



		<h2 style="text-align: center;">Delhi Jal Board</h2> <p style="text-align: center;">(Government of NCT of Delhi) HQ: Varunalaya Phase II, Karol Bagh, New Delhi - 110005 Regular Water Bill</p>					
Name: SH SHANKAR DUTT MISHRA S/O SH KHYALI RAM MISHRA Address: US-307, MANDAWALI, UTTARI SCHOOL BLOCK IIND F, Delhi Mobile No.: 9899671279 Zone/MR Code: EZ1/ 253/METERED Area Code: A-11/Preet Vihar Old WCN: 95965 New KNO: 9446810000			Consumer Category: CAT I Premise Detail: (No of floors-1) Water Usage: 57-Other Meter No.: M9446810000 Meter Type (DJB/Pvt): PVT Meter Size (mm): 15 Bill No.: 944681771353 Bill Cycle: ZALL(2014-02) Bill Basis: Provisional : Provisional Average (22)			Bill Date 22-JUL-2014	
						Bill Amount (Rs.) 1778	
						Bill Due Date 08-AUG-2014	
						Amount Payable After Due Date(Rs.) (5% surcharge will be applicable after due date) 1867	
						If bill is not paid till Bill Due Date- Water connection may be disconnected	
							
Meter No	UoM	Current Meter Read		Previous Meter Read		Current Consumption	
		Meter Reading Date	Reading / Meter Status	Meter Reading Date	Reading / Meter Status	Days	Units
M9446810000	KL	22-JUL-2014	/ MLOC	25-APR-2014	/ MLOC	88	65
Bill Details: Current Period Charges (25-APR-2014 to 22-JUL-2014)							
Applicable Rate Period		Description					Amount(Rs.)
26-APR-2014 to 22-JUL-2014		Total Consumption Charges					321.50
26-APR-2014 to 22-JUL-2014		Water Cess Charge @ 2 Paise per Kl					1.30
26-APR-2014 to 22-JUL-2014		Service Charge - Consumption between 20-30 KL					585.64
26-APR-2014 to 22-JUL-2014		Subtotal Bill Amount					908.44
		Adjustment Details Are Listed Below					
		Late payment charge					41.45
		Late payment charge					-0.04
Arrear, If any (Rs.)						828.02	
Opening Balance/Adjustment, If any (Rs.)						41.41	
Total Consolidated Bill Amount Payable (Rs.)						1778	
Late Payment Surcharge (Rs.)		88.89		Amount with LPSC (Rs.)		1867	
Bill History						Payment History	
Bill Id	Bill from Date	Bill to Date	No. of Days	Amount(Rs)	Units	Receipt Id	Amount(Rs)
944689513044	27-JAN-2014	25-APR-2014	88	829	61	944681001864	651.00
944686360572	30-SEP-2013	27-JAN-2014	119	651	56	944681058605	830.00
944686517329	26-JUN-2013	30-SEP-2013	96	830	67	944681022183	418.00
944686195623	28-JAN-2013	26-JUN-2013	149	418	48	944681074542	1075.80
944686058742	26-JUL-2012	28-JAN-2013	186	1076	110	944681022797	505.00
Important Message Use of online booster not only increases chance of water contamination but also increases the bill. Please do not use online booster.							
		<h2 style="text-align: center;">Delhi Jal Board</h2> <h3 style="text-align: center;">Bill Payment Counter Foil</h3>					
New KNO	9446810000	Name	SH SHANKAR S/O SH KHYALI RAM MISHRA			Bill No.	944681771353
Bill Date	22-JUL-2014	Bill Due Date	08-AUG-2014			Bill Amount (Rs.)	1778
Bill Amount with LPSC (Rs.): 1867		Payment Date/Amount Paid(Rs.)				Cash/Cheque No./DD No.:	
				Name of Bank / Branch			
Service Cycle	ZALL	Service Route	1			Route Sequence	1386

DJB provides the services of potable piped water supply, tanker supply for functions, sewerage facilities, treated sewerage water supply, assistance in Rain water harvesting etc.

Tariff Structure w.e.f. 01.01.2012

Category	No. of Unit Consumed	Rate (Rs.)	Service Charges (Rs.)
Category-I (Domestic / Purely Residential)	1-10	2.42	60.50
	10-20	3.63	121.00
	20-30	18.15	181.50
	30- above	30.25	242.00
Category-IA (Residential with commercial activity having non-intensive use of water)	1-10	4.84	60.50
	10-20	7.26	121.00
	20-30	36.30	181.50
	30- above	60.50	242.00
Category-II (Commercial and Industrial having intensive use of water)	1-10	12.10	484
	10-25	24.20	726
	25-50	60.50	847
	50-100	96.80	968
	100- above	121.00	1089

Note: Tariff applicable for Category-IIA (Govt Institutions) is same as the commercial/ industrial category (Category-II) with a provision of 15% rebate on total bill amount to these units which provide certificate of adopting measures for water harvesting and/ or recycling of waste water.

How to calculate your Bill amount:

Divide the total units consumed by the period for which bill has been issued. It will give you the per month water consumption. Water Charges will be calculated as per respective category as mentioned above. Sewerage maintenance charge will be 60% of water charges. Add Service Charges as per respective category and consumption slab it will give you the bill amount.

