

# Management in Action

Understanding the Four Key Functions  
for Business Success of Flare Studio.

Submitted to:

**Md. Tariqul Islam**

Associate Professor

Department of Management Studies

Faculty of Business Administration

Submitted by:

ID	Reg	Name
2102019	10146	Hridoy Chandra Sarker
2102020	10147	Md. Sadman Kabir Bhuiyan
2102021	10148	Sadman Hafiz Shuvo
2102022	10149	Noshin Nazia
2102023	10150	Md. Senarul Islam
2102024	10151	Md. Sharafat Karim
2102025	10152	Seemanta Shill
2102026	10153	Nayema Ferdoushi

---

# CONTENTS

---

Flare Studio.....	3
Overview.....	3
History.....	3
Preface.....	3
Our apps.....	3
Management in action.....	4
I) Planning.....	4
1. Goal Setting.....	4
2. Market Research and Data Analysis.....	4
3. Resource Allocation.....	5
4. Project Planning and Timeline.....	5
5. Design Framework for Planning.....	5
Visual Design Flowchart:.....	5
6. Risk Management and Contingency Planning.....	6
II) Organizing.....	6
1. Defining Roles and Responsibilities.....	6
2. Task Structuring and Workflows.....	6
3. Coordination Across Teams.....	7
4. Resource Allocation.....	7
5. Managing Multiple Projects Simultaneously.....	8
6. Building a Flexible and Adaptive Organizational Structure.....	8
7. Documenting Processes.....	8
III) Leading.....	9
1. Leadership Approach.....	9
2. Leadership Styles.....	9
3. Team Motivation & Culture.....	9
4. Decision-Making.....	10
5. Performance Management.....	10
6. Conflict Resolution.....	10
7. Leadership Impact.....	11
IV) Controlling.....	11
1. Performance Monitoring.....	11
2. Quality Control.....	11
3. Budget Control.....	12
4. Corrective Actions.....	12
5. Feedback Loops.....	12
6. Final Evaluation.....	12

---

# Flare Studio

---

## Overview

At **Flare Studio**, we focus on developing dynamic and user-friendly Android applications that bring innovative ideas to life. Our mission is to create high-performance mobile apps that cater to diverse user needs, from everyday utilities to advanced solutions. We prioritize functionality, design, and user experience, ensuring that our apps are not only intuitive and visually appealing but also reliable and secure. By staying on top of the latest trends in mobile technology, Flare Studio is committed to delivering exceptional products that stand out in a competitive market.



## History

### Preface

Flare Studio began with a vision to create exceptional mobile applications that simplify and enhance everyday tasks. Founded by a team of passionate developers and designers, we started with small-scale projects focused on utility apps. As we gained momentum, our focus expanded to include more diverse and innovative solutions, pushing the boundaries of Android development.

Over the years, we've grown into a reputable studio known for crafting intuitive, reliable, and secure apps. What began as a local effort has now evolved into a global initiative, where we collaborate with clients and partners from various industries to deliver mobile solutions that resonate with users worldwide. Our commitment to quality, innovation, and user satisfaction has driven us to consistently improve and expand our expertise, ensuring that Flare Studio stays at the forefront of mobile technology.

### Our apps

At **Flare Studio**, we developed the **SafeSync Contacts** app, a comprehensive contact management solution designed for secure and efficient data handling. The app integrates **MySQL** for managing local contacts and **Firestore** for storing and accessing public contacts, ensuring a seamless experience for users who need both private and cloud-based contact management.

# Management in action

At **Flare Studio**, effective management is the cornerstone of our business success. We emphasize the four key functions of management—**planning, organizing, leading, and controlling**—to ensure our projects are delivered on time, within budget, and to the highest standards.

## I) Planning

At Flare Studio, planning is a critical function that enables the company to develop high-quality Android applications while staying competitive in the market. Planning at Flare Studio involves several key aspects such as goal setting, market analysis, resource allocation, and project management. Below is a detailed breakdown of the planning process with relevant data, design frameworks, and visuals.

### 1. Goal Setting

Planning begins with setting clear and measurable goals for the development process. These goals ensure that the team has a clear direction and can measure success.

- **Short-term Goals:**
  - Launch a new Android app within 3 months.
  - Achieve 95% customer satisfaction within the next product release.
  - Reduce bug reports by 15% in future app versions.
- **Long-term Goals:**
  - Expand into iOS development within the next 2 years.
  - Enter international markets, focusing on Europe and North America by 2025.

