

Sharath Lohidakshan

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SUMMARY OF QUALIFICATIONS

- **3+ years of experience** designing, developing, and deploying software solutions with a focus on automation, **CI/CD, and API development using Python, JavaScript, and Shell scripting**.
- Strong proficiency in software lifecycle management from **development, testing, deployment, to maintenance**, with demonstrated ability to release code efficiently into **production environments**.
- Hands-on experience with **GitHub, Azure DevOps, Jenkins, Jira, and Confluence** for version control, **CI/CD pipeline automation, issue tracking, and documentation**.
- Experience improving infrastructure resiliency and automating test processes, contributing to a **25% reduction** in deployment issues and **30% faster release cycles**.
- Knowledgeable in implementing and enforcing security policies, including **OAuth, LDAP, and API security best practices, with a focus on minimizing cyber risk**.
- Proven track record of collaborating with **cross-functional teams** to deliver efficient application solutions, automate operational processes, and support Agile collaboration, **promoted to Senior Systems Engineer** from **Systems Engineer**.

CERTIFICATIONS

- Solace Certified Solution Architect
- Microsoft AZ-900 Certified

SKILLS

- **Programming Languages:** Python, JavaScript, Java, Shell Scripting.
- **Tools and Platforms:** Azure DevOps, Ansible, Terraform, Apache Spark, Apache Kafka, Kubernetes, Docker, Jenkins, AWS, GitHub, Jira, ServiceNow, Anypoint Platform, and Studio.
- **Monitoring:** Solace, Splunk, Prometheus, Grafana
- **Database Management:** Oracle, MSSQL, MySQL
- **API Management:** API Manager, Data Weave

PROFESSIONAL EXPERIENCE

Infosys Limited, India

Promotion: Systems Engineer → Senior Systems Engineer

- **Senior Systems Engineer (Jan 2023 – Nov 2023)**
 - Migrated **300+ IIB applications to MuleSoft**, managing production deployments using **Azure DevOps, GitHub actions, and API policies**, reducing post-deployment issues by **25%**.
 - Led **UAT and production deployments** of various applications involving **Database, File transfer, Restful & Soap APIs**, and **Queue-based**.
- **Systems Engineer (Mar 2021 – Dec 2022)**
 - Developed and deployed APIs using **Mule runtime (4.3.0 & 4.4.0)** and **DataWeave**, achieving a **20% increase** in data transformation efficiency (**JSON, XML, CSV**).
 - Prepared **MUnit test cases**, handled handovers post-signoff for production deployment, and utilized tools such as **AnyPoint Studio, Postman, Oracle SQL Developer, Solace**, and **Splunk** to streamline the monitoring and management of deployments.
 - Developed several **multi-layered architectures (EAPI, SAPI, PAPI)**, including **designing and developing APIs**

Education

Lambton College, Toronto, Canada (**PGDM , DevOps For Cloud Computing**)

Jan 2024 – Aug 2025

Jeppiaar Engineering College, Chennai, India (**Bachelor's, Information Technology**)

Aug 2016 – Aug 2020