Payment Channels:

Besides DJB ZRO's offices listed below, consumer can make payment online through e-payment gateway option at RMS DJB website, by Cash and Cheque at Jeevan Centres, All branches of Allahabad Bank, Corporation Bank, SBI Bank, ICICI Bank, and IDBI Bank.

Note: If new connection bill payment is not made within due date, sanction will be withdrawn.



List of DJB Collection Centres (9:00 AM to 2:00 PM):

Overhead Tank PreetVihar	ZRO Yamuna Vihar	ZRO Shiv Puri	ZRO Sector-6 Rohini
ZRO KakrolaMorNig	ZRO G.T.B. Enclave LIG Flats	ZRO Pratap Nagar	MU Block Pitampura
Overhead Tank Ashok Vihar	ZRO Shahdara	Jhandewalan	ZRO Janakpuri B-Block
ZRO Mukherjee Nagar	ZRO Subash Nagar	ZRO Tibia College	ZRO SaritaVihar
ZRO Narela	ZRO YojnaVihar	EE Office, Burari	ZRO Rajinder Nagar
Overhead Tank Sultanpuri	ZRO Keshavpuram	ZRO Punjabi Bagh	ZRO Lajpat Nagar
Water Emergency GulabiBagh	ZRO Kewal Park	ZRO PaschimVihar	ZRO Giri Nagar
RWA Office, SaraswatiVihar	ZRO VasantKunj	ZRO G.K.- II	ZRO Mehrauli
ZRO Shanti Mohalla	ZRO R.K. Puram		

Grievance Redressal / Complaints may be addressed to

S.No.	Zone	Meter Reading/ Bill Related	Water Supply & Sewer	Quality Control
1.	Central I	ZRO 23612792	EE 23269053	Wazirabad-23814322
2.	Central II	ZRO 23546251	EE 23968431	
3.	North I	ZRO	EE 27604862	
4.	North II	ZRO 27606627	EE	
5.	North-West I	ZRO	EE	Haiderpur-27552446
6.	North-West II	ZRO 27784558	EE 27851040	
7.	North-West III	ZRO 27301456	EE 27301285	
8.	North-West IV	ZRO 27675270	EE 27615600	
9.	East I	ZRO 22444424	EE 27722392	Bhagirathi-22261930
10.	East II	ZRO 22158119	EE 22517270	
11.	North-East I	ZRO 22591171	EE 22130695	
12.	North-East II	ZRO 22004592	EE 22584843	
13.	North-East III	ZRO 22047239	EE 22596645	Okhla-26910534
14.	South I	ZRO 26646297	EE 29552688	
15.	South II	ZRO 29814106	EE 29819065	
16.	South III	ZRO 29239808	EE 29233037	
17.	South IV	ZRO 29941159	EE 26388976	Haiderpur-27552446
18.	South-West I	ZRO 25333407	EE 25547658	
19.	South-West II	ZRO 26897787	EE 25322152	
20.	South-West III	ZRO 26193424	EE 26167618	
21.	West I	ZRO 25557475	EE 25125273	
22.	West II	ZRO 25225639	EE 25913870	
23.	West III	ZRO 25252797	EE25471004	

In case of non-redressal of complaints/ grievances, case may be taken up with area Joint Director- 23520628 (Central/North/ North-West), 22468751 (North-East/ East), and 29819668 (South/ South-West/ West). Joint Director(HQ) at 23614841, Director(R) 23526205 Quality Control complaints can be escalated to CWA- 20916975 (Wazirabad), 27552447 (Haiderpur), 22561929 (Bhagirathi) and 29234928, 26910524 (Okhla).

- Please use your New KNO for all communication with DJB
- For any further queries, visit DJB website: www.delhiwaterboard.nic.in

Tariff consists of five parameters:

1. Water- To be measured on volume basis.
2. Sewerage maintenance charge- levied @ 60% of water volumetric consumption.
3. Fixed Charges- Levied on the basis of slab wise consumption
4. Cess Charges- Levied @ 2 paise per Kilo Litre
5. Meter rent in case of DJB meter.

As can be observed from the tariff that Delhi Jal Board emphasizes on the conservation of water. Heavy subsidy is given by the board in domestic category to such consumers whose monthly consumption is less than or upto 20 KL per month. The cost incurred by board is around Rs. 28 per KL per month for water supply and sewerage connection. Hence, consumers are advised to consume water by:

1. Plugging all leakages in pipes, joints, taps, overhead tanks etc.
2. To use kitchen waste water for gardening purposes.
3. To wash vehicles etc by bucket instead of pipe.

Abbreviations on bill

New Code	Meter Status	New Code	Meter Status
ok	ok	RDDT	Reading Detained
PUMP	Pump Connection	NS	No Status
NUW	No Use Of Water	TEST	Meter Under Testing
PLUG	Plugged	DFMT	Defective Meter
DEM	Demolished	STP	Stopped
PLOC	Premises Locked	MTTM	Meter Tampered
NRES	No Response	MREV	Meter Reverse
MLOC	Meter Locked	REP	Under Repair
MBUR	Meter Buried	UNMT	Running Unmetered
VMMT	Vapoured/Moistured Meter	BYP5	T-Joint/ByPass
DUST	Dusty Meter	CUT	Meter Cut-Off
BJAM	Box Jammed	NTRC	Not Traceable
ADF	Access Denied/Refused	NOWC	No Water Connection At Site

UoM	Unit of Measurement
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