QMM_ASSIGNMENT5

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```
getwd()
```

```
## [1] "C:/Users/shari/OneDrive/Desktop/Business Analytics/QMM/Assignment5"
```

```
setwd("C:/Users/shari/OneDrive/Desktop/Business Analytics/QMM/Assignment5")
```

Question 1 - Hope Valley Health Care Association

Problem Description – The Hope Valley Health Care Association owns and operates six nursing homes in adjoining states. An evaluation of their efficiency has been undertaken using two inputs and two outputs. The inputs are staffing labor (measured in average hours per day) and the cost of supplies (in thousands of dollars per day). The outputs are the number of patient-days reimbursed by third-party sources and the number of patient-days reimbursed privately. A summary of performance data is shown in the table below.

```
# This package is required for running the DEA functions in this program
require(Benchmarking)
```

```
## Loading required package: Benchmarking
```

```
## Warning: package 'Benchmarking' was built under R version 4.1.3
```

```
## Loading required package: lpSolveAPI
```

```
## Warning: package 'lpSolveAPI' was built under R version 4.1.3
```

```
## Loading required package: ucminf
```

```
## Warning: package 'ucminf' was built under R version 4.1.3
```

```
## Loading required package: quadprog
```

```
##
## Loading Benchmarking version 0.30h, (Revision 244, 2022/05/05 16:31:31)
...
```

```
## Build 2022/05/05 16:31:40
```

Next, the problem data will be loaded into the R environment.

```
# Create matrix for the two inputs
X <- matrix(c(150, 400, 320, 520, 350, 320, 0.2, 0.7, 1.2, 2.0, 1.2, 0.7),
ncol = 2)
# Create matrix for the two outputs
```

```
Y <- matrix(c(14000, 14000, 42000, 28000, 19000, 14000, 3500, 21000, 10500,
42000, 25000, 15000), ncol = 2)
# Name the columns of the inputs and outputs
colnames(X) <- c("Staff Hours per Day","Supplies per Day")
colnames(Y) <- c("Reimburse Patient-Days", "Privately Paid Patient-Days")
# Return the matrices for review
print(X)
```

```
##      Staff Hours per Day Supplies per Day
## [1,]                 150              0.2
## [2,]                 400              0.7
## [3,]                 320              1.2
## [4,]                 520              2.0
## [5,]                 350              1.2
## [6,]                 320              0.7
```

```
print(Y)
```

```
##      Reimburse Patient-Days Privately Paid Patient-Days
## [1,]                  14000                        3500
## [2,]                  14000                       21000
## [3,]                  42000                       10500
## [4,]                  28000                       42000
## [5,]                  19000                       25000
## [6,]                  14000                       15000
```

The following chunk of code will return the results of DEA utilizing the FDH method.

```
# DEA code utilizing the FDH method
FDH <- rep("FDH", times = 6)
Not_Applicable <- rep(NA, times = 6)
DEA_FDH <- dea(X, Y, RTS = "FDH")
DEA_FDH_Peers <- peers(DEA_FDH)
DEA_FDH_Lambda <- lambda(DEA_FDH)
print(DEA_FDH)
```