Type of Goal	Description	Time Frame
Short-term Goal	Launch an Android app in 3 months	3 months
Long-term Goal	Expand into iOS development	2 years
Long-term Goal	Target international markets	2025

### 2. Market Research and Data Analysis

Flare Studio conducts detailed market research to understand industry trends, user preferences, and emerging technologies. This data-driven approach enables the company to stay ahead of the curve.

Metric	Value
Global Android Market	70% of global mobile OS market
Primary User Demographic	18-34-year-olds
Emerging Tech Trends	AR, AI, and ML integration

### 3. Resource Allocation

Effective resource allocation is key to successful project planning at Flare Studio. Resources include skilled personnel, financial budgets, and the right development tools.

Project	Resource Allocation	Budget %
Project A	Android Development Team	25%
Project B	AR and AI Integration Team	40%
Project C	Quality Assurance	35%

### 4. Project Planning and Timeline

Once goals are set and resources are allocated, Flare Studio creates a detailed project timeline to ensure the on-time delivery of apps.

#### Phases of Development:

1. **Research & Ideation:** 2 weeks
2. **Design & Prototyping:** 3 weeks
3. **Development:** 6 weeks
4. **Testing & Debugging:** 3 weeks
5. **Launch & Feedback:** 2 weeks

#### Project Timeline Gantt Chart:

Phase	Duration	Start Date	End Date
Research & Ideation	2 weeks	Oct 1	Oct 14
Design & Prototyping	3 weeks	Oct 15	Nov 5
Development	6 weeks	Nov 6	Dec 17
Testing & Debugging	3 weeks	Dec 18	Jan 8
Launch & Feedback	2 weeks	Jan 9	Jan 23



### 5. Design Framework for Planning

Flare Studio uses a **Product Development Cycle** to streamline its app development process. The framework ensures that each phase of development is well-planned, monitored, and reviewed.

#### Visual Design Flowchart:

1. **Ideation** → 2. **Wireframe Design** → 3. **Prototype Creation** → 4. **User Testing** → 5. **App Development** → 6. **Quality Assurance (QA)** → 7. **Launch & Feedback**

### 6. Risk Management and Contingency Planning

Planning also involves anticipating risks and preparing contingency plans to mitigate issues such as development delays, technical failures, or market changes.

- **Identified Risks:**
  - Development delays due to lack of resources.
  - Technology adoption challenges with AI and AR.
- **Contingency Plans:**
  - Increase temporary staffing during critical project phases.
  - Utilize outsourced development teams in case of high workload.

## II) Organizing

Once the plan is in place, organizing focuses on structuring the team and resources to implement it. At Flare Studio, this includes:

### 1. Defining Roles and Responsibilities

A clear definition of roles and responsibilities is essential to ensure that everyone knows their duties, their authority, and whom they collaborate with. At Flare Studio, we carefully match team members' skills and expertise to specific tasks:

- **Developers:** Focus on coding, debugging, and integrating features. They are organized into specialized teams like front-end, back-end, and full-stack, depending on project needs.
- **Designers:** Handle the user interface (UI) and user experience (UX) aspects of our apps, ensuring that the products are visually appealing, intuitive, and user-friendly.
- **Project Managers:** Oversee the progress of projects, ensuring that timelines are adhered to, resources are efficiently allocated, and milestones are met. They also serve as the point of communication between teams and stakeholders.
- **Quality Assurance (QA):** QA testers are responsible for ensuring that our apps function correctly by testing various features, finding bugs, and providing feedback to developers.
- **Marketing and Sales:** Work on promoting the app, managing customer relationships, and launching effective campaigns to maximize reach and revenue.

### 2. Task Structuring and Workflows

To maintain efficiency, tasks must be well-structured and workflows organized to ensure a smooth development process. This often involves breaking larger goals into smaller, manageable tasks. We achieve this by:

- **Project breakdown:** Each project is divided into key phases like planning, design, development, testing, and deployment. Each phase has specific tasks and deliverables.

- **Task dependencies:** Understanding and managing task dependencies is critical. For instance, designers need to complete UI mockups before developers can start coding the front-end, and the app must be developed before QA can begin testing.
- **Agile Methodology:** We often use **Agile project management**, which includes dividing projects into sprints—short, time-boxed periods where a specific set of tasks is completed. This structure allows for flexibility and continuous improvement based on feedback.



Our workflows are mapped using tools like **Jira** or **Trello**, where tasks are tracked, assigned to individuals, and moved through stages from "To Do" to "Done," ensuring everyone has visibility into project progress.

