



# **COFFEE SALES DASHBOARD PROJECT —**

## ❖ About Dataset

### ➤ Purpose:

To analyze and visualize coffee sales performance, identify top-selling products, understand customer preferences, and track revenue trends by region and product type.

### ➤ Rows: 1,000 (each representing a unique sales order)

## ❖ Columns (Features):

- Order ID → Unique identifier for each order
- Order Date → Date of purchase
- Customer ID → Unique identifier for each customer
- Product ID → Product code
- Quantity → Number of units ordered
- Customer Name → Buyer's name
- Email → Customer email address
- Country → Customer location
- Coffee Type → Coffee variety (Arabica, Robusta, Excelsa, Liberica)
- Roast Type → Roast preference (Large, Medium, Dark)
- Size → Cup size (0.2, 0.5, 1.0 Kg, 2.5 Kg)
- Unit Price → Price per unit
- Sales → Total sales value (Quantity × Unit Price)

### ➤ Dataset Type: Structured (Numeric + Categorical)

## ❖ Use Case:

Build an **interactive Excel dashboard** to help management track performance, product trends, and regional opportunities for growth.

---

## ❖ Business Problem

- ### ➤
- The coffee company lacked a unified system to track and analyze sales across regions, roast types, and customer segments. Reports were manual, time-consuming, and fragmented — preventing quick decision-making on product strategy and revenue optimization.






## ❖ Objective

- Develop a **centralized, interactive Excel dashboard** to:
    - Monitor **sales performance** across coffee types, roasts, and sizes
    - Analyze **regional revenue contribution**
    - Identify **top customers**
    - Enable **data-driven decisions** for marketing and product planning
- 

## ❖ Approach & Methodology

- Data Cleaning
  - Removed duplicates and standardized text entries (e.g., country names)
  - Converted data types for date and numeric fields
  - Created calculated columns like `Total Sales = Quantity × Unit Price`
- Data Analysis (Excel)
  - Used **Pivot Tables** to summarize data by coffee type, roast type, and region
  - Created **time-based hierarchies** (Year, Quarter, Month, and Day)
  - Applied **Slicers and Timelines** for dynamic filtering
  - Used **Conditional Formatting** to highlight top products
- Dashboard Development
  - **Bar Chart:** Top-selling coffee types
  - **Pie Chart:** Country-wise sales performance
  - **Yearly, quarterly, monthly and day wise sales trend:** Using Timeline
  - **Column Chart:** Coffee Sales Performance and Top 5 Customers
  - **KPIs:** Total Sales, Top Country, Top Ranked Coffee Type, Best Selling Roast and Total Orders
- Insights Extraction
  - Compared product-level and regional sales
  - Identified best-performing roast and cup size combinations
  - Highlighted high-demand periods and customer patterns

## ❖ Key Insights

-  **Excelsa** generated the highest sales, followed by **Liberica**.
  -  **United States and Ireland** emerged as top markets.
  -  **2021** recorded the highest sales.
  -  **The 2.5 Kg** coffee pack generated the highest sales.
  -  **Large-roast-type** had the highest revenue contribution.
- 

## ❖ Business Impact

- Enhanced **sales visibility** with a single interactive dashboard.
  - Improved **decision-making speed** for management and marketing.
  - Enabled identification of **top-performing products and regions**, guiding promotional strategy.
- 

## ❖ Conclusion

- This project successfully converted raw coffee sales data into a **dynamic Excel dashboard** that provides instant insights on sales performance, product preferences, and regional opportunities — empowering the business to make faster, smarter, and data-driven decisions.
- 

## ❖ Project Information

- **Project Name:** Coffee Sales Dashboard Project
- **Tools Used:** Microsoft Excel (Pivot Tables, Charts, Slicers, Timelines, IF, Vlookup)
- **Report Type:** Sales & Performance Dashboard
- **Author:** *Shantanu Dhara*
- **Year:** 2025