

Sharad Patel

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Career Objective

Skilled and motivated Computer Programming student seeking a Co-op position from May 2024. Strong experience in HTML, CSS, JavaScript, Java, Python, C/C++, and customer service. Proven team player with a positive attitude and the ability to contribute to the company's success.

Education

Computer Programming, Georgian College (ILAC), Toronto, ON
April, 2023 - December, 2024(Expected)

Highlights of Education

- Proficient in Java, JavaScript, Python, C/C++, and C#.
- Demonstrated Agile methodologies in project work.
- Strong problem-solving skills through coding platforms like LeetCode and CodeWars.
- Efficient coding with a solid understanding of Data Structures and Algorithms.
- Expertise in developing Desktop Applications using Spring Boot.
- Skillful development of websites using HTML, CSS, and Vanilla JS.
- Proficient in optimizing website performance with React for fast and responsive user interfaces.
- Experience in version control using Git and GitHub for efficient collaboration.

Professional Experience

Customer Service Representative, Toronto Transit Commission (TTC), Toronto, ON
July 2023 - Present

- Provided exceptional customer service to passengers.
- Achieved a 95% customer satisfaction rating based on post-interaction surveys.
- Maintained a 98% accuracy rate in providing real-time information during service disruptions.
- Provided mentorship to team members, contributing to a positive team culture.

Projects

Banking Management System [Link]

Description: Implemented a secure and functional Banking Management System using Java, Java Swing, and MySQL. The system includes user authentication, account operations, bank statement viewing, and PIN change functionalities.

Outcome: Showcases proficiency in Java programming, UI design, database integration, and deployment strategies.

Tech Stack: IntelliJ IDEA, Java, Java Swing, JDBC, MySQL, Launch4J

Employee Management System [Link]

Description: Developed a robust Employee Management System using Java Swing and MySQL, enabling efficient employee information management.

Outcome: Demonstrates proficiency in Java programming, UI design, database integration, and external library utilization.

Tech Stack: IntelliJ IDEA, Java, Java Swing, MySQL, Launch4J, ResultSetXML.JAR

Certificates

Accessibility for Ontarians with Disabilities Act, June 4, 2023
Health and Safety Awareness, June 3, 2023