```
## [1] 1 1 1 1 1 1
```

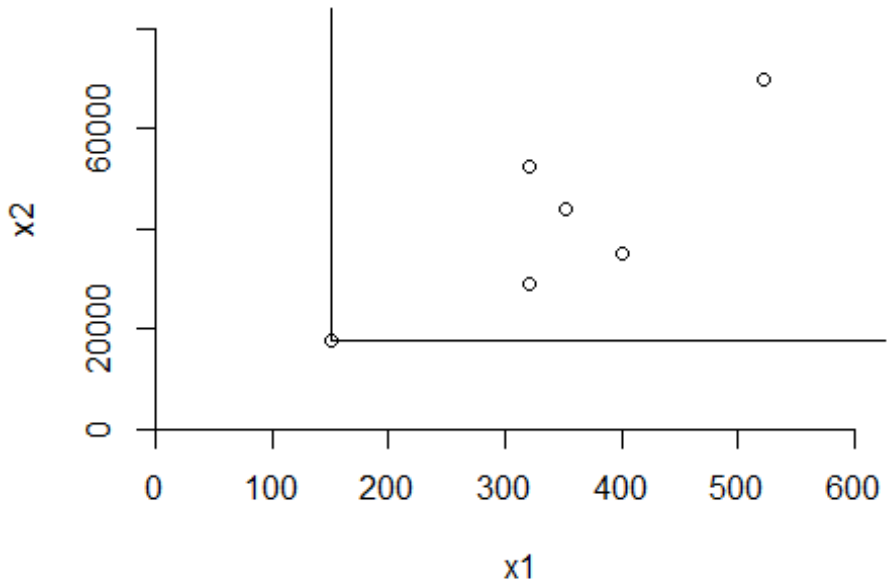
```
print(DEA_FDH_Peers)
```

```
##      peer1
## [1,]     1
## [2,]     2
## [3,]     3
## [4,]     4
## [5,]     5
## [6,]     6
```

```
print(DEA_FDH_Lambda)
```

```
##      L1 L2 L3 L4 L5 L6
## [1,]  1  0  0  0  0  0
```

```
## [2,]  0  1  0  0  0  0
## [3,]  0  0  1  0  0  0
## [4,]  0  0  0  1  0  0
## [5,]  0  0  0  0  1  0
## [6,]  0  0  0  0  0  1

dea.plot.isoquant(X, Y, RTS= "FDH")
```

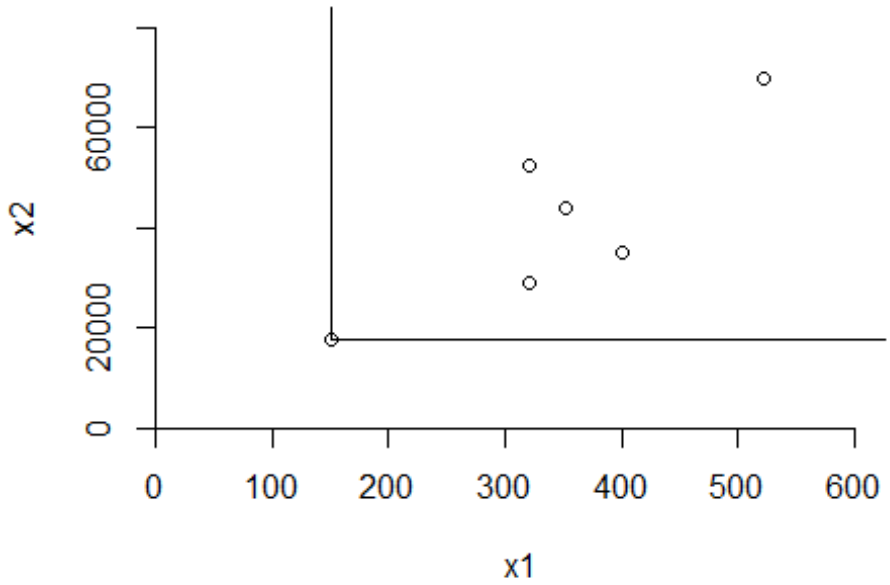



```
# Summarize the results for addition to a summary table
DEA_FDH_Peers <- cbind(DEA_FDH_Peers, Not_Applicable, Not_Applicable)
FDH_Summary <- cbind(FDH, DEA_FDH$eff, DEA_FDH_Peers, DEA_FDH_Lambda)
colnames(FDH_Summary) <- c("Method","Eff", "P1", "P2", "P3", "L1", "L2",
"L3", "L4", "L5", "L6")
print(FDH_Summary)

##      Method Eff P1  P2 P3 L1  L2  L3  L4  L5  L6
## [1,] "FDH"  "1" "1" NA NA "1" "0" "0" "0" "0" "0"
## [2,] "FDH"  "1" "2" NA NA "0" "1" "0" "0" "0" "0"
## [3,] "FDH"  "1" "3" NA NA "0" "0" "1" "0" "0" "0"
## [4,] "FDH"  "1" "4" NA NA "0" "0" "0" "1" "0" "0"
## [5,] "FDH"  "1" "5" NA NA "0" "0" "0" "0" "1" "0"
## [6,] "FDH"  "1" "6" NA NA "0" "0" "0" "0" "0" "1"
```

The following chunk of code will return the results of DEA utilizing the CRS method.

