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## **Agent**

Characteristics

Architecture

Advantages

Typology

Communication

Objects

**Expert Systems** 

MAS

### • An agent is a computational entity that:

- Acts on behalf of other entities in an autonomous fashion
- Performs its actions with some level of proactivity and/or reactiveness
- Exhibits properties like learning, cooperation, and mobility to a certain extent
- Software agents (often simply termed agents) are software systems that freely fit the aforementioned criteria and can principally be described as inhabiting computers and networks, assisting users with computerbased tasks.

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#### **Autonomy**

Capability to work autonomously without human intervention. For this purpose, they are supposed to possess necessary skills and enriched with required resources.

#### **Co-operation**

In order to complete the tasks, agents must interact with users, the environment, and other agents.

#### Learning

Agents should be able to learn from the entities with which they interact to complete their tasks.

### Reactivity

Agents perceive their environment and respond in a timely fashion to changes enforced by the environment.

Agent

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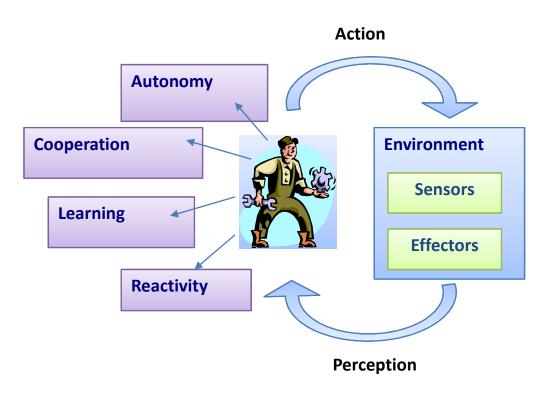


Figure 1: Architecture of an agent

Agent

Characteristics

Architecture

**Advantages** 

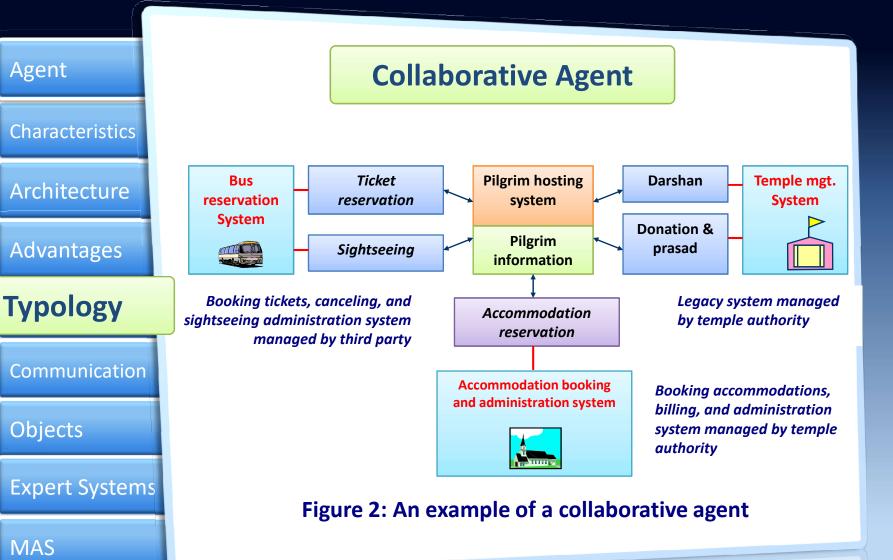
Typology

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**Expert Systems** 

- They can be used to solve large, complex problems.
- They allow interconnection and interoperation of multiple existing legacy systems.
- They provide solutions to problems where information resources, expertise, and the problem itself are widely distributed.
- They enhance modularity, speed, reliability, flexibility, and reusability in problem solving.
- They lead to research into other issues—for example, understanding interactions among human societies.



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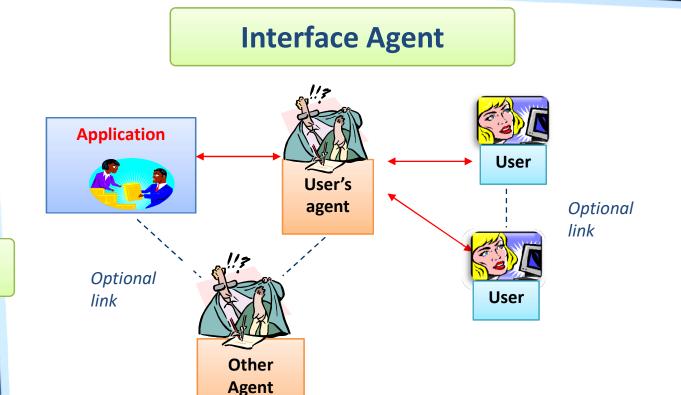


