Shantala Kamat

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CAREER OBJECTIVE

Test Engineer aspiring to utilize my functional and technical experience, skills and knowledge in the field of SOFTWARE TESTING with the aim of learning new tools and to enrich the career.

PROFESSIONAL SUMMARY

Worked for Tata Consultancy Services from 17 November 2016 to 27 October 2023 as Systems Engineer.

EXPERIENCE SUMMARY:

* 6+ years of Industry experience in Manual Testing for Web, Desktop and Mobile (Both iOS and Android) applications, REST API Testing and Automation Testing.
* Strong experience in Functional Testing types like System testing, Integration testing, Sanity testing, Smoke testing, Regression testing, User Acceptance Testing and Mobile testing (Both Real and Virtual device) .
* Experience in Requirement Analysis, Test planning, Test case design, Test review, Test execution and Defect management.
* Automation experience in Selenium with Java.
* Good knowledge on Katalon Studio.
* Experience in UI Testing, UAT testing, REST API testing and NLP Testing.
* Experience in using Azure DevOps and JIRA to manage our project testing life cycle in Agile methodology.
* Advance experience in working in an Agile/Scrum environment.
* Exposed to Automation testing life cycle and SDLC- Analysis, design, implementation and testing.
* Excellent collaboration with cross functional teams across shores to understand requirements and ensure comprehensive test coverage.
* Knowledge on CI/CD pipelines and Git version control.
* Experienced in delivering engaging presentations/ sprint demos to large groups.
* Highly efficient with Test reporting, verification of backend logs and bug retesting.
* Managed and mentored a QA team of about 5 team members.
* Developed and implemented Dashboards on Azure DevOps to enhance test visibility and for improved test reporting.

SKILL SET:

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| Primary Skills | Manual Testing, Automation testing, REST API Testing. |
| Languages | JAVA. |
| Tools | Azure Devops/MS VSTS, JIRA, Microsoft Visual Studio 2019, Headspin,  BrowserStack, Insomnia, Postman,  Camunda Modeller, Eclipse IDE, Selenium Webdriver, Katalon Studio. |
| Database | Microsoft sql server management tool |
| Process followed | Agile and Waterfall |
| Domain | Artificial  Intelligence- Mobile App testing,  Insurance domain, Banking, Logistics, Web App Testing, Automotive-  Infotainment system testing. |

Project Experience Highlights:

Project#1: ASTRO (Jan 2022- Oct 2023) Client: PricewaterhouseCoopers(PwC), US

Project Description: ASTRO is an AI Machine learning based mobile chat-bot. It’s a hybrid mobile app compatible with both iOS and Android integrated with 20+ downstream systems

Responsibilities:

* Software Test Analyst primarily handling Mobile, UI, API and NLP testing, Voice to text testing, Database testing.
* Authored and refined test plans for Integration and Regression testing defining scope, objectives and success criteria.
* Involved in testing Android and iOS devices, real and virtual (through Headspin).
* Involved in Agile work cycle processes and worked in individual scrum teams across shores.
* Major responsibility in Requirement Analysis, Test planning, Test data creation, Test execution, Defect triage, UAT testing.
* Worked as an automation tester in developing, executing and debugging test scripts for the scenarios required to execute Smoke test cases using Selenium WebDriver with Java.
* Involved in Manual API testing using Postman.
* Worked as an offshore QA lead and coordinated with teams across shores.

Project #2 : YONO SBI Mobile App(Sept 2020- June 2021) Client: State Bank of India

Project Description: The YONO Banking App, offered by SBI, is designed to provide customers with convenient access to a wide range of banking services through their mobile devices. A general

description of the features typically found in the ICICI Banking App include Account Management, Funds Transfer, Bill Payments, Mobile Recharge, Investment and Wealth Management, Loan Services and Card Management. This application mainly views the customers information and access other online services securely with just a click.

Responsibilities:

* Responsible for Regression testing of specific features and testing of the new enhancements in the Application.
* Carrying out the activities in the testing lifecycle including test planning, analysing business and system requirements
* Design and develop test scenarios and test cases based on app requirements and design.
* Prepared Test Reports and submitted the bug findings to the JIRA defect tracking.
* Involved in defect reporting, defect tracking and defect retesting.
* Prepared meeting notes on daily execution/highlight of the project and sent out the reports to the management.
* Provided daily status updates showing the progress of the testing effort and open issues to be resolved.
* Perform root cause analysis for production and user acceptance defects, addressing test gaps to ensure test efficiency.