### 3. Coordination Across Teams

At Flare Studio, organizing also means ensuring smooth coordination between different departments. This is especially important as we often have different teams working on the same project simultaneously. Effective coordination involves:

- **Cross-functional collaboration:** Designers, developers, and testers need to communicate frequently to ensure the final product aligns with the original vision. Regular meetings, daily stand-ups, and progress reports help keep everyone in sync.
- **Collaboration tools:** We use tools like **Slack**, **Google Workspace**, and **Confluence** for real-time communication and documentation.

### 4. Resource Allocation

Effective organizing ensures that resources are allocated optimally across all projects. Resources at Flare Studio include:

- **Human Resources:** We ensure that developers, designers, and testers are assigned according to their strengths. For example, developers with expertise in database management might work on the backend of an app, while those skilled in UI/UX focus on front-end tasks.

- **Technological Resources:** From software licenses to cloud storage solutions, we make sure that teams have the tools they need, such as **Android Studio**, **Firebase**, or testing platforms, to execute their tasks efficiently.
- **Financial Resources:** Organizing also involves budgeting and ensuring that projects stay within financial limits.

## 5. Managing Multiple Projects Simultaneously

Flare Studio often handles multiple projects at once, each with different scopes, timelines, and client expectations. Organizing involves prioritizing these projects to make sure resources are appropriately divided without overloading any team. We use:

- **Project prioritization:** Based on deadlines, complexity, or strategic value. Projects that generate higher revenue or are close to launch may receive more resources at critical times.
- **Time management:** We track team capacity, ensuring no one is overloaded, and adjust timelines or add resources if needed to meet project deadlines.

Balancing resources and workflows across multiple projects helps us maintain productivity and avoid bottlenecks.

## 6. Building a Flexible and Adaptive Organizational Structure

At Flare Studio, organizing is not rigid. We foster an adaptable structure where teams can shift and evolve based on project requirements. For instance:

- We may reassign developers from one project to another if there's a critical need.
- We encourage cross-training, so team members can cover different roles if necessary, which improves our flexibility.

## 7. Documenting Processes

Finally, organizing includes creating and maintaining clear documentation for processes, from coding standards to deployment pipelines. Documentation ensures that new team members can quickly onboard, and existing teams have a reference to maintain consistency and quality in their work.

We often work on multiple projects simultaneously, and effective organization ensures that each one receives adequate attention and resources.

## III) Leading

Leadership is critical in motivating our team to achieve project goals. At Flare Studio, we promote a collaborative culture, where leaders inspire and guide teams rather than simply managing them. Our leadership practices involve:



## 1. Leadership Approach

At Flare Studio, leadership emphasizes collaboration, communication, and empowerment. Leaders are more than managers; they guide, inspire, and motivate teams toward achieving project and business goals.

Leadership Element	Details
Communication	<ul style="list-style-type: none"><li>- Transparent sharing of company vision and objectives.</li><li>- Regular updates on project status.</li></ul>
Motivation	<ul style="list-style-type: none"><li>- Recognizing and rewarding exceptional performance.</li><li>- Encouraging creativity and ownership.</li></ul>
Empowerment	<ul style="list-style-type: none"><li>- Delegating authority, allowing teams to make decisions.</li><li>- Providing support when facing challenges.</li></ul>
Mentorship	<ul style="list-style-type: none"><li>- Leaders act as mentors, providing guidance and skill development opportunities for team members.</li></ul>

## 2. Leadership Styles

Leaders at Flare Studio adapt their leadership style to suit the team dynamics and project needs.

Leadership Style	When Applied
Transformational	<ul style="list-style-type: none"><li>- Used in innovation projects (e.g., new app development) to inspire creative problem-solving.</li></ul>
Democratic	<ul style="list-style-type: none"><li>- Applied during brainstorming sessions or collaborative design sprints to gather diverse input.</li></ul>
Situational	<ul style="list-style-type: none"><li>- Adjust leadership style based on project urgency or team morale (e.g., tight deadlines require more directive leadership).</li></ul>

## 3. Team Motivation & Culture

Flare Studio fosters a positive work environment where employees feel motivated and valued, driving higher productivity and creativity.