Figure 3: An example of an interface agent

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### **Mobile Agent**

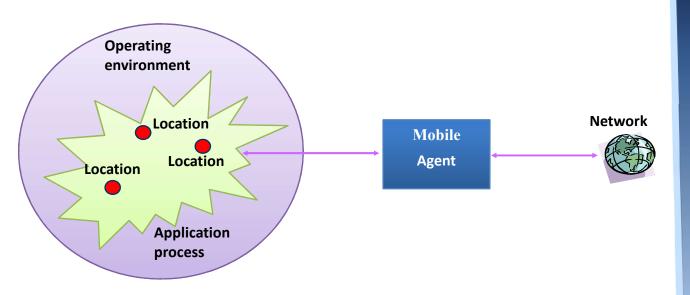


Figure 4: Workflow for a mobile agent

Agent

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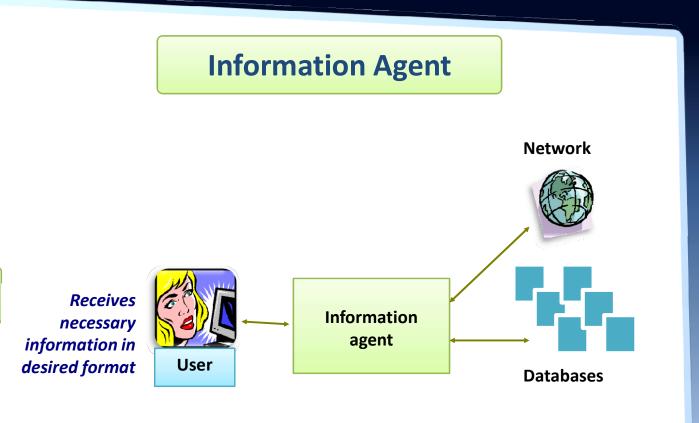


Figure 5: Workflow for an information agent

Agent

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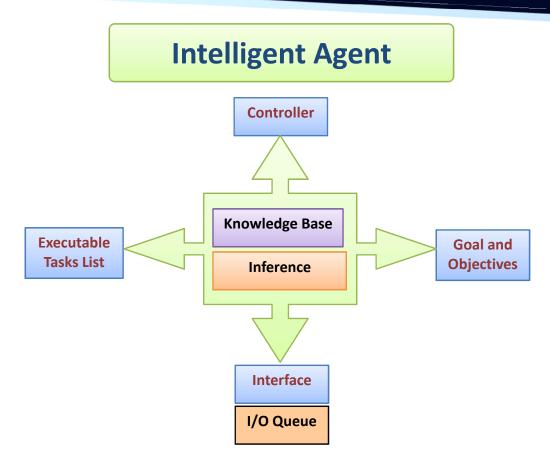


Figure 6: Structure of an intelligent agent

#### Agent

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### **Hybrid Agent**

- A hybrid agent combines two or more agent categories.
- For example, an agent facilitating effective information searching from large databases and providing communication through a well-designed, natural-language interface is a hybrid agent because it encompasses the methodologies of an information agent as well as an interface agent.
- Such hybrid agents can be placed at the upper level of the agent hierarchy and hence, become application specific.

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Knowledge Query and Manipulation Language (KQML) Block

(A query about the price of a share)

#### (ask-one

:content "price (Infosys, [?price])"

:receiver stock-server

:language LPROLOG

:ontology NYSE-TICKS)

#### (ask-all

:content "price(Infosys, [?price, ?time])"

:receiver stock-server

:language standard\_prolog

:ontology NYSE-TICKS)





#### Agent

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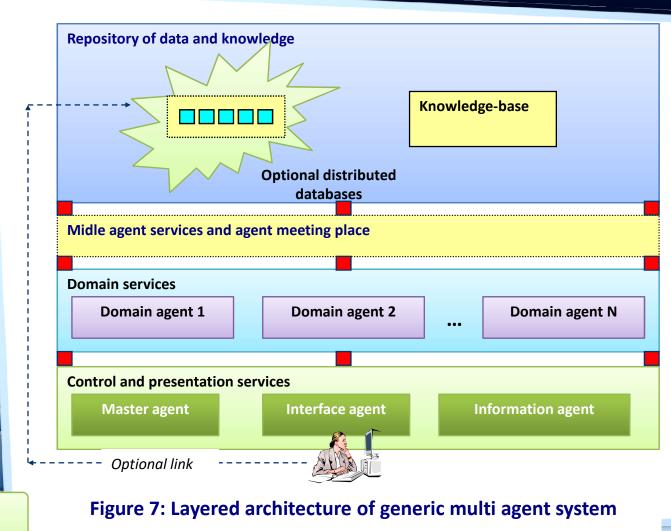
Communication

Objects

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Multi Agent System

- A multi agent system is comprised of several intelligent agents working together toward a goal or completion of a task.
- It is a loosely coupled network of problem-solving entities that work together to find answers to problems that are beyond the capacity of any individual problemsolving entity.
- This system is called for when complex problems require the services of multiple agents with diverse capabilities and needs.
- Besides multiple agents, a multi agent system (MAS) does the following:
  - Provides an environment for the agents
  - Sets the relationships between the entities
  - Provides a platform for a set of operations that can be performed by the agents



**Architecture** 

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Intelligent agent designs

- Research Directions Learning in a multi agent system
  - Analysis and design methodology for multi agent system development
  - Agent communication, specification, and/or programming languages
  - Agent protocols and standards
  - Agents for a Semantic Web for automatic processing of data
  - Agents for information retrieval and data mining
  - Supporting agents for Web services and service-oriented computing
  - Agents serving as middleware for grid computing
  - Knowledge management agents for an organization
  - Agents for E-commerce
  - Query and interface agent for business applications
  - Agents for a personal assistance system

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**Recommended Text Book** 

"Knowledge-based systems"

Rajendra Akerkar and Priti Srinivas Sajja Jones & Bartlett Publishers, Sudbury, MA, USA