

#### FD's for Relation account\_details table:

 $Account\_no \rightarrow customer\_id.$ 

Account\_no  $\rightarrow$  account\_type.

Account\_no  $\rightarrow$  branch\_id.

As all the R.H.S attributes are non-prime attributes and L.H.S is the only candidate key of the table. It is already in the form of BCNF.

#### FD's for Relation: branch\_details:

Branch\_id  $\rightarrow$  ifsc\_code,pincode,

branch\_name,branch\_manager.

Here all the R.H.S attributes are non-prime attributes. And the table has only one candidate key which is Branch\_id hence the table is having all functional dependencies in BCNF form.

#### FD's for Relation: Transaction table:

 $\mbox{transaction\_id} \rightarrow \mbox{account\_no, time\_stamp, amount, transaction\_mode.}$ 

Here all the R.H.S attributes are non-prime attributes. And the table has only one candidate key which is transaction\_id. In this table account\_no is a foreign key taking reference from the account\_details, thus it has duplicates. Hence the table is having all functional dependencies in BCNF form.

# FD's for Relation : Loan table:

 $account\_no \rightarrow requested\_amount$ , disbursed\_amount, collateral, collateral\_value, sanctioning\_branch, purpose\_of\_loan, branch\_id.

Here all the R.H.S attributes are non-prime attributes. And the table has only one candidate key which is account\_no. In this table, branch\_id is a foreign key taking reference from the branch\_details table. Hence the table is having all functional dependencies in BCNF form.

# FD's for Relation: employee table:

 $emp\_id \rightarrow ename$  is in BCNF.

 $emp\_id \rightarrow email\_id$  is in BCNF.

emp\_id  $\rightarrow$  ssn violates BCNF.

 $emp\_id \rightarrow phone\_no$  is in BCNF.

 $emp\_id \rightarrow address$  is in BCNF.

Here as ssn is not a non-prime attribute it will violate the BCNF. Thus decomposition of relations will take place. Hence the table employee will be decomposed into 2 relations employee1(emp\_id,ssn) and employee2(emp\_id, ename, email\_id, address, phone\_no) Now the relations are in BCNF form

#### FD's for Relation: **employee\_login**:

#### $Emp\_id \rightarrow password.$

Here the table is already in the form of BCNF as there is only one candidate key emp\_id. and the password is a non-prime attribute.

# FD's for Relation : user\_login:

# user\_id $\rightarrow$ password.

Here the table is already in the form of BCNF as there is only one candidate key user\_id and the password is a non-prime attribute.

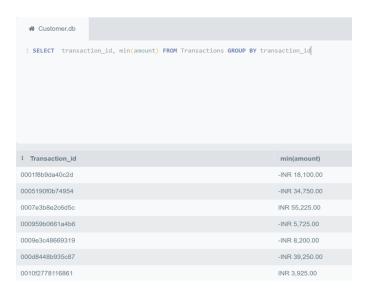
Instead of importing all the data manually, we have written a python script to insert all the data into the SQL database.

# PYTHON CODE TO INSERT RECORDS INTO THE DATABASE

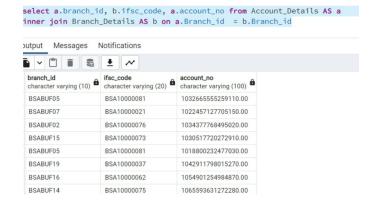


# VI. SQL QUERY ON DATABASE

# A. SELECT with GROUP BY:



#### B. SELECT with INNER JOIN:



# C. Insert Query:



# D. Update Query:



# E. Delete Query:

```
DELETE FROM Customer WHERE cname = "Akhil Bachu";

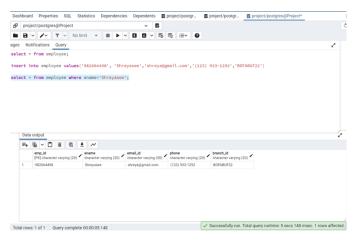
SELECT * FROM Customer WHERE email_id = "akhil@gmail.com"

** Customer.db

DELETE FROM Customer WHERE cname = "Akhil Bachu";

SELECT * FROM Customer WHERE email_id = "akhil@gm
```

#### F. INSERTION IN EMPLOYEE TABLE:



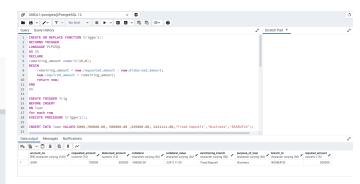
# G. TRIGGER IMPLEMENTATION:

As requested\_amount and disbursed\_amount having values as 'INR 780,000', we changed the rows to numeric by applying the following preprocessing steps. later, a trigger was implemented on these columns.

```
UPDATE loan
SET requested_amount = SUBSTRING(requested_amount,4,100);

UPDATE loan
SET requested_amount = REPLACE(requested_amount,',','');
```

We have implemented a trigger to find the remaining amount of the loan that a customer has after a particular disbursement.



# VII. QUERY ANALYSIS

For an inner join between branch\_details and account\_details it taking more than 5 ms,



So we have introduced indexing to reduce the cost of the query.

Creating an index on branch\_id of account\_details

```
CREATE INDEX id
ON Account_details(branch_id)

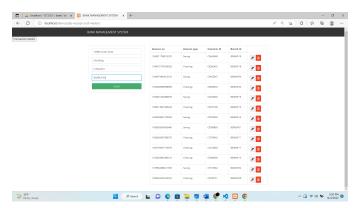
EXPLAIN ANALYZE select a.branch_id, b.ifsc_code, a.account_no from Account_Details a inner join Branch_Details b on a.Branch_id = b.Branch_id
```

Now we could see that the execution time has been reduced to 4.8 ms

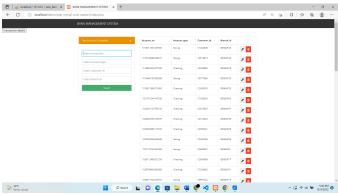


# VIII. APPLICATION SCREENSHOTS

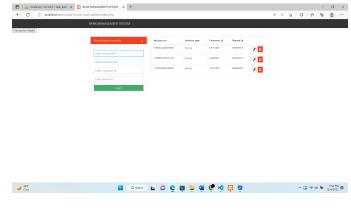
Insert Value into account\_details table:



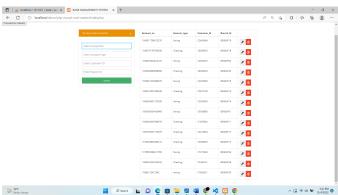
# After Updating:



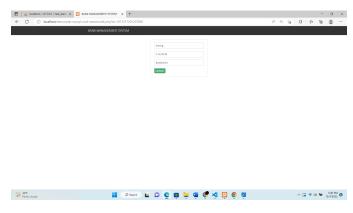
After deletion of few records:



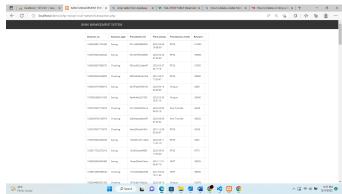
# After inserting:



# Updating details:



# INNER JOIN BETWEEN TRANSACTION AND ACCOUNT DETAILS:



# IX. REFERENCES

https://www.lucidchart.com/pages/er-diagrams https://www.studytonight.com/dbms/boyce-codd-normalform.php