Motivation Factor	How It's Implemented
Incentives	<ul style="list-style-type: none"><li>- Bonus system based on performance metrics (e.g., app launch success, feature delivery).</li><li>- Recognition in team meetings and company-wide communication.</li></ul>
Work-Life Balance	<ul style="list-style-type: none"><li>- Flexible working hours and remote work options to ensure employee well-being.</li></ul>
Team-Building	<ul style="list-style-type: none"><li>- Regular team-building events, both virtual and in-person.</li></ul>

## 4. Decision-Making

Leadership at Flare Studio encourages collective decision-making, especially when addressing project challenges.

Decision Type	How It's Made
Product Features	<ul style="list-style-type: none"><li>- Decisions on app features involve input from developers, designers, and marketing.</li><li>- Customer feedback also shapes the final decision.</li></ul>
Project Prioritization	<ul style="list-style-type: none"><li>- Leadership, alongside project managers, assesses resource availability and project deadlines to prioritize tasks.</li></ul>
Problem-Solving	<ul style="list-style-type: none"><li>- Open forums and team brainstorming sessions help solve complex issues (e.g., bugs, UI redesigns).</li></ul>
Risk Management	<ul style="list-style-type: none"><li>- Leadership identifies potential risks early and devises contingency plans (e.g., Firebase scalability issues, app crashes).</li></ul>

## 5. Performance Management

Performance tracking is essential in leading teams to success. Leaders use clear performance metrics to ensure individual and team progress aligns with company goals.

Performance Metric	How It's Measured
Project Milestones	<ul style="list-style-type: none"><li>- Progress against development schedules and deadlines.</li><li>- Meeting sprint goals in Agile.</li></ul>
Productivity	<ul style="list-style-type: none"><li>- Lines of code, number of resolved bugs, and feature delivery.</li><li>- Time spent on tasks versus estimated time.</li></ul>
App Quality	<ul style="list-style-type: none"><li>- User feedback and ratings in the Google Play Store.</li><li>- Crash-free rate and bug reports post-release.</li></ul>
Team Engagement	<ul style="list-style-type: none"><li>- Feedback from regular one-on-one sessions and anonymous team surveys.</li><li>- Employee retention rates and morale.</li></ul>

## 6. Conflict Resolution

Leaders are also responsible for managing and resolving conflicts within the team, ensuring a harmonious work environment.

Conflict Type	Resolution Strategy
Technical Disagreements	<ul style="list-style-type: none"><li>- Leaders mediate discussions and encourage data-driven decisions (e.g., choosing between two coding frameworks).</li></ul>
Interpersonal Conflicts	<ul style="list-style-type: none"><li>- Encourage open communication and finding common ground.</li><li>- One-on-one meetings to address personal grievances.</li></ul>
Resource Allocation Issues	<ul style="list-style-type: none"><li>- Reassess project needs and allocate additional resources if needed (e.g., adding more developers to speed up feature completion).</li></ul>

## 7. Leadership Impact

By focusing on these leadership strategies, Flare Studio ensures that teams are driven, productive, and aligned with company goals, resulting in the following:

Outcome	Impact
Improved Productivity	<ul style="list-style-type: none"><li>- Teams consistently meet or exceed project deadlines.</li><li>- Faster app feature rollouts.</li></ul>
High Job Satisfaction	<ul style="list-style-type: none"><li>- Employee surveys show strong satisfaction with leadership and work culture.</li><li>- Low employee turnover.</li></ul>
Innovation	<ul style="list-style-type: none"><li>- Empowered teams lead to more creative solutions, driving innovative apps.</li></ul>
Better Decision-Making	<ul style="list-style-type: none"><li>- Collective decision-making results in fewer errors and more robust app features.</li></ul>

## IV) Controlling

The final function, controlling, involves monitoring progress and performance to ensure that goals are met. At Flare Studio, this process includes:

### 1. Performance Monitoring

We continuously track key metrics to measure project progress. For example, we monitor sprint completion rates using tools like Jira, keeping an eye on the percentage of tasks completed. Developers' progress is also measured by lines of code written and the number of bugs resolved, which we track via GitHub and Bugzilla. This allows us to spot any delays or blockers early and adjust team priorities accordingly.

For app performance, we rely on tools like Firebase Crashlytics and Android Profiler to monitor key indicators like crash-free sessions, app load times, and memory usage. Real-time tracking ensures we catch performance issues quickly, improving the user experience.

### 2. Quality Control

Flare Studio ensures high-quality app releases through a mix of automated and manual testing. During development, unit testing ensures that individual code components function correctly, while integration testing checks how different modules interact. We use tools like JUnit, Espresso, and Firebase Test Lab to automate these processes. Before release, we perform manual UI/UX testing to ensure that the interface is intuitive and works smoothly across devices.