```
# DEA code utilizing the CRS method
CRS <- rep("CRS", times = 6)
DEA_CRS <- dea(X, Y, RTS = "CRS")
```

```
DEA_CRS_Peers <- peers(DEA_CRS)
DEA_CRS_Lambda <- lambda(DEA_CRS)
print(DEA_CRS)

## [1] 1.0000 1.0000 1.0000 1.0000 0.9775 0.8675

print(DEA_CRS_Peers)

##      peer1 peer2 peer3
## [1,]     1    NA    NA
## [2,]     2    NA    NA
## [3,]     3    NA    NA
## [4,]     4    NA    NA
## [5,]     1     2     4
## [6,]     1     2     4

print(DEA_CRS_Lambda)

##             L1         L2 L3        L4
## [1,] 1.0000000 0.00000000  0 0.0000000
## [2,] 0.0000000 1.00000000  0 0.0000000
## [3,] 0.0000000 0.00000000  1 0.0000000
## [4,] 0.0000000 0.00000000  0 1.0000000
## [5,] 0.2000000 0.08048142  0 0.5383307
## [6,] 0.3428571 0.39499264  0 0.1310751

dea.plot.isoquant(X, Y, RTS= "CRS")
```



```
# Summarize the results for addition to a summary table
DEA_CRS_Lambda <- cbind(DEA_CRS_Lambda, Not_Applicable, Not_Applicable)
CRS_Summary <- cbind(CRS, DEA_CRS$eff, DEA_CRS_Peers, DEA_CRS_Lambda)
colnames(CRS_Summary) <- c("Method","Eff", "P1", "P2", "P3", "L1", "L2",
"L3", "L4", "L5", "L6")
CRS_Summary <- as.data.frame(CRS_Summary)
CRS_Summary
```

```
##   Method               Eff P1   P2   P3                L1
L2 L3
## 1    CRS                 1  1 <NA> <NA>                 1
0  0
## 2    CRS                 1  2 <NA> <NA>                 0
1  0
## 3    CRS                 1  3 <NA> <NA>                 0
0  1
## 4    CRS                 1  4 <NA> <NA>                 0
0  0
## 5    CRS 0.977498691784406  1    2    4               0.2
0.0804814233385661  0
## 6    CRS 0.867452135493373  1    2    4 0.342857142857143
0.39499263622975  0
##                   L4   L5   L6
## 1                  0 <NA> <NA>
## 2                  0 <NA> <NA>
## 3                  0 <NA> <NA>
## 4                  1 <NA> <NA>
## 5 0.538330716902146 <NA> <NA>
## 6 0.131075110456554 <NA> <NA>
```

The following chunk of code will return the results of DEA utilizing the VRS method.

```
# DEA code utilizing the VRS method
VRS <- rep("VRS", times = 6)
DEA_VRS <- dea(X, Y, RTS = "VRS")
DEA_VRS_Peers <- peers(DEA_VRS)
DEA_VRS_Lambda <- lambda(DEA_VRS)
print(DEA_VRS)
```

