SAUCEDEMO LIMITED

Saucedemo.com

TEST STRATEGY

| Document Version: | v0.1 | Date: | 07 Sep 2024 |
|-------------------|------|-------|-------------|
| | | | |

DOCUMENT CHANGE HISTORY

| Version | Change | Author | Date |
|---------|---------------|---------------------------|-------------|
| 0.1 | Initial Draft | Shanmuga Priya Alagarsamy | 07 Sep 2024 |

APPROVALS & DISTRIBUTION

| Approvers: | | | |
|------------------|--------------------------|----------------|-------------------|
| Name Position De | | Department | Approved Date |
| | IT Project Manager | IT | |
| | Business Project Manager | IT | |
| | Development Manager | IT Development | |
| | Test Manager | IT QA | |
| Distribution: | | · | |
| | Solution Architect | IT | Distribution only |
| | Test Analyst | IT QA | Distribution only |
| | Tester | IT QA | Distribution only |
| | Development Lead | IT Development | Distribution only |

TABLE OF CONTENTS

- 1 Introduction
- 1.1 Document Purpose
- 1.2 Related Documents
- 2 STRATEGY OVERVIEW
- 2.1 Scope
- 2.2 Test Objectives
- 3 TEST APPROACH
- 3.1 Test Phases
- 3.2 Unit Testing
- 3.3 System Testing
- 3.4 System Integration Testing
- 3.5 Performance Testing
- 3.6 User Acceptance Testing
- 4 Test Automation
 - **4.1 Progressive Automation**
- 4.2 Regression Automation
- 5 RISKS
- 6 TEST ENVIRONMENTS & DATA
- 6.1 <u>Test Environments</u>
- 6.2 Test Tools
- 6.3 Test Data
- 6.4 Data Constraints
- 7 TESTING MANAGEMENT
 - 7.1 Test Timeline
 - 7.2 Resource Requirements
 - 7.3 <u>Test-Related Meetings</u>
 - 7.4 Defect Management Process
- 8 QA DELIVERABLES
- 9 SIGNATURES/RESPONSES

1 Introduction

1.1 Document Purpose

The purpose of this document is to define the Test Strategy for project **saucedemo.com**. It covers the activities applicable for each test phase of the project.

The document outlines the following points at a high level:

- project/test timelines, actions and deliverables
- required test phases for the project and the roles, responsibilities and resources for each phase
- test scope, exclusions dependencies and assumptions
- · test environments to be used for each test phase
- identified risks, issues and mitigation actions

If changes to this strategy are required they will need to be agreed to and signed off by those identified as signatories on this document. Any changes will need to be change tracked within the document.

1.2 Related Documents

This document draws upon the following related project documents.

| Ref | Document | Version | Signoff / Status |
|-----|-----------------------|---------|------------------|
| 1. | Business Requirements | 1.0 | Approved |
| 2. | Solution Concept | 1.0 | Approved |
| 3. | High level Design | 1.0 | Review |
| 4. | Detailed Design | 1.0 | Review |

2 STRATEGY OVERVIEW

2.1 Scope

The testing scope includes the following features:

- Login and Logout
- Product Search
- Filtering
- Product listing page
- Product details page
- Add to Cart and Remove from Cart
- Checkout
- Order Confirmation



2.2 Test Objectives

The following outlines the high-level objectives of testing:

- Verify that all features function as expected according to the specified requirements.
- Ensure the website performs optimally under various load conditions and meets all the non functional requirements.
- Test for vulnerabilities to protect user data and prevent unauthorized access.
- Build progressive test automation suit to ensure early defect detection and shift-left in SDLC

3 Test Approach

3.1 Test Phases

The test phases required to be executed for this project, as per the Quality Assurance Test Methodology, are:

- Unit Test
- System Test
- System Integration Test
- Performance Test
- User Acceptance Test

3.2 Unit Testing

| Owner of Test Phase | Development Manager |
|-----------------------|---------------------|
| Teams executing tests | Development Team |

Unit Test will be conducted by the development team who will determine the test scripts and the results should be shared with the QA team.

