Question number	Answer	Notes	Marks
3 (a)	insulator;	Allow 'non/not conductive'	1
(b)	any reference to electron transfer; loss (of electrons);	idea of 'loss of electrons (from tube)' scores 2. reject any reference to movement of positive charges	2
(c)	electrons move through wire; as they are attracted by or to the metal mast; idea that this makes metal mast neutral (again);	allow idea of 'opposite charges attracting' allow idea of 'to earth/earthing the mast' if no other mark scored	3
(d)	recall of equation energy = charge × voltage; substitution or re-arrangement; evaluation; correct answer = 860 (V) e.g. energy = charge × voltage voltage = energy/charge = 3.7/0.0043 voltage = 860.465 (V) voltage = 860 (V)	allow use of standard symbols e.g. E = Q × V reject C,c for charge -1 for PoT error	3
(e)	spark/discharge; damage/harm/injury/electrocution (of engineer);		2

Total for Question 3: 11 marks