```
## [1] 1.0000 1.0000 1.0000 1.0000 1.0000 0.8963
```

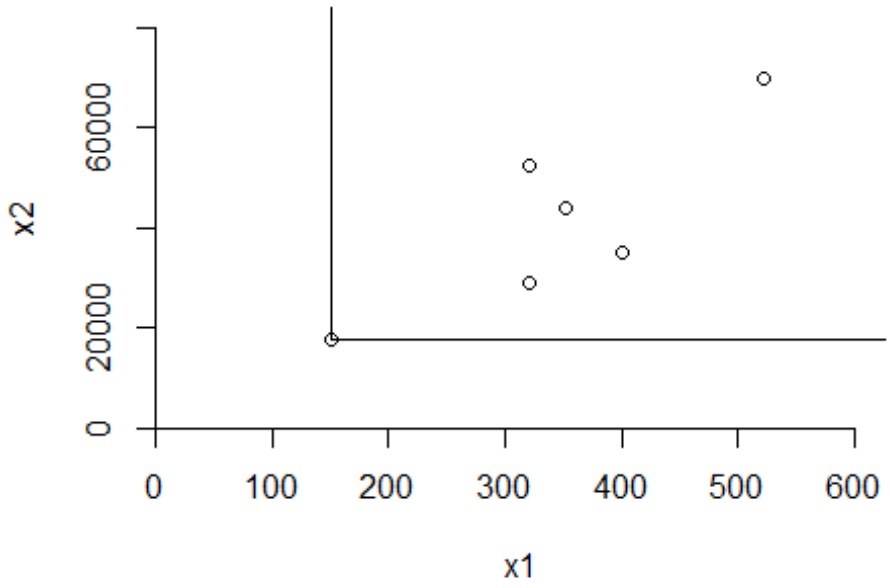
```
print(DEA_VRS_Peers)
```

```
##      peer1 peer2 peer3
## [1,]     1    NA    NA
## [2,]     2    NA    NA
## [3,]     3    NA    NA
## [4,]     4    NA    NA
## [5,]     5    NA    NA
## [6,]     1     2     5
```

```
print(DEA_VRS_Lambda)
```

```
##             L1        L2 L3 L4        L5
## [1,] 1.0000000 0.0000000  0  0 0.0000000
## [2,] 0.0000000 1.0000000  0  0 0.0000000
## [3,] 0.0000000 0.0000000  1  0 0.0000000
## [4,] 0.0000000 0.0000000  0  1 0.0000000
## [5,] 0.0000000 0.0000000  0  0 1.0000000
## [6,] 0.4014399 0.3422606  0  0 0.2562995
```

```
dea.plot.isoquant(X, Y, RTS= "VRS")
```



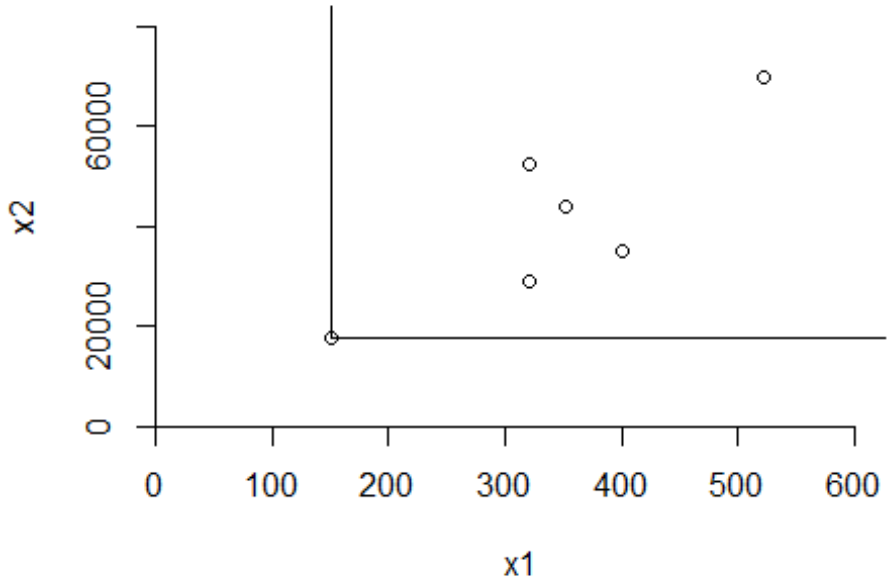

