

Use this framework to develop a deep, shared understanding and empathy for other people. An empathy map helps describe the aspects of a user's experience, needs and pain points, to quickly understand your users' experience and mindset.

Share template feedback



Says

Build empathy

The information you add here should be representative of the observations and research you've done about your users.

What have we heard them say? What can we magine them saying? without the Allowing makes a understanding of significant what others distinction in feel,see and their ability to get experience, design somewhere and is pointless. live participate in daily activities. independently. there are not

people with disabilities to

sense, process sensory information, and perform actions that benefit people with disabilities

What are their wants, needs, hopes,

and dreams? What other thoughts

might influence their behavior?

Thinks

enough options for severely disabled adults



Helps individuals face at work and in daily life to promote social inclusion for them

DIFFERENTLY ABLEP, NOT DISABLED

works by combining large amounts of data with fast, iterative processing and intelligent algorithms, allowing the software to learn automatically from patterns or features in the data.

Does

What behavior have we observed?

What can we imagine them doing?

allows persons

with speech

problems to

access the

Internet via

sounds and

gestures.

intelligence uses machine learning to mimic human intelligence.

Artificial

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allow people with disabilities to fully control their environments

Being differently abled is to be able to do things differently

Al enabled systems have had positive impacts on the lives of people with disabilities.

Feels

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?