3.2.1 Entry Criteria

The entry criteria for this test phase are:

| Ref | Item | Owner |
|-----|---|------------------|
| 1. | Business Requirements – signed off | Project Manager |
| 2. | Detailed Solution Design – signed off | Project Manager |
| 3. | Functional Specifications – signed off | Project Manager |
| 4. | Unit Test Plan document – signed off | Development Lead |
| 5. | DEV environment established with relevant data | Development Lead |
| 6. | Code modification completed and migrated to the DEV environment | Development Lead |

3.2.2 Management and Execution

This table defines the tasks required to achieve a successful completion of this phase of the test.



| Ref | Task | Owner |
|-----|--|------------------|
| 1. | Coordinate and manage progression of Unit Test phase | Development Lead |
| 2. | Engage test team for knowledge transfer | Development Lead |
| 3. | Manage Change Control including code migration, documentation, and implementation plan/s | Development Lead |
| 4. | Execute unit test scripts | Developers |
| 5. | Raise defects | Developers |
| 6. | Manage escalation and resolution of defects | Development Lead |
| 7. | Sign-off Unit Test Phase as completed | Development Lead |

3.2.3 Exit Criteria

The exit criteria for this test phase are:

| Ref | Item | Owner |
|-----|--|------------------|
| 1. | Unit testing of all high and medium risk areas completed | Development Lead |
| 2. | Unit Test Summary report, including list of tests and outcomes | Development Lead |
| 3. | No outstanding major issues (Sev 1 or 2) | Development Lead |

3.3 System Testing

The purpose of System Testing is to evaluate the different modules of the website like login, product search, filtering & cart ensuring it meets the specified requirements and functions as intended.

| Owner of Test Phase | Test Manager |
|-----------------------|----------------------|
| Teams executing tests | IT Quality Assurance |

3.3.1 Entry Criteria

The entry criteria for this test phase are:

| Ref | Item | Owner |
|-----|--|------------------|
| 1. | Unit Test Exit Criteria – completed | Development Lead |
| 2. | System Test Strategy / Plan – signed off | Test Lead |
| 3. | System Test scripts are documented | Test Lead |
| 4. | SYSTEM TEST environment established | Development Lead |
| 5. | Code migrated to the SYSTEM TEST environment | Development Lead |
| 6. | SYSTEST TEST data set up | Test Lead |

3.3.2 Management and Execution

This table defines the tasks required to achieve a successful completion of this phase of the test.

| Ref | Task | Owner |
|-----|---|------------------------|
| 1. | Coordinate and manage progress of System Test phase | Test Lead |
| 2. | Execute system test scripts and raise defects | Quality Assurance team |
| 3. | Manage escalation and resolution of defects | Test Lead |
| 4. | Sign-off System Test Phase as completed | Test Lead |

3.3.3 Exit Criteria

The exit criteria for this test phase are:

| Ref | Item | Owner |
|-----|---|-----------|
| 1. | System test of all high and medium risk areas completed | Test Lead |
| 2. | No outstanding major issues (Sev 1 or 2) | Test Lead |
| 3. | System Test Completion report | Test Lead |

3.4 System Integration Testing

The purpose of System Integration Testing is

- To verify that different components of the application interact correctly with each other.
- To verify Integration with payment systems
- To verify product detail API

| Owner of Test Phase | Test Manager |
|-----------------------|----------------------|
| Teams executing tests | IT Quality Assurance |

3.4.1 Entry Criteria

The entry criteria for this test phase are:

| Ref | Item | Owner |
|-----|--|------------------|
| 7. | System Test Exit Criteria – completed | Development Lead |
| 8. | Scope for SIT signed off by system owners | Test Lead |
| 9. | System Integration Test scripts are documented | Test Lead |
| 10. | System integration environment established | Development Lead |
| 11. | Code migrated to the SIT environment | Development Lead |
| 12. | SIT data set up | Test Lead |

3.4.2 Management and Execution

This table defines the tasks required to achieve a successful completion of this phase of the test.

| Ref | Task | Owner |
|-----|--|------------------------|
| 5. | Coordinate and manage progress of SIT Test phase | Test Lead |
| 6. | Liaise with QA Offshore Team | OnsiteCoordinator |
| 7. | Execute SIT test scripts and raise defects | Quality Assurance team |
| 8. | Manage escalation and resolution of defects | Test Lead |
| 9. | Sign-off System Test Phase as completed | Test Lead |

3.4.3 Exit Criteria

The exit criteria for this test phase are:

| Ref | Item | Owner |
|-----|---|-----------|
| 4. | System test of all high and medium risk areas completed | Test Lead |
| 5. | No outstanding major issues (Sev 1 or 2) | Test Lead |
| 6. | System Test Completion report | Test Lead |



3.5 Performance Testing

| Owner of Test Phase | Test Manager |
|-----------------------|----------------------|
| Teams executing tests | IT Quality Assurance |

The purpose of this phase is to ensure the solution meets the performance requirements and SLAs.