```
# Summarize the results for addition to a summary table
DEA_VRS_Lambda <- cbind(DEA_VRS_Lambda, Not_Applicable)
VRS_Summary <- cbind(VRS, DEA_VRS$eff, DEA_VRS_Peers, DEA_VRS_Lambda)
colnames(VRS_Summary) <- c("Method","Eff", "P1", "P2", "P3", "L1", "L2",
"L3", "L4", "L5", "L6")
VRS_Summary <- as.data.frame(VRS_Summary)
VRS_Summary
```

```
##   Method               Eff P1   P2   P3                L1
L2 L3
## 1    VRS                 1  1 <NA> <NA>                 1
0  0
## 2    VRS                 1  2 <NA> <NA>                 0
1  0
## 3    VRS                 1  3 <NA> <NA>                 0
```

```
0  1
## 4    VRS                 1  4 <NA> <NA>                 0
0  0
## 5    VRS                 1  5 <NA> <NA>                 0
0  0
## 6    VRS 0.896328293736501  1    2    5 0.401439884809215
0.342260619150468  0
##   L4                L5   L6
## 1  0                 0 <NA>
## 2  0                 0 <NA>
## 3  0                 0 <NA>
## 4  1                 0 <NA>
## 5  0                 1 <NA>
## 6  0 0.256299496040317 <NA>
```

The following chunk of code will return the results of DEA utilizing the IRS method.

```
# DEA code utilizing the IRS method
IRS <- rep("IRS", times = 6)
DEA_IRS <- dea(X, Y, RTS = "IRS")
DEA_IRS_Peers <- peers(DEA_IRS)
DEA_IRS_Lambda <- lambda(DEA_IRS)
print(DEA_IRS)

## [1] 1.0000 1.0000 1.0000 1.0000 1.0000 0.8963

print(DEA_IRS_Peers)

##      peer1 peer2 peer3
## [1,]     1    NA    NA
## [2,]     2    NA    NA
## [3,]     3    NA    NA
## [4,]     4    NA    NA
## [5,]     5    NA    NA
## [6,]     1     2     5

print(DEA_IRS_Lambda)

##             L1        L2 L3 L4        L5
## [1,] 1.0000000 0.0000000  0  0 0.0000000
## [2,] 0.0000000 1.0000000  0  0 0.0000000
## [3,] 0.0000000 0.0000000  1  0 0.0000000
## [4,] 0.0000000 0.0000000  0  1 0.0000000
## [5,] 0.0000000 0.0000000  0  0 1.0000000
## [6,] 0.4014399 0.3422606  0  0 0.2562995

dea.plot.isoquant(X, Y, RTS= "IRS")
```



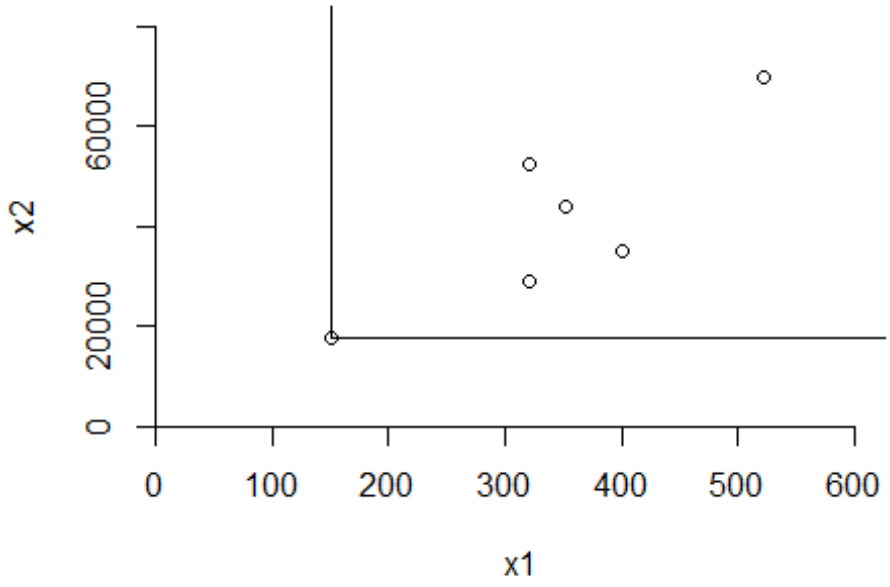

