



Role Play Exercise: 1

Honda Role-Play: Participant Brief

Guidelines

- This exercise is a role-play between you and the assessor.
- Your role in the role-play is Arjun Singh: Production Manager
- Fully participate by staying in character, actively listening, and responding genuinely.
- You can make assumptions and provide realistic commitments or responses.
- Taking notes as part of your preparation is encouraged.
- The exercise time is 15 minutes preparation and 10 minutes role play.

About the roles

- **Arjun Singh:** Production Manager (PM). To be played by the participant
 - Arjun is responsible for overseeing the production process and ensuring that the assembly line operates efficiently. This role to be played by participant.
- **Rahul Khanna:** Assembly Line Worker (ALW). To be played by the Assessor
 - Rahul is responsible to work on the assembly line, focusing on the installation of key components in the two-wheeler models. This role is to be played by Assessor

Scenario

SpeedX Motors, a relatively new entrant in the two-wheeler market, is on a robust growth trajectory, aiming to capture a significant market share. Founded just five years ago, the company has quickly gained a reputation for its innovative designs, superior performance, and commitment to sustainability. This has led to an increase in production demands.

You are Arjun Singh, Production Manager. You have been with the company for over five years and have seen the production line evolve and expand. You have deep understanding of the production process and are known for your ability to identify and solve problems efficiently. Recently, the focus is on maintaining high production standards while managing an increasingly diverse workforce.

Rahul joined the company six months ago as a Assembly Line Worker and has shown enthusiasm and a willingness to learn. His feedback from his previous employer has been extremely positive. With the advantage of coming from the same industry and the similar role. He was readily hired at SpeedX.

The assembly line has been under pressure to meet higher production targets while maintaining quality and customer experience. Recently, there have been some quality control issues traced back to mistakes made on the assembly line, particularly in the installation of key components due



to which the issues have been escalated to the higher management and they are extremely disappointed and have called for a meeting

While investigating the matter you noticed that the one of your team member Rahul Khanna who is the Assembly Line Worker (ALW), who is relatively new to the company, has been struggling with the increased workload and has made several mistakes. Most of the issues are emerging from his line. You also noticed that that Rahul is feeling hassled to keep up with the pace of work, he doesn't seem very happy and engaged as he was during these initial days. He is sincere, hardworking and forthcoming. However, his dip in the productivity is impacting the production schedule and in-term departments efficiency.

You have decided to meet Rahul to give him the feedback and apprise him of the situation and the consequences.