The Performance Test will be executed in parallel with the User Acceptance Test, on the <environmentName> environment which is comparable to the production environment, and will be populated with PROD live data.

Refer to the Performance Test Plan for this project for details of the inclusions, exclusions, scenarios, transactions and iterations planned.

3.5.1 Entry Criteria

The entry criteria for this test phase are:

| Ref | Item | Owner |
|-----|---|--------------------|
| 1. | System Test completed to 85% | Test Lead |
| 2. | Performance Test Plan- signed off | Test Manager |
| 3. | Performance test environment established | Development Lead |
| 4. | Code migrated to the performance test environment | Development Lead |
| 5. | Data created in the performance test environment | Performance Tester |

3.5.2 Management and Execution

This table defines the tasks required to achieve a successful completion of this phase of the test.

| Ref | Task | Owner |
|-----|--|---------------------|
| 1. | Coordinate and manage progress of Performance Test phase | Test Manager |
| 2. | Execute Performance Tests, report results and issues | Performance Tester |
| 3. | Investigate issues, performance tuning | Development Manager |
| 4. | Manage escalation and resolution of defects | Test Manager |
| 5. | Sign-off Performance Test Phase as completed | Test Manager |

3.5.3 Exit Criteria

The exit criteria for this test phase are:

| Ref | Item | Owner |
|-----|--|--------------|
| 1. | Performance test completed with results acceptable to business | Test Manager |
| 2. | No outstanding major issues (Sev 1 or 2) | Test Manager |
| 3. | Performance Test Report – signed off | Test Manager |

3.6 User Acceptance Testing

| Owner of Test Phase | Business Manager |
|-----------------------|------------------|
| Teams executing tests | Business Team |

Business team will be engaged to perform User Acceptance Testing for the business requirements.

3.6.1 Entry Criteria

The entry criteria for this test phase are:

| Ref | Item | Owner |
|-----|------|-------|



| 1. | System Test Exit Criteria – completed | Test Lead |
|----|---------------------------------------|------------------|
| 2. | UAT Test Plan – signed off | Test Lead |
| 3. | UAT scripts are documented | Test Lead |
| 4. | UAT environment established | Development Lead |
| 5. | Code migrated to the UAT environment | Development Lead |
| 6. | UAT data set up | Test Lead |

3.6.2 Management and Execution

This table defines the tasks required to achieve a successful completion of this phase of the test.

| Ref | Task | Owner |
|-----|---|------------------|
| 6. | Coordinate and manage progress of UAT phase | UAT Lead |
| 7. | Execute test scripts & raise defects | Business Manager |
| 8. | Manage escalation and resolution of defects | UAT Lead |
| 9. | Sign-off UAT Phase as completed | UAT Lead |

3.6.3 Exit Criteria

The exit criteria for this test phase are:

| Ref | Item | Owner |
|-----|--|----------|
| 1. | UAT of all high and medium risk areas completed | UAT Lead |
| 2. | 2. No outstanding major issues (Sev 1 or 2) UAT Lead | |
| 3. | UAT Completion report | UAT Lead |

4 Test Automation

Selenium Test Automation framework will be used for both progressive and regressive automation. Selenium framework is chosen considering below reasons:

- 1. **Cross-browser compatibility:** Selenium supports a wide range of web browsers, including Chrome, Firefox, Edge, Safari, and Internet Explorer. This makes it ideal for testing web applications across different platforms and devices.
- 2. **Open-source and free:** Selenium is an open-source project, which means it's free to use and distribute. This lowers the barrier to entry for organizations and individuals who want to automate their web testing.
- 3. **Powerful API and ecosystem:** Selenium provides a rich API and ecosystem of tools and libraries, making it easy to create and maintain automated test scripts. Popular languages like Java, Python, C#, and JavaScript can be used with Selenium.
- 4. **Community support:** Selenium has a large and active community of developers and users, which means there are plenty of resources, tutorials, and forums available to help you get started and troubleshoot issues.
- 5. **Flexibility:** Selenium is highly flexible and can be used for a variety of testing scenarios, including functional testing, regression testing, and performance testing.
- 6. **Integration with other tools:** Selenium can be easily integrated with other testing tools and frameworks, such as TestNG, JUnit, and Jenkins, to create comprehensive testing pipelines.
- 7. Continuous integration and continuous delivery (CI/CD): Selenium is well-suited for integrating into CI/CD pipelines, allowing automated testing to be run as part of the development process.
- 8. **Scalability:** Selenium can be scaled to handle large-scale testing projects, making it suitable for organizations with complex web applications.