Besides, we periodically run automated tests in order to make sure our quality passes a standard and the set of all test cases.

### 3. Budget Control

Staying within budget is a crucial part of controlling. We regularly track development costs, such as the hours spent by developers, software licenses, and third-party services like Firebase. By using project management software and detailed financial tracking, we ensure that resources are allocated appropriately.

### 4. Corrective Actions

When issues arise, whether it's falling behind schedule, budget overruns, or quality problems, we take corrective actions to minimize impact. For example, if deadlines are missed, we might reallocate additional developers to a project or extend the sprint timeline to accommodate the work.

If quality issues are discovered during testing, we increase the frequency of code reviews or testing cycles to ensure that bugs are fixed before launch. In case of budget overruns, we might reevaluate feature priorities, cutting non-essential ones to ensure the project remains financially viable. Performance problems, such as app crashes or slow loading times, are tackled by optimizing code and reconfiguring our infrastructure for better efficiency.

### 5. Feedback Loops

Feedback is an integral part of the controlling process. We regularly gather feedback from clients, team members, and end-users. Client feedback helps us adjust project scope or timelines, ensuring that we meet their expectations. Internally, team members provide input during sprint retrospectives, allowing us to identify areas for improvement, such as adjusting workloads or reallocating resources.

Customer feedback, such as app store ratings and user reviews, is essential for post-launch updates. If users request features or report bugs, we prioritize those issues in future updates to enhance user satisfaction and app performance.

### 6. Final Evaluation

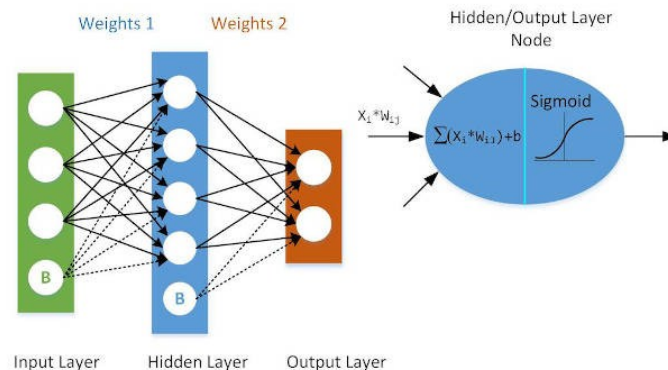
After a project is completed, we conduct a final evaluation to assess overall success. We compare the actual project timeline to the planned schedule and analyze whether we stayed within the budget. The success of the app itself is measured by user metrics like downloads, app store ratings, and revenue generated. We also gather feedback from the development team through a final retrospective, identifying lessons learned and improvements for future projects.

**The controlling function is essential for Flare Studio for several reasons:**

1. **Ensures Project Alignment with Goals:** Controlling helps maintain alignment with project objectives. By monitoring performance metrics and adhering to timelines and

budgets, we ensure that all team efforts contribute to the overall goals of the company and client satisfaction.

2. **Quality Assurance:** High-quality apps are critical in the competitive Android marketplace. Through rigorous quality control processes, we minimize bugs and enhance user experience, which is crucial for positive app reviews, user retention, and brand reputation.
3. **Efficient Resource Management:** Effective controlling allows us to allocate resources wisely. By tracking development and marketing expenses, we can avoid wasteful spending and ensure that every dollar is used efficiently, ultimately contributing to better profit margins.



4. **Early Problem Identification:** Regular monitoring of project metrics allows for the early detection of potential issues, such as falling behind schedule or exceeding the budget. This proactive approach enables timely corrective actions, reducing the impact of problems and keeping projects on track.
5. **Informed Decision-Making:** Controlling provides data-driven insights that support strategic decision-making. By analyzing performance and feedback, leaders can make informed choices about resource allocation, project prioritization, and feature development, enhancing overall efficiency.
6. **Continuous Improvement:** The feedback loops established through the controlling process facilitate continuous improvement. By evaluating project outcomes and gathering input from team members and clients, we can refine processes and practices, leading to better performance in future projects.
7. **Stakeholder Confidence:** Demonstrating effective controlling builds trust and confidence among stakeholders, including clients, investors, and team members. When stakeholders see that projects are managed effectively and aligned with objectives, it fosters a culture of transparency and reliability.
8. **Adaptability to Change:** The tech landscape is constantly evolving, and client needs can shift rapidly. A robust controlling function allows us to adapt quickly to changes in project requirements, market demands, or technology trends, ensuring that we remain competitive and relevant.