Project#3: Care Insurance (Jan 2020- August 2020) Client: Care Insurance Company

Project Description: The goal of the project is to maintain all activities of insurance claim application. It is mainly concerned about claiming process of accident vehicles in insurance company. In this motor claim, we deal with two types of motor vehicles those are two and four-wheeler vehicles. If the client met with an accident directly intimate to the insurance company as per the policy number or vehicle number.

Responsibilities:

* Involved in Test cases development.
* Worked with business analysts and developers to resolve issues.
* Execution of test cases in different ways and observing the behavior under different conditions.
* Documented and tracked defects using Jira.
* Involved in regression, functional, re-testing and smoke testing.
* Involved in Defect logging and tracking.
* Checking the behavior and data in OS at required conditions.
* Attended all the monthly updated meetings, peer reviews and suggestions for any developments required/un-expected behavior in the application.

Project#4: TQL Carrier Dashboard (June 2019- December 2019) Client: Total Quality Logistics(TQL), US

Project Description: TQL Carrier Dashboard(iOS and Android) is a secure app designed for carriers, dispatchers and driver to more easily manage freight.

Responsibilities:

* + Active involvement in all the Agile work cycle processes followed in the project.
  + Involved in testing iOS and Android devices on Browser stack.
  + Used Azure DevOps for Test Management.
  + Coordination with teams across shores.
  + Involved in creating daily test reports which were shared with the Business.
  + Grooming new resources.

Project#5: US E&C Compliance Navigator FY20 (March 2018- June 2019) Client: PricewaterhouseCoopers(PwC), US

Project Description: Compliance Navigator is an E&C application that is used for onboarding new hires/contractors into the firm. The application facilitates users to finish all the joining formalities and enables PwC internal staff to track the clearance process. This application is built with various technologies like SharePoint/K2 smart forms, .Net, Angular.JS, SSIS/SSRS etc and is integrated with many other E&C applications like Prehire, CTEO ,CoC etc.

Responsibilities:

* Involved in Test Management activities- Requirement analysis, Test Estimation, Test planning, Test designing, test execution, test reporting.
* Clearly understood the business requirements which kept changing very frequently and created test cases with extreme precision.
* Confidently lead a small QA team and groomed new associates.
* Involved in many important calls with the business/stakeholders.
* Automated scripts using Selenium WebDriver with Java on Visual Studio on Agile Methodology.
* Worked on Page Object Model, TestNG.
* Developed common functions for the code reusability which could be used by other team members.
* Involved in production check out and reporting.
* Closely worked with Business Analysts, Scrum Masters and Product owners.
* Involved in Function, Integration, System and Regression testing on different web-based applications and defining the tests to verify them based on complicated business logic
* Identifying the bugs and scheduling defect Triage calls with development team and Business Analysts which resulted in getting the defects resolved at a faster pace.
* Presented clear, data-driven quality insights to stakeholders, facilitating informed decision- making regarding product releases.

Project#7: Mitsubishi Motors Corporation-IVI (Feb 2017-March2018) Client: Mitsubishi Motors, Japan

Project Description: This project was all about developing modern infotainment systems using MATLAB.

Responsibilities:

* Involved in detailed understanding of the Software Requirements Specification (SRS) document.
* Designed test cases based on various test scenarios from the infotainment system for most of the features like USB, Bluetooth, Phone, FM, CarPlay, Android Auto.
* Involved in test execution on Digital Simulation for features like USB, Bluetooth, Phone, FM etc.
* Closely worked with the development team and helped in hassle free releases.

ACHIEVEMENTS:

* Special Achievement Award from Account Leadership team for ASTRO project.
* On the spot award in appreciation of outstanding contribution to the organization for Compliance Navigator Project.
* Received appreciations from Scrum Master and BA from client side for outstanding

contribution to Compliance Navigator project and was chosen as the best Quality Analyst for the project.

* Recognized by client TQL for reporting important bugs before production.

EDUCATION:

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| Degree | Institute | Year of course | Class obtained |
| B.E. in Electrical and Electronics Engineering | KLS Gogte Institute of Technology  affiliated to Visvesvaraya  Technological University (VTU), Belagavi,  Karnataka, India. | 2012-2016 | First class with Distinction |