- 9. **Platform independence:** Selenium can be used on various operating systems, including Windows, macOS, and Linux.
- 10. Regular updates and improvements: The Selenium project is actively maintained, with regular updates and improvements being released to address bugs, add new features, and improve performance.

4.1 Progressive Automation

Identify Suitable Test Cases: Select test cases that are well-suited for automation, such as those that are repetitive, time-consuming, or error-prone.

Develop Automation Scripts: Create automated test scripts for the selected test cases, ensuring they are maintainable and reusable.

Execute and Validate: Run the automated test scripts and validate the results against expected outcomes.

Monitor and Maintain: Continuously monitor the performance of automated tests and make necessary adjustments to ensure their effectiveness.

4.2 Regression Automation

Test Case Identification: Identify critical test cases that need to be automated for regression testing.

Test Script Development: Create automated test scripts using the chosen framework, covering the identified test cases.

Test Data Management: Develop strategies for managing test data effectively.

Test Environment Setup: Configure the testing environment with the necessary tools, drivers, and dependencies.

Test Execution and Reporting: Execute the regression test suite and generate detailed reports.

Maintenance: Regularly update and maintain the regression test suite to keep it aligned with changes to the website.

5 RISKS

Risks considered major, likely to impact testing, and specific to this project are described below along with mitigation actions.

| Ref | Description | Impact | Mitigation Strategy | Owner |
|-----|-------------|--------|---------------------|-------|
| 1. | | | | |
| 2. | | | | |
| 3. | | | | |

6 Test Environments & Data

6.1 Test Environments

The following environments have been identified as suitable for each test phase:

| Test Phase / Purpose | SystemA | SystemB | SystemC | SystemD |
|-------------------------|---------|---------|---------|---------|
| Unit Test | | | | |
| System Test | | | | |
| System Integration Test | | | | |
| Performance Test | | | | |
| User Acceptance Test | | | | |

6.2 Test Tools

| Tool | Purpose | Account / Connectivity |
|---|---|------------------------|
| Test Management Tool(Eg: qTest, HP ALM or Jira) | Plan and execute tests, manage defects, produce reports and metrics | Project: Saucedemo.com |
| Selenium | Test Automation Tool | |

6.3 Test Data

Data will be generated by QA team as follows:

| Deliverable | Data Set | Test Data Generation Method | |
|-------------|----------|-----------------------------|--|
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |

6.4 Data Constraints

The following table highlights any data anticipated to adversely impact the progression of system and/or acceptance test:

| Ref | Element | Impact |
|-----|---------|--------|
| 1. | | |
| 2. | | |

7 Testing Management

7.1 Test Timeline

The project plan document includes the dates for test activities and is being maintained under version control in the following location:

linkToProjectPlan>

7.1.1 Test Execution Timeline

The following table shows the proposed dates for execution of each test phase:

| Task Name | Duration | Start Date | Finish Date |
|-----------------------|----------|------------|-------------|
| Unit Test | 5 days | | |
| System Test | 16 days | | |
| Sanity Test | 1 day | | |
| System Test – Cycle 1 | 5 days | | |
| System Test – Cycle 2 | 5 days | | |
| Regression Test | 5 days | | |
| Performance Test | 5 days | | |
| UAT | 8 days | | |

7.1.2 **Dependant Provisions**

The above timeline is based on agreement to the following provisions:

| Ref | Provision | Owner |
|-----|---|-------|
| 1. | Development teams provide a maximum of 24 hour (business hours) turnaround time for resolution of every Sev 1 and 2 defect | |
| 2. | Code to be installed in the test environment to enable commencement of script execution on the Start Date, as defined above | |
| 3. | | |
| 4. | | |
| 5. | | |

7.2 Resource Requirements

Based on the documents to hand and project meetings at the time of writing this document, the following high level resource estimates have been identified:

| Role | Tasks | UNIT | SYSTEM | UAT | PROD |
|---------------------|---|------|--------|------|------|
| Test Manager | Estimate test effort | 0.25 | 0.25 | 0.25 | 0.25 |
| | Review Test strategy & Test Plan Defect Management Manage progress of test phase | | | | |
| | Prepare and submit SLA metrics | | | | |
| | Manage cost of testing | | | | |
| | Prepare Test completion report | | | | |
| | Bring improvements in the team | | | | |
| Senior Test Analyst | Produce Test Strategy | 1 | 1.5 | 1.5 | 1 |
| | Produce Test Plan Manage entry and exit criteria Manage creation of test script content and | | | | |

| | execution System test data setup technical support of application for test Review test cases | | | |
|------------------------------|--|------|------|------|
| Quality Assurance Testers | Script tests Execute tests Create defect reports Retest defects | | 5 | |
| Development Team | Test data setup (DEV) Unit test script execution (DEV) | team | team | team |
| | Resolution of defects (SYSTEST) Technical support for performance tuning (PROD) | | | |
| Infrastructure | Monitoring performance Resolution of performance issues | | | TBA |
| Business Testers | Perform UAT | | | |

7.3 Test-Related Meetings

The following test-related meetings are planned for this project, based on the nature and size of the project. The test team will chair the meetings, with the exception of the PWG which is chaired by the project manager.

| Meeting Name | Purpose | Attendees | Frequency |
|--------------------------------|--|---|------------------------------|
| Project Working Group (PWG) | Review project progress. Updates from functional leads. | Project manager; leads from biz, development, infra, db, test, support. | Weekly |
| Test Strategy Workshop | Get input from stakeholders and project team to facilitate approval of the test strategy. | Project manager; leads from biz, development, infra, db, test, support. | Once |
| Test Scenario Review | Agree test coverage with business and development teams by reviewing test scenarios. | Project manager; leads from biz, development, infra, db, test, support. | Once per release |
| Test Phase Kickoff | Confirm entry criteria for the test phase are met. Review plan for testing. Discuss concerns. | Test team; Project manager; Development leads; business manager (UAT) | Once per test phase |
| Defect Triage | Facilitate effective resolution of defects by clarifying issues, reviewing priorities. Facilitate effective project team work by discussing and planning how teams can work effectively together. | Project manager; leads from biz, development, infra, db, test, support. | Daily during execution |
| Test Phase Completion | (May be combined with Kick Off meeting for the next test release) Review the test phase exit criteria with the test status. Plan remedial actions as needed. | Project manager; leads from biz, development, infra, db, test, support. | Once per test phase |
| Test Completion | Record the lessons learnt during the project testing. | | Once |

7.4 Defect Management Process

Defect reports will be created in the test management tool to track issues detected during testing through to resolution. The issues are not necessarily system faults and may be resolved by clarification. Issues typically include problems in requirements, specifications, code, configuration, packaging, data and tests.

Defect workflow can be tailored to meet project requirements.

Defect's Priority and Severity will be maintained for each defect.

Defect Priority states the order in which a defect should be fixed. Higher the priority the sooner the

defect should be resolved.

- 1. **Priority 1(High)** The defect must be resolved as soon as possible as it affects the system severely and cannot be used until it is fixed. It is blocking most of the test cases.
- 2. **Priority 2 (Medium) -** During the normal course of the development activities, defects should be resolved. It can wait until the next drop of the release is created. Not blocking many test cases.
- 3. **Priority 3 (Low) -** The defect is an irritant but fix can be done once the more serious defect has been fixed. Not blocking or Blocking very few test cases

Defect Severity will be identified based on the below guidelines.

| Severity | Description |
|--|---|
| Severity 1 (Critical) | Entire system or key business process is unusable or does not meet the needs of the business, many users affected and no work-around is available; or, Corruption or loss of data occurs that is not immediately recoverable and prevents the business from continuing. |
| Severity 2 | Part of the system or key business process is unusable or does not meet the needs of the |
| (High) | business, few users affected but a work-around is available; or, |
| | Corruption or loss of data occurs that is immediately recoverable and allows the business to continue. |
| Severity 3 | A non-critical incident, affecting a single user, occurs which affects the ability to provide the best |
| (Medium) service but there is a workaround. | |
| Severity 4 Cosmetic errors, documentation anomalies, requests for information or advice re | |
| (Low) | |

8 QA DELIVERABLES

Below artifacts will be produced by the QA team throughout the project.

- 1. **Test Plan:** A detailed document outlining the testing activities, resources, and schedule.
- 2. **Test Cases:** Detailed descriptions of test scenarios, expected results, and actual results.
- 3. **Test Scripts:** Automated test scripts.
- 4. Test Data: Data used to execute test cases.
- 5. **Test Reports:** Summary of test activities, defects found, and overall test coverage.
- 6. **Defect Tracking Reports:** Documentation of defects discovered, their severity, and resolution status
- 7. **Regression Test Suite:** A collection of automated test cases designed to verify the stability of the website after changes.



9 SIGNATURES / RESPONSES

End of Document