```
# Summarize the results for addition to a summary table
DEA_IRS_Lambda <- cbind(DEA_IRS_Lambda, Not_Applicable)
IRS_Summary <- cbind(IRS, DEA_IRS$eff, DEA_IRS_Peers, DEA_IRS_Lambda)
colnames(IRS_Summary) <- c("Method","Eff", "P1", "P2", "P3", "L1", "L2",
"L3", "L4", "L5", "L6")
IRS_Summary <- as.data.frame(IRS_Summary)
IRS_Summary
```

```
##   Method               Eff P1   P2   P3                L1
L2 L3
## 1    IRS                 1  1 <NA> <NA>                 1
0  0
## 2    IRS                 1  2 <NA> <NA>                 0
1  0
## 3    IRS                 1  3 <NA> <NA>                 0
0  1
## 4    IRS                 1  4 <NA> <NA>                 0
0  0
## 5    IRS                 1  5 <NA> <NA>                 0
0  0
## 6    IRS 0.896328293736501  1    2    5 0.401439884809215
0.342260619150468  0
##   L4                L5   L6
## 1  0                 0 <NA>
## 2  0                 0 <NA>
## 3  0                 0 <NA>
## 4  1                 0 <NA>
```

```
## 5  0                 1 <NA>
## 6  0 0.256299496040317 <NA>
```

The following chunk of code will return the results of DEA utilizing the DRS method.

```
# DEA code utilizing the DRS method
DRS <- rep("DRS", times = 6)
DEA_DRS <- dea(X, Y, RTS = "DRS")
DEA_DRS_Peers <- peers(DEA_DRS)
DEA_DRS_Lambda <- lambda(DEA_DRS)
print(DEA_DRS)

## [1] 1.0000 1.0000 1.0000 1.0000 0.9775 0.8675

print(DEA_DRS_Peers)

##      peer1 peer2 peer3
## [1,]     1    NA    NA
## [2,]     2    NA    NA
## [3,]     3    NA    NA
## [4,]     4    NA    NA
## [5,]     1     2     4
## [6,]     1     2     4

print(DEA_DRS_Lambda)

##             L1         L2 L3        L4
## [1,] 1.0000000 0.00000000  0 0.0000000
## [2,] 0.0000000 1.00000000  0 0.0000000
## [3,] 0.0000000 0.00000000  1 0.0000000
## [4,] 0.0000000 0.00000000  0 1.0000000
## [5,] 0.2000000 0.08048142  0 0.5383307
## [6,] 0.3428571 0.39499264  0 0.1310751

dea.plot.isoquant(X, Y, RTS= "DRS")
```




```
# Summarize the results for addition to a summary table
DEA_DRS_Lambda <- cbind(DEA_DRS_Lambda, Not_Applicable, Not_Applicable)
DRS_Summary <- cbind(DRS, DEA_DRS$eff, DEA_DRS_Peers, DEA_DRS_Lambda)
colnames(DRS_Summary) <- c("Method","Eff", "P1", "P2", "P3", "L1", "L2",
"L3", "L4", "L5", "L6")
DRS_Summary <- as.data.frame(DRS_Summary)
DRS_Summary
```

```
##   Method               Eff P1   P2   P3                L1
L2 L3
## 1    DRS                 1  1 <NA> <NA>                 1
0  0
## 2    DRS                 1  2 <NA> <NA>                 0
1  0
## 3    DRS                 1  3 <NA> <NA>                 0
0  1
## 4    DRS                 1  4 <NA> <NA>                 0
0  0
## 5    DRS 0.977498691784406  1    2    4               0.2
0.0804814233385655  0
## 6    DRS 0.867452135493373  1    2    4 0.342857142857143
0.394992636229749  0
##                   L4   L5   L6
## 1                  0 <NA> <NA>
## 2                  0 <NA> <NA>
## 3                  0 <NA> <NA>
## 4                  1 <NA> <NA>
```

```
## 5 0.538330716902146 <NA> <NA>
## 6 0.131075110456554 <NA> <NA>
```

The following chunk of code will return the results of DEA utilizing the FRH/ADD method.

```
# DEA code utilizing the ADD method
ADD <- rep("ADD", times = 6)
DEA_ADD <- dea(X, Y, RTS = "ADD")
DEA_ADD_Peers <- peers(DEA_ADD)
DEA_ADD_Lambda <- lambda(DEA_ADD)
print(DEA_ADD)

## [1] 1 1 1 1 1 1

print(DEA_ADD_Peers)

##      peer1
## [1,]     1
## [2,]     2
## [3,]     3
## [4,]     4
## [5,]     5
## [6,]     6

print(DEA_ADD_Lambda)

##      L1 L2 L3 L4 L5 L6
## [1,]  1  0  0  0  0  0
## [2,]  0  1  0  0  0  0
## [3,]  0  0  1  0  0  0
## [4,]  0  0  0  1  0  0
## [5,]  0  0  0  0  1  0
## [6,]  0  0  0  0  0  1

# Summarize the results for addition to a summary table
DEA_ADD_Peers <- cbind(DEA_ADD_Peers, Not_Applicable, Not_Applicable)
ADD_Summary <- cbind(ADD, DEA_ADD$eff, DEA_ADD_Peers, DEA_ADD_Lambda)
colnames(ADD_Summary) <- c("Method","Eff", "P1", "P2", "P3", "L1", "L2",
"L3", "L4", "L5", "L6")
ADD_Summary <- as.data.frame(ADD_Summary)
ADD_Summary

##   Method Eff P1   P2   P3 L1 L2 L3 L4 L5 L6
## 1    ADD   1  1 <NA> <NA>  1  0  0  0  0  0
## 2    ADD   1  2 <NA> <NA>  0  1  0  0  0  0
## 3    ADD   1  3 <NA> <NA>  0  0  1  0  0  0
## 4    ADD   1  4 <NA> <NA>  0  0  0  1  0  0
## 5    ADD   1  5 <NA> <NA>  0  0  0  0  1  0
## 6    ADD   1  6 <NA> <NA>  0  0  0  0  0  1

# Combine all of the method summary tables into one large summary table for
each method
```

```
Summary_Table <- rbind(FDH_Summary, CRS_Summary, VRS_Summary, IRS_Summary,
DRS_Summary, ADD_Summary)
# Return the summary table for review
print(Summary_Table)
```

```
##    Method               Eff P1   P2   P3               L1
L2
## 1     FDH                 1  1 <NA> <NA>                1
0
## 2     FDH                 1  2 <NA> <NA>                0
1
## 3     FDH                 1  3 <NA> <NA>                0
0
## 4     FDH                 1  4 <NA> <NA>                0
0
## 5     FDH                 1  5 <NA> <NA>                0
0
## 6     FDH                 1  6 <NA> <NA>                0
0
## 7     CRS                 1  1 <NA> <NA>                1
0
## 8     CRS                 1  2 <NA> <NA>                0
1
## 9     CRS                 1  3 <NA> <NA>                0
0
## 10    CRS                 1  4 <NA> <NA>                0
0
## 11    CRS 0.977498691784406  1    2    4               0.2
0.0804814233385661
## 12    CRS 0.867452135493373  1    2    4 0.342857142857143
0.39499263622975
## 13    VRS                 1  1 <NA> <NA>                1
0
## 14    VRS                 1  2 <NA> <NA>                0
1
## 15    VRS                 1  3 <NA> <NA>                0
0
## 16    VRS                 1  4 <NA> <NA>                0
0
## 17    VRS                 1  5 <NA> <NA>                0
0
## 18    VRS 0.896328293736501  1    2    5 0.401439884809215
0.342260619150468
## 19    IRS                 1  1 <NA> <NA>                1
0
## 20    IRS                 1  2 <NA> <NA>                0
1
## 21    IRS                 1  3 <NA> <NA>                0
0
## 22    IRS                 1  4 <NA> <NA>                0
```

```
0
## 23    IRS                 1  5 <NA> <NA>                 0
0
## 24    IRS 0.896328293736501  1    2    5 0.401439884809215
0.342260619150468
## 25    DRS                 1  1 <NA> <NA>                 1
0
## 26    DRS                 1  2 <NA> <NA>                 0
1
## 27    DRS                 1  3 <NA> <NA>                 0
0
## 28    DRS                 1  4 <NA> <NA>                 0
0
## 29    DRS 0.977498691784406  1    2    4               0.2
0.0804814233385655
## 30    DRS 0.867452135493373  1    2    4 0.342857142857143
0.394992636229749
## 31    ADD                 1  1 <NA> <NA>                 1
0
## 32    ADD                 1  2 <NA> <NA>                 0
1
## 33    ADD                 1  3 <NA> <NA>                 0
0
## 34    ADD                 1  4 <NA> <NA>                 0
0
## 35    ADD                 1  5 <NA> <NA>                 0
0
## 36    ADD                 1  6 <NA> <NA>                 0
0
##    L3                L4                L5   L6
## 1   0                 0                 0    0
## 2   0                 0                 0    0
## 3   1                 0                 0    0
## 4   0                 1                 0    0
## 5   0                 0                 1    0
## 6   0                 0                 0    1
## 7   0                 0              <NA> <NA>
## 8   0                 0              <NA> <NA>
## 9   1                 0              <NA> <NA>
## 10  0                 1              <NA> <NA>
## 11  0 0.538330716902146              <NA> <NA>
## 12  0 0.131075110456554              <NA> <NA>
## 13  0                 0                 0 <NA>
## 14  0                 0                 0 <NA>
## 15  1                 0                 0 <NA>
## 16  0                 1                 0 <NA>
## 17  0                 0                 1 <NA>
## 18  0                 0 0.256299496040317 <NA>
## 19  0                 0                 0 <NA>
## 20  0                 0                 0 <NA>
```

```
## 21  1                 0                 0 <NA>
## 22  0                 1                 0 <NA>
## 23  0                 0                 1 <NA>
## 24  0                 0 0.256299496040317 <NA>
## 25  0                 0              <NA> <NA>
## 26  0                 0              <NA> <NA>
## 27  1                 0              <NA> <NA>
## 28  0                 1              <NA> <NA>
## 29  0 0.538330716902146              <NA> <NA>
## 30  0 0.131075110456554              <NA> <NA>
## 31  0                 0                 0    0
## 32  0                 0                 0    0
## 33  1                 0                 0    0
## 34  0                 1                 0    0
## 35  0                 0                 1    0
## 36  0                 0                 0    1
```

After reviewing the summary table, it can be seen that te FRH and FDH methods both return efficiencies of 1.0, as well as identical peer and lambda values, for all six DMUs. The CRS method found DMU[1:4] to be efficient at 1.0. The VRS method found DMU[1:5] to be efficient at 1.0. IRS found DMU[1:5] to be efficient at 1.0, and the DRS method found DMU[1:4] to be efficient at 1.0. All of the less efficient DMUs had a Peer[1] and Peer [2] value of 1 and 2, respectively; however, the Peer[3] value was either 4 or 5, depending on the method. Additionaly, the relative weights (lambdas) for the same DMU across all